

# Malaysian Sustainable Palm Oil (MSPO) Summary Report

Organization:	Southern Realty Plantation Con	npany Sdn. E	3hd. – 43242	1-U			
Address:	Estate Location Address: Ladang Fermanagh, Sg Pelek, 43950 Sepang, Selangor, Malaysia. Head Office Address: Wisma Southern, 6 <sup>th</sup> Floor, No. 26-34, Jalan Dato Hamzah, 41000 Klang, Selangor, Malaysia						
MSPO Standard(s) Used:	MS2530-3:2013 Part 3: Genera for oil palm plantations and orga smallholders						
Representative:	Mr. Ravindran Subramaniam – Plantation Controller ravin@southern.com.my +60 12 637 5746 Mr. Hari Chandran – Estate Manager harichan 2308@yahoo.com +60 19 565 5156 Mr. Ramli bin Sulaiman – Account Supervisor wefinsrasul@gmail.com +60 11 1080 7816						
Telephone: Fax:	+603 31411552 +603 31422167						
Site(s) audited:	Sepang Pertiwi Estate	Date(s)	of audit(s):	1 <sup>st</sup> Apri	I 2019		
Audit Scope:	Production of Oil Palm Fresh Fr Standard <b>MS2530-3:2013 Part</b>		-B) in compli	ance to th	ne MSPO Certificatio		
Mill Capacity:	Nil	Total Ar (Certifie		88.00 h	าล		
Visit Certification Assessment:	Main Assessment (Stage 2)	Number	of Sites:	1 estate	e		
Lead auditor:	Afiq Othman	Addition member		James	S H Ong		
Certificate Number:							
Date of Issue:		Date of	Expiry				
This report is con SGS office.	fidential and distribution is lim	ited to the a	udit team, cl	ient repr	esentative and the		

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## 1. Audit Objectives

The objectives of this audit were:

- to confirm that the management system conforms with all the requirements of the audit standard;
- to confirm that the organization has effectively implemented the planned management system;
- to confirm that the management system is capable of achieving the organization's policy objectives.

### 2. Scope of MSPO Certification

1. Production of Oil Palm Fresh Fruit Bunch (FFB) in compliance to the MSPO Certification Standard MS2530-3:2013 Part 3

This is a multi-site audit and an Appendix listing all relevant sites and/or remote Yes Volume No locations has been established (attached) and agreed with the client

### 3. Current Certification

Currently **Southern Realty Plantation Company Sdn. Bhd. – Sepang Pertiwi Estate** is being certified with other certification scheme as below:

Current Certi	Current Certification (Please tick the certification you are currently certified)							
	ISO 9001 (only for mill)		НАССР					
	EMS 14001 (only for mill)		RSPO					
	OHSAS 18001 (only for mill)		ISCC					
	ISO 22001		GMP Plus					
	HALAL		KOSHER					
	Co-GAP		None / Others:					

## 4. Assessment Process and Audit Programme

#### 4.1. Sampling Method (not applicable)

Sampling Methodology and Rationale

Sampling of the estates to be audited has been conducted in accordance to the Risk Management (MPOB/MSPO/RMP/06) documents as below:

S = r√n

Risk Factor: Not Applicable

Since this is an individual certification. Sampling method is not applicable.

The methodology for objective evidence collection included physical site inspection, observation of tasks and processes, interview with workers, families and stakeholders, documentation review and monitoring data. Detailed audit plan can be referred below.

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#### 4.2. Audit Plan

The assessment was conducted in 1 audit day (2 man-days) and involving an estate. The audit covers documentation review, internal procedures, management system, field inspection as well as identification of any significant issues for both environment or social issues.

Date	Time	SGS Team	Organisational and Functional Units/ Processes and Activities	Key Contact
1 <sup>st</sup> Apr 2019	A.M 0830	ALL	Audit Team arrive at Sepang Pertiwi Estate	Audit Team & Estate Management
	0900		Opening Meeting	
			Safety briefing by Sepang Pertiwi Estate & brief presentation of Sepang Pertiwi Estate introduction	
			Opening slides by SGS Team	
	0900- 1200		Site Visit Buffer zone, boundary area, HCV or conservation area, landfill, operation (harvesting/ spraying/ manuring) area, water treatment plant, storage area, workshop and labour quarters	
			Stakeholder Consultation	
	P.M 1200- 1300		Lunch Break	
	1300- 1600		Continue Audit – Documentation Review	
	1600- 1630		Auditor meeting	
	1630- 1700		Audit Closing Meeting	
	1730		Depart from Sepang Pertiwi Estate	

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## 4.3. Certification Body

Auditor	Role	Qualification, Education, Working Experience.
Afiq 'Aliyyuddin Othman	Lead Auditor	<ul> <li>MSPO Certified Lead Auditor</li> <li>BSc. (Hons) Marine Technology</li> <li>A year experience working in Ministry of Natural Resources and Environment</li> <li>5 years experiences working for Sime Darby Plantation Berhad as Sustainability and Quality Management.</li> <li>A year experience working for SGS (M) Sdn. Bhd. as auditor</li> </ul>
James S H Ong	Audit Member	<ul> <li>MSPO Certified Lead Auditor</li> <li>RSPO and ISCC Certified Lead Auditor</li> <li>Vast experience working as agronomist</li> <li>Experience more than 10 years working with certification body</li> </ul>

#### 4.4. Audit Planning Matrix

	Visits:	MA (Stg 2)	SA1	SA2	SA3	SA4
	Dates:	1/4/2019				
Area / Department / Process / Function	Auditor(s): Standard	1. Afiq Othman 2. James S H Ong				
Sepang Pertiwi Estate	<b>MS2530-3:2013 Part 3:</b> General principles for oil palm plantations and organized smallholders	x	0	0	0	0

\*For each completed visit, mark "X" in the box for each department or process covered. For planned visits, indicate with an "O" in the box for each process to be covered.

## 5. Previous Audit Results (not applicable)

The results of the last audit of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented to address any nonconformity identified. This review has concluded that:

- Any nonconformity identified during previous audits has been corrected and the corrective action continues to be effective.
- The management system has not adequately addressed nonconformity identified during previous audit activities and the specific issue has been re-defined in the nonconformity section of this report.

# 6. Audit Findings Summary and Recommendations

of the a	audit stand		umentation demonstrated conformity with rided sufficient structure to support implem ent system.			⊠ Yes	🗌 No
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The organization has demonstrated effective implementation and maintenance / improvement of its management system.	🛛 Yes	🗌 No						
The organization has demonstrated the establishment and tracking of appropriate key performance objectives and targets and monitored progress towards their achievement.	🛛 Yes	🗌 No						
The internal audit program has been fully implemented and demonstrates effectiveness as a tool for maintaining and improving the management system.	🛛 Yes	🗌 No						
The management review process demonstrated capability to ensure the continuing suitability, adequacy and effectiveness of the management system.	🛛 Yes	🗌 No						
Throughout the audit process, the management system demonstrated overall conformance with the requirements of the audit standard.	⊠ Yes	🗌 No						
The audit team concludes that the organization 🛛 has 🗌 has not established and main	ntained its							
management system in line with the requirements of the standard and demonstrated the ab to systematically achieve agreed requirements for products or services within the scope and organization's policy and objectives.		system						
Number of nonconformities identified: 0 Major 1 Minor								
Therefore, the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity, management system certification be:								
Granted / Continued / Withheld / Suspended until satisfactory corrective acti	on is com	pleted.						

# 7. Significant Audit Trails Followed

The specific processes, activities and functions reviewed are detailed in the Audit Planning Matrix and the Audit Plan. In performing the audit, various audit trails and linkages were developed, including the following primary audit trails, followed throughout:

#### 7.1. Details of Certified Entity

Estate/ Mill	Location Address	Geo-Coordinate (GPS)
Estate/ Will	Location Address	Latitude, Longitude
Sepang Pertiwi Estate	Ladang Fermanagh, Sg Pelek, 43950 Sepang, Selangor, Malaysia.	N 2°38'56.60", E 101°39'33.86"

Table 1: Address and Coordinates of Sepang Pertiwi Estate

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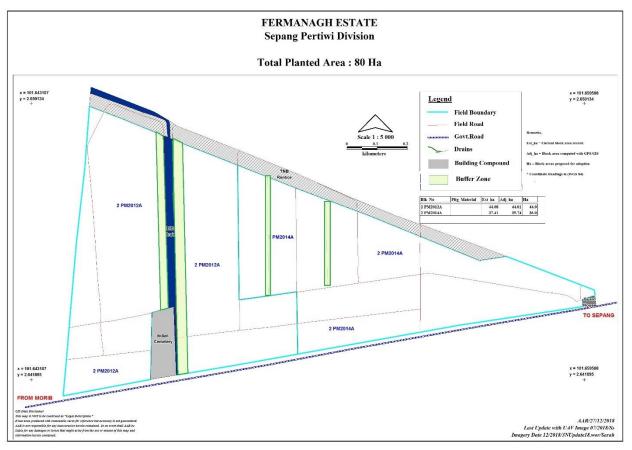


Figure 1: Map of Sepang Pertiwi Estate

## Description of the supply base

Sepang Pertiwi Estate was established in 1988. It belongs to Southern Realty Plantation Company Sdn. Bhd. No worker is being employed directly by the estate. Since the hectarage of the estate is only about 88 ha, the same manpower working for Fermanagh Estate (sister estate) is also being used for Sepang Pertiwi Estate. The estate located in Sungai Pelek close to Bagan Lalang area. Currently being planted with only oil palm crops. The crops are being supplied to Fermanagh Palm Oil Mill.

Estate	FFB Production (MT) Period:			
LSIALE	Actual FY (2017/2018)	Estimated (FY 2018/2019)		
Sepang Pertiwi Estate	1682.87	2160		
TOTAL FFB Produced	1682.87	2160		

#### Table 2: FFB Production (Actual & Estimated)

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### 7.2. Area of Plantations

	Certified Area Statement (Ha)							
Fatata	Titled	Planted (Ha)		Conservation	НСУ	Others		
Estate	Area	Immature Area	Mature Area	Conservation	HCV			
Sepang Pertiwi Estate	88.00	0	77.88	0	0	10.12		
TOTAL	88.00	0	77.88	0	0	10.12		

Table 3: Hectarage Statement of Sepang Pertiwi Estate

### 7.3. Stakeholder Consultation and List of Stakeholders Contacted

Stakeholder consultation took place in the form of meetings and interviews. The interviews and meetings were intended to obtain input from the stakeholders followed by an evaluation of the relationship between the stakeholder and the company. See **Appendix 2** for stakeholder's details and comments.

#### 7.4. Comment on MS2530-3 Compliance Status

Comment on Pri	nciple 1	Policy on Implementation of MSPO -				
		As reported under 4.1.1.1, Sepang Pe Sustainability Policy for the implement palm oil production. The policy seen e of companies. It linked to the individua OSH and labor ethics. The policy has Industrial & Plantation Senior Director	ation of M stablished I policies been sign	ISPO on sust I as for the w on environme ed by Dr. Nic	ainable hole grou ent, social	
		Internal Audit –				
		Sepang Pertiwi has conducted interna MSPO requirements resulted with 9 m				ns.
		The audit was conducted by members whom were trained from 12-13/09/18 the training attendance list.				
		Internal Audit Procedure has been est 01/06/18. The audit is being plan annu within the MSPO Certification Scope.				
		Management Review –				
		The management reviewed again on 4 internal audit.	l/3/19 cov	ers on the fir	ndings of	
		It also includes: 1) Agenda and minutes 2) Attendance				
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	2) Internal cudit report
	<ul><li>3) Internal audit report</li><li>4) Result of the corrective action</li></ul>
	Continual Improvement -
	There are 7 CIP been established that focusing on certification of MSPO, 3 for environment, 1 for social, and 2 x mechanization.
	The CIP (LST-P1C4/CIA rev 00) has the following to show evidence with the activities, on-going status and PIC for respective CIP established.
	1) Description e.g. Green book project
	2) Category: Social
	3) Purpose: minimize cost of living
	4) Target: before Dec 2019
	5) PIC: Mr. Hari
	Completion date: on-going
Comment on Principle 2	Transparency of documents relevant to MSPO requirements –
	Consultation and Communication Procedure has been established by the company with process flow of communication process included in the procedure.
	Stakeholder meeting done twice in 2018 targeted for neighbouring communities, government bodies and suppliers.
	The company uses stakeholder meeting as one of the medium to communicate necessary information to relevant stakeholders. Any additional information will be communicated to stakeholder upon request as long as not subjected to private and confidentiality.
	Noted "peti cadangan" and complaints forms being made available in front of the office. Explained by the management, stakeholders may submit their official request through various mediums such as letter, memo, phone, email or even come by the estate office to extend their intentions. Copies of complaint and grievance form has been provided to stakeholders during the last stakeholder meeting. The workers have been briefed on how to lodge complaints to the estate management
	Transparent method of communication and consultation -
	SOP Established Stakeholder Consultation and Communication Procedure Ref No PRO-P2C2/CC Rev R00 dated 1/6/18. Process flow of communication included in the procedure.
	A social Management Officer was appointed by Estate Manager to be responsible of consultation and communication with relevant stakeholders. Relevant stakeholders have been identified by establishing lists of stakeholders categorizing government bodies, suppliers, buyers and internal stakeholders.
	As of the date of audit, no specific complaint was recorded. However, the estate distributed feedback forms to its stakeholders during stakeholder meetings mentioned above. All communication records such as feedback

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	forms resulted from the stakeholder meetings are being retained appropriately.
	<u>Traceability</u> –
	The company has established Traceability. Based on records reviewed, it shows that the estate is implementing traceability system as per established procedure.
	Personnel was appointed (Estate Staff) by Plantation Controller to ensure that the SOP is being implemented accordingly. The appointed personnel will record all information pertaining traceability in Daily Crop Record as part of continuous monitoring. As the record's name suggested, it is being recorded on daily basis. Noted all records of sales, delivery or transportation are being maintained appropriately.
Comment on Principle 3	Regulatory requirements –
	It was found that the operation is in compliance with the applicable local, state, national and ratified international laws and regulations based on interview, document review and site visit.
	The estate is maintaining Legal Register which was created on 1/6/18. Ever since the establishment. The estate has been maintaining and updating the legal register. Noted the new Minimum Wages Order 2018 which had been made effective January 2019 was included into the register. Together with it, the requirement of Employment Insurance System and SOCSO for foreign workers were also included.
	Sighted MPOB licenses (refer appendix 2 for detail of license). The Group Company has appointed a representative from HQ to take charge on monitoring compliance and to track and update the changes in regulatory requirements. The appointed personnel will inform the estate should there be any changes in the requirements.
	Legal land use rights –
	The estate managed to present all land titles for the plantation area. All legality and ownership documents were found to be well maintained. Record of quit rent evident also shown that payment was made in timely manner and no outstanding payment. The estate consists of 2 field blocks with a total of 77.88 ha planted and 88.00 ha for overall land as per land title.
	Sighted a boundary marker has been installed. According to boundary marker map sighted, 2 markers were installed. Noted the operations of estate does not diminish other land users right. The estate has clearly demarcated the area by fence and trench. Based on the estate's communication records no issue pertaining land use right was reported.
	Customary rights –
	Not applicable.
	There are no issues or encumbered by customary rights in the estates.

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Complaints/Grievances Genting Group (Headq rights.	ond according the "Inquiry Register Book & Record Book should any cases arise in future.							
	uarters) will be referred for any issues of customary							
Comment on Principle 4 Social Impact Assessment	<u>ent</u> –							
identify positive and ne	y by Social Management Officer. It was done to gative impacts. Every feedback is being recorded ngly by the estate management.							
Noted from the inputs of impact was highlighted	iven by engaged stakeholders, no negative							
negative impacts and t negative feedbacks giv	an – Available. The plan was meant to mitigate o promote positive impacts identified. Since no en by the stakeholders engaged during the SIA, it ote positive impacts identified.							
Complaints and grieva	<u>ICES</u> –							
Procedure dated 1/6/1 procedure. Complaint SOP mentioned earlie	takeholder Consultation and Communication 3. Process flow of communication included in the and grievance dealing process is a subset of the r. The procedure specified on suggested period live any complaint received.							
grievance mechanism. meetings and briefing	ers have been made aware of the complaints and It was communicated during series of stakeholder with workers. Copies of feedback form were eetings and briefings done. It also made available							
	aint and feedback forms from Social Impact holder Meetings are being retained accordingly.							
Commitment to contrib	Commitment to contribute to local sustainable developments -							
local communities in v donation to the nearb prayer. It was found th	nt has been actively helping and contributing to the icinity. It has been a norm for the estate to give y temple on yearly basis for the temple annual at all Corporate Social Responsibility Records are by the estate managements.							
Employees health and	<u>safety</u> –							
Low dated 1/6/18. communicated through	natan dan Kesihatan Pekerjaan" signed by Dr Nick The establishment of the policy has been trainings and stakeholder meetings conducted. ded with copy of policies established.							
OSH Plan was sight requirement of indicate	ed during the audit. The plan consists of the r 4.4.4.2 of this standard.							
	blished covering all activities in the estate such as anuring etc. CHRA Report available in the estate							
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as a documented result of the assessment. the assessment was carried out by DOSH licensed assessor. Number of sprayers have been sent for medical surveillance in accordance to the CHRA Report requirement. Based on the results noted that they are fit to work.

Training programme 2019 was sighted. Based on sampled training record noted that the training has been conducted as planned. Further assessed during interview session with several workers interviewed admit that they have been given relevant training on safe working procedure.

Sighted PPE issuance record is being well maintained in "PPE Issuance Book". Among PPE provided is Safety Helmet, Glove, Safety Shoes, Sickle Cover. During site visit to the activity area observed workers were adequately equipped with PPE. The workers claimed the management provided them with the necessary PPE. Broken or unfit PPE will be replaced for free by the management provided they return the old or broken PPE.

Safe Work Manual has been established. The manual covers various activities including operational and non-operational activities. Safety manuals for storage of chemical and empty container, spraying manual, issuance of chemical, rat baiting and chemical mixing were made available during the audit.

Sighted committee OSH organisation chart of the estate has been established despite not subjected to the requirement due to low number of workers. The number of management representatives and worker representatives are well balanced. Sampled appointment letters from estate are available among management representatives and worker representatives.

OSH meeting is being conducted on quarterly basis since the establishment of the OSH Committee. Last meeting conducted was in March 2019.

Sighted ERP for Fire, Injury/ illness, chemical spillage and other chemical related incidents and electrical shock. Personnel in charge of chemical storage was found to be understood on the ERP for chemical spillage.

The estate has a competent first aider in the estate which is the Hospital Assistant. Internal First Aid Training was also conducted for the workers. Observed that first aid kit was available at the site during operation activity.

No accident recorded in year 2018 and 2019 (as of the day of audit). Current practice, JKKP 8 was submitted through online platform, MYKKP. The submission received by DOSH on 28/1/19.

Employment conditions -

A policy has been established to ensure the company is operating on good social practices regarding human rights in respect of industrial harmony such as Equality/ no discrimination, No child labour, No sexual harassment and Freedom of Association.

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	The Environmental Management Plan divided into 2 sections:
	1). Good management of IPM – planting of beneficial plants.
	<ol> <li>Mitigation of environmental impacts – review of aspect &amp; impact, cover crop at replanting area and training for sprayers/manurers.</li> </ol>
	The Environmental Aspect impact identification and evaluation Form has identified 81 estate operations
1	Efficiency of energy use and use of renewal energy –
	As reported under 4.5.2.1, The record for all the fossil fuel, electricity and energy efficiency is available. As for the Greenhouse gas emissions which include the activities such as fertilizer and pesticide usage.
2	Waste management and disposal –
	As reported in 4.5.3.2, Waste Management Plan Doc. No: DOC- P5C3/WMP available.
	<ol> <li>Purpose</li> <li>Scope</li> <li>References</li> <li>Definitions</li> <li>Responsibility</li> <li>Management of waste</li> <li>Records</li> </ol>
	Sources of waste were identified and categorized in the LST-P5C3/WPS with the relevant mitigation measures.
	Presently they have identified the waste based on 'Beneficial ' and 'Non- Beneficial '
	In the documents the following is recorded: <ol> <li>Waste products</li> <li>Sources of Pollution</li> <li>Waste code/ Label</li> <li>Managing waste - Storage and Mode of disposal</li> </ol>
	The estate services their 4 tractors at the mill workshop. Upon service, the mill being the final disposal site will report to the estate in the ' <i>Inventory Buangan Terjadual</i> ' the waste generated so that the estate will be able to maintain an inventory list of the scheduled waste generated.
.	The SW410 and the SW305 generated was sighted generated 20/3/19
	Reduction of pollution and emission –
	As reported in 4.5.4.1, All polluting activities are documented in the Environmental Management Plan.
	The estate has started to identify the sources of GHG emission reported in the 'Assessment of Polluting Activities' namely:

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			1)Diesel2)Petrol3)Pesticid4)Fertilize5)Electrici6)ReplantNatural water reAs reported undFor the domestic	er ing e <u>sources</u> – ler 4.5.5.1 t c consump	tion, th	e estate using			and
			the bill accounta 2017, 2018 and 2017 2017 2018	2019. M3 18139.70 19740.10	)	M3/ occupant 19.89 21.64	_		
			2019 Rainfall monitori	2734.74		18	_] 		
			2017 2018		mm 2390 2387		Rain days 81 103		
			2019 (till Feb) Rain water harve		133 pleme	nted for chemic	5	a only	
			The estate main [BOD, COD, pH The last sample parameter tester 50mg/l the analy	] which cor d result in d was sligh	nducteo Jan 20 nted be	d every 6 month 19 was sighted yond the permi	ns. . Only the B	OD	
			There are no na evidence of bore	e well being	g used.				
			<u>Status of rare, th</u> value area –	nreatened	or enda	angered specie:	<u>s and high b</u>	olodiversit	У
			The estate has e Sdn a biodiversi and the latest dr	ity Assessr	nent or	n 7 Feb 2019 fo	r both Sepa		
			<ul> <li>The report table of contents are:</li> <li>1) Executive Summary</li> <li>2) List of Acronyms and Terms</li> <li>3) Introduction and background</li> <li>4) Description of Assessment Area</li> <li>5) Biodiversity Assessment Team</li> <li>6) Timeline and Methodology</li> <li>7) Assessment Findings</li> <li>8) HBV Management and Monitoring</li> </ul>						
	MV05000	Poport data:	The assessmen mammals, reptil					-	2
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	Table 3 list the Mammals and reptiles identified (11) and list of birds identified (66).
	The assessment recorded 3 species mammals, 1 species amphibians and 7 species of reptiles. Out of the 66-bird species, 47 are totally protected, 8 species protected unde rhte Wildlife Protection Act 2010 and 11 were not listed under the Act.
	Under the IUCN, the bird species listed near Threatened (NT) are the murai cegar (chesnut-naped forktail) and lang Kangok (lesser fish eagle)
	No water catchment area been established.
	Areas with the religious values such as Hindu temple and mosque are found within the estate
	However, it is stated under the section 10.2 the following: Management and monitoring Recommendation
	<ul><li>10.2.1 Biodiversity Management Plan</li><li>10.2.2. Raising Awareness and Engaging Surrounding Estate community</li><li>10.2.3 Regular Monitoring &amp; Patrolling</li><li>10.2.4 Signages</li></ul>
	<ul><li>10.2.5 Reporting Wildlife incident or Human-Wildlife conflict</li><li>10.2.6 Good practices for Biodiversity Management</li><li>10.2.7 Key Elements in Adaptive Management Approach</li></ul>
	Zero burning practices –
	As reported in 4.5.7.1: Zero burning policy is adopted in the Environmental Policy. Sighted the procedure dated 01/11/18 for replanting that emphasize on zero burning. Inspections of replanting area show that old stands of palm had been felled, chipped and retained in windrows as mulch and the use of fire was not evidenced during replanting activities.
Comment on Principle 6	Implementation of standard best practices / Site management -
	Reported in 4.6.1.1, there are various SOPs established at group level and seen documented at sampled estates. The effectiveness of SOP verified by training, example of training conducted are as below: a. Tractor drivers on SOP for OSH – 21/08/18 b. Harvesting team on OSH – 20/09/18 c. Manuring team on SOP for SDS – 23/11/18
	Details of training conducted for each activity has been recorded in the Training attendance list. The report contains information that includes topic covered, the trainer, date and attendees.
	Economic and financial viability plan –
	As reported in 4.6.2.1, Monthly Progress Report that used to established annual budget.
	The Estate Operational Budget 2020-2021 is available.

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Comment on Principle 7	It presents a management plan shall be established to demonstrate attention to economic and financial viability through long-term management planning Transparent and fair pricing dealing – As reported in 4.6.3.1, The pricing mechanism is set by Marketing Department. The estate is only delivering 100% FFB to Fermanagh POM. And reported under 4.6.3.2, there is a yearly contract between the estate and mill dated 23/1/19 with the following formula for the FFB Price ( $A \times B$ ) + ( $C \times D$ ) – $E$ = FFB Price per metric Tonne . <u>Subcontractor</u> – As reported under 4.6.4.1, sighted a contract agreement between FFB Harvesting contractor [Tarakishnan] and the estate dated on 01/01/19. The clause 6 has mentioned on the compliance of MSPO requirements And reported under 4.6.4.2, contract validation period is 1 year. The contractor has 3 witnesses for the agreement against 2 from estate management. Note: the whole Principle 7 is not applicable for this audit as there is no new planting in the plantations area. High biodiversity value –
	Peat land –
	Soil survey
	Soil survey – Planting on steep terrain and/or on marginal and fragile soils –
	Customary land -

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# 8. Nonconformities

#### 8.1. Non-Conformity Statement MS2530-3:2013 Part 3

Non- Conformity	N° 1 of 1	☐ Major	Minor				
Department / Function:	Principle 5, Environmental Management Plan	Standard Ref.:	4.5.1.5				
Document Ref.:		Issue / Rev. Status:	Open (Due by 31 <sup>st</sup> January 2020)				
Details of Nonconformity:	that all employees und	derstand the policy and obje	stablished and implemented to ensure ctives of the environmental king towards achieving the objectives.				
Objective Evidence:	ensure that all employ	ees understand the objectiv ironmental Management Pla	eted on 15/8/18 however the training to res of the Environmental Management an DOC-P5C1/EMP Section 3 (3.1 –				
Root Cause Analysis:	The management has	done awareness but overlo	oked on the objectives.				
Correction & Corrective Action:	<b>Correction:</b> The estate management has conducted the said training including the environmental objectives to all employees and contractors.						
		<b>n:</b> been included into annual training plan and will be carried out oid recurrence of the non-conformance.					

Nonconformities detailed here shall be addressed through the organization's corrective action process, in accordance with the relevant corrective action requirements of the audit standard, including actions to analyse the cause of the nonconformity and prevent recurrence, and complete records maintained.

- Corrective actions to address identified major nonconformities shall be carried out immediately and SGS notified of the actions taken within 30 days. An SGS auditor confirm the actions taken, evaluate their effectiveness, and determine whether certification can be granted or continued.
- Corrective actions to address identified major nonconformities shall be carried out immediately and **records with supporting evidence sent to the SGS auditor** for close-out within 60 days.
- Corrective Actions to address identified minor non-conformities shall be documented on an action plan and sent by the client to the auditor within 90 days for review. If the actions are deemed to be satisfactory they will be followed up at the next scheduled visit
- Corrective Actions to address identified minor non-conformities have been detailed on an action plan and the intended action reviewed by the Auditor, deemed to be satisfactory and will be followed up at the next scheduled visit.
- Appropriate immediate action taken in response to each non-conformance as required

Note: - Initial, Re-certification and Extension audits – recommendation for certification cannot be made unless check box 4 is completed. For re-certification audits the time scales indicated may need to be reduced in order to ensure re-certification prior to expiry of current certification.

Note: At the next scheduled audit visit, the SGS audit team will follow up on *all* identified nonconformities to confirm the effectiveness of the corrective actions taken.

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# 9. General Observations & Opportunities for Improvement

### 9.1. Observations

OBS #	Indicato r		Observation/Opportunity for Improvement								
OBS 1	4.1.2.2.	Date Recorded>	Recorded> 1 Apr 19 Date> - Date Closed> -								
		evaluated, follo nonconformitie Evidence: Internal Audit F The audit is be Certification So The corrective 18/01 and NCF raised during th similar issues of	Procedure by the ic s, in order to Procedure has ing plan annu cope. actions writte R 18/03, howe	s been estal ally that cor an are seen ever the estal ad have yet	of strengths a he necessary olished, PRO vering all ope appropriate to ates have onl to amend the	be documented a and root causes of corrective action -P1C2/IA dated o ration falls within the findings, exa y amended the N other NCRs that The managemer	of n. n 01/06/18. the MSPO ample NCR CR form has the				
		The corrective 18/01 and NCF raised during tl	actions writte R 18/03, howe he Stage 1 ar	ever the estand have yet	ates have onl to amend the	y amended the N other NCRs that	CR form has the				

OBS #	Indicato r		Observation/Opportunity for Improvement							
OBS 2	4.1.3.1	Date Recorded>								
			ent shall perio	uirements fo	or effective im	uous suitability, a plementation of N on.				

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OBS #	Indicato r	Observation/Opportunity for Improvement
#		Evidence:         The management reviewed again on 4/3/19 covers on the findings of internal audit.         It also includes:         1)       Agenda and minutes         2)       Attendance         3)       Internal audit report
		<ul> <li>A) Result of the corrective action</li> <li>However, the issue raised during Stage 1 pertaining to issues such as continuous suitability, adequacy and effectiveness of the requirements for effective implementation of MSPO and decide on any changes, improvement and modification seen not discuss nor review by the management.</li> </ul>

OBS #	Indicato r		Observat	tion/Opport	unity for Im	provement		
OBS 3	4.4.4.2	Date Recorded>	1 Apr 19	Due Date>	-	Date Closed>	-	
		Details/Requi	rements:					
		(b) The risks c	f all operatior	ns shall be a	assessed and	l documented.		
		(j) Records sh intervals	, , , , , , , , , , , , , , , , , , , ,					
		Evidence:						
		annual medica namely Farida surveillance. W	l surveillance h and Antonia /hereas, Jeev	. All sprayer mah dated a, Pathmav	s were sent to 9/1/19 have to athy and Poo	recommended to o Klinik Tengah. 2 been sent for mec ongayee were sen cal result to the es	2 workers dical nt on	
		recorded desp the person in c However, due	ite having an harge of the s to possible sy	accident ca submission	se in 2018. E: have included he accident h	YKKP, 0 lost work xplained by the m d the accident in t history does not a XKP to resolve this	hanagement, the system. ppear in the	

OBS #	Indicato r	Observation/Opportunity for Improvement					
OBS 4	4.5.3.2	Date Recorded>	1 Apr 19	Due Date>	-	Date Closed>	-

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OBS #	Indicato r	Observation/Opportunity for Improvement
		Details/Requirements:
		A waste management plan to avoid or reduce pollution shall be developed and implemented. The waste management plan should include measures for:
		Identifying and monitoring sources of waste and pollution
		Improving the efficiency of resource utilization and recycling of potential wastes as nutrients or converting them into value-added by-products
		Evidence:
		Waste Management Plan Doc. No: DOC-P5C3/WMP available.
		<ol> <li>Purpose</li> <li>Scope</li> <li>References</li> <li>Definitions</li> <li>Responsibility</li> <li>Management of waste</li> <li>Records</li> </ol>
		Sources of waste were identified and categorized in the LST-P5C3/WPS with the relevant mitigation measures.
		Presently they have identified the waste based on 'Beneficial'and 'Non-Beneficial'
		<ul> <li>In the documents the following is recorded:</li> <li>1) Waste products</li> <li>2) Sources of Pollution</li> <li>3) Waste code/ Label</li> <li>4) Managing waste - Storage and Mode of disposal</li> </ul>
		The estate services their 4 tractors at the mill workshop. Upon service, the mill being the final disposal site will report to the estate in the 'Inventory Buangan Terjadual' the waste generated so that the estate will be able to maintain an inventory list of the scheduled waste generated.
		The SW410 and the SW305 generated was sighted generated 20/3/19
		In the waste identification document, LST-P5C3/WPS, the EFB as well as the Boiler Ash disposed within the field were not identified.

OBS #	Indicato r		Observation/Opportunity for Improvement					
OBS 5	4.5.4.2	Date Recorded>	1 Apr 19	Due Date>	-	Date Closed>	-	

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OBS #	Indicato r	Observation/Opportunity for Improvement
		Details/Requirements:
		An action plan to reduce identified significant pollutants and emissions shall be established and implemented.
		Evidence:
		In the 'Assessment of Polluting Activities' however the quantity of the various contributing activities has not been quantified yet to establish an action plan to reduce identified significant pollutants and emissions.

OBS #	Indicato r		Observation/Opportunity for Improvement					
OBS 6	4.5.6.1	Date Recorded>						
		<ul> <li>wider landscap should cover:</li> <li>a) Identifithreatened ecc activities.</li> <li>Conservation so Natural Resource</li> </ul>	all be collated be-level consid cation of high bsystems, that status (e.g. Th rces (IUCN) s of rare, threate	derations (s biodiversity t could be si ne Internatio tatus on leg ened, or enc	uch as wildlife v value habita gnificantly aff nal Union on al protection, langered spe	anted area itself a e corridors). This its, such as rare a fected by the grow Conservation of I population status cies), that could b	information and wer(s) Nature and s and habitat	

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OBS #	Indicato r	Observation/Opportunity for Improvement
		Observation/Opportunity for Improvement           Evidence:           The estate has engaged the 3rd party assessor SRZ Corporate Service Sdn a biodiversity Assessment on 7 Feb 2019 for both Sepang Pertiwi and Fermanagh Estate and the latest draft report was presented during the audit.           The report table of contents are:           1)         Executive Summary           2)         List of Acronyms and Terms           3)         Introduction and background           4)         Description of Assessment Area           5)         Biodiversity Assessment Team           6)         Timeline and Methodology           7)         Assessment Findings           8)         HBV Management and Monitoring           The assessment mainly focusses on the 3 groups of fauna namely mammals, reptiles and birds.           Table 3 list the Mammals and reptiles identified (11) and list of birds identified (66).           The assessment recorded 3 species mammals, 1 species amphibians and 7 species of reptiles.           Out of the 66-bird species, 47 are totally protected, 8 species protected under rte Wildlife Protection Act 2010 and 11 were not listed under the Act.           Under the IUCN, the bird species listed near Threatened (NT) are the murai cegar (chesnut-naped forktail) and lang Kangok (lesser fish eagle)           There was no report on high biodiversity value habitats, such as rare and threatened ecosystems and it was reported that flora was not included in the report
		Areas with the religious values such as Hindu temple and mosque are found within the estate

OBS #	Indicato r	Observation/Opportunity for Improvement						
OBS 7	4.5.6.3	Date Recorded>	1 Apr 19	Due Date>	-	Date Closed>	-	
		Details/Requine A managemen implemented, i	t plan to com	oly with Indi	cator 1 shall I	be established an	d effectively	

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OBS #	Indicato r	Observation/Opportunity for Improvement
#	r	Evidence:         As the estate just receive the biodiversity report one day before the audit, the management plan is not available at this point of time.         However, it is stated under the section 10.2 the following:         Management and monitoring Recommendation         10.2.1 Biodiversity Management Plan         10.2.2. Raising Awareness and Engaging Surrounding Estate community         10.2.3 Regular Monitoring & Patrolling         10.2.4 Signages         10.2.5 Reporting Wildlife incident or Human-Wildlife conflict
		10.2.6 Good practices for Biodiversity Management 10.2.7 Key Elements in Adaptive Management Approach

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# Appendix 1: List of Stakeholders Contacted (Not applicable during Surveillance Assessment)

Stakeholders Details	Relationship	Stakeholder's Input / Comments	Clients Feedback / Response
Stakeholders Details	Relationship         Contractor for field works		
		replaced if broken for free. Medical surveillance also being carried for the workers and the cost bare by	

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		the estate - Generally, he was pleased with the estate management.	
Kumaran AL Manickam	School teacher from SJK (T) Teluk Merbau	<ul> <li>The estate always lends its assistance to the school such as donations for school functions, black soil for school plants.</li> <li>The representatives were invited for estate's stakeholder meeting.</li> <li>Company policies were communicated during the stakeholder meeting.</li> <li>Company policies were communicated during the stakeholder meeting.</li> <li>He used to stay in the estate as his late father was the estate staff once.</li> <li>He concluded that the relationship of the estate and the school is in good terms.</li> </ul>	Noted by the management.

# Appendix 2: MPOB License

MPOB License Number (Mill/ Estate)	Scope of Activity	Expiry Date
Sepang Pertiwi Estate		
502998102000	Menjual dan mengalih FFB	31/1/2020

# -End of Report-

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