

Malaysian Sustainable Palm Oil (MSPO) Summary Report

Type of audit: Stage 2 MSPO Audit

Organization:	Southern Keratong Planta Mill	tions So	n Bhd _Bu	ıkit Be	rembun Palm Oil
Address:	Location address: Bukit Berembun Palm Oil Mill, Lot PT 360, Mukim Keratong, Daerah Rompin, Pahang Darul Makmur, Malaysia				
	Postal address: P.O Box 7, 72120, Bandar Sri Jen	npol, Neg	eri Sembilan		
MSPO Standard(s) Used:	MSPO 2530-4:2013: General Prin for Palm Oil Mill	ciples	Accreditation Body(s):	1	Department Standards of Malaysia
Representative:	1) Mr Lee Yen Seng HSE Manager yenseng8@gmail.com Mobile: +6012 423 3229 2) Mr Goh Yap Fatt Mill Manager southernkeratong@yahoo.co Mobile +6019 392 0571	<u>m</u>			
Email: Telephone:	southernkeratong@yahoo.com 09 4532026				
Site(s) audited:	Single site	Date(s)	of audit(s):	17 th J	an 2019
Audit Scope:	Processing of Fresh Fruit Bunch (F Kernel (PK) in compliance to the M				
Mill Capacity:	30ТРН	Total Ar		n.a	
Visit Certification Assessment:	Main Assessment	Number	of Sites:	1	

Job n°:	MY05181	Report date:	190419	Visit Type:	MA	Visit n°:	2
CONFIDE	ENTIAL	Document:	GS0304 (MY05181) BUKIT BEREMBUN POM MSPO MASOUTHERN KERATONG PLANTATIONS SDN BHD - BUKIT BEREMBUN PALM OIL MILL	Issue n°:	10	Page n°:	1 of 24



Lead auditor:	James S H Ong	Additional team member(s):	Abdullah Din			
Certificate Number:						
Date of Issue:		Date of Expiry:				
This report is confident office.	This report is confidential and distribution is limited to the audit team, client representative and the SGS					

1. Audit Objectives

The objectives of this audit were:

- to confirm that the management system conforms with all the requirements of the audit standard;
- to confirm that the organization has effectively implemented the planned management system;
- to confirm that the management system is capable of achieving the organization's policy objectives.

2. Scope of MSPO Certification

Processing of Fresh Fruit Bunch (FFB) for the production of Crude Palm Oil (CPO) and Palm Kernel (PK) in compliance to the MSPO Certification Standard MS2530-4:2013 Part 4

The audit covered the MSPO Certification Standard MS2530-4:2013 Part 4 (Palm Oil Mill)

This is a single -site audit and an Appendix listing all relevant sites and/or remote	✓ Yes	□ No
locations has been established (attached) and agreed with the client	100	

3. Current Certification

Currently **SOUTHERN KERATONG PLANTATIONS SDN BHD - BUKIT BEREMBUN PALM OIL MILL** is not being certified with other certification scheme as below:

Current Certi	Current Certification (Please tick the certification you are currently certified)						
	ISO 9001		HACCP				
	EMS 14001		RSPO				
	OHSAS 18001		ISCC				
	ISO 22001		GMP Plus				
	HALAL		KOSHER				
	Co-GAP		None / Others:				

4. Assessment Process and Audit Programme

4.1. Sampling Method

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Sampling Methodology and Rationale

Sampling of the mill to be audited has been conducted in accordance to the Risk Management (MPOB/MSPO/RMP/06) documents as below:

S = $r\sqrt{n}$ Risk Factor: LOW (1.0) S = 1.0 ($\sqrt{1}$) = 1 1 mill to be visited

Since this is a single site audit, one (1) mill has been visited during the Surveillance Assessment 1 audit according to the formula stated in MSPO Risk Management Document.

The assessment was conducted based on random samples and therefore nonconformities may exist which have not been identified. The methodology for objective evidence collection included physical site inspection, observation of tasks and processes, interview with workers, families and stakeholders, documentation review and monitoring data. Detailed audit plan can be referred below.

4.2. Audit Plan

The assessment was conducted in **01 audit day** and involving **01 Mill** . The audit covers documentation review, internal procedures, management system, site inspection as well as identification of any significant issues for both environment or social issues raised by stakeholders

				hern Keratong Plantations Sdn. Bhd – B DB Licence No: 5000240304000	ukit Berem	bun Palm C	Dil Mill	
Addres	ss:		Lot F Muk Dae Pah Mala	cation : Bukit Berembun Palm Oil Mill, PT 360, im Keratong, rah Rompin, ang Darul Makmur, aysia.				
				e, Longitude: 3.081486,102.7715766 ity: 30 TPH				
Conta				ct person: Mr. Lee Yen Seng, HSE Manager Email: yenseng8@gmail.com Mobile: +6012 423 3229 Mr. Goh Yap Fatt Mill Manager Email: southernkeratong@yahoo.com Tel (O): 09 453 2026				
Visit N	Visit Number:		MSPO	Stage 2 Main Assessment	Actual Vis	sit Date:	17 Jan 2	2019
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PALM OIL MILL



Visit Due by Date:	-	For auditor information only
Lead Auditor	James S H Ong , SGS (Malaysia) Sdn Bhd Mobile: +6012 3736605 email : james.ong@sgs.cc	o <u>m</u>
Team Member(s):	En Abdullah Din , CoC Program Manager Mobile : +6019 -225 9051 Email: Abdullah.Din@sgs.com	
Additional Attendees and Roles	-	
Standard(s):	MS2530-4:2013 Part 4: General principles for pal	m oil mills
Scope	Palm Oil Mill	
Audit Language:	English & Bahasa Melayu	
Audit Scope:	Processing of FFB for the production of CPO and F Certification Standard MS2530-4:2013 Part 4	Palm Kernel in compliance to the MSPO

Date	Time	Auditor	Organisational and Functional Activities	al Units/ Processes and	Key Contact
16/01/19		AD& JO	Southern Group arranges auditors Overnight in Bahau (audi	•	En Azril , Asst Manager 0199454302
17/01/19	6:30 a.m		Breakfast – with BBPOM p	personnel arranging our	
	7:00 a.m		Travel and arrival at Buk (BBPOM)	it Berembun POM	
	8:30 a.m		Opening Meeting by BBP Sdn Bhd and audit briefing		Mill Key Personnel
	9:00 -		Auditor 1	Auditor 2	
	12:30		MS 2530-4-2013 (Part 4) I	Palm Oils Mills	
		JO , and AD	Review on the closure of F Stage 1	indings raised during	
			 Principle 1 Management commitment and responsibility Principle 3: Transparency Principle 4: Social responsibility, health, safety 	 Principle 2: Compliance to legal Principle 5: Environment, natural resources, biodiversity and 	

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		and employment condition	ecosystem services • Principle 6: Best practices	Mill Operations, Safety , DOE and DOSH compliance,
		Mill site visit, Storage, Lin Management - Wastewate, EFB, Waste etc Worker's representation, minimum wage contracts, of FFB to CPO and PK, CDOE compliance, DOSH	Union , payslip , overtime , Traceability ollecting Centres, PPE , , etc	Social and representation , Mill Key Personnel
12:30 - 1:30	_	Lund	ch	
1:30 –	4:00 JO and AD	Document review, interview workers, representative a		
4:00		Finalising Stage 2 Report		
5:00 p	.m	Closing Meeting presentation Findings for BBPOM MA and recommendation Question and discussion		
5:45		End of audit for Stage 2		
6:00 p	o.m	Auditor travel to Raub , Pa arranged by Southern Gro		

4.3. Certification Body _Auditor Profile

Auditor	Role	Qualification, Education, Working Experience.
James S H Ong	Lead Auditor	James S H Ong, a Bachelor of Agriculture Science holder and agronomist in SGS (M) Sdn Bhd. He has many years working experience in agriculture sector in Malaysia and has been working in estates as well in the agrochemical and fertilizer industry. He is well versed with Good Agricultural practices .He has undergone ISO 14001 and RSPO Lead Auditor and RSPO Supply Chain training and involved in a number of audits on oil palm plantations, supply chains and traders. He is also involved in ISCC audits.
Abdullah Din	Auditor	Abdullah Din, SGS (Malaysia) Sdn Bhd CoC Program Manager and Lead Auditor, is a forester by profession and a trained Lead Auditor with more than 8 years experience in forestry Chain of Custody (CoC) certification. He also

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	has been involved in a number of Forest Management (FM) certification for the last 7 years. In addition, he is a Lead Auditor for RSPO, trained by RSPO for auditing against RSPO P&C and RSPO Supply Chain and involved in a number of plantation assessments and audit of palm oil mill. He is also involved in ISCC EU certification.
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4.4.

	Visits:	Stage1	MA (Stg 2)	SA1	SA2	SA3	SA4
	Dates:	30/10/18	17/01/19	17/01/20			
Area / Department / Process / Function	Auditor(s): Standard MSPO 2530-4:2013 Part 4 : General Principles for Palm Oil Mill	1. James SH Ong 2. Afiq Othman	1. James SH Ong 2. Abdullah Din				
	Principle 1	Х	Х	0	0	0	0
	Principle 2	Х	Х				
	Principle 3	Х	Х				
	Principle 4	Х	Х				
	Principle 5	Х	Х				
	Principle 6	Х	Х				
	Principle 7	n.a	n.a				

5. Previous Audit Results

Not applicable as this is a Main Audit

The results of the last audit of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented to address any nonconformity identified. This review has concluded that:

Any nonconformity identified during previous audits has been corrected and the corrective action
continues to be effective.
The management system has not adequately addressed nonconformity identified during previous audit
activities and the specific issue has been re-defined in the nonconformity section of this report.

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6. Audit Findings Summary and Recommendations

The management system documentation of the audit standard and provided sufficient maintenance of the management system.	icient s					⊠ Yes	□No
The organization has demonstrated eff improvement of its management system		implementati	on and	l mai	ntenance /	⊠ Yes	☐ No
The organization has demonstrated the performance objectives and targets and						⊠ Yes	☐ No
The internal audit program has been fu as a tool for maintaining and improving					ates effectiveness	⊠ Yes	☐ No
The management review process demo suitability, adequacy and effectiveness					he continuing	⊠ Yes	☐ No
Throughout the audit process, the man conformance with the requirements of the conformance with			emons	rated	doverall		☐ No
The audit team concludes that the orga	anizatio	on 🛛 has [has	not	established and main	ntained its	
management system in line with the re- to systematically achieve agreed require organization's policy and objectives.							system
Number of nonconformities identified:	0	Major	0	Min	or		
Therefore, the audit team recommends demonstrated state of development and					•	m's	
Recommended / Granted / Contaction is completed.	tinue d	/ Withhel	d / 🔲	Sus	pended until satisfacto	ory correct	ive

7. Significant Audit Trails Followed

The specific processes, activities and functions reviewed are detailed in the **Audit Planning Matrix** and the **Audit Plan**. In performing the audit, various audit trails and linkages were developed, including the following primary audit trails, followed throughout:

7.1. Audit Planning Matrix

	Visits:	Stage1	MA (Stg 2)	SA1	SA2	SA3	SA4
	Dates:	30/10/18	17/01/19	17/01/20			
Area / Department / Process / Function	Auditor(s): Standard MSPO 2530-4:2013 Part 4 : General Principles for Palm Oil Mill		1. James SH Ong 2. Abdullah Din				

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Principle 1	Х	Х	0	0	0	0
Principle 2	Х	Х	0			
Principle 3	Х	Х	0			
Principle 4	Х	Х	0			
Principle 5	Х	Х	0			
Principle 6	Х	Х	0			
Principle 7	n.a	n.a				

^{*}For each completed visit, mark "X" in the box for each department or process covered. For planned visits, indicate with an "O" in the box for each process to be covered.

7.2. Details of Certified Entity

[SOUTHERN KERATONG PLANTATIONS SDN BHD - BUKIT BEREMBUN PALM OIL MILL, (BBPOM)

] is located in Mukim Keratong, Daerah Rompin in the State of Pahang, Malaysia.

BBPOM was established on 17th Nov 1983 under the name of Southern Leasing (M) Sdn Bhd. On June 15th, 2010, the mill changed its name to Southern Keratong Plantations Sdn Bhd.

BBPOM is the mill Division of Southern Keratong Plantations Sdn Bhd location within estate, Bukit Berembun Estate,

The mill occupies 11 ha of the estate land.

It has a capacity of 30 MT/ hr. Presently it operates on 1 shift with about 17 admin staff and 49 workers of which 35 are locals and 14 are Indonesians

Table 1: Address and Coordinates of Mill / Estates audited

		Geo-Coordinate (GPS)			
Mill	Location Address	Latitude, Longitude			
SOUTHERN KERATONG PLANTATIONS SDN BHD - BUKIT BEREMBUN PALM OIL MILL	Lot PT 360, Mukim Keratong, Daerah Rompin, Pahang Darul Makmur, Malaysia	3.081486,102.7715766			

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Figure 1: Overall Location Map of SOUTHERN KERATONG PLANTATIONS SDN BHD - BUKIT BEREMBUN PALM OIL MILL



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Description of Supply Base and Mill Processing Capacity

The FFB are sourced from their own supply base estate, **Bukit Berembun Estate** as well as from outsider FFB. The actual and estimated crop processed from the mill processing and production are presented in **Table 2** below.

Table 2: Mill FFB Process, CPO & PK Production, OER & KER (Actual & Projected/ Estimated)

Mill	Actual FY (2018)	Actual FY (2017/2018)		Projected / Estimated (FY 2019)	Projected / Estimated (FY 2019)	
	FFB (MT)	CPO (MT)	PK (MT)	FFB (MT)	CPO (MT)	PK (MT)
SOUTHERN	99,579	19,164	5,361	142,500	27,317	7,529
KERATONG PLANTATIONS SDN BHD - BUKIT BEREMBUN PALM OIL MIL		OER: 19.25%	KER: 5.38%		OER: 19.17%	KER: 5.28%

7.2. Area of Plantations

Not applicable for mill

*

Table 3: Hectarage Statement of Supplying Estates

Not applicable for mill

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7.3. Stakeholder Consultation and List of Stakeholders Contacted

Stakeholder consultation took place in the form of meetings and interviews. The interviews and meetings were intended to obtain input from the stakeholders followed by an evaluation of the relationship between the stakeholder and the company. See **Appendix 2** for stakeholder's details and comments.

A public announcement was made 30 days prior to the audit.

https://www.sgs.com/en/certified-clients-and-products/fcm/malaysia/southern-keratong-plantation-sdn-bhd

Stakeholder consultation took place in the form of meetings and interviews. As this was a main assessment, meetings with workers/ stakeholders were held in their respective premises within and near the mill. Telephone calls interview were conducted for those unable to be present. In all the interviews and meetings the purpose of the audit was clarified at the outset followed by an evaluation of the relationship between the stakeholder and the company before discussions proceeded in accordance with relevant MSPO principles, criteria and indicators.

7.4. Comment on MS2530-3 Compliance Status

Not applicable

7.5 Comment on MS2530-4 Compliance Status

Comment on Pr	inciple 1	Policy on Implementation of MSPO – Policy for the implementation of MSPO sustainability policy commitment staterThe adoption and full compliance to Conduct periodic audit against MS Industrial and Plantation Senior Direction 2018.	ment : o the MSF PO require	PO requireme ementssig	ents Ined by th	
		Internal Audit — Internal audit conducted on 25/9/18 Internal auditors were from other South There were 6 auditors.	hern Palm	ı oil mill staff	:	
		NC raised. 4 Major 8 minor 14Observation				
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During the Stage 1 audit , there remain non-conformity not closed:

0 Major

1 Minor

0 OBS

Management Review -

Management review Procedure, Ref. No: BBPOM-PRO-P1C3/MR

The management review was conducted on 09/10/18.

Continual Improvement -

Ref No: BBPOM-LST-P1C4/CIA

- 1) Description
- 2) Purpose Target implementation date

They have continual improvement plan for:

- 1) Environment
- 2) Safety e.g PPE
- 3) Social e.g school bus (end 2018), smoking area

Comment on Principle 2

<u>Transparency of documents relevant to MSPO requirements</u> –

No request from stakeholders of information related to environmental, social and legal issues to date.

All requests and response shall be handle according to "Stakeholder Complaints and Grievances/Feedback Procedure"

<u>Transparent method of communication and consultation</u> – Procedure is available (ref doc: Stakeholder Complaints and Grievances/Feedback Procedure updated 1 Jun 2018)

Grievances and complaints from stakeholders (internal and external) are recorded in "Stakeholder Complaints & Grievances / Feedbacks Form). Example of record verified is complaint received from DOE – requesting feedback of Letter dated 30 Jul 2018 (ref doc: BBPOM/2018/01)

Grievances and complaints also being communicated during meeting conducted with stakeholder.

Latest stakeholder meeting was meeting conducted on 9 Apr 2018.

Traceability -

Procedure is available (ref doc: Traceability Procedure)

Examples of traceability documents verified are:

FFB received

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	- FFB Despatch Note no. SK317575 dated 16 Jan 2019 – received from Che Ya Bin Din - WB Ticket no. F374384 dated 16 Jan 2019 (4.93MT) - Daily Record on Purchase/Receipt of FFB – dated 16 Jan 2019 (4.93MT) CPO delivered - WB Ticket no. CP090141 dated 15 Jun 2019 – quantity (35.56MT) Daily/Monthly Report – Sales of CPO dated 15 Jun 2019 – quantity (35.56MT)
Comment on Principle 3	Regulatory requirements – There are 63 Permits and Licences that are monitored yearly.
	Ref: LRR Monitoring Listing
	Example of compliance:
	MPOB licence 5000240304000 expiry 30/06/19 for 180,000 MT
	In 2017, BBPOM processed 85,203 MT In 2018, BBPOM processed 99,579 MT
	40% Outside FFB .60% Internal FFB
	Under the DOE requirement, there is a need to have competent personnel for:
	 Scheduled Waste, CePSWaM, En Sharul Nizam Mohd Tharim, CePSWaM/183766 ETP management, CePPOME, En Farid Farhan Mohd Fauzi, CePPOME/171721
	3) CePSO , Mr Tan Chin Wee , CePSO/170709
	As of date the personnel has completed the training and now in the process of getting the competency certificate
	DOE Licence: 003215 , valid till 30/6/19 Discharge: Alur Air Capacity : 30 TPH
	Land Use Rights Land title: 3 titles, PN 4071 Lot No/PT: 11896, PN 4072 Lot No/PT: 11895, PN 5454 Lot No: 1108
	Ha :70.53 + 2717 +3914
	As the mill is located within the estate, the 2018 'cukai tanah ' was paid by estate owner , Southern Keratong Plantations Sdn Bhd . Copy of the payment was sighted at the mill
	Kegunaan Tanah : Pertanian .
	Mill covers an area of 22.81 ha (include the mill complex and ponds

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	However an Observation 01 raised under indicator 4.3.2.1 (Please refer to Section 9.4 for the details)
	Customary rights – No lands are encumbered by customary rights
Comment on Principle 4	Social Impact Assessment – As reported under 4.4.1.1 Sighted BBPOM-DOC-P4C1/SIA
	Done internally via stakeholder meeting .
	Ref:No: BBPOM-FOM-P4C1/SIA
	Assessment dates: 19/3/18, 29/3/18, 9/4/18
	It included the following Sections: 1) Stakeholder 2) Feedback 3) Stakeholder area of concern 4) Stakeholder complain no. 5) Positive/ Negative 6) Control measures required 7) Actual completion date 8) Status Then the issue is recorded in the SIA Control Measure Action Plan Then it will be then recorded in the 'Corrective Action Plan / request ' Once address , the stakeholder will be informed and acknowledged Complaints and grievances — As reported under 4.4.2.1: A system for dealing with complaints and grievances established and documented. Ref: No: BBPOM -PRO-P4C2/CG.
	Receiving and recording Verify and investigate by management, brainstorm, proposed solution, approval

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As stated in the 'Stakeholder complaint & Grievances Feedback Form , they will acknowledge within 14 days upon receiving complain .



BBPOM started the Complaint and Corrective Action Request on 23/3/18 .

Commitment to contribute to local sustainable developments -

As reported under 4.4.3.1,

BBPOM conducted separate stakeholder meeting:

- 1) 19/3/18 neighbouring stakeholders (2 feedbacks for mill + 1 for Berembun Estate)
- 2) 29/3/18: Customer and Suppliers (No issue)
- 3) 9/4/18: Government stakeholders (1 feedback from Bomba)

List of stakeholders:

- 1) Neighbourhood (surrounding the mill / estate)
- 2) Suppliers
- 3) Customers
- 4) Govt agencies

Employees health and safety -

As reported in 4.4.4.2:

The occupational safety and health plan was sighted, Reference No: BBPOM-DOC-P4C4/HSP . 1 June 2018 Rev 0 .

It has 19 sections and its Appendix.

The safety and health statement / policy was available .

The risk of all operations are assessed and documented in the HIRARC . The $\,72$ activities were risked assessed for the $\,25$ location / stations .

In the HIRARC risk assessment the following are idientified:

- 1) Process / Location
- 2) Activity
- 3) Potential harm
- 4) Current prevention and protective measures
- 5) Risk evaluation
- 6) Risk level

The CHRA and the latest medical surveillance was also available.

Employment conditions -

As reported in 4.4.5.2:

BBPOM management has not engage in or support discriminatory practices and has provide equal opportunity and treatment. As per their Labour Rights and Ethic policies under Southern Keratong Plantations Sdn Bhd (reg No: 108151-M) signed by top Management Dr Nick Low , 1 June 2018

Due to the delay in getting their own workers , BBPOM has 'borrowed ' 14 foreign workers (TKI) from the Bukit Berembun Estate .

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The estate foreign worker's identification documents such as passport is now held by the mill management.

The management has conducted a another briefing on 26/12/18 and proof that the workers have signed a common 'letter' dated 26/12/18 to willingly allow the management for safekeeping.

During the audit , 12 of the passport were submitted to HQ for permit renewal . the passports of TKI Nasipudin and Herianto was presented , kept by the mill , BBPOM $\,$

Interview of workers at line-site showed that they were aware of the briefing conducted to allow the mill management to keep their passport

Interview with the representative, Sugianto , showed that he prefer the management to keep the passport for safekeeping .

However an Observation 02 was raised under indicator 4.4.5 9 . (Please refer to Section 9.4 for Details)

<u>Training and competency</u> – As reported in 4.4.6.1 and 4.4.6.3

The new worker, En Hairul Aisam was checked.

He was inducted on 24/9//18 as recorded briefed by Mr Sharul Nizam Mohd Tharin Training Mill Engineer on :

- 1) Briefing on company Information
- 2) Brief on Remuneration information
- 3) Brief on job scope

He was appointed at the Kernel Station .

His training attendance on 24/9/18 on MSPO awareness and safety was sighted.

Unfortunately, BBPOM informed us during the main assessment that he has passed away recently

BBPOM is now waiting for the death certificate so that the SOCSO and the KWSP submission can be done .

Another new worker was sampled.

Name: Sayed Rusdi

Station: Lab

Position: since not confirm he is a 'General Worker'

Role: to collect samples from the various station in the mill for quality

control (oil, fibre, kernel etc)

The lab evaluation competency form was presented.

Jumlah markah: 96.43%.

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	Training plan 2019 sighted in the training file
	There were 17 training titles .
	Some of the training on : 1) MSPO 2) Safe work
	3) SOP4) Awareness on environment5) Internal audit
	6) Role of social management officer etc
Comment on Principle 5	Environmental management programme – As reported in 4.5.1.1. An environmental policy is available (ref doc: Environmental Policy dated 1 Jun 2018 – authorized by Dr. Nick Low – Industrial and Plantation Senior Controller)
	An environmental management plan is available (ref doc: Environmental Management Plan dated 1 Jun 2018 authorized by Dr. Nick Low – Industrial and Plantation Senior Controller)
	Awareness and training program on EMP has been conducted to all employees (e.g. dated 14 Aug 2018 – attended by 33 employees)
	Environmental management improvement plan has been developed and monitored (ref doc: Environmental Measuring and Monitoring Program Form)
	Monitoring program record for 2019 is verified. Records of monitoring on daily basis is verified (e.g. Optimise Water Usage for Jan 2019) – for monitoring program of Rain Water Harvesting.

Efficiency of energy use and use of renewal energy -

As reported in 4.5.2.1,

Records of non-renewable energy consumption are available as below:

- 1. Estimated Electricity/Diesel Usage
- 2. Consumption of Non-Renewable Energy Electricity
- 3. Consumption of Non-Renewable Energy-Diesel
- 4. Renewable Energy Form

Above records for Year 2017 and 2018 are verified.

Record per ton FFB of non-renewable energy consumption are recorded in both Consumption of Non-Renewable Energy – Electricity and Consumption of Non-Renewable Energy-Diesel documents.

As per record, for 2018 record of electricity and diesel usage per ton FFB is 23.96 kWh/ MT $\,$ FFB and 2.65 lit per MT FFB.

Both usage are below baseline value

Waste management and disposal – As reported in 4.5.3.2,

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Waste management plan is available (ref doc; Waste Management Plan – updated 1 Jun 2018).

Records of disposal are available.

Example of disposal records verified are:

- Consignment Note for Scheduled Waste dated 16 Oct 2018 issued for 0.59MT of Spend Lubricating Oil (SW305),
- 2. Consignment Note for Scheduled Waste dated 22 Oct 2018 issued for 0.0568MT of Contaminated Rags SW410)

POME production is being recorded through flowmeter at input and output. The record is well maintained.

POME waste is being discharge to watercourse Sg. Kepasing tributary. Noted the amount being discharged daily is in compliance to DOE requirement 650 m3. (ref doc: *Data Harian Pengeluaran Pelupusan Effluen Bagi Kilang Kelapa Sawit* – Dec 2018)

Domestic waste is being collected and sent to landfill in Field G2 at Berembun East Estate.

Reduction of pollution and emission -

As reported in 4.5.4.1,

An assessment of all activities has been conducted (ref doc: Aspect Impact Assessment)

Stack sampling assessment was conducted on 9 Jun 18 by MAREFF Management Sdn Bhd. The stack sampling is scheduled to be done half yearly based on *Jadual Pematuhan*.

Opacity and particulate matter are being monitored on daily basis which is then translated into monthly performance graph.

For boiler operation, boilermen will record reading for all machines and equipment for air emission control. Should any breakdown identified, the mill management will be notified from time to time.

Noted logbook for emission performance monitoring being well maintained.

Noise Monitoring Assessment had been conducted on 8 Mar 2018 18. The report was available prepared by competent person Mr. Wong Tai Chen JKKP No. NSK 1740. During site visit, noted warning sign of high level of noise have been erected at affected area accordingly.

Natural water resources -

As reported in 4.5.5.1

The management has established water management plans to maintain the quality and availability of natural water resources (surface and ground water) (ref doc: Water and Natural Resources Management Plan)

The water management plan is available (ref doc: Assessment of Water Usage and Sources – 2018)

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Water usage is being monitored on monthly basis with baseline of 2.09 liter/ton FFB. Also treated water flow meter reading is being recorded on daily basis. Treated water is being supply to estate and mill workers quarters.

Rain Water Harvesting Record has been established. Rain water collection system had been installed in mill process area. Sighted record of rain water harvested is well maintained.

Water sampling result for water treatment plan is also available during the audit dated 1/10/18. The water sampling was conducted by Nalco Industrial Services Malaysia SB. According to the mill management, this sampling will be done on quarterly basis. From the last water sampling noted no off-spec reading recorded.

Comment on Principle 6

Implementation of standard best practices -

As reported in 4.6.1.1 and 4.6.1.2

Documented Standard Operating Procedures are available.

Inspection of operation for the implementation of best practices is carried out by MPOB and BBPOM SHE team.

Report by MPOB (ref doc: FFB Checking Report dated 1 Nov 2017) and Compliance Audit Checklist dated 19 Jan 2018.

Economic and financial viability plan -

As reported in 4.6.2.1,

Documented business and management plan are available that consist the following documents:

- Annual Production Performance Analysis
- 3 Years Budget Summary (2018-2020)
- Annual Budget Summary

Above latest reports are verified (e.g. Production Performance and Analysis for Year 2019)

Transparent and fair pricing dealing -

As reported under 4.6.3.1 and 4.6.3.2

Pricing mechanism for FFB supplied documented in "Purchase of Fresh Fruit Bunches (FFB) – signed with Golden Horses Sdn Bhd dated 18 Mar 2017.

Pricing mechanism with subcontractor is stated in "Letter of Award" – example of document verified is is Letter of Award dated 6 Dec 2018 signed between Mill POM and Mr. Bong Teng Wat.

Observed that all contracts are fair, legal and transparent and agreed payments has been made in timely manner.

So far, no complaint received pertaining to payment made to contractor –

Feedback received from interview with Kim Ma Oil Palm Transport Sdn. Bhd.

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Contractor — As reported under 4.6.4.1 Observed that the mill has engaged subcontractor for several work activities within the mill (e.g. Contract for repairing of staff quarters) Letter of Award was issued as an agreement for all activities carry out by subcontractors. Example of document verified is Letter of Award dated 6 Dec 2018 signed between Mill POM and Mr. Bong Teng Wat. The contractor was provided with "Awareness Letter" signed with POM. Awareness of compliance to MSPO Part 4 requirements are clearly stated in the agreement. Letter signed with Mr. Bong Teng Wat (Contractor for Staff and Labour Quarter Repair) and Mr Goh Yap Fatt (Mill Manager) dated 14 Jun 2019 is verified.

8. Nonconformities

8.1. Non-Conformity Statement MS2530-3:2013 Part 3

Not applicable for mill

8.2. Non-Conformity Statement MS2530-4:2013 Part 4

No non-conformity raised

As a result there was not necessary to 'check' the section below

Nonconformities detailed here shall be addressed through the organization's corrective action process, in accordance with the relevant corrective action requirements of the audit standard, including actions to analyse the cause of the nonconformity and prevent recurrence, and complete records maintained.

Corrective actions to address identified major nonconformities shall be carried out immediately and SGS notified of the actions taken within 30 days. An SGS auditor confirm the actions taken, evaluate their effectiveness, and determine whether certification can be granted or continued.
Corrective actions to address identified major nonconformities shall be carried out immediately and records with supporting evidence sent to the SGS auditor for close-out within 60 days.
Corrective Actions to address identified minor non-conformities shall be documented on an action plar and sent by the client to the auditor within 90 days for review. If the actions are deemed to be satisfactory they will be followed up at the next scheduled visit
Corrective Actions to address identified minor non-conformities have been detailed on an action plan and the intended action reviewed by the Auditor, deemed to be satisfactory and will be followed up at the next scheduled visit.
Appropriate immediate action taken in response to each non-conformance as required

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Note:- Initial, Re-certification and Extension audits – recommendation for certification cannot be made unless check box 4 is completed. For re-certification audits the time scales indicated may need to be reduced in order to ensure re-certification prior to expiry of current certification.

Note: At the next scheduled audit visit, the SGS audit team will follow up on all identified nonconformities to confirm the effectiveness of the corrective actions taken.

9. General Observations & Opportunities for Improvement

9.1. Positive Observations

- 1. Noted the mill has carried a lot of improvement work to ensure the compliance towards MSPO Standard.
- 2. Commendable commitment shown by the Mill Management, and HSE

9.2. Opportunities for Improvements

- 1) Worker's response to their worker representative (Princ 4)
- 2) Burning of waste at line site (Princ 5)
- 3) Storage of chemical e.g kaolin leakage (Princ 4 and 5)
- 4) Recyclable bins and waste Management (Princ 5)
- 5) Housing dust from road management (Princ 5)
- 6) Stakeholder inclusion NGO, Konsulat Indonesia (Princ 2)
- 7) Labelling of Spill kit and PPE container (Princ 4 & 5)

9.3. Observations (Part 3)

Not applicable for mill audit

9.4. Observations (MS2530-4:2013 Part 4)

<u>Observations</u>	N° 1 of 2	☐ Major	Minor
Department / Function:	Legal	Standard Ref.:	4.3.2.1
		Indicator	

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Document Ref.:	MS2530-4:2013	Issue / Rev. Status:	-
Details	Details/Requirements:		
	The management shall ensure diminish the land use rights of		milling activities do not
Details of Observation:	Evidence: Land title: 3 titles, PN 4071 Lo PN 5454 Lot No: 1108 Ha: 70.53 + 2717 +3914 As the mill is located within the estate owner, Southern Kerat was sighted at the mill Kegunaan Tanah: Pertanian: under the ;syarat nyata 'it is s tanaman kelapa Sawit sahaja The address of the mill state: Lot PT 360, Mukim Keratong, however this Lot is not one of	e estate, the 2018 'cong Plantations Sdr stated that the land v	cukai tanah ' was paid by n Bhd . Copy of the payment wasuntuk kegunaan

<u>Observations</u>	N° 2 of 2	☐ Major	Minor				
Department / Function:	Admin	Standard Ref.: Indicator	4.4.5.9				
Document Ref.:	MS2530-4:2013	Issue / Rev. Status:	-				
Details	Details/Requirements: Wages and overtime payment with legal regulations and colle						
Details of Observation:							

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overtime he summary .	ours reporte	d in the punch ca	ard with the overtime in the payslip
Name	Actual paid hrs	Estimated hrs calculated by the staffs	
Rahman	150	154,154, 150	
Jimah	114	104, 117 ,114	

Appendix 1: Multi -Site Address List

Not applicable as this is a single site audit

Appendix 2: List of Stakeholders Contacted

Stakeholders Details	Relationship	Stakeholder's Input / Comments	Clients Feedback / Response
Kim Ma Oil Palm Transport Sdn	Transport FFB	No issue , no delay in payment	Not required response
Worker representative, Sugianto	Internal worker	Showed that he and his workers prefer the management to keep the passport for safekeeping	Not required response
En Noor Azhar	Internal Stakeholder	School bus to transport children to nearby school	Interview with personnel En Noor Azhar confirm the acceptance. Although the issue is still unresolved as the request of the new van has yet to be purchased, BBPOM has appointed a school bus service to provide transport for the school going children of the mill employees. The contract agreement for the transportation of school children to school signed on 16/1/2019 between BBPOM and En Mohd Zaidi was sighted.
Zakaria (B15) Reduan (B19)	Internal Stakeholder	Housing has improved. Payment on time Passport allows Management to hold for safekeeping	Not required response

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En Faizal Mat Zain , FFB Grader, Local representative	Internal Stakeholder	No issue , aware of his appointment as representative. PPE provided	Not required response	
Mat Rizal and Mariana	MPOB Officer	No issues	Not required response	

Appendix 3: MPOB License

Estate/Mill	MPOB License Number	Scope		Expiry Date	
Southern Keratong Plantations Sdn. Bhd – Bukit Berembun	500240304000	i)	Menjual dan mengalih (FFB,PK,CPO,SPO)		
Palm Oil Mill		ii)	Membeli dan mengalh (FFB,PK,CPO)	30/6/2019	
		iii)	Menyimpan (PK,CPO,SPO)		
		iv)	Mengilang (FFB)		

Appendix 4: Acknowledgement of Internal Responsibility and Formal Sign-off Assessment Findings

SGS (Malaysia) Sdn Bhd and client acknowledge and confirms acceptance of the Report contents and including the assessment findings. SGS (Malaysia) Sdn Bhd and client accept the responsibility for addressing the opportunities of improvement detailed in this report.

Signed on behalf of SOUTHERN KERATONG PLANTATIONS SDN BHD - BUKIT BEREMBUN PALM OIL MILL	Signed on behalf of SGS (Malaysia) Sdn Bhd
Name: Position:	Name: James S H Ong Position: Lead Auditor Date: 190419

-End of Report-

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