

## Tung Huat Pelita Bakong Plantation Sdn. Bhd. Audit Summary Report

<b>Organization:</b>	<b>Tung Huat Pelita Bakong Plantation Sdn. Bhd.</b>		
<b>Address:</b>	<b>Headquarters</b> Lot 330, 1 <sup>st</sup> Floor, Jalan Duranta, Off Jalan Bendahara, 98000 Miri, Sarawak.  Contact person.: Dr. Felix Moh (Group Director) Contact No.: 019 859 3668 Email: <a href="mailto:felixmoh@yahoo.com">felixmoh@yahoo.com</a>  <b>Estate</b> Lot 48, Bok Land District, Miri		
<b>Standard(s):</b>	<b>MS2530-3 : Part 3 : General principles for Oil Palm Plantations and Organized Small Holders</b>	<b>Accreditation Body(s): DEPARTMENT STANDARDS MALAYSIA</b>	
<b>Representative:</b>	<b>Dr Felix Moh</b> <b>Tel: 019 859 3668</b>		
<b>Site(s) audited:</b>	<b>Tung Huat Pelita Bakong Plantation Sdn. Bhd.</b>	<b>Date(s) of audit(s):</b>	<b>1<sup>st</sup> August 2019</b>
<b>Visit Type:</b>	<b>MSPO Stage 2 Audit</b>	<b>Types of certification assessment:</b>	<b>Main Audit</b>
<b>Lead auditor:</b>	<b>Abdul Khalik Bin Arbi</b>	<b>Additional team member(s): Audit Member (AM)</b>	<b>Jeffrey Denis Ridu</b>
This report is confidential, and distribution is limited to the audit team, client representative and the SGS office.			

### 1. Audit objectives

The objectives of this audit were:

- to confirm that the management system conforms with all the requirements of the audit standard;
- to confirm that the organization has effectively implemented the planned management system;
- to confirm that the management system is capable of achieving the organization's policy objectives.

### 2. Scope of certification

**Production of Fresh Fruit Bunches (FFB) for Plantations in compliance to the MSPO Certification Standard MS2530-3:2013 Part 3: General Principles For Oil Palm Plantations And Organized Smallholders**

The audit covered the MS 2530:2013 requirements particularly MSPO Certification Standard **MS2530-3:2013 Part 3**.

Validation of processes for production and service provision

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Has this scope been amended as a result of this audit?  Yes  No

This is a multi-site audit and an Appendix listing all relevant sites and/or remote locations has been established (attached) and agreed with the client  Yes  No

### 3. Current audit findings and conclusions

The audit team conducted a process-based audit focusing on significant aspects/risks/objectives required by the standard(s). The audit methods used were interviews, observation of activities and review of documentation and records.

The structure of the audit was in accordance with the audit plan and audit planning matrix included as annexes to this summary report.

The audit team concludes that the organization  has  has not established and maintained its management system in line with the requirements of the standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policy and objectives.

Number of nonconformities identified:   1   Major   0   Minor

Therefore the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity, management system certification be:

Granted /  Continued /  Withheld /  Suspended until satisfactory corrective action is completed.

### 4. Previous Audit Results

The results of the last audit of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented to address any nonconformity identified. This review has concluded that:

- Any nonconformity identified during previous audits has been corrected and the corrective action continues to be effective.
- The management system has not adequately addressed nonconformity identified during previous audit activities and the specific issue has been re-defined in the nonconformity section of this report.

### 5. Audit Findings

The audit team conducted a process-based audit focusing on significant aspects/risks/objectives. The audit methods used were interviews, observation of activities and review of documentation and records.

The management system documentation demonstrated conformity with the requirements of the audit standard and provided sufficient structure to support implementation and maintenance of the management system.  Yes  No

The organization has demonstrated effective implementation and maintenance / improvement of its management system.  Yes  No

The organization has demonstrated the establishment and tracking of appropriate key performance objectives and targets and monitored progress towards their achievement.  Yes  No

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The internal audit program has been fully implemented and demonstrates effectiveness as a tool for maintaining and improving the management system.  Yes  No

The management review process demonstrated capability to ensure the continuing suitability, adequacy and effectiveness of the management system.  Yes  No

Throughout the audit process, the management system demonstrated overall conformance with the requirements of the audit standard.  Yes  No

Certification claims are accurate and in accordance with SGS guidance  N/A  Yes  No

## 6. Significant Audit Trails Followed

The specific processes, activities and functions reviewed are detailed in the Audit Plan. In performing the audit, various audit trails and linkages were developed, including the following primary audit trails, followed throughout:

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<b>Address:</b>	<b>Contact person : Dr Felix Moh Lot 330, 1<sup>st</sup> Floor Jalan Duranta, off Jalan Bendahara, 98000 Miri Sarawak. Tel :086- 429587</b>		
<b>MPOB License No.:</b>	<b>522461002000</b>	<b>Expiry date:</b>	<b>31<sup>st</sup> October 2019</b>
<b>Scope of Activity:</b>	<b>Menjual dan Mengalih FFB</b>		
<b>Date of certificate issued and validity</b>	<b>Nil (New Application)</b>		
<b>Other Sustainability Certification</b>	<b>Nil</b>		
<b>Proposed Date of Next Surveillance Audit</b>	<b>June 2019</b>		
<b>Visit Number:</b>	<b>02 (Stage 2)</b>	<b>Actual Visit Date:</b>	<b>1<sup>st</sup> August 2019</b>
<b>Visit Due by Date:</b>	<b>Nil</b>	<b>For auditor information only</b>	
<b>Lead Auditor:</b>	Abdul Khalik Bin Arbi		
<b>Team Member(s):</b>	Jeffrey Denis Ridu		
<b>Additional Attendees and Roles</b>	NIL		
<b>Standard(s):</b>	<b>MSPO MS2530-3:2013 Part 3: General principles for oil palm plantations and organized smallholders</b>		
<b>Audit Language:</b>	English & Malay		
<b>Audit Scope:</b>	1.The audit covered one (1) site performing the following scope: Operations, comprising of plantation management systems, production of Fresh Fruit bunches (FFB), documentation and field assessment. 2.The audit covered all the MS2530-3:2013 Part 3 requirements with no permissible exclusion of clause in compliance to the MSPO Certification Standard		

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Date	Time	Auditor	Organisational and Functional Units/ Processes and Activities	Key Contact
1 <sup>st</sup> August 2019	7.00am 8.00am	AKA & JDR	Flight Kuching to Miri Arrived at Miri Airport	AKA & JDR
1 <sup>st</sup> August 2019	8.00am            12.30pm 1.00 pm            4.00pm 5.00pm 6.00 pm	AKA & JDR	Depart to Tung Huat Pelita Bakong Plantations Sdn Bhd Arrive at Estate Opening Meeting Audit Process (Site visit) <ul style="list-style-type: none"> <li>• Principle 1: Management commitment and responsibility</li> <li>• Principle 2: Transparency</li> <li>• Principle 3: Compliance to legal requirements</li> <li>• Principle 4: Social responsibility, health, safety and employment condition</li> <li>• Principle 5: Environment, natural resources, biodiversity and ecosystem services</li> <li>• Principle 6: Best practices</li> </ul> Lunch Continue Audit Process (Document review, Policies, local law compliances, deduction and pay slip, Safety and health procedures, environment procedure, minimum wages monitoring, social benefits)  Preparation for closing Closing Meeting Depart to Miri Airport	Estate Personnel

## Location and Maps

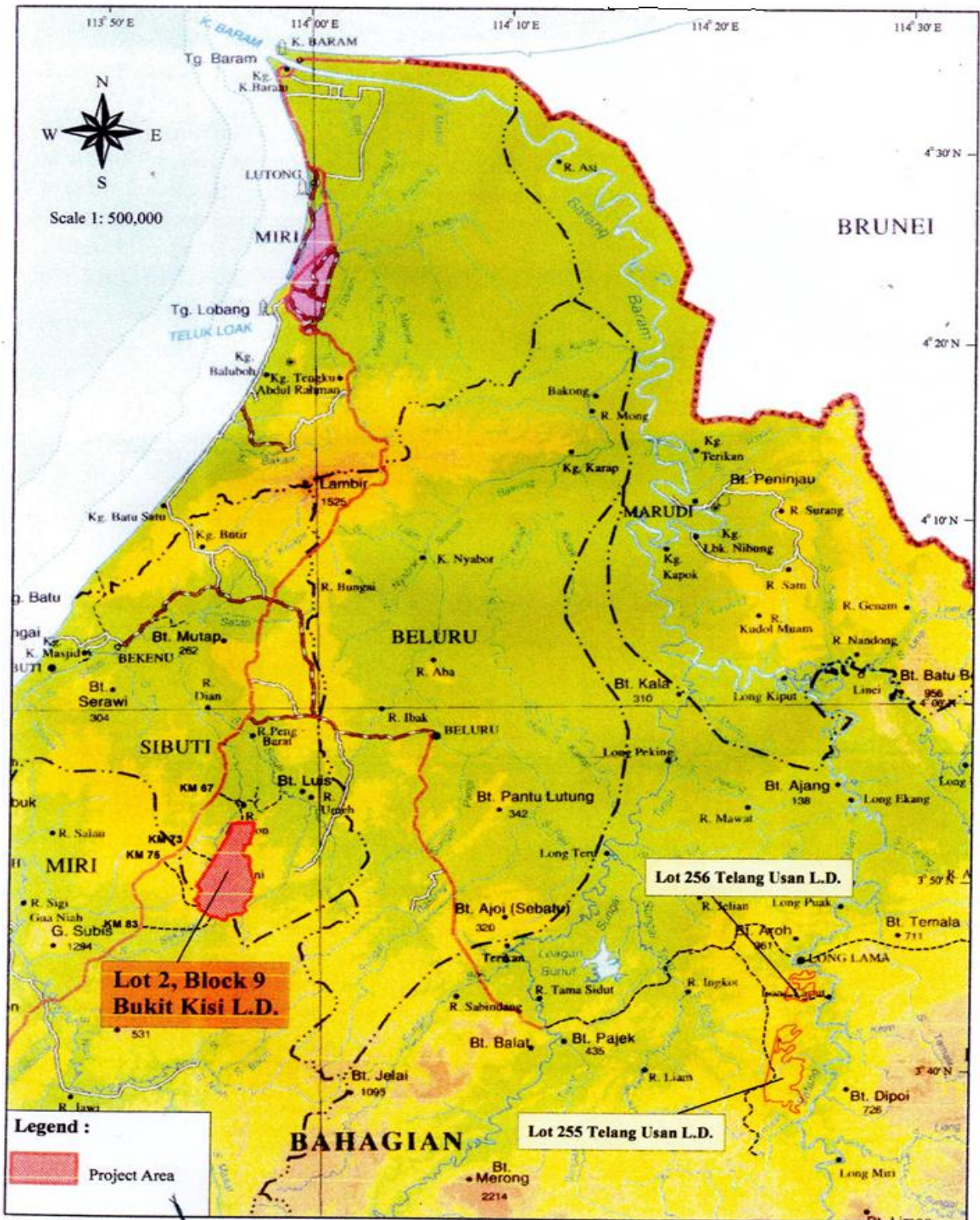
Tung Huat Pelita Bakong Plantations Sdn Bhd project is located in the Bakong area immediately northwest of Miri Division. The main access to the project area are Miri- Bintulu Road and Miri- Bekenu coastal road. The GPS locations of the estate is shown in **Table 1**.

**Table 1: Tung Huat Pelita Bakong Plantation Sdn. Bhd. GPS Location**

<b>Supply Base / Estates:</b>	<b>Location Address:</b>	<b>GPS Coordinate(s):</b>	<b>Area Certified(HA):</b>
Tung Huat Pelita Bakong Plantation Sdn. Bhd.	Lot 48, Bok Land District, Miri	3°54'08.54"N 114°08'39.0"E	3510.16

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Tung Huat Pelita Bakong Plantation Sdn. Bhd. Locality Map



(Source : Land and Survey Department Map, Sarawak 2004, Scale 1: 500 000. Series 8. Edition 8)

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### Description of Estate Production Capacity

The FFB are sourced from the estate which are directly managed by Tung Huat Pelita Bakong Plantation Sdn. Bhd. . The estate has two division with each division monitored by estate assistant manager. The crop yield from the estate as mention in **Table 2** below.

**Table 2: FFB Production (Mt)**

Estate	FFB Production (MT)	
	Jan2018-Dec2018 (Actual)	Jan2019-Dec2019 (Projection)
Tung Huat Pelita Bakong Plantation Sdn. Bhd.	15,550.93 mt	17,340 mt

### Area Statement

The operating unit are listed in **Table 3**. Details of production area (mature/immature) are also listed.

**Table 3: Area Statement of the Supplying Estates**

Name of estate	Title area (ha)	Plantation area (ha)					
		Immature	Mature	Planted area	Unplanted area	*Others	Undeveloped Area
Tung Huat Pelita Bakong Plantation Sdn. Bhd.	PL: 7,911 Planted: 3,510.16	826.36	2,533.62	3,359.00	148.60	2.56	3,494.00
*Others : Transmission tower, Quarry, Roads, line site, rives, office building ,etc							

## Stakeholder Consultation and List of Stakeholders Contacted

A public announcement was made 30 days prior to the audit,

<https://www.sgs.com/en/certified-clients-and-products/fcm/malaysia/tung-huat-pelita-bakong-plantation-sdn-bhd>

Stakeholder consultation took place in the form of meetings and interviews. Due to this is the main assessment, meetings with stakeholders were held in the estate office.

### Comment on MS2530-3 Compliance Status:

<p>Comment on Principle 1</p>	<p>It was observed the implementation of MSPO policy was made available in the estate management. It was sign by Dato Sri Lau Hieng Su (Executive Director), 1<sup>st</sup> September 2018. The policy in the estate list as below:</p> <ul style="list-style-type: none"> <li>i. Sustainability Policy</li> <li>ii. Occupational Safety and Health Policy</li> <li>iii. Environmental &amp; Biodiversity Policy</li> <li>iv. Human Rights Policy</li> <li>v. No Child Labour Policy</li> <li>vi. Zero Burning Policy</li> <li>vii. Sexual Harassment Policy</li> </ul> <p>Based on the Policy it was emphasize commitment to continual improvement. It can be verified in Sustainability Policy.</p> <p>It was observed the internal audit report was made available in the estate management. The internal audit was conduct on 8<sup>th</sup> November 2018. Based on the audit report there was 11 findings was found.</p>
<p>Comment on Principle 2</p>	<p>The management communicate with relevant stakeholders by conduct stakeholders meeting on 30<sup>th</sup> November 2018 at Bilik Mesyuarat Kilang (Alam Bumi POM), time: 9.00 am.</p> <p>The management was communicating with relevant stakeholders via letter. Sampled letter taken as below:</p> <ul style="list-style-type: none"> <li>i. Rh. Ranjit Anak Ambas (Tr. Rajit Anak imbas)</li> <li>ii. Pengurus Ladang, Subis 3</li> <li>iii. Pengurus, Tangbiz Venture.</li> </ul> <p>All letter dated on 24<sup>th</sup> Oct 2018 and invited was done by Mr Thomas Wong (Estate General Manager).</p> <p>List of stakeholders was made available during the audit conduct. The management communicate with relevant stakeholders by conduct stakeholders meeting on 30<sup>th</sup> November 2018 at Bilik Mesyuarat Kilang (Alam Bumi POM), time: 9.00 am.</p> <p>Standard Operating Procedures on Traceability was available in MSPO File Principle 1 - Principle 5.</p> <p>Based on cross check with document FFB harvested all documents was record in Traceability system inspection sheet. Sample verified on FFB</p>

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	<p>Evacuation Note Serial No.:283607,283345, 283344, 283342 and 283341 dated.: 6<sup>th</sup> May 2019 with total 1160 FFB bunches.</p> <p>Appointment letter for traceability officer was available in File MSPO Committee, Sign by Dato' Sri Lau Hieng Su, nominate person is Mr Ling Tieng Leh dated 28<sup>th</sup> October 2018.</p>
<p>Comment on Principle 3</p>	<p>It was observed the comply with applicable local, state, national and ratified international laws and regulations, an example:</p> <p><b><u>Malaysian Palm Oil Board</u></b>  Registration of THPB with AKTA LEMBAGA MINYAK SAWIT MALAYSIA 1998 (MPOB), with license Registration No.: 503191802000, with activities "<i>MENJUAL dan MENGALIH FFB</i>". In period one year start from 1.07.2018 till 30.06.2019.</p> <p>With address: Lot 1, Mukim Ulu Sg Klad/ sg. Sibuti Niah, Sawai Land District 98000, Miri, Sarawak</p> <p><b><u>EIA Approval from Natural Resources Environmental Board (NREB)</u></b>  Name of Project: Oil Palm Plantation at Lot 1, Sawai Land District, Miri Division, Sarawak. Main activity Oil Palm Estate Development, Date of Approval: 13<sup>th</sup> June 1996 with reference No.: NREB/6-4/60, Signed by James Dawos Mamit, Controller of Environmental Quality.</p> <p><b><u>Permit Barang Kawalan Berjadual</u></b>  Reference No.: MIR/SK 10/11-P(V000017-MIR) for Minyak Diesel with quantity 35,000 Liter.</p> <p>Ordinan Perniagaan, Profesion dan Perlesenan Perdagangan, No.A 708228, Valid from 28.01.2019 till 02.02.2020.</p>
<p>Comment on Principle 4</p>	<p>It was observed the Social Impact Assessment (SIA) report was available during the document assessment. Dated March 2019.</p> <p>Contents in the SIA report as follows:</p> <ol style="list-style-type: none"> <li>1) Introduction</li> <li>2) Objective</li> <li>3) Organizational Chart for MSPO</li> <li>4) Demographics Pattern</li> <li>5) Estate Address and Contact Numbers</li> <li>6) Adherence to National Laws and Regulations</li> <li>7) Facalities/ Amenities</li> <li>8) Sexual Harrassment Grievence Procedure</li> <li>9) Social Liaison Officer (Mr. Sim Chai Hin)</li> </ol> <p>Stakeholders meeting on 22.11. 2019. It was sttended by relevent stakeholders such as Lucky Megamax (FFB Transporter). Agenda of the meeting discuss on:</p>

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	<p>The Grievance and Complaint form was made available at the front of estate office, with control no.: C&amp;G01, Rev.C&amp;G01. SOP for complaints and grievances procedure was made available in the estate office.</p> <p>Based on interviewed with:</p> <ol style="list-style-type: none"> <li>1) Workers name Basir and Baharudin (Harvester). Both aware regarding the grievance and complaints procedure.</li> <li>2) Fertilizer Chemical Supplier: Terre Enterprise Sdn Bhd, Mr Jong See Ming, He aware regarding the grievance and complaints procedure.</li> <li>3) Tr. Drahman ak Sidu, Sg Lutong Atas, Bakong. He aware regarding the grievance and complaints procedure.</li> </ol> <p>Occupational Safety and Health Policy was made available in the estate dated 1<sup>st</sup> September 2018, policy which is sign by top management. It was signed by Dato Sri Lau Hieng Su (Group Executive Director). It was displayed at the site office, workshop, labour line and storage area. Based on interviewed with workers name Basir and Baharudin (Harvester). Both aware regarding the policy.</p> <ol style="list-style-type: none"> <li>a) Occupational Safety and Health Policy was made available in the estate dated 1<sup>st</sup> September 2018, policy which is sign by top management. It was signed by Dato Sri Lau Hieng Su (Group Executive Director). It was displayed at notice board at the site office, workshop, labour line and storage area. Based on interviewed with workers name Basir and Baharudin (Harvester). Both aware regarding the policy.</li> <li>b) Made available in estate management record. Example of risk assessment conduct list as below: <ul style="list-style-type: none"> <li>• <i>Kerja Kerja Harian Penjaga Stor</i></li> <li>• <i>Kerja-Kerja Menebas</i></li> <li>• <i>Penyemburan Racun</i></li> <li>• Others can verified in HIRARC File.</li> <li>• The latest review on 15<sup>th</sup> June 2019.</li> </ul> </li> <li>c) It was observed yearly training plan programme for 2019 was made available in estate record. Example training plan for year as follows: <ul style="list-style-type: none"> <li>- Fire Fighting</li> <li>- PPE usage &amp; chemical handling</li> <li>- Pest &amp; Disease</li> <li>- Harvesting</li> <li>- Workshop &amp; Machineries operator</li> <li>- FFB Grading</li> <li>- First Aider</li> </ul> <p>Example of training as follows: Rawatan/ Bantuan Kecemasan, dated on 27<sup>th</sup> February 2019, attended by 19 attendees.</p> <p><b>Finding Major 1</b> <b>1. Leakage of premixed chemical was sighted at the transit store.</b></p> </li> </ol>
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	<p>2.The different type of items were not arranged properly inside the transit store.</p>
<p>Comment on Principle 5</p>	<p>Environmental policy was integrated in MSPO policy which commit by General Operations Manager Mr. Chuo Kuong Ping, sign 1<sup>st</sup> July 2018. In the environment part, several issue need to highlight:</p> <ol style="list-style-type: none"> <li>a. Meeting applicable environmental rules and regulations in the palm oil industry through proper management practices.</li> <li>b. Preventing pollution by striving to minimize waste generations and resource consumptions.</li> <li>c. Monitoring and managing environmental components of our daily operations in accordance to environmental rules and regulations of relevant governing body.</li> <li>d. Maintain the culture of caring for environment within the workforce.</li> <li>e. Conduct biodiversity assessment with continuous monitoring at conservation area to protect wildlife, flora and fauna.</li> </ol> <p>It was observed Niamas Istimewa Sdn Bhd at Ulu Sungai Niah Oil Palm Plantation Block of NCR Development at Sawai Land District, Niah Miri Division Sarawak had obtain Environmental Impact Assessment (EIA) approval from Natural ResourceEnvironmental Board (NREB) dated 26<sup>th</sup> October 2001 with ref.no.: (18)NREB/6-4/44 which sign by Deputy Chairman Natural Resources &amp; Environment Board Sarawak YB Dr James Dawos Mamit.</p> <p>In line with that, the monitoring was conducted to monitor plantation activities on site by provide analyses on pesticides/ weedicides every 6 months in the Environmental Monitoring Report (EMR). The latest report was made available on July – September 2018 (3<sup>rd</sup> quarter 2018). Based on the report the estate was comply with mitigating measures required by EIA Approval.</p> <p>It was observed the Training plan for year 2018 related with environment available. The training involved a Chemical Handling and Fertilizers application somewhere in December 2018.</p> <p>It was observed the awareness and training programmed was established and implemented. In line with that, meeting was conduct to communicate with the estate staffs to ensure they understand and follow the vision and mission toward environment commitment. The minutes meeting was conduct on 28<sup>th</sup> September 2018, 2.00 pm. Which attend by 10 persons. In the meeting issue discuss on air pollution, water pollution and noise pollution.</p> <p>The training was conduct by Mr Arun Abd Rahmat. The name list of attendee list as below:</p> <ol style="list-style-type: none"> <li>1. Mr Arun Abdul Rahmat – EM (Chairman)</li> <li>2. Mr Ricky Kong – ADM (Secretary)</li> <li>3. Mdm Norsiah Bt Abdullah – ADM (Secretary)</li> <li>4. Mr. Kevin Laing Ngau – DM</li> </ol>

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	<p>5. Mr. Eric Ngu Chung Chai – TFC (AJK)</p> <p>6. Mr. Robinson Ambu – Storekeepers (AJK)</p> <p>7. Mr Alexson Sabai – TFC (AJK)</p> <p>8. Mr. Gabriel Anderton Richard – TFC (AJK)</p> <p>9. Mr Salim – Worker (AJK)</p> <p>10. Mr. Anwar – Security (AJK)</p>
Comment on Principle 6	<p>The Standard Operating Procedure for Oil Palm Plantations edition January 2019 available for Tung Huat Pelita Niah Plantation Sdn Bhd. The SOP was prepared by Mr Thomas Ting, Acting Divisional Manager and approved by Mr Te Seng Whatt, Senior Estate Manager dated 29/01/2019. Contents of SOP include Harvestng, spraying, EFB application, genset, manuring, ramp, creche etc.</p> <p>The estate sends crop to TA Palm Oil Mill and Alambumi Palm Oil Mill. They have contract agreements with the two mills kept at Hq.</p> <p>Invoice from <u>Alambumi Palm Oil Mill Sdn Bhd</u> Ref No: AB/FFB/THN/1903C dated 31/03/2019. FFB delivered for the month of March 2019 Total tonnage of FFB received: 752.420 MT OER agreed: 20.00% KER awarded : 4.00% Av. Price/MT = RM340.68</p> <p>Invoice from <u>Tetangga Akrab Palm Oil Mill Sdn Bhd</u> for the month of March 2019: FFB delivered for the month of March 2019 Total tonnage of FFB received: 331.53 MT OER agreed: 20.50% KER awarded : 4.25% Av. Price/MT = RM348.57</p>
Comment on Principle 7	There is no new planting for the estate

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## 7. Nonconformity

**MSPO MS2530-3: 2013 Part 3: General Principles for Plantations & Organized Smallholders**

### MS2530-3:2013 Part 3

Non Conformity	N° 1 of 1		Major 1			
	Date Recorded>	1 <sup>st</sup> August 2019	Due Date>	1 <sup>st</sup> October 2019	Date Closed>	16 <sup>th</sup> September 2019
Department / Function:	Administrative		Standard Ref.: Indicator		MS2530-Part 3 4.4.4.2	
Document Ref.:	Criteria 4: Employee Safety & Health		Issue / Rev. Status:		Closed	
Details of Nonconformity:	Implementation of occupational safety & health aspects was found lacking.					
Objective Evidence:	It was observed, at the labour line Division 2 Phase 2 the following: <ol style="list-style-type: none"> <li>1. Leakage of premixed chemical was sighted at the transit store.</li> <li>2. The different type of items was not arranged properly inside the transit store.</li> </ol>					
Close-out evidence:	The estate management has submitted <ol style="list-style-type: none"> <li>1. Training record on safe operating procedure with additional of proper management of premix area and equipment.</li> <li>2. Estate new arrangement of storage material in their chemical store (pictures)</li> </ol> These records were sighted and reviewed by the auditor. The closing evidence was accepted.					

Nonconforming detailed here shall be addressed through the organization's corrective action process, in accordance with the relevant corrective action requirements of the audit standard, including actions to analyse the cause of the nonconformity and prevent recurrence, and complete records maintained.

- Corrective actions to address identified major nonconforming shall be carried out immediately and SGS notified of the actions taken within 30 days. An SGS auditor will perform a **follow up visit** within 60 days to confirm the actions taken, evaluate their effectiveness, and determine whether certification can be granted or continued.
- Corrective actions to address identified major nonconforming shall be carried out immediately and **records with supporting evidence sent to the SGS auditor** for close-out within 60 days.
- Corrective Actions to address identified minor non nonconformity shall be documented on a action plan and sent by the client to the auditor within 90 days for review. If the actions are deemed to be satisfactory they will be followed up at the next scheduled visit
- Corrective Actions to address identified minor non-nonconformity have been detailed on an action plan and the intended action reviewed by the Auditor, deemed to be satisfactory and will be followed up at the next scheduled visit.
- Appropriate immediate action taken in response to each non-conformance as required

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Note:- Initial, Re-certification and Extension audits – recommendation for certification cannot be made unless check box 4 is completed. For re-certification audits the time scales indicated may need to be reduced in order to ensure re-certification prior to expiry of current certification.

Note: At the next scheduled audit visit, the SGS audit team will follow up on *all* identified nonconformities to confirm the effectiveness of the corrective actions taken.

## 8. General Observations & Opportunities for Improvement



### Positive Observations:

- The support from Tung Huat Pelita Bakong Plantation Sdn. Bhd. personnel, especially the ground staff contribute to the smoothness and successful of the audit process.
- The spirit of unity and enthusiasm of the personnel towards achieving MSPO certification is impressive.
- The unit has dedicated staffs who are assets to the company. Their cooperative, knowledgeable and hospitality are commendable
- Organized documentation & highly commitment towards certification

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## Appendix 1: List of Stakeholders Contacted

Stakeholder	Type of Stakeholder	Issues raised	Comments/Action Taken
Wellington Serit No : 010 9787147 Rh Jeli Sg Merah, Sibuti	External Stakeholders (Community & Smallholder)	Need more information on MSPO & explanation on grievance procedure	NIL
Luonid Emmer No : 013 3001534 Rh Lingu ak Jilan, Sg Pakut Sibuti	External Stakeholder (Community & Smallholder)	Need more information on MSPO & explanation on grievance procedure	NII
Andrea Chin WWF Malaysia	External Stakeholder (NGO)	NIL	NIL
Monica Mone Malaysia Palm Oil Certification Council (MPOCC)	External Stakeholder (Government)	NIL	NIL
Jumirah Manuring Workers	Internal	MSPO been informed to Mandor but mandor did not explain to the workers	
Sirajudin Saking Kamiseng Kaseng Harvester (Cutter-carrier)	Internal	MSPO been informed to Mandor but mandor did not explain to workers	

Signed on behalf of Tung Huat Pelita Bakong Plantation Sdn. Bhd.	Signed on behalf of SGS Malaysia Sdn Bhd
 <p data-bbox="320 741 555 808"><b>Mr. Kuleh Ak Ajot</b> Estate Manager</p>	 <p data-bbox="943 741 1273 808"><b>Mr. Abdul Khalik Bin Arbi</b> Lead Auditor</p>

Job n°:	MY05460	Report date:	1 <sup>st</sup> August 2019	Visit Type:	Main Assessment	Visit n°:	2
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