

Malaysian Sustainable Palm Oil (MSPO) Audit Summary Report

Organization:	KTS Agriculture Development Sdr	n. Bhd.		
Address:	Headquarters (HQ) 7 th Floor Crown Towers, 88 Jalan Pending, 93450 Kuching, Sarawak			g, Sarawak
	Contact person.: Ms Adeline Lau (Director) Mr William Tham (Assistant Manager)			
	Contact No.: 082-345033			
	Estate Address Lot 559, Block 0, Kabang Land District, Sibu Sarawak (6,233 ha)			
Standard(s):	MSPO MS2530-3:2013 Part 3: Gen principles for oil palm plantations organized smallholders			
Representative:	Ms Adeline Lau (Director) Mr William Tham (Assistant Manage Mr. Awang Idris Bin Awang Ahmad (•	Manager)	
Site(s) audited:	KTS Agriculture Development Sdn. Bhd.	Date(:	•	15 th August 2019
EAC Code:	Nil	NACE	Code:	Nil
No. of Employees:	356	No. of	f Shifts:	Normal 1 shift
Lead auditor:	Abdul Khalik Bin Arbi (AKA)		ional team per(s):	Jeffrey Denis Ridu

1. Audit objectives

The objectives of this audit were:

to confirm that the management system conforms with all the requirements of the audit standard;

- to confirm that the organization has effectively implemented the planned management system;
- to confirm that the management system is capable of achieving the organization's policy objectives.

2. Scope of certification

The audit covered one site performing certification scope:

Production of Fresh Fruit Bunches (FFB) for Plantations in compliance to the MSPO Certification Standard MS2530-3:2013 Part 3 : General Principles For Oil Palm Plantations And Organized Smallholders

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The audit covered the MS 2530:2013 requirements particularly MSPO Certification Standard **MS2530-3:2013 Part 3**

Valid	lation of processes for production and service provision		
Has	this scope been amended as a result of this audit?	☐ Yes	☑ No
	is a multi-site audit and an Appendix listing all relevant sites and/or remote ions has been established (attached) and agreed with the client	☐ Yes	☑ No
3. C	urrent audit findings and conclusions		
by t doc The	audit team conducted a process-based audit focusing on significant aspects/ri he standard(s). The audit methods used were interviews, observation of activiti umentation and records. structure of the audit was in accordance with the audit plan and audit planning exes to this summary report.	es and review	of ·
mai sys	audit team concludes that the organization \(\subseteq \) has \(\subseteq \) has not established nagement system in line with the requirements of the standard and demonstrate em to systematically achieve agreed requirements for products or services with anization's policy and objectives.	ed the ability o	of the
Nur	nber of nonconformities identified: 3 Major 0 Minor		
	refore the audit team recommends that, based on the results of this audit and to nonstrated state of development and maturity, management system certification	-	
	Granted / Continued / Withheld / Suspended until satisfactory correct	ctive action is	completed.
1. P	revious Audit Results		
and	results of the last audit of this system have been reviewed, in particular to assicorrective action has been implemented to address any nonconformity identificulded that:		
	Any nonconformity identified during previous audits has been corrected and the continues to be effective.	ne corrective a	action
	The management system has not adequately addressed nonconformity identi activities and the specific issue has been re-defined in the nonconformity sect		
5. A	udit Findings		
	audit team conducted a process-based audit focusing on significant aspects/ris	•	

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The management system documentation demonstrated conformity with the require of the audit standard and provided sufficient structure to support implementation a maintenance of the management system.		⊠ Yes	□No
The organization has demonstrated effective implementation and maintenance / improvement of its management system.		⊠ Yes	□No
The organization has demonstrated the establishment and tracking of appropriate performance objectives and targets and monitored progress towards their achieve	•	⊠ Yes	□No
The internal audit program has been fully implemented and demonstrates effective as a tool for maintaining and improving the management system.	eness	⊠ Yes	□No
The management review process demonstrated capability to ensure the continuin suitability, adequacy and effectiveness of the management system.	g	⊠ Yes	□No
Throughout the audit process, the management system demonstrated overall conformance with the requirements of the audit standard.		⊠ Yes	□No
Certification claims are accurate and in accordance with SGS guidance	⊠N/A	☐ Yes	☐ No

6. Significant Audit Trails Followed

The specific processes, activities and functions reviewed are detailed in the Audit Plan. In performing the audit, various audit trails and linkages were developed, including the following primary audit trails, followed throughout:

Organization:	KTS Agriculture Development Sdn. Bhd.				
Address	Lot 559, Block 0, Kabang Land District Sibu Sarawak				
MPOB License No.:	MPOB Licence 552398002000, with size register 6,233 ha	Expiry date:	01/09/2019 – 31/08/2020		
Scope of Activity:	Menjual dan Mengalih FFB#	Next Audit Plan	June 2020		
Visit Number:	02 (Stage 2)	Actual Visit Date:	15 th August 2019		
Visit Due by Date:	Nil	For auditor in	formation only		
Lead Auditor :	Abdul Khalik Bin Arbi (AKA)				
Audit Member	Jeffrey Denis Ridu (JDR)				
Additional Attendees and Roles	Nil				
Standard(s):	MSPO MS2530-3:2013 Part 3: General pr smallholders	inciples for oil pal	m plantations and organized		
Audit Language:	English & Malay				
Audit Scope:	1.The audit covered Three (3) site perf Operations, comprising of manageme (FFB), documentation and site assessr	ent systems, pro	•		

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Audit Plan

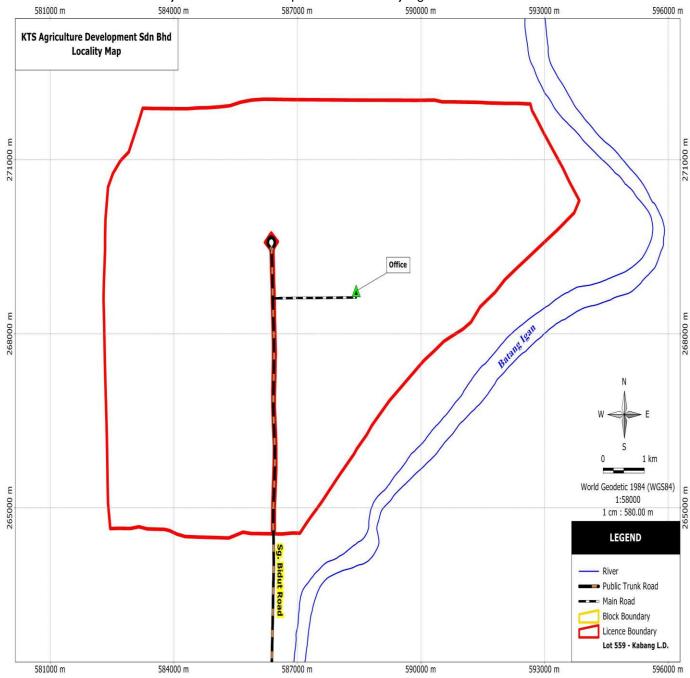
Date	Time	Auditor	Organizational and Functional Units/ Processes and activities	Key Contact
15 th August 2019	7.10 am 7.45 am	AKA & JDR	Depart from Bintulu Airport Arrived at Sibu Airport	Estate Personnel
	7.45 am	AKA & JDR	Depart to KTS Agriculture Development Sdn. Bhd. (Estate)	Estate Personnel
	8.30 am	AKA & JDR	Arrive at Estate Opening Meeting Audit Process (Site Visit) • Principal 1: Management commitment and responsibility • Principle 2: Transparency • Principle 3: Compliance to legal requirements • Principal 4: Social responsibility, health, safety and employment condition • Principal 5: Environment, natural resources, biodiversity and ecosystem services • Principal 6: Best Practice • Principal 7: New Development of New Planting	Estate Personnel
	12.30pm	AKA & JDR	Rest/ Lunch	
	1.00pm	AKA & JDR	Continue Audit Process (Document review, Policies, local law compliances, deduction and pay slip, Safety and health procedures, environment procedure, minimum wages monitoring, social benefits)	
	4.00 pm	AKA & JDR	Audit Discussion	
	5.00 pm	AKA & JDR	Audit Closing for Stage 2	
	6.00 pm	AKA & JDR	End of Audit Depart to Sibu Town	
16 th August 2019	9.40 am	AKA & JDR	Depart from Sibu Airport to Kuching Airport	

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Location and Maps

The Project area is located within Loba Kabang Forest Reserve, beside Batang Igan, extending northwards from Tg. Panggai to Tg Kelupu over a distance of about 13 km. The nearest public roads to the Project area is Jalan Aup and Rantau Panjang Road.



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The GPS locations of the state are shown in Table 1.

Table 1: GPS Location

Supply Base / Estates:	Location Address:	GPS Coordinate(s):	Area Certified(HA):
KTS Agriculture Development Sdn. Bhd.	Lot 559, Block 0, Kabang Land District, Sibu Sarawak	2°25'52.0"N 111°47'43.4"E	6233.00

Description of Estate Production

The FFB are sourced from the estate which are individually managed by KTS Agriculture Development Sdn. Bhd. through its parent company Bintulu Lumber Development Group of companies. The crop yield from these estate is mention in **Table 2** below.

Table 1: FFB Production

Month	KTS Agriculture Development Sdn. Bhd.			
	2018 (Actual)	2019 (Projection)		
January	2,911.08	3,874.67		
February	2,466.43	2,804.58		
March	3,416.65	2,740.63		
April	3,608.24	3,615.31		
May	4,131.54	4,292.42		
June	4,063.82	3,741.13		
July	3,861.44	3,544.81		
August	5,148.55	6,110.00*		
September	6,237.30	7,565.00*		
October	6,137.64	7,005.00*		
November	4,487.45	6,545.00*		
December	4,593.28	5,884.00*		
Total	51,063.42	57,722.55		
*Projection				

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Stakeholder Consultation and List of Stakeholders Contacted

A public announcement was made 30 days prior to the audit.

https://www.sgs.com/en/certified-clients-and-products/fcm/malaysia/kts-agriculture-development-sdn-bhd

Stakeholder consultation took place in the form of meetings and interviews. Due to this is the main assessment, meetings with stakeholders were held in the respected estate office. Detail can be referred to **Appendix 2**:

Comment on MS2530-3 Compliance Status:

Comment on Principle 1

Policy on Implementation of MSPO -

It was sighted MSPO Policy was available in the estate copy. The policy was sign by top management Mdm Adeline Lau Kor See (Director) on 10th December 2018.

The policy was displayed at estate office workshop, canteen, labour line and stores

Based interview with

- Patrica Ita Anak Meringai (Office Girl), she aware and understand the policy.
- 2) Suriani (TKI work as Checker), she aware and understand the policy.
- Mr Awang Idris Bin Awang Ahmad (Estate Manager), he aware regarding the policy.
- 4) Beatrice Anak Mut (Admin Clerk), she aware regarding the policy.

The policy was emphasize commitment to continual improvement. The policy statement stated as below:

We are committed towards implementing principles of MSPO Sustainable Palm Oil and complying with applicable statutory and regulatory requirements. Thus, we strive to achieve sustainability palm oil operations through the followings but not limited to the followings:

- i. Safety & Health
- ii. Good Social Practices
- iii. Harassment & Violence Prevention
- iv. Environment

By our commitment towards the above, we shall consider any opportunities for continual improvement of the plantation operations and practices in line with new information and techniques.

Internal Audit

It was sighted the internal audit report was planned and conduct accordingly. Frequency of the internal audit will audit at least once a year or whenever deem necessary by the Management.

MSPO internal audit procedures prepared approved by Mdm Adeline Lau Kor See (Director) to be conducted at least once a year or whenever deemed necessary by management.

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Based on internal audit procedures, list of preparation need to do as follows:

- Planning: Internal Audit was conduct on 23rd April 2019, audit plan was issue on 8^h April 2019 by lead auditor Mr. Gurriah A/L Simmathiri.
- ii. Preparation: Lead auditor select the competent auditor. The internal auditor was training by internal trainer which attend the MSPO course. Training course for the internal auditor was conduct on 22nd April 2019. Personnel sighted as followed:
 - Gurriah A/L Simmathiri (Lead Auditor)
 - Wellington Untan ak Francis Saga
 - Boyingtine ak Howel
 - Ngadi Ak Ujah
 - Rhody Mac ak Alfrancis
 - Jim Anyan
 - Hanrry Joe ak Arthur
 - Augustine Suden ak Peter Tohey
 - Wan Zen Wan Saleh
 - Wang Idris Awang Ahmad
 - Siaw Ing Wei
- iii. Conduct MSPO Internal Audit: conduct on 23rd April 2019.
- iv. Follow-up: Based on audit, 9 findings was addressed, some of the issues as follows:
 - Principle 3: Boundary peg was hard to find. Corrective action was done on 24.04.2019 by Mr Wellington, by construct new boundary pegs.
 - Principle 4: Social and local community survey had conducted, dated 2nd March and 3rd April 2019. However, social impact assessment (SIA) report was not ready. Corrective action was done on May 2019. It was sighted SIA Summary Report for KTS Agriculture Development Sdn. Bhd. was available.
- v. MSPO Internal Audit Completion,

It was sighted Internal Audit was performed on 23rd April 2019.

MSPO internal audit procedures prepared approved by Mdm Adeline Lau Kor See (Director) to be conducted at least once a year or whenever deemed necessary by management.

Management Review -

Management Review meeting was conducted on the 9th May 2019 chaired by Mdm Adeline Lau (Chairman) attended by all MSPO Committee members and invited members. Agendas and minute of the said meeting was viewed in file (ref no.: KADSB/ MRR/19/05/01).

It was review ny Mdm Adeline Lau, dated on 9th May 2019.

The agendas of this meeting are to review following:

1) Environmental and social requirement such as follow:

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- b. New Techniques
- c. New technologies
- d. New industry standards

New information on good agricultural practices.

Continual Improvement -

The action plan for continual improvement sighted as follow.

Topic: Factories and machinery (Notification, certificate of fitness and inspection) Regulations 1970.

Action taken: to ensure the air compressor will obtain certificate of fitness for united pressure vessels.

Chemical store/ chemical transit store Rennovation planning, it was complete on 22.04 2019.

Workshop Rennovation, it was complete on 10.08.2019

Comment on Principle 2

<u>Transparency of information and documents relevant to MSPO requirements</u>

The management communicate with relevant stakeholders by conduct stakeholders meeting on 27th March 2019, attended by 27 participants from several agencies such as:

Badan Berkanun

a. Natural Resources Environmental Board (NREB)

Jabatan Kerajaan

b. SK Bahagia Jaya Teku Sibu

Syarikat Swasta

c. BLD Igan Palm Oil Mill

27th March 2019.

Attend by External (27 attendees).

All of the stakeholders have invitation letter from the estate management. As an evidence, some of the stakeholders list name as below:

- Pengurus Central Store, KTS Trading Sendirian Berhad, Sibu, Mr Lau Sion Beng, letter dated 27th Mac 2019.
- ii. Pengurus KTS Timber Management Sdn Bhd, Sibu, letter dated 27th Mac 2019.
- iii. Pengurus BLD Kabang 1, Sibu, dated 11th Mac 2019

Facilitator: Mr Wan Zen Wan Saleh

All the document can be verified in Stakeholders File B01.

In the stakeholder meeting Agenda discuss on:

- i. Pengenalan mengenai MSPO
- ii. Piawaian Kemampanan
- iii. Pembangunan Piawaian Malaysia MSPO
- iv. Bahagian bahgaian dalam MSPO
- v. Prinsip prinsip MSPO
- vi. Aduan Penambah Baikan dan Kesalahan
- vii. Sesi Soal Jawab

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The minutes meeting prepared by Mr Ngadi Ujah, dated 28th March 2019 and verified by Mr Wan Zen Wan Saleh, Dated 29th March 2019.

List of stakeholders

Government agency, Badan Berkanun, Local Community, Internal, Contractor and Consultant

Transparent method of communication and consultation

It was observed the estate management had established and communication with relevant stakeholders. With Document Name: Transparent Method and Document Ref: KADSBH-03-TM03REV0.

Appointment letter for social liaison officer was available in Document Ref: KADSB-01-TM04REV0, Sign by Mdm Adeline Lau (Director) dated 10th December 2019. Name: Mr. Wan Zen Bin Wan Saleh (Person Incharge), Assist by Mr KNgadi ak Ujah (Assistant).

Traceability

Standard Operating Procedures on Traceability was available with Document ref no.: KADSB-03-TM04REV0, date updated on 10th January 2019. Based on cross check with document FFB harvested all documents was record in Traceability system inspection sheet.

Sample verified on Weighbridge advice ticket no.: 336570, dated.: 22nd May 2019 with weight of FFB 5360 kg. The management had taken necessary action to make sure the traceability system in place such as conduct traceability system inspection.

Appointment letter for traceability officer was available in Document Ref: KADSB-01-TM04REV0, Sign by Mdm Adeline Lau (Director) dated 10th December 2019. Name Mr. Awang Idris Awang Ahmad (In-Charge) and assist by Mr Wellington Untan ak Francis Saga.

Appointment letter for traceability officer was available in Document Ref: KADSB-01-TM04REV0, Sign by Mdm Adeline Lau (Director) dated 10th December 2019. Name Mr. Awang Idris Awang Ahmad (In-Charge) and assist by Mr Wellington Untan ak Francis Saga.

All the inspection records were recorded in Traceability System Inspection.

Comment on Principle 3

Regulatory requirements

The company personnel are generally quite knowledgeable on the applicable laws and regulations pertaining to oil palm plantation development and operations. Compliance with relevant government agencies list as below:

Akta Lembaga Minyak Sawit Malaysia 1998.

MPOB Licence: 552398002000, licence activity: Menjual dan Mengalih FFB#, address Lot 559, Block 0, Kabang Land District, Sibu, Sarawak.(13/03/2019 – 31/08/2019).

Natural Resources Environmental Board (NREB)

EIA Approval number: Ref.: (10) NREB/ 6-4/1249, approved on 3rd March 2004, which sign by both parties Project Proponent and EIA Consultant of the Project and Witness by Controller of NREB (Chong Ted Tsiung).

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The Businesses, Professions and Trading Licensing Ordinance, With licence No.:A 659467 validity 30.07.2018 till 20.08.2019

All the laws and regulations relevant to oil palm plantation are listed in Legal Requirement File C01. The update of list of laws was done monthly basis. The latest updated of laws on National Wages Consultative Council Act 2011 (Act 732) Minimum Wage Order (Amendment) 2018. The record was keep in soft and hardcopy.

Land Use Rights

It was observed the KTS Agriculture Development Sdn. Bhd., was operation on Lot 559, Kabang Land District. Detail of the said land as below:

TRN: 03-LCLS-006-000-00559

Land Description: Lot 559 Kabang Land District

Area: 6,233 ha Locality Kabang, Sibu

Map Sheet Number: K9-12-1(4.3) Classification of Land: Mixed Zone Land

Term: 60 Years

Date Reg.: 19/10/2005

It can verified in Environmental Impact Assessment (EIA) report, where development of Oil Palm Plantation obtain EIA approval from NREB Sarawak.

EIA Approval number: Ref.: (10) NREB/ 6-4/1249, approved on 3rd March 2004, which sign by both parties Project Proponent and EIA Consultant of the Project and Witness by Controller of NREB (Chong Ted Tsiung).

Customary Rights

No customary rights claim on the said company's land.

Comment on Principle 4

Social Impact Assessment (SIA)

It was observed the Social Impact Assessment (SIA) report was available during the document assessment. With title KTS Agriculture Development Sdn. Bhd. . May 2019.

The SIA report was carried out by the estate management itself to comply with the principle 4 (Social responsibility, health, safety and health employment condition) to the Malaysian Sustainable Palm Oil (MSPO). Wherein, SIA is defined as the process of analyzing, monitoring and managing the intended unintended social consequences, both positive and negative of planned interventions and any social change process invoked by the interventions mentioned above. Social impacts from the project development were identified and actions plans are implemented to mitigate the negative impacts and to promote the positive.

The management communicate with relevant stakeholders by conduct stakeholders meeting on 27th March 2019, attended by 27 participants from several agencies such as:

Badan Berkanun

a. Natural Resources Environmental Board (NREB)

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Jabatan Kerajaan

b. SK Bahagia Jaya Teku Sibu

Syarikat Swasta

c. BLD Igan Palm Oil Mill

27th March 2019.

Attend by External (27 attendees).

All of the stakeholders have invitation letter from the estate management. As an evidence, some of the stakeholders list name as below:

- iv. Pengurus Central Store, KTS Trading Sendirian Berhad, Sibu, Mr Lau Sion Beng, letter dated 27th Mac 2019.
- v. Pengurus KTS Timber Management Sdn Bhd, Sibu, letter dated 27th Mac 2019.
- vi. Pengurus BLD Kabang 1, Sibu, dated 11th Mac 2019

Facilitator: Mr Wan Zen Wan Saleh

All the document can be verified in Stakeholders File B01.

Complaints and grievances

The Grievance and Complaint form was made available at the front of estate office. SOP for complaints and grievances procedure was made available in the estate, Standard Operating Procedure F01 File. With Document ref.: KADSB-03-SR02REV0. Date updated 3rd December 2018.

Based on interview with

- 1) Patrica Ita Anak Meringai (Office Girl),
- 2) Suriani (TKI work as Checker),
- 3) Mr Awang Idris Bin Awang Ahmad (Estate Manager),
- 4) Beatrice Anak Mut (Admin Clerk)

All of them aware regarding the procedure of complaints and grievances.

Records of complaints form was sighted in Complaint & Grievance D01 File.

It was sighted 4 complaints was made by the complainer for this year 2019. All the issues raised by the complainer was closed within the time.

Commitment to contribute to local sustainable development

Based on interview with Mr Wan Zen bin Wan Saleh (person incharge) for social liaison officer, there was no record was made for contribute of hamper to the locals and school nearby. Currently the estate management do road maintenance for Rh Randi (Photo was sighted for verification).

Employees safety and health

Safety policy (Occupational Safety & Health) was available in the estate office and display, which is sign by Dato Henry Lau Lee Kong (Director), dated 18th July 2013.

Safety and health policy was documented, communicated via display at the notice board and implemented at this estate. Policy was provided in English and Bahasa Melayu languages. It was observed the safety policy was display at the site office, workshop, labour quarters and chemical

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store.

The occupational safety and health were cover the following:

 Safety policy (Occupational Safety & Health) was available in the estate office and display, which is sign by Dato Henry Lau Lee Kong (Director), dated 18th July 2013.

Safety and health policy was documented, communicated via display at the notice board and implemented at this estate. Policy was provided in English and Bahasa Melayu languages. It was observed the safety policy was display at the site office, workshop, labour quarters and chemical store.

- b) It was sighted, HIRARC was made available in the estate management. The current review was done 2nd January 2019 and next review will be done on 2nd January 2020.
- c) Annual training programme on safety and health training program 2019 was made available. Based on the training record, it was observed the Safety Operation was conduct in the estate which focus with workers operation. The training list as below:

Safety and health plan

It was observed the management have provide training plan for year 2019. Which consist of:

- 1. Occupational Safety & Health Awareness
- 2. Chemical Awareness
- 3. Emergency Response Awareness

The target group for the training plan for all workers, all staffs and workers involve in chemical (Field & Non- Field).

It was sighted, training record regarding safety and health issue as below:

 Training on "Aturcara yang betul semasa mengendalikan Jentera Berat", Venue at KAD estate dated on 21st May 2019, department "Pemandu Jentera Perladangan". With objective: "Mempastikan pekerja memahami cara yang betul mengendalikan mesin mesin berat".

Competency of heavy machinery can be verified in Competency Register D14 File. Two samples was sighted name Sappara Bin Sibo (Backhoe) with certificate number D2019-02 (KDI 1085) and Maskur Abd Rahim (Farm Tractor) with certificate number D2018-07 (KDI 0873)

d) Appropriate Personal Protective Equipment (PPE). PPE issuance and replacement record, it was observed the Management had issuance of Personnel Protective Equipment (PPE) to the workers, it can be verified in File D07 Personnel Protective Equipment (PPE). Based on the record, it was sighted harvester (Muhammad Sabir, Sansir Lalo and Andi Budiman) was acknowledge received of PPE such as safety helmet and shoes.

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- e) The management had established SOP for handling of chemicals to ensure proper and safe handling of chemicals to ensure proper and storage in accordance to Occupational Safety Health (Classification Packaging and Labeling) Regulation 1997 and Occupational Safety Health (Use and Standard of Exposure of Chemical Hazardous to Health) Regulation 2000. With document no.: KADSB-03-SH06REV0 dated 3rd December 2018. It can be verified in File SOP F01.
- The management had appointed responsible person (s) for workers safety and health. As evidence, it can be verified in Safety and Health Committee D04.

Evidence sighted, appointed Mr Awang Idris Awang Ahmad (Estate Manager) as Chairman dated on 17th November 2016 and Mr. Augustine Suden Peter Tohey as OSH committee dated on 2nd January 2018.

- g) It was sighted latest OSH Committee meeting for year 2019 was conducted on 26.07.2019 for (Bil: 3/2019). Venue of meeting: Meeting Room KAD Estate, time 3.00 pm. In the agenda meeting, it discusses on
 - Perbincangan Keselamatan & Kesihatan Pekerjaan (Mesyuarat Lepas 26th April 2019)
 - b. Perbincangan Keselamatan & Pekerjaan Sesi 2019 & isu terkini
 - c. Program Latihan keselamtan dan kesihtan di tempat kerja
 - d. Program-program yang dirancangkan untuk tempoh tiga bulan seterusnya.
 - e. Pemeriksaan tempat kerja.

It can be verified in file D04 Safety and Health Committee.

Minutes of meeting prepared by Wellington Untan ak Francis Saga and verified by Mr Awang Idris Awang Ahmad.

- h) Accident and emergency procedure was available in the estate record with title Accident Investigation & Reporting, Document ref.: KADSB-03-SHO5REV0. Last update on 3rd December 2018. Currently no accident occur.
- First aider was made available at all field operation. List of First aider list as below:
 - Harry Joe Anak Arthur Danson, Expiry date: 7th December 2020, certificate number: SN: FA16821/17/25371
 - Affindy Gerang Ak Unjie, Expiry date: 7th December 2020, certificate number: SN: FA16831/17/25363

The certificate was issue by CERT ACADEMY.

 Records all of accident will kept in File D11, Accident Reporting (JKKP6, JKKP7 and JKKP8). Currently no accident occurs.

Major 1 (4.4.4.2)

Implementation of safety and health aspects was found lacking. During site visit the following were sighted:

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- Used tyres were not handled properly at Block A1010 and near workshop as evident by water being collected which became mosquitoes breeding ground.
- 2. Evidence of wood burning was sighted at Block A1010 near the guard house and a "buffer zone and prohibitions" signage.
- Petrol kept in used chemical containers were not properly stored at labour quarter.
- A conventional knapsack sprayer was not handled properly at labour quarter

Employment Conditions

The management had established policy on good social practices regarding human rights in respect of industrial harmony. It was incorporated in MSPO Policy. The policy was signed by the top management (Mr Ting Jack Hui), she is Director of the company, dated 2nd January 2019 and communicated to the employees by display at the site office, line site and workshop area.

It was observed the equal opportunity statement by the top management was include in the MSPO policy. Welfare Women Committee was form to ensure welfare of women in the estates take care and handle in equal.

Major 2 (4.4.5.2)

Equal opportunity and treatment regardless of sex was not adhered to.

It was observed that, there was no female representative trained as first aider.

Training and Competency

It was observed the management have provide training plan for year 2019. Which consist of:

- i. Lifesaving equipment inspection 9Fire Extinguisher, First Aid Box)
 - Document sighted for Monthly Fire Inspection Checklist, Month of April 2019, 2, inspect by Mr Osman Kasuari and confirmed by Mr Stephen Lee 9Senior Plantation Manager). It can be verified in File Lifesaving equipment D06.
- ii. Workplace Inspection
 - Document sighted Workplace Inspection Report, Section: Store, Chemical Store, Fertilizer, Diesel, Skid Tank, General store and Water Treatment Plant. Dated on 19th & 20th February 2019.
- iii. Safety and Health Committee Meeting

Safety and Health Meeting was conducted on 23.03.2019, venue Bilik Mesyuarat Estate 1, Time 3.00 pm – 4.30 pm.

- iv. Health Surveillance Program
- v. Emergency Drill (fire and Chemical Spill)
- vi. First Aid Training

Comment on Principle 5

Environmental Management Plan

Environmental policy was sighted and display at the site office, workers camp and estate facilities, which commit by Director, Mr Ting Jack Hui, sign 2nd January 2019. In the environment

- Meeting applicable environmental rules and regulations in the palm oil industry through proper management practices.
- Preventing pollution by striving to minimize waste generations and resource consumptions.
- Monitoring and managing environmental components of our daily

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operations in accordance to environmental rules and regulations of relevant governing body.

- Maintain the culture of caring for environment within the workforce.
- Conduct biodiversity assessment with continuous monitoring at conservation area to protect wildlife, flora and fauna.

It was observed Oil Palm Plantation Within Belaga Tree Plantation in Bintulu/ Kapit Division, Sarawak.. The estate obtain Environmental Impact Assessment (EIA) approval from Natural Resources Environmental Board (NREB) dated 7th October 1999 with ref.no.: (1)NREB/6-4/148 which sign by Controller of Environmental Quality Mr James Dawos Mamit.

In line with that, the monitoring was conducted to monitor plantation activities on site by provide analyses on pesticides/ weedicides every 6 months in the Environmental Monitoring Report (EMR). The latest report was made available on 17th January 2019 (1st quarter 2018). Based on the report the estate was comply with mitigating measures required by EIA Approval.

It was observed the Training plan for year 2019 related with environment available. The training involved a briefing on no manuring and weeding activities within buffer zone area, dated 14.01.2019, time: 5.30 am, venue Muster Ground E1, attended by 20 attendees

Efficiency of energy use and use of renewable energy

Record and usage of Non-renewable Energy (Diesel Consumption). As we can see at the table below, the consumption of diesel waste increased from 2017 to 2018 due to increasing of operation in the estate.

	2017	2018	2019
	Litre		
Actual	947,922	1011,677	309,997
usage			
Estimated	1,152,000	1,152,000	1,152,00
Budget			0

^{*}latest asApril

Usage of Diesel VS FFB 2018

Lowest FFB 3,742.02 mt, diesel 94,973 L Highest FFB 7,032.73 mt, diesel 71,948 L

The electricity for estates was supply from genset.

Waste Management and Disposal

Based on interview with Plantation Manage, Mr Jeli anak Jadam. He managed to identify the sources of pollution in the estate. List of the sources of pollution list as below:

- a. Unloading FFB at Ramp
- b. Transport, (FFB, road maintenance)
- c. Unloading FFB at Mill
- d. Genset
- e. Creche
- f. Genset
- g. Workshop
- h. Water Treatment Plant

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- i. Chemical Store
- j. Fertilizer store
- k. Lubricant Oil Store
- I. Scheduled waste store
- m. Canteen
- n. Clinic
- o. Diesel Tank
- p. Culvert Factory
- q. Dumping Site
- r. Harvesting/ Pruning
- s. Spraying
- t. Manuring
- u. Building Upkeep
- v. Labour line

It was sighted the waste management plan to avoid or reduce pollution was developed and implemented. For example:

Transport (FFB, Road maintenance), dust from moving vehicle near housing and office area. The action taken by estate management The estate management put the speed limit signage and speed bump to avoid vehicle reduce the speed.

It was observed record disposing for empty containers was made available in estate management records. It was stored at estate store. All of empty containers was do triple rinse before it sent to recycle center.

Reduction of pollution and emission

It was observed the assessment of all polluting activities was available in continuous improvement on pollution prevention and environment plan.

The management had taken necessary action to identify pollutant. It can be referring in Environmental Aspect and Impact Assessment (EAIA) Register. Recommended action list as follow:

- Handling of chemical by provide secondary containment and emergency spill kit
- Storage of lubricant by provide secondary containment and emergency spill kit.
- c. Storage of diesel by provide secondary containment and bund wall.
- Fertilizers application by no fertilizers application at the buffer and riparian zone.
- e. Chemical spraying by no chemical spraying at the buffer & riparian zone.

It was observed the estates was commit to zero open burning.

Natural water resources

It was observed there was water management plan was available in the estate. The document title KTS Agriculture Development Sdn. Bhd., Water Management Plan (2019). Currently Environmental Monitoring Report for estate was available.

It was observed Oil Palm Plantation Within Belaga Tree Plantation in Bintulu/ Kapit Division, Sarawak.. The estate obtain Environmental Impact Assessment (EIA) approval from Natural Resources Environmental Board (NREB) dated 7th October 1999 with ref.no.: (1)NREB/6-4/148 which sign by Controller of Environmental Quality Mr James Dawos Mamit.

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In line with that, the monitoring was conducted to monitor plantation activities on site by provide analyses on pesticides/ weedicides every 6 months in the Environmental Monitoring Report (EMR). The latest report was made available on 17th January 2019 (1st quarter 2018). Based on the report the estate was comply with mitigating measures required by EIA Approval.

Based on the Environmental Monitoring Report (EMR) it was observed there was 2 water samples was collect to monitor the water quality. Based on the Environmental Monitoring Report (EMR) 1st Q 2019. It can be conclude that the In-situ and laboratory test results for the surface/ river water indicate that all of the parameter sampled and analysed conformed to the Class IIB of the National Water Quality Standards for Malaysia except for BOD₅, COD and TFC for both water samples.

Major 3 (4.5.5.1)

Ways to optimize water usage to reduce wastage was not properly implemented.

It was observed water leakage was seen dripping from a water pipe at the labour quarters

Status of rare, threatened, or endangered species and high biodiversity value area.

It was observed the biodiversity report was made available. Information sighted as follows:

 a) Identification of biodiversity such as flora and fauna. Example of biodiversity sighted as follows:

Flora

Ferns

Fauna

Bird such as burung pipit, but but and Kruak, Kuching Hutan, monyet and hornbill.

Conservation status, there was no area was fall under IUCN status.
 Only area that left undisturbed and along the river as riparian area.

Zero Burning Practices

It was observed the estate was practice zero burning policy in the estate. The SOP for planting and replanting was available and practice on site

Comment on Principle 6

Site Management

Standard Operating Procedures on management practices approved Manual Doc Ref KADSB-01-TM01REV0 dated 10/01/2019:

Procedure:

Accident Investigation & Reporting Doc Ref: KADSB-03-SH04Rev0 dated 10/03/2019.

Energy Management Doc Ref: KADSB-03-EN02Rev0 dated 10/03/2019. Waste Management Doc Ref: KADSB-03-EN05Rev0 dated 10/03/2019. Employment Doc Ref: KADSB-03-HR01Rev0 dated 10/03/2019.

Complaints & Grievances Doc Ref: KADSB-03-SR02Rev0 dated 10/03/2019.

Internal Audit Doc Ref: KADSB-03-TM01Rev0 dated 10/01/2019.

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Work Instruction:

Harvesting Activities Doc Ref KADSB-04-SH16REV0 dated 10/03/2018; Manuring Activities Doc Ref KADSB-04-SH17REV0 dated 10/03/2018;

Economic and Financial Viability Plan

Business or management plan which includes operational plan for at least 2 years projection to be made available to Auditor in the Stage 2 audit.

Profit and Loss Estimates to be made available during Stage 2 Audit.

Budget	2018	2019		
На	6,233.00	6,233.00		
MT	51,063.42	57,722.55		
MT/Ha	8.19	9.26		

Transparent and fair price dealing

A monthly estate account is prepared for plantations according to Financial Controller made available for us to view.

All contractors are provided with contracts:

- Kunci Raya Sdn. Bhd. (Contract No. 5688) for Transport of Stones from Telabit Quarry to GM 1 Estate.
- ii) Asiantec Water Sdn. Bhd. (Contract No,: 5726) for Repair and upgrade of existing water treatment plant.

Contractor

All contracts are mutually agreed to and signed by the contractors with clear terms and conditions stated in the Contract Agreement, for example with:

- i) Kunci Raya Sdn. Bhd. (Contract No. 5688) for Transport of Stones from Telabit Quarry to GM 1 Estate.
- ii) Asiantec Water Sdn. Bhd. (Contract No,: 5726) for Repair and upgrade of existing water treatment plant.

Training of contractors for awareness and compliance to MSPO have been carried out:

- Kunci Raya Sdn. Bhd. (Contract No. 5688) represented by Mr. Wong Park Tat on 02/10/2018.
- ii) Asiantec Water Sdn. Bhd. (Contract No,: 5726) represented by Mr. Lee Ling Wei on the 26th September, 2018.

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7. Nonconformities

Corrective Action Request and Observation MS2530-3 Part 3: General Principles for Oil Palm Plantations and Organised Smallholders

Non-Conformity	N°1 of 3		Major 1				
	Date Recorded>	15 th August 2019	Due Date>	15 th November 2019	Date Closed>	11 th Sept 2019	
Department / Function:	Administrativ	ve	Standard Ref	.:	MSPO 23: 4.4.4.2	50-Part 3	
Document Ref.:	Criteria 4: En	nployees safety	Issue / Rev. S	Status:	Closed		
Details of Nonconformity:	Implementati	on of safety and h	nealth aspects v	was found lacking			
Objective Evidence:	 During site visit the following were sighted: Used tyres were not handled properly at Block A1010 and near workshop as evident by water being collected which became mosquitoes breeding ground. Evidence of wood burning was sighted at Block A1010 near the guard house and a "buffer zone and prohibitions" signage. Petrol kept in used chemical containers were not properly stored at labour quarter. A conventional knapsack sprayer was not handled properly at labour quarter. Rectification has been done on 16/08/2019. 						
Close-out evidence:	i. ii.	The tyre has be B0311. (Reference The used tyre filled with sand to appendix 1) downing ashes be Burned ashes 2a) Awareness of workers to full (Refer to Appe	en done on 16/08/2019. Is been relocated to Estate 1 as Boundary Marker (P23) at block offer to Appendix 1) If yeres recycled for beautification near workshop area has been and to avoid the waterlog prior to mosquito breading site. (Refer 1) Is has been cleared. It is has been removed and filled with sand. (Refer to Appendix on prohibition near buffer zone has been re-briefed to the further enhance their awareness on the environmental issue. It is pendix 2b) If non-conformity notice on environmental awareness issue to				
	3.& 4. Store has been built near labour quarter to store their personnel tools such as petrol kept in used chemical containers and knapsack spray pump. (Refer to Appendix 3)						

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Non-Conformity	N°2 of 3		Major 2			
	Date Recorded>	15 th August 2019	Due Date>	15 th November 2019	Date Closed>	11 th Sept 2019
Department / Function:	Administrativ	Administrative		Standard Ref.: Indicator		50-Part 3
Document Ref.:	Criteria 5: En			Closed		
Details of Nonconformity:	Equal opport	unity and treatm	nent regardless o	f sex was not adh	ered to.	
Objective Evidence:	It was observ	ved that, there w	vas no female rep	resentative traine	ed as first aid	der.
Close-out evidence:	planned	 i. The First Aid training and briefing has been done to female staffs on 16/08/2018 as planned in training program. (Refer to Appendix 4) ii. Selection of best female for outside advance training for CPR. 				

Non-Conformity	N°3 of 3		Major 3				
	Date Recorded>	15 th August 2019	Due Date>	15 th November 2019	Date Closed>	11 th Sept 2019	
Department / Function:	Administrativ	/e	Standard Ref Indicator	:	MSPO 2350-Part 3 4.5.5.1		
Document Ref.:	Criteria 5: Natural water resources		Issue / Rev. Status:		Closed		
Details of Nonconformity:	Ways to optimize water usage to reduce wastage was not properly implemented.						
Objective Evidence:	It was observ	ved water leakage	was seen drip	oing from a water	pipe at the	labour quarters.	
Close-out evidence:	repairing 5) ii. Awarene water pi	repairing of water piping system at labour quarters by 17/08/2019. (Refer to Appendix 5)					

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Appendix 1: Tyres were not handled properly

Before: at (i) Block A1010 and

After: The tyre was relocated to Estate 1 as Boundary Marker (P23) at block B0311

i.







Before: at (ii) near workshop as evident by water being collected which became mosquitoes breeding ground.

After: The used tyres recycled for beautification near workshop area has been filled with sand to avoid the waterlog prior to mosquito breading site.





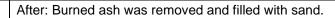


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Appendix 2a: wood burning at Block A 1010

Before: wood burning at Block A 1010







Appendix 2b: Awareness re-briefing on buffer zone prohibition to workers.



Briefing to workers during morning roll-call

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KTS AGRICULTURE DEVELOPMENT SDN. BHD, (58299-M) KTS AGRICULTURE DEVELOPMENT SDN. BHD. (58299-M) SENARAI KEHADIRAN TAJUK: Pattings Kescalaton Alam Scritar. TARIKH: 26:08:2019 Taklimat keseghran alam sekitar. KAD ladang 1 dan ladang 2 2008-2019 NAMA NO. ID PEKERJA PEKERJAAN EST/DIV TANDATANGAN Jemua pekerja. Jaklimat ketedaran fontang kawasan lajangan penampan (Buffer Zone) kepada pekerja. 1. RISWAN LAYU HARVESTER KDI 1217 E1 10 OBJEKTIE 2. KDI 1219 HARVESTER E1 and KDI 1225 HARVESTER E1. gles l. (granga pembakaran terbuka di Kawayan Jarangan penampan. (Batter 1000) kepada Jemua pekesja: KDI 1226 HARVESTER E1 An. JUSR. KDI 1229 HARVESTER E1 3. Carangan pembuangan sangah di kawakan perampan (buffer zono) Tagnada khwa peksiya. Justi SATTU KDI 1210 HARVESTER El gL. HARIS BIN HAUA HARVESTER E1 lis 3. Keredajan kepenthagan merjaga alam sekitar kepado semua pekerja 8. BIFAL KDI 1234 E1 HARVESTER Po SYAHRUL HARUM 9. KDI 1235 HARVESTER [1 f. Amberiktuan jerlang olenda tekinanya mani terlaku pembikaran Perbuka alan pembuangan sampah di kawasan larangan penampan (bugke zore) kepada (emua pekeja: M 10. SAHARUDDDIN BALLE KDI 1249 HARVESTER E1 a 11. ASO LIBI KDI 1214 PRUNNER E1 Q. 12. SUPRIADI KDI 1215 PRUNNER E1 5. Mesjaga talqtusia semasa berkesja di kawasan Jarangan penampan (buffer zone) kepada semua pekesja: 13. ANITA KDI 1216 PRUNNER E1 96-14. SIDA AMIRUDDIN KDI 1223 PRUNNER 15 HASPAR BIN KAMARODDIN PRUNNER KDI 1233 E1 16. SALMA BINTI SOCOING KDI 1236 PRUNNER F1 aug. 17. MUHAMMAD AMIN KDI 1246 PRUNNER F1 18. RATNASARI KD: 1220 LOOSE FRUIT E1 19. SUNARTI KDI 1231 LOOSE FRUIT Chool -COLLECTOR LOOSE FRUIT COLLECTOR 20. HASBIANI KOI 1237 Hand 21. NURJAYA KDI 1250 LOOSE FRUIT hat COLLECTOR PEGAWAI BERTUGAS PENGURUS LADANG loan. NAMA: Boyingtine Howell NAMA: A ag Idns Atmost TARIKH: 20.08-2019 TARIKH: 20 .08-2019

Appendix 2c After: Notification to relevant stakeholder regarding the environment awareness related issues.

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KTS AGRICULTURE DEVELOPMENT SDN BHD. (58299-M)

To

: Mr Ngu Kuong Hui, Camp Manager Teleng Trading Sdn Bhd.

From

: Mr Augustine Suden

Date

: 19/8/2019

Subject

: MSPO External Audit Finding.

The above matter refers:

As per MSPO external audit visit dated on the 15/8/2019, the findings are as per photograph attached. This used tyre was being found near to your watchman hut and the burning was also found nearby your watchman hut, so with this, as per MSPO requirement and also for the environment we are not allowed to throw used tyres anywhere unless we recycle them and on the burning we also are not allowed to burn.

Anyway this finding has been rectified by the estate personnel, so we look forward for your full cooperation in making KAD as a whole and the environment clean and free from pollution.

Your kind and full cooperation on this matter is highly appreciated.

Thank You.

Regards,

(Augustine Suden)

Appendix 3: Petrol kept in used chemical containers & conventional knapsack spray pump has been relocated.

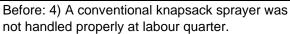
Before: 3) Petrol kept in used chemical containers were not properly stored at labour quarter.

After: (3a) Housing keeping has been done.

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After: (4a) Housing keeping has been done.





After: 3 & 4 (b) Store has been built for workers near labour quarter for their personnel's tools & petrol storage purpose.



Appendix 4: The First Aid training and briefing has been done to female staffs.

Before: It was observed that, there was no female representative trained as first aider.

After: The First Aid training and briefing has been done to female staffs.

i.

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KTS	AGRICULTURE DEVELOPMENT SDN, BHD, (88299-M)
12.00	TRANSCELL CALL DESCRIPTION OF THE PROPERTY OF
TAJUK	PENGENIMAN DAN KESENARAN "FIRST ANDRE
LADANG	KAD (E1SE2)
TARIKH	16.08.1010
BAHAGIAN	EARL TAUGHU DETABAT / PEREMPUM)
OBJEKTIF	K ESEDARAN KEDENTINGHAN SERAGAN "FIRST ANDER"
K GA BOAKAN	u KEPBUTINGAN SEMAGAI "FIKKT ANGK" YUNG ALANA PENSU
ADALAH SI	GONTON PLEAT SCHOLUN PENGHALTARAN DESAKIT FE KLINIK
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SENARAI KEHADIRAN					
TAJUK:	Leugentern han Kraston Allen Butte				
TARIKH	KAO (Byn 1 &Z)) RUFFI TANG	on lexing	L1	
TABLE .	16. Ogos 2019				
NO.	NAMA	PEKERJAAN	BAHAGIAN	TANDATANGAN	
	er Knok Garing	AC.	rodana	· Pan.	
2. 1	ydio Dubah	Ac	Minis	Letter Added	
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20.	4)				

Training Program

	Type of Training	Aug	Sep	Oct	Nov	Dec					
Α	Internal Training										
1	Introduction of First Aid										
2	Soft Tissue Injuries (Bleeding)										
3	Burn & Scalds										
4	Chocking & Shock										
5	Bone Faction & Spiral Injuries										
В	External Training										
1	CPR										

Appendix 5: It was observed water leakage was seen dripping from a water pipe at the labour quarters. Before: Water leakage was seen dripping from a water pipe at the labour quarters. After: Removal of the improper connection and repairing of water pipe at the labour quarters.

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After: Awareness briefing has been conducted to all workers on the improper connection of water piping system and electricity at labour quarters which need the approval from mangement.



Briefing to workers during morning roll-call

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NAMA: Boyingtine Howell

TARIKH: 26-08-2019

KTS AGRICULTURE DEVELOPMENT SDN. BHD. (58299-M) TAIUK /aklibral keredaran pergguanan Dunker Qir dan elektrik. LADANG KAR Kadang I dan /adang N TANKH 30.06 50.19 130 ce 2014 Vémug pekséja Paktingt kendanan penagargan paja ati dan penyambungan Wayar elektirik fanpa kebenaran pengunusa Indang pekséja. BAHAGIAN OBJEKTIF l. Kenedaran Jentang penjimatan penggunaan bekalan gir dan penggunaan elektrik kepada pemua pekerja. J. Penteritahuan kepada penua peketja berdakun kendaktah menderitah kepada penak penguruan ladang Jeberanya kerlaku bercaran palpaja. 3. Larangan ponya-bungan kiayar elekhik dan penarangan pajp air Bruka haki faga kelendan danpada pihak penjurusan kedang. 9. Pembentahuan tenjang denah sekiranya marik berlaksu pembaniran bekalan air dan elektrik kepada sebug pekesja. s. Pemberijahusa tengi jestang penyambungan waya elektrik Rogg haram bakh menyelakkan bertakunya Kebaran litar pintab electrik kepada Remua peketir

PENGURUS LADANG

NAMA: King dis Khind TARIKH: 20.08.2019

KTS AGRICULTURE DEVELOPMENT SDN. BHD. (58299-M) SENARAI KEHADIRAN

NO.	NAMA	ID PEKERJA	PEKERJAAN	EST/DIV	TANDATANGAN
1.	FIRMAN BIN MANGNGA	KDI 1230	HARVESTER	E2	Tweh
2.	JUNAIDIN	KDI 1239	HARVESTER	E2	12.641
3.	KURNIATI	KDI 1245	LOOSE FRUIT COLLECTOR	E2	auf
4.	RISNA	KDI 1247	LOOSE FRUIT COLLECTOR	E2	Du
5.	HASMAH TUO	KOI 1248	LOOSE FRUIT COLLECTOR	E2	hs
6.	NURAMINA BT ALI SALASSA	KDI 1252	LOOSE FRUIT COLLECTOR	E2	Ldu
7.	SAMPARA	KDI 1251	MANURER	E2	Burg
8.	HASMA SARIPO	KDI 1227	MANURER	E2	Kow
9	AGUS MULYADIN	KDI 1241	SPRAYER	E2	kner
10.	IKBAL SYAMSUDDIN	KDI 1213	DRIVER TRACTOR	EZ	7
11.	NURWAHIDAH	KDI 1212	CHECKER	E2	抽
12.	BAKRI DOLE	KDI 1224	PRUNNER	E2	Bullet
13.	NUR KHAYRATI	KDI 1244	P&D WORKER	E2	MAD

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1. General Observations & Opportunities for Improvement

Positive Observations:

- The support from KTS Agriculture Development Sdn. Bhd. personnel, especially the ground staff contribute to the smoothness and successful of the audit process.
- The spirit of unity and enthusiasm of the personnel towards achieving MSPO certification is impressive.
- The unit has dedicated staffs who are assets to the company. Their cooperative, knowledgeable and hospitability are commendable
- Organised documentation & highly commitment towards certification

Important Observations and Opportunities for Improvements:

- The root causes of nonconformities should be clearly identified and tackle in appropriate method.
- The management should appoint suitable person to implement and maintain the traceability system to ensure all document recorded.
- Action taken on complaints and grievance by stakeholders should be highlight and discuss.
- Safety and health practices should be fully implemented.
- All waste products and sources of pollution are been identified and documented accordingly.

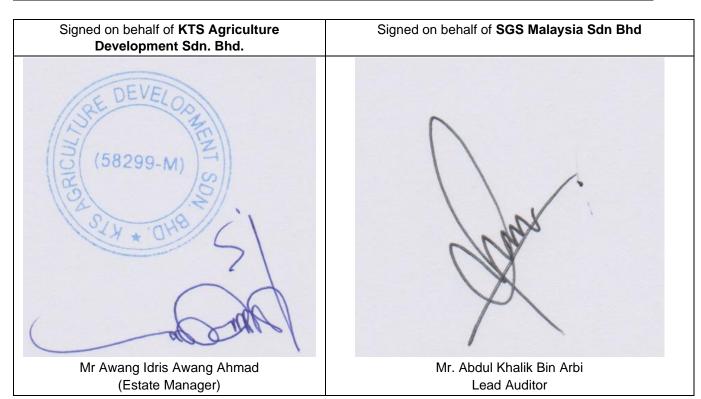
Appendix 1: List of Stakeholders Interviewed

Stakeholder	Issue Raised	Remarks
BLD Palm Oil Mill	No issue raised	No Issue raised
External		
Mill Manager		
Natural Resources	No issue raised	No Issue raised
Environmental Board		
External		
Environmental Officer		
Kunci Raya Sdn. Bhd	No issue raised	No issue raised
External Transporter		
Owner		
Mr Hii Ka Hock		
017 851 8339		
WWF	No issue raised	No issue raised
Interview via phone call		
WWF-Malaysia (Sarawak Office)		
Tel: 082-247420/ 257420		
Interview via phone (time call: 1st		
Call: 2.15pm)		
Worker A	No issue raised	No issue raised

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