ISO 22301

SECURITY & RESILIENCE – BUSINESS CONTINUITY MANAGEMENT SYSTEMS – REQUIREMENTS

SGS

Why ISO 22301?

ISO 22301 is a globally recognized standard to ensure business continuity management (BCM) through implementing a robust system.

What is ISO 22301?

Every organization will need to respond to an incident that disrupts daily business operations. Therefore, a successful business continuity management system (BCMS) is essential.

The standard specifies the requirements for implementing, maintaining and improving a BCMS to protect against, reduce the impact of, respond to and recover from disruptions.

Key benefits

Certification follows successful completion of an audit and enables you to:

- Implement organization-wide identification and understanding of critical business processes and the impact of disruptions

- Proactively minimize impact

- Increase resilience levels and recovery capabilities, as well as ensure that the business survives

- Minimize downtime during incidents and improve recovery time(s)

- Gain an advantage over less resilient competitors

- Demonstrate resilience to customers, suppliers, media and stakeholders, especially during crisis conditions

Homing in on critical areas

From identifying issues to prioritizing safety and updating processes, ISO 22301 has several key requirements to fulfill.

Key requirement areas

Outline your organization's strategy and engage stakeholders

Develop a recovery plan

Meet any new regulatory requirements and create awareness for all parties that impact your BCMS

Review and confirm leadership roles, responsibilities and accountabilities

Determine the systems that manage outsourced products and services

Review and understand the requirements for risks and opportunities

Ensure that documented information requirements are understood

Update the existing BCMS to meet the new requirements and verify its effectiveness

Cutting to the core

ISO 22301 contains several core concepts that, if implemented correctly, can help to enhance your organization.

Some core concepts

The context of your organization

Interested stakeholders

Issues, risks and opportunities

Leaders and risk owners

Threats and opportunities

Communications

Documented information

Operational planning and control

Performance evaluation

Nonconformity and corrections

Implementing ISO 22301

It is essential that ISO 22301 is implemented correctly to reap all of the rewards. We can support you to achieve this through various methods, including training.

Key implementation considerations

- Ensure senior management support and commitment

- Engage the entire organization through internal communications

- Compare your existing systems with the new requirements

- Obtain worker, customer and supplier feedback on current systems

- Create an implementation team

- Define roles, responsibilities and schedules

- Start with the basic principles

- Use training and incentives to encourage employee involvement

- Share knowledge on the standard and consider internal auditor training

- Regularly review the system to ensure continual improvement

Why our ISO 22301 services?

With expertise in all major industries, we understand each sector's pain points and have the technical skills and logistical capabilities to ensure realistic outcomes.

What we offer

An audit against ISO 22301 from SGS will help your organization to stand out from the crowd by supporting you to develop and improve performance.

In addition, we offer:

- ISO 22301 BCMS Auditor Conversion Training Course (CQI and IRCA)
- ISO 22301 BCMS Auditor/Lead Auditor Training Course (CQI and IRCA)
- ISO 22301 BCMS Foundation Training Course (CQI and IRCA)
- ISO 22301 BCMS Implementation Training Course (SGS)
- ISO 22301 BCMS Introduction and Implementation Training Course (SGS)
- ISO 22301 BCMS Introduction Training Course (SGS)

With a global presence, we have a history of successfully executing large-scale, complex international projects. We speak the language, understand local markets and operate consistently, reliably and effectively globally.

About SGS

1878
SGS is founded

Mid-20th Century
Diversified into inspection,
testing and verification services

1981
Listed on the Swiss
Stock Exchange

Today
140+ years
in business

NO. 1
World Leader

93K
Employees

2,600
Offices

11
Global Industries

About SGS

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognized as the global benchmark for quality and integrity. With more than 93,000 employees, SGS operates a network of over 2,600 offices and laboratories around the world. Enhancing products, processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your products, services and value chain by increasing performance, managing risks, better meeting stakeholder requirements, and managing sustainability. With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

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WHEN YOU NEED TO BE SURE

SGS