

Malaysian Palm Oil Board SPOC Q8 (Pantu/Bukit Bengunan/Lingga/Simanggang) Audit Summary Report

Organization:	Malaysian Palm Oil Board (MPOB) Smallholder Palm Oil Cluster (SPOC) SPOC Q8 (Pantu/Bukit Bengunan/Lingga & Simanggang) 282 Smallholders		
Address:	MPOB Sri Aman Office Pejabat MPOB Caw. Sri Aman, Lot 571, Sublot 6, Tingkat 1, Jalan Durian, 95000 Sri Aman, Sarawak.		
Standard(s):	MS2530-2 : Part 2: General Principles for Independent Smallholders	Accreditation Body(s): DEPARTMENT STANDARDS MALAYSIA (DSM)	
Representative:	En. Muhammad Nizamudin Mohamed (Research Officer) 013-374 4818 Haji Zulfar Nizam Puteh (Group Manager Q8)		
Site(s) audited:	1. Robert Anak Igar 2. Silen Anak Ngalu 3. Marina Anak Sampai 4. Banau Anak Natau 5. Sylvester Chaing Anak Banau 6. Lansing Anak Una 7. Rosli Bin Hassan 8. Kinsi Ak Tagok 9. Jinam Anak Tumpa 10. Lambai Anak Rayong 11. Awell Anak Bunboh 12. Ramping Anak Gendang 13. Sabong Anak Akong 14. Chermy Anak Bara 15. Jelema Ak Gimang 16. Hactar Nitar Ak Tani 17. Daud Anak Ebang	Date(s) of audit(s):	10th – 12th July 2019
Q8 Participants	Pantu/Bengunan/Lingga & Simanggang		
Visit Type:	MSPO Audit Stage 2	Type of Certification Assessment	Main Audit
Lead auditor:	Abdul Khalik Bin Arbi	Additional team member(s): Audit Member	Jeffrey Denis Ridu
This report is confidential and distribution is limited to the audit team, client representative and the SGS office.			

1. Audit objectives

The objectives of this audit were:

- to confirm that the management system conforms with all the requirements of the audit standard;
- to confirm that the organization has effectively implemented the planned management system;
- to confirm that the management system is capable of achieving the organization's policy objectives.

2. Scope of certification

Production of FFB for Independent Smallholders in compliance to the MSPO Certification Standard MS2530-2:2013 Part 2.

The audit covered the MS 2530:2013 requirements particularly MSPO Certification Standard **MS2530-2:2013 Part 2**.

Validation of processes for production and service provision

Has this scope been amended as a result of this audit? ☐ Yes ☒ No

This is a multi-site audit and an Appendix listing all relevant sites and/or remote locations has been established (attached) and agreed with the client ☒ Yes ☐ No

3. Current audit findings and conclusions

The audit team conducted a process-based audit focusing on significant aspects/risks/objectives required by the standard(s). The audit methods used were interviews, observation of activities and review of documentation and records.

The structure of the audit was in accordance with the audit plan as annexes to this summary report.

The audit team concludes that the organization ☒ has ☐ has not established and maintained its management system in line with the requirements of the standard and demonstrated the ability of the system to systematically achieve agreed requirements for products or services within the scope and the organization's policy and objectives.

Number of nonconformities identified: 3 Major 0 Minor

Therefore the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity, management system certification be:

☒ Granted / ☐ Continued / ☐ Withheld / ☐ Suspended until satisfactory corrective action is completed.

4. Previous Audit Results

The results of the last audit of this system have been reviewed, in particular to assure appropriate correction and corrective action has been implemented to address any nonconformity identified. This review has concluded that:

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- ☐ Any nonconformity identified during previous audits has been corrected and the corrective action continues to be effective.
- ☐ The management system has not adequately addressed nonconformity identified during previous audit activities and the specific issue has been re-defined in the nonconformity section of this report.

5. Audit Findings

The audit team conducted a process-based audit focusing on significant aspects/risks/objectives. The audit methods used were interviews, observation of activities and review of documentation and records.

The management system documentation demonstrated conformity with the requirements of the audit standard and provided sufficient structure to support implementation and maintenance of the management system. ☒ Yes ☐ No

The organization has demonstrated effective implementation and maintenance / improvement of its management system. ☒ Yes ☐ No

The organization has demonstrated the establishment and tracking of appropriate key performance objectives and targets and monitored progress towards their achievement. ☒ Yes ☐ No

The internal audit program has been fully implemented and demonstrates effectiveness as a tool for maintaining and improving the management system. ☒ Yes ☐ No

The management review process demonstrated capability to ensure the continuing suitability, adequacy and effectiveness of the management system. ☒ Yes ☐ No

Throughout the audit process, the management system demonstrated overall conformance with the requirements of the audit standard. ☒ Yes ☐ No

Certification claims are accurate and in accordance with SGS guidance ☒ N/A ☐ Yes ☐ No

6. Significant Audit Trails Followed

The specific processes, activities and functions reviewed are detailed in the Audit Plan. In performing the audit, various audit trails and linkages were developed, including the following primary audit trails, followed throughout:

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MPOB License No.:	1. Robert Anak Igar 2. Silen Anak Ngalu 3. Marina Anak Sampai 4. Banau Anak Natau 5. Sylvester Chaing Anak Banau		

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	6. Lansing Anak Una 7. Rosli Bin Hassan 8. Kinsi Ak Tagok 9. Jinam Anak Tumpa 10. Lambai Anak Rayong 11. Awell Anak Bunboh 12. Ramping Anak Gendang 13. Sabong Anak Akong 14. Chermy Anak Bara 15. Jelema Ak Gimang 16. Hactar Nitar Ak Tani 17. Daud Anak Ebang		
Scope of Activity:	Mengalih dan Menjual FFB		
Date of certificate issued and validity:	Nil (New Applicant)	Proposed Date of Next Surveillance Audit:	May 2019
Other Sustainability Certification:	Nil		
Visit Number:	02 (Stage 2)	Actual Visit Date:	10 th – 12 th July 2019
Visit Due by Date:	Nil	For auditor information only	
Lead Auditor :	Abdul Khalik Bin Arbi (AKA)		
Audit Member	Jeffrey Denis Ridu (JDR)		
Additional Attendees and Roles	Nil		
Standard(s):	MS2530-2:2013 Part 2 : General Principles for Independent Smallholders		
Audit Language:	English & Malay		
Audit Scope:	1.The audit covered Three (3) site performing the following scope: Operations, comprising of management systems, process of Fresh Fruit bunches (FFB), documentation and site assessment. 2.The audit covered all the MSPO 2530 Part 3 requirements with no permissible exclusion of clause in compliance to the standard document		

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Date	Time	Auditor	Organizational and Functional Units/ Processes and activities	Key Contact
10 th July 2019 (Day 1)	7.30 am	AKA & JDR	Meet at meeting point at RHB bank at Kota Samarahan. Depart to Sri Aman	Estate Personnel
	10.00 am	AKA & JDR	Arrive at Sri Aman Office Opening Meeting Audit Process (Documentation Review) - Principal 1: Management commitment and responsibility - Principle 2: Transparency - Principle 3: Compliance to legal requirements - Principal 4: Social responsibility, health, safety and employment condition - Principal 5: Environment, natural resources, biodiversity and ecosystem services - Principal 6: Best Practice - Principal 7: Development of New Planting	Estate Personnel
	10.30 am		Site visit (6 Participants)	
	12.30 pm		Lunch	
	1.00pm		Continue Audit Process (Document review, local law compliances, Safety and health aspect, environment procedure, social benefits)	
	6.00pm		End Audit Day 1	

Date	Time	Auditor	Organizational and Functional Units/ Processes and activities	Key Contact
11 th July 2019 (Day 2)	7.30 am	AKA & JDR	Depart to MPOB Office Sri Aman	Estate Personnel
	8.00 am	AKA & JDR	6 Participants to be audit Audit Process (Site Assessment) - Principal 1: Management commitment and responsibility - Principle 2: Transparency - Principle 3: Compliance to legal requirements - Principal 4: Social responsibility, health, safety and employment condition - Principal 5: Environment, natural resources, biodiversity and ecosystem services - Principal 6: Best Practice - Principal 7: Development of New Planting Site visit (6 Participants)	Estate Personnel
	12.30pm		Lunch	
	1.00pm		Continue Audit Process (Document review, local law compliances, Safety and health aspect, environment procedure, social benefits)	
	4.00pm		Preparation for closing	
	5.00pm		Closing Meeting	
	6.00pm		Depart to Kuching	

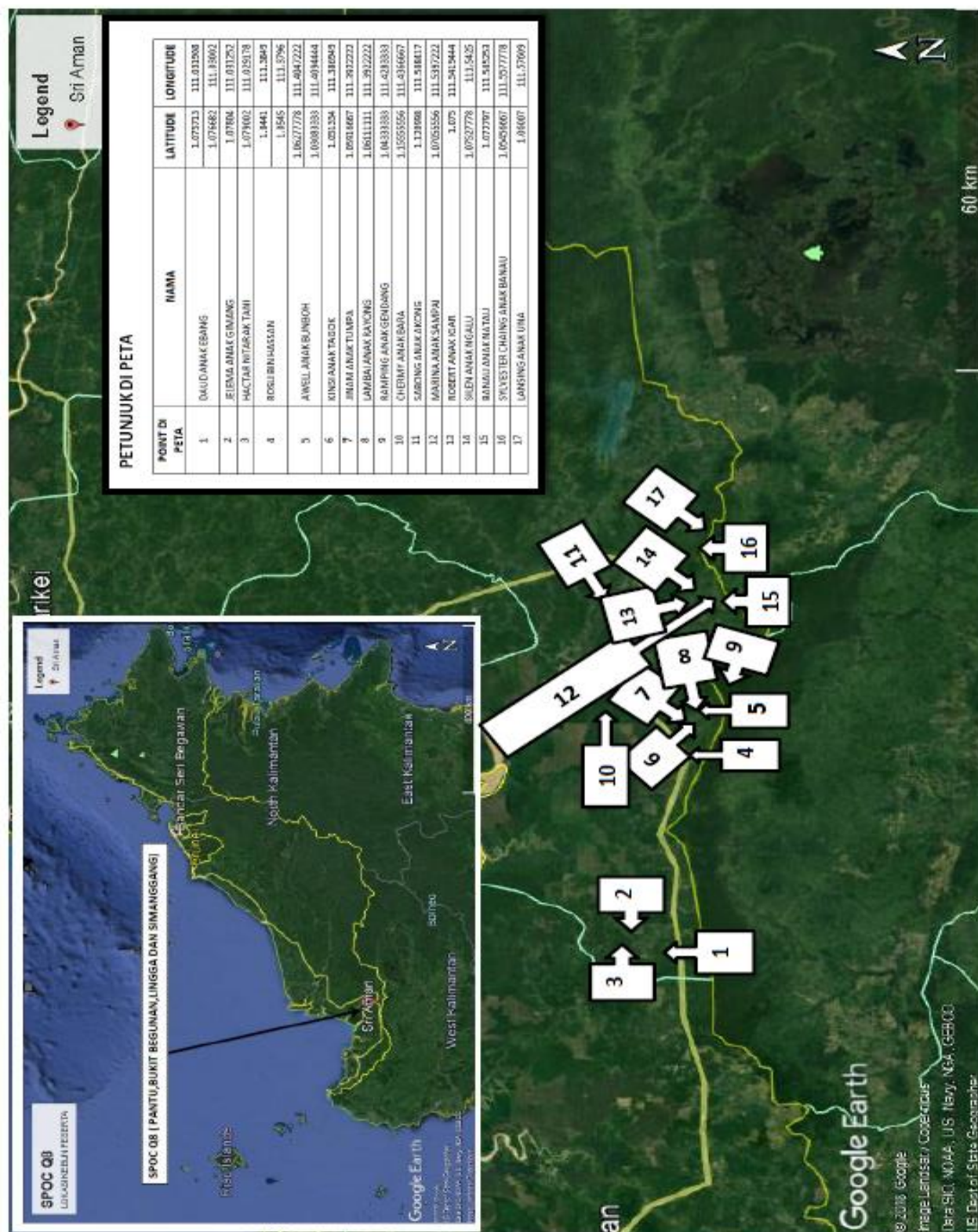
Date	Time	Auditor	Organizational and Functional Units/ Processes and activities	Key Contact
12 th July 2019 (Day 3)	7.30 am	AKA & JDR	Meet at meeting point at RHB bank at Kota Samarahan. Depart to Sri Aman	Estate Personnel
	10.00 am	AKA & JDR	Arrive at Sri Aman Office Opening Meeting Audit Process (Documentation Review) - Principal 1: Management commitment and responsibility - Principle 2: Transparency - Principle 3: Compliance to legal requirements - Principal 4: Social responsibility, health, safety and employment condition - Principal 5: Environment, natural resources, biodiversity and ecosystem services - Principal 6: Best Practice - Principal 7: Development of New Planting Site visit (6 Participants)	Estate Personnel
	12.30pm		Lunch	
	1.00pm		Continue Audit Process (Document review, local law compliances, Safety and health aspect, environment procedure, social benefits)	
	4.00pm		Preparation for closing	
	5.00pm		Closing Meeting	
	6.00pm		Depart to Kuching	

Notes to Client:

- Times are approximate and will be confirmed at the opening meeting prior to commencement of the audit.
- SGS auditors reserve the right to change or add to the elements listed before or during the audit depending on the results of on-site investigation.
- A private place for preparation, review and conferencing is requested for the auditor's use.
- Please provide a light working lunch on-site each audit day.
- Your contract with SGS is an integral part of this audit plan and details confidentiality arrangements, audit scope, information on follow up activities and any special reporting requirements.

Location and Maps

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The GPS locations of the state are shown in Table 1.

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Table 1: SPOC Q8 GPS Location

No.	Smallholder	Location of Planted Area	Area Certified (ha)
	Name		
1	PAMELA PAT BESSY	NCR, SENGKUANG ULU UNDOP	1.69
2	AMIE ANAK BANSENG	NCR, BAKONG	1.35
3	SPIJI ANAK IDI	NCR, WONG PADONG UNDOP	7.00
4	LUMIT ANAK SINKAU	NCR, IBOL UNDUP	4.05
5	AMBROSE ANAK JEFFY	NCR, TEMBAWAI MULUNG, BATANG LUPAR	2.00
6	JUDY ANAK DAUD	NCR, IBOL,UNDOP	1.35
7	MILLIN ANAK SANGGOP	NCR, SENGKUANG ULU, UNDOP	2.000
8	KINCHANG ANAK MIGIE	NCR, SG. TENGGAK, KLESSIN UNDO	4.46
9	PILO ANAK NGALAI	NCR, ULU UNDOP	2.70
10	SUNAH ANAK NGALAI	NCR, PAKU ULU UNDOP	1.09
11	ROSLI BIN HASSAN	NCR ENGRAMUT	8.03
12	JURO ANAK BRAOH	NCR, SENGKUANG ULU, UNDOP	2.03
13	DERIE ANAK CHELOM	NCR ENGRAMUT	2.03
14	SYLVESTER CHAING ANAK BANAU	NCR, UNDOP	2.00

15	BANAU ANAK NATAU	NO. LOT. 2395/1996, ULU SENGKUANG	1.17
16	ABANG MADIHI BIN ABANG ABOL	NCR, LEKUK BAKONG	3.35
17	MESA ANAK KAMAH	NCR, SENGKUANG ULU, BATU LINTANG	1.69
18	TAY ANAK GIKA	NCR, SENGKUANG ULU	2.00
19	WISS ANAK JUING	NCR, ULU PAKU	2.02
20	TUSAN ANAK UNDIL	NCR EMPELANJAU	2.00
21	ANDREW ANAK RANGGAU	NCR EMPELANJAU	2.00
22	ASAN ANAK SUNTET	NCR, RADAU, BT. LINTANG	2.00
23	MARY ANAK JAMET	NCR, SENGKUANG ILI	5.63
24	ABOY ANAK TINDIT	NCR, SENGKUANG ILI	2.03
25	ROBERT ANAK IGAR	NCR UNDOP, SRI AMAN	2.02
26	SILEN ANAK NGALU	NCR, SENGKUANG ILI	2.00
27	PIT ANAK GAJAH	NCR, SG. PUTONG	2.00
28	SURING ANAK DRISA	NCR, BATU LINTANG UNDOP	3.35
29	MARINA ANAK SAMPAL	NCR, SENGKUANG ILI	2.00
30	AWELL ANAK BUNBOH	NCR, NYELAM	6.08
31	BUSA ANAK ENGERANG	NCR, ENTEBAR, UNDOP	1.69

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32	BERING ANAK UNGKAK	NCR NYELAM TENGAH, PANTU	7.77
33	RIJI ANAK IGANG	NCR NYELAM TENGAH, PANTU	5.54
34	JINAM ANAK TUMPA	NCR, NYELAM	3.38
35	BIBI ANAK BULAN	NCR EMPELANJAU	2.00
36	LAMBAI ANAK RAYONG	NCR, NYELAM	5.54
37	RAMPING ANAK GENDANG	NCR, KLAUH & TNH6157378	3.38
38	SABONG ANAK AKONG	NCR BAYAI UNDOP SRI AMAN	3.84
39	MINTI ANAK JIMBAT	NCR BAYAI UNDOP SRI AMAN	5.50
40	LUJU ANAK AJI	NCR BAYAI UNDOP SRI AMAN	5.98
41	IRUT PANGIRAN	NCR BAYAI UNDOP SRI AMAN	2.00
42	BESSY ANAK TUNGGOL	NCR WONG PADONG UNDOP	3.62
43	VERONICA ANAK GARUJUK	NCR, BATU BESAI ULU	8.31
44	INTING ANAK NYAMENG	NCR KPG.KLASSEN	6.11
45	MAYAI ANAK BUDAR	LOT 5184 UNDOP LAND	5.24
46	NORHASBIE BIN ABAS	NCR, BAKONG SG. SUNGA	4.05
47	STEPHEN ANAK KICHEN	NCR NYELAM ULU SRI AMAN	4.05
48	BUGIE SARAN	NCR, MARAU TEKAM, PANTU	2.36

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49	ROSE ANAK MENGGONG	NCR, MUNGGU UBAH, PANTU	6.93
50	BUANG BIN OJET	NCR, LEKOK, LINGGA	6.05
51	PATAU ANAK GERUGU	NCR EMPELANJAU	2.00
52	CHERMY ANAK BARA	LOT. NO. 35, BUKIT GERASI, ENTULANG SRI AMAN, SARAWAK	4.76
53	KUIN ANAK TAGOK	NCR, ENGRAMUT JALAN TEMBAWAI	2.03
54	LANSING ANAK UNA	NCR SUNGAI ULU SIOL	3.38
55	MANA ANAK JUGAM	NCR SG.ASAM	4.05
56	GAIE@RAYMOND GAI ANAK PANTING	LOT NCR BATU BESAI, SRI AMAN	7.2
57	BANGGA ANAK REGIH	LOT NCR SG LIBI	9.2
58	WILSON TANSANG ANAK KARIN	LOT NCR BUKIT TUKAU, PANTU	2
59	SALMIYAH BT ABDULLAH	LOT NCR, BATU BESAI, SRI AMAN, NEGERI SARAWAK	1.350
60	ENTUSAN ANAK EMPING	LOT NCR, GUA DALAM, SRI AMAN, DAERAH SRI AMAN, NEGERI SARAWAK	1.010
61	JALONG ANAK SERENG	LOT NCR JUNGKONG PANDAK A, SRI AMAN, SARAWAK	2.020
62	WELSY ANAK GASENG	LOT NCR, ENGRAMUT, SRI AMAN, DAERAH SRI AMAN, NEGERI SARAWAK	2.030
63	KUBILA ANAK JARIAN	LOT NCR, BATU BESAI, SRI AMAN, NEGERI SARAWAK	1.420
64	CLEMEN ANAK LAMAS	LOT 231, BUKIT NYATOK, RAPAK PANTU, SRI AMAN	2.090

65	SAMY ANAK TENGAH	LOT NCR RAPAK PENYAU, PANTU SRI AMAN,	5.000
66	PETER ANAK GIMANG	LOT NCR BUKIT PENYU, PANTU, SRI AMAN	4.050
67	NYEGANG ANAK LUTANG	LOT NCR KPG KLASSEEN TENGAH, UNDOP, SRI AMAN	1.690
68	KASIN ANAK HUSIN	NCR RUMAH MENGGGA BATU BESAI	3.380
69	BROWN ANAK DANY	LOT NCR ABOK SRI AMAN	4.020
70	DANY ANAK LINGGANG	LOT NCR ABOK SRI AMAN	2.000
71	ABG MARAIS BIN ABG ADENG	LOT NCR LINGGA, SRI AMAN,	2.160
72	KEDIT ANAK ABANG	LOT NCR ULU UNDOP	1.350
73	BENJAMIN AMAT ANAK BASAT	NCR ABOK SRI AMAN	3.000
74	ROBBY ANAK THOMAS	NCR PAKU ULU SRI AMAN	2.700
75	YUSSOF MOHD NULI @ PETER ANAK NULI	NCR SG. JIRAK	3.380
76	RAFIAH ANAK DUNGGAU	NCR BATU BESAI, SRI AMAN	3.040
77	ABU KASSIM MOHD. NULI@ VALENTINE ANAK NULI	NCR NANGA KLASSEN SRI AMAN	1.350
78	ENGANG ANAK KOTA	NCR JAONG @ ULU STRAP, SRI AMAN	2.830
79	JOSEPH DUSIT@DUSIT ANAK MANGGAI	NCR BAIT ULU PANTU	7.260
80	BUNAI ANAK NYAWING	NCR PANGAU	1.060
81	JOSEPH ANAK IBAI	NCR ENGKRAMUT	4.050

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82	IBAI ANAK MINGGAN	NCR ENGKRAMUT	4.050
83	STEPHEN ANAK ANDAK	NCR ENGKRAMUT	3.380
84	MACFARLANE GARAI ANAK NICHOLAS ISAAC	NCR ENGKRAMUT	3.510
85	JAM ANAK CHELOM	NCR ENGKRAMUT	1.350
86	JIMMY ANAK NYUIN	NCR, GUA DALAM	2.020
87	KINSI ANAK TAGOK	NCR ENGKRAMUT	2.700
88	RADIN ANAK SUIN	NCR LACHAU	2.000
89	FAIZAL ANAK EDMUND MINIT	LOT NCR ENGKRAMUT	1.690
90	KINSIE ANAK BAGA@BAGAR	LOT NCR TINTING BU, PANTU	2.900
91	HAYATI BINTI JOHAN	LOT NCR UPIK, LINGGA	6.760
92	MELIAH ANAK MUDIN	LOT 155 RAPAK	2.580
93	BISOP ANAK BANK	LOT 143 RAPAK GELU	2.030
94	JAPAR ANAK DUNGAT	LOT 1062 LACHAU	3.380
95	MOHD. MELINTANG BIN ABDULLAH	NCR SEBEMBAN	8.160
96	KATRINE AK RABAK	NCR EMPELANJAU	1.350
97	JAUL AK JENG	NCR SELANTIK	1.010
98	CHONG SEOW MIN	LOT 433, 440 KAMPUNG BANGKONG	4.240

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99	DAUGLAS ANAK KAMBING	NCR ENGKRAMUT, SRI AMAN	5.400
100	POLY ANAK JAGOT	LOT NCR SG. SEMPAN	1.550
101	BRUEN ANAK BANCHI	LOT NCR BATU BESAI	2.700
102	RITCHELL ANAK SIDI	LOT 129,SEBEMBAN LANGSAT	1.960
103	MOHD. TAUFIK BIN ABDULLAH	LOT 707, RPAK	4.850
104	LILA ANAK LEMBAN	NCR RPAK	3.000
105	MARINA ANAK UDIN	LOT 536, RPAK	1.350
106	ALLYNSA ANAK ENKOL	LOT 790, RPAK	2.690
107	SETIA ANAK PITA	LOT NCR SEBEMBAN	2.030
108	RANGGAU ANAK BALEN	LOT NCR EMPELANJAU	2.000
109	KACHA ANAK GAYAU	LOT NCR EMPELANJAU	2.000
110	NANTA ANAK RAMBAI	LOT NCR EMPELANJAU	2.000
111	ISAH ANAK PALI	LOT NCR EMPELANJAU	2.000
112	LIPAT ANAK JEPON	LOT NCR EMPELANJAU	1.000
113	RASA ANAK GAYAU	LOT NCR EMPELANJAU	2.000
114	STEEL ANAK GENGGA	LOT NCR ABOK KUARI	5.740
115	DAUD ANAK EBANG	LOT NCR SUWIE & SANGGAU	6.760

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116	WONG ANAK MENCHANG	LOT NCR KPG LIMAU SAMBABU	4.390
117	HACTAR NITAR ANAK TANI	LOT NCR KPG LIMAU	2.840
118	DERI ANAK GIMANG	LOT NCR KPG LIMAU	6.750
119	LIDAM ANAK BALA	LOT NCR IPOH JAONG LOT NCR TINTING LAYAR LOT NCR LANGGONG	4.000
120	PANGGAU ANAK ENTERI	LOT NCR PULAU LUDAN	8.780
121	JELEMA ANAK GIMANG	LOT NCR SEMAMBOK LOT NCR SANGGAU	5.37
122	TARA ANAK EGAR	NCR ULU PAKU UNDOP	1.350
123	SILON ANAK NYAUM	LOT NCR GUA SUKAT	3.010
124	MARAMAT ANAK JILIN	LOT NCR RAN ASAL PANTU	2.370
125	AYAN @ ANYAN ANAK INTING	LOT 2, BAIT ILI	4.050
126	LANDAU ANAK DANA	NCR KUBAU	2.030
127	BROWN ANAK RABAK	NCR EMPELANAJU	1.020
128	BUJANG ANAK MALANG	NCR SG. BESAI	1.690
129	MENSU ANAK TAGIE	NCR GAYAU	9.190
130	JOHN ANAK SIGI	LOT 455 RPAK LACHAU LOT 972 RPAK LOT 921 RPAK LOT 786 RPAK LOT 818 RPAK LOT 25 RPAK LOT 153 RPAK	10.64

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131	JAMALI BIN BET	NCR BAKONG, LINGGA (NO 7 JALAN SRI AMAN LINGGA)	2.000
132	SEPAWI BIN KASSIM	LOT NCR LEKOK LINGGA SRI AMAN	2.000
133	SUHAINI BIN BET	NCR KPG DARAT MELAYU BAKONG (NO 8 JALAN SRI AMAN LINGGA)	2.000
134	KHO TZE JAN	LOT. 125, 126,127 UNDUP LAND DISTRICT	32.000
135	KUEH SIOK KHENG	LOT. 125, 126,127 UNDUP LAND DISTRICT	35.000
136	FRANCIS KHO TUNG NGEE	LOT. 125, 126,127 UNDUP LAND DISTRICT	35.000
137	ANNIE ANAK YAP	LOT NCR NYELAM	5.000
138	JAMBA ANAK KASA	NCR EMPELANJAU PANTU SRI AMAN	0.710
139	KIRI ANAK ASON	NCR EMPELANJAU	2.000
140	LADU ANAK GUNTUR	NCR SG BESAI PANTU SRI AMAN	4.050
141	MENARI ANAK ATON	NCR KPG IPOH ILI PANTU, 95000 SRI AMAN SARAWAK	2.030
142	INNO ANAK LENG	NCR KPG IPOH ILI PANTU, 95000 SRI AMAN SARAWAK	2.030
143	HELIN ANAK ENTEMING	LOT NCR IPOH ILI PANTU	3.350
144	MINGGU ANAK ROBAT	LOT NCR KPG IPOH PANTU	5.610
145	MERONG ANAK NANGKAI	LOT NCR JAONG, PANTU	20.000
146	JOY ANAK MAWING	LOT NCR KPG JAONG A,	2.100

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147	JAMPONG ANAK LUMPOI	LOT NCR JAONG LANGGONG	3.000
148	BRANGKENG ANAK LUMPOI	LOT NCR JAONG LANGGONG	20.180
149	BETIE ANAK KUDANG	LOT NCR JAONG PANTU , SRI AMAN	4.000
150	DONNY ANAK CHUNDENG	LOT 1078 SG. TEBELIAN, PANTU 95000 SRI AMAN	4.980
151	MAHUL ANAK JUNTANG	LOT NCR SG IPOH PANTU, SRI AMAN	2.000
152	MILKTAN ANAK ANYAN	LOT NCR JAONG	4.000
153	UJANG ANYI	LOT NCR MUNGGU UBAH, SRI AMAN	5.970
154	RICHARD ANAK SULEN	LOT NCR PERAU, PANGGAU SRI AMAN	4.050
155	MUNGKU ANAK SEMADA	LOT NCR SETERING PANGGAU SRI AMAN	3.920
156	SAIEE BIN ANI	LOT NCR, TEMBAWAI PANGGAU, SRI AMAN	4.050
157	BELIN ANAK BRAOH	LOT NCR SENGKUANG ULU UNDOP	2.700
158	KUPON ANAK MAMBA	NCR, BUKIT BALAU BAKONG, SRI AMAN, SARAWAK	2.000
159	UNGGANG ANAK KALANG	LOT NCR SG. LENGKAN, SRI AMAN	5.410
160	DAVID BERAYAN ANAK JALAK	LOT NCR UNDOP LAND, SRI AMAN SARAWAK	2.020
161	JASNI@MAS BIN JOHAN	LOT NCR, LINGGA, SRI AMAN, DAERAH SRI AMAN	36.360
162	SAGA ANAK ANING	LOT NCR EMPELANJAU BAKONG,LINGGA, SRI AMAN	2.000
163	REMANG ANAK BUNDAN	LOT NCR NYELAM SRI AMAN SRI AMAN	3.040

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164	JEFFRY ANAK MILET	LOT NCR GUA SUKAT SRI AMAN	3.540
165	DUMY ANAK MILU	LOT NCR GUA DALAM SRI AMAN, SARAWAK	6.080
166	HELARY ANAK KICHEN	LOT NCR NYELAM ULU, DAERAH SRI AMAN	3.580
167	KEAI ANAK LINGI	LOT NCR MUNGGU UBAH, PANTU SRI AMAN	3.640
168	SELOI ANAK ACHAI	LOT NCR KPG NYELAM SRI AMAN	3.380
169	RUNGAI ANAK MANAN	LOT NCR NYELAM, DAERAH SRI AMAN	4.730
170	FABIAN UBAH ANAK ADAM	LOT NCR GAYAU PANTU	4.050
171	LUANG ANAK MANGGIE	LOT NCR PUNGGU TAPANG PANTU	2.230
172	SA'ADIAH BINTI SARANI	LOT NCR NYELAM, DAERAH SRI AMAN	8.110
173	MOLLY ANAK DAGANG	LOT NCR JAONG	4.010
174	EMMA ANAK ADAM	LOT NCR PUNGGU TAPANG PANTU	7.090
175	BAINON BINTI JASNI	NCR PENDAM BATU	35.470
176	EDWIN ANAK PAGON	LOT 297, BATU LANDAK, LACHAU, LING	2.700
177	SEMUN ANAK BAGAL	NCR SG RIAN, JAONG NANGA BILAK, JAONG	8.200
178	NANCY ANAK TUTONG	LOT 799 LACHAU, NCR LACHAU	10.930
179	WING ANAK TUTONG	NCR SG. MING NCR DUNGAT GUA NCR SG. SUKAT NCR SG. KELI NCR KAWASAN GUA	19.590

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180	JERIAH ANAK ALI	NO 208 BANGKONG	1.570
181	BASAT ANAK DAGANG	LOT NCR JAONG PANTU	4.860
182	WELLINGTON AKIR ANAK JANGAN	NCR SELANJAN	1.010
183	JIMAH ANAK SAWING	NCR ISU	6.820
184	ENTUSAN ANAK BETI	NCR ISU	1.420
185	GINDI ANAK RABU	NCR ISU	4.560
186	KEDIT ANAK MUYANG	NCR KUBAU	0.680
187	UNGA ANAK KINCHONG	NCR, SELANJAN SEBEMBAN ASAL	2.900
188	THONY ANAK MANDAU	NCR KUBAU	1.350
189	JACK ANAK SAIN	LOT 234, RAPAK	1.350
190	ROWDY ANAK SAT	LOT 164, 709 & NCR RAPAK	8.150
191	BONG CHEE CHIANG	LOT 776, KG KANDIS	5.410
192	AWAT ANAK PAK	NCR KG KANDIS	0.680
193	NURIN ANAK AHON	NCR JALAN SIBAU	1.420
194	DEMAS ANAK TUNGKAT	NCR EMPALING	2.030
195	BANGGA ANAK ASON	NCR, MAWANG ANJUNG	4.720
196	ROYSTON LANG	LOT NCR IPOH ULU	2.000

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197	JAME ANAK DUNGGAU	LOT NCR GAYAU & TAPANG SAWA	2.090
198	JAIS ANAK ENDOR	LOT NCR, IPOH	2.000
199	EMPATI ANAK KUBOK	LOT NCR, ABOK	2.030
200	KUBAU ANAK CHAKONG	LOT NCR, ABOK	1.350
201	ENTERI ANAK JAWA	LOT NCR, TELAGA	2.020
202	MORRISION ANAK SADIT	LOT NCR, TELAGA	2.020
203	WELL ANAK AUGUSTINE	LOT NCR JLN BKT TEKALONG	4.730
204	JUMAN ANAK GARA	LOT NCR, SEBEMBAN	0.680
205	DURA ANAK MASING	LOT NCR, RAN	2.000
206	GONG ANAK KLUIT	LOT NCR, AI LABANG	0.670
207	HERMAN ANAK JAIS	LOT NCR IPOH ULU	2.000
208	JAKSON ANAK ALAU	LOT NCR TELAGA & IPOH	5.630
209	KUNJAU ANAK LABON	LOT NCR TINTING KEMARAU	3.110
210	PETIN NAEK	LOT NCR SG. TEKALONG MIT	6.190
211	SONNY ANAK TUTONG	LOT NCR SEBEMBAN IBOL	3.370
212	SARANI ANAK MANA	LOT NCR SEBEMBAN IBOL	2.030
213	TUTONG ANAK MATANGI	LOT NCR SEBEMBAN IBOL	1.350

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214	BULANG ANAK LANGI	LOT NCR SG TEKURA	1.350
215	RICHARD SENTU ANAK LAPHANY	LOT NCR SEBEMBAN	0.680
216	NAYAH ADA ANAK AMBAU	LOT NCR KWSN SG TEKALONG	2.500
217	MAHING ANAK UNGGA	LOT NCR ABOK	2.000
218	KI ANAK RIBON	LOT NCR SEBEMBAN	0.840
219	NUTAI ANAK AJUN	LOT NCR SEBEMBAN	1.350
220	JILUM ANAK LAMOH	LOT NCR SEBEMBAN	1.350
221	AGUNG ANAK LANGI	LOT NCR KWSN SG. LINTAH	0.680
222	UDIN ANAK JANGING	LOT NCR KWSN LEMU & SG. SEBEMBAN	10.130
223	JAUH ANAK UDAU	LOT NCR KWSN SEBEMBAN	1.350
224	ROBIN ANAK MECHANG	LOT NCR KWSN SEBEMBAN	2.030
225	ALBERT WALTER SKINNER ANAK TULIS	LOT NCR KWSN MELABAN	7.460
226	JALIE ANAK BINDU	LOT NCR KWSN SEBEMBAN	0.680
227	PUTIT ANAK GELINGAS	LOT NCR KWSN SG. PEDALAI	3.380
228	MOSS ANAK SANTAP	LOT NCR KWSN JAONG	2.370
229	JOSEPH ANAK PASANG	LOT NCR KWSN GAYAU	3.410
230	DAN ANAK GIANG	NCR KPG ISU (BATAK & TINTING) GRAJA KPG UBAH (KANDIS)	17.230

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231	USOP @ REDUAN AK KINYANG	LOT NCR ABOK	3.540
232	SEBLI ANAK KUBOK	LOT NCR ABOK	2.030
233	MARILYN ANAK KINYANG	LOT NCR ABOK	0.680
234	ERWIN ANAK TAGONG	LOT NCR ABOK	1.930
235	SODRIA KUMAR A/L SOOINARAYANAN	LOT NCR JALAN BT ARANG	2.700
236	ABDUL RAHMAN BIN ABDULLAH	LOT NCR BUKIT LANGGONG	8.000
237	PHARAOH ANAK GENDAL	LOT NCR SG KACHAU	4.030
238	MASAM ANAK LINGAN	LOT NCR SEBEMBAN	1.350
239	GAMANG ANAK ENTAI	LOT NCR KPG SUTONG	5.330
240	LIHA ANAK KICHEN	LOT NCR KPG NYELAM ULU	5.410
241	RANGKING ANAK ALAN	LOT 164 RAPAK & LOT 193 RAPAK	2.180
242	SUMPING ANAK PAGON	LOT NCR KERANGGAS KEMUNTING	2.000
243	MAMPAK ANAK RANGKOM	LOT NCR RAN	2.000
244	SUMPIT ANAK MUWAS	LOT NCR LACHAU	4.000
245	GEDAU ANAK MAMBU	LOT NCR NYELAM	1.350
246	JAWAN ANAK INSOM	LOT NCR JAONG	3.680
247	MAKTRI @ NAIR ANAK MELET	LOT NCR GUA MING	3.380

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248	JIMMY ANAK NYARING	LOT NCR SEPAN RUSA	6.000
249	SAMAT ANAK LUYUT	LOT NCR PANGGIL	2.700
250	ADIMEN BASIT ANAK CHRISTOPHER	LOT NCR TERKUYUNG	20.270
251	MEDELENE ANAK DERI	LOT NCR SG. SANJAU	27.030
252	UMBOK ANAK BADON	LOT NCR GAYAU PANTU	2.030
253	DWANE EAMON ANAK ANGU	LOT NCR PANGGIL ULU	16.220
254	CHANG EMBO	LOT NCR PANGGIL ULU	16.220
255	SAM ANAK LUYUT	LOT NCR PANGGIL	10.790
256	SIMON ANAK PILIT	LOT NCR ULU UNDOP	0.670
257	CHEE ANAK DAUD	LOT NCR SG ASAM IBOL & LOT NCR JLN KPG JANGKANG	4.39
258	GRUKA ANAK JUNA	LOT NCR BATU BESAI	2.000
259	HINDAREK BIN LAISIH	LOT NCR JALAN PUNGGU, PANTU	2.020
260	CHAI AK ABOK	LOT NCR NYELAM 1 & LOT NCR NYELAM 2	24.980
261	MEREBECCA EMPAM	LOT NCR BAYAI	5.200
262	MUSTAPHA BIN UDIN	LOT NCR LINGGA	2.700
263	GALA ANAK SEPET	LOT NCR ENKRAMUT	1.320
264	ACHANG ANAK MUMIN	LOT NCR DANAU MUDING	12.050

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265	SINJA ANAK JUBOT	LOT NCR JAONG	10.000
266	PETER ANAK NIANG	LOT NCR IBOL	2.020
267	MINGGAT ANAK CHAPEK	LOT NCR IBOL	2.160
268	KAYA ANAK BENANG	LOT NCR SG PUTONG	2.970
269	DERY ANAK KASIN	LOT NCR JLN ENGERAMUT	2.020
270	TASAN BIN BUJANG	LOT 718, 708 TEKALONG	1.620
271	MOHAMMAD FAIZAL BIN HUSSIN	LOT NCR 667 BAKONG	1.350
272	TOMMIE ANAK MARAJAN	LOT NCR KAWI JAONG	0.680
273	NYELANG ANAK SIGIE	LOT 31, BLOCK 9 LACHAU, LOT NCR PRUAN	5.680
274	TEMBAI ANAK SUJUN	LOT NCR SEBEMBAN ASAL	0.410
275	ULIE ANAK ANGGAI	LOT NCR KPG KUBAU	0.680
276	PUGGY ANAK LANGGIT	LOT NCR KPG GUA DUNGAT	2.000
277	CRISTOPER ANAK MANSU	LOT 66, MUNGGU SURA, SELANTIK, LOT NCR MUNGGU SURA SELANTIK	3.250
278	PHILIP ANAK ADAM	LOT NCR TINTING GERAU ANTU & LOT NCR TINGKAR	6.750
279	BRUEN ANAK SIGI	LOT NCR NYELAM	4.050
280	PILIT ANAK JIRAU	LOT NCR PUNGGU TAPANG PANTU	3.550
281	LAKA ANAK MATONG	LOT NCR PUNGGU TINTING	2.700

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282	LEMPIE ANAK SUMPIN	LOT NCR PUNGGU TINTING	1.380
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Description of FFB

The FFB are sourced from the Q8 participants which are directly managed by their own. The crop yield from the estate as mention in **Table 2** below.

Table 2: FFB Production

No	Estate	FFB Production Jan - July 2019 (ha)							
		Jan	Feb	Mac	Apr	May	June	July	Total
1	Robert Anak Igar	4.8	2.4	2.5	3.0	3.2	3.5	3.5	22.9
2	Silen Anak Ngalu	nil	nil	nil	nil	nil	nil	nil	-
3	Marina Anak Sampai	nil	nil	nil	nil	nil	nil	nil	-
4	Banau Anak Natau	1.0	nil	1.5	1.6	2.0	2.2	2.2	10.5
5	Sylvester Chaing Anak Banau	nil	nil	nil	nil	nil	nil	nil	-
6	Lansing Anak Una	9.0	9.2	9.3	9.0	8.8	9.2	9.2	63.7
7	Rosli Bin Hassan	18.7	19	18.6	18.8	18.6	18.5	18.8	131.0
8	Kinsi Ak Tagok	4.7	1.6	3.0	3.2	4.0	4.5	4.5	25.5
9	Jinam Anak Tumpa	4.0	3.0	3.0	3.5	4.0	4.3	4.3	30.1
10	Lambai Anak Rayong	20.6	12.5	10.0	10.5	12.0	12.5	12.5	90.6
11	Awell Anak Bumboh	4.5	4.0	4.0	4.2	4.6	4.8	4.8	30.9
12	Ramping Anak Gendang	6.5	5.4	4.0	5.8	6.2	6.7	6.7	41.3
13	Sabong Anak Akong	6.3	6.5	6.5	6.8	7.0	7.2	7.2	47.5
14	Chermy Anak Bara	nil	3.4	1.8	2.0	2.5	3.2	3.2	16.1
15	Jelema Anak Gimang	4.9	5.2	5.0	5.0	5.5	5.8	5.8	37.2
16	Hactar Nitar Anak Tani	nil	1.3	1.5	1.3	1.6	1.7	1.7	9.1
17	Daud Anak Ebang	7.2	6.9	6.8	6.9	7.2	7.5	7.5	50.0
Grand Total									606.4

Stakeholder Consultation and List of Stakeholders Contacted

A public announcement was made 30 days prior to the audit,

<https://www.sgs.com/en/certified-clients-and-products/fcm/malaysia/malaysian-palm-oil-board-spoc-q8>

Stakeholder consultation took place in the form of meetings and interviews. Due to this is the main assessment, meetings with stakeholders were held in the estate office. Detail can be referred to **Appendix 1**.

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Comment on MS2530-3 Compliance Status:

Comment on Principle 1	<u>Management Commitment & Responsibility –</u> Inline to ensure smallholders follow/ participate in MSPO certification. Malaysian Palm Oil Berhad (MPOB) appointed Mr Zulfar Nizam Bin Puteh as SPOC Group Manager for Q8 (Pantu, Bukit Begunan, Lingga and Simanggang), dated 28th March 2018. Appointment done by Dr. Ramle Moslim (Pengarah, Bahagian Penyelidikan Integrasi dan Pengembangan) with reference letter no. (116)03/A/IREN/ESU/TU/GM (1/2018) <u>Continual improvement</u> Kalender aktiviti 2019 was made available for SPOC Q8 Sri Aman. Program on activities are listed as below: i. Kursus MSPO Pekebun Kecil ii. Keselamatan dan Kesihatan di tempat kerja iii. Kesedaran penjagaan alam sekitar di ladang sawit iv. Kesedaran kepada haiwan terlindung v. Panduan pembajaan sawit pekebun kecil vi. Panduan pengurusan rumpai di Ladang sawit vii. Latihan penggunaan PPE semasa merumpai di lading sawit viii. Pensijilan GAP pekebun kecil ix. Latihan pemangkasan dan penuaian sawit pekebun kecil x. Pengenalan kepada kekurangan nutrient pada pokok sawit xi. Latihan kesedaran pada alam sekitar di kebun sawit xii. Pengenalan kepada perosak yang sering menyerang buah sawit di kebun. The latest training was conducted on 15th March 2019 at kebun peserta, agenda to be discuss “Laporan lawatan khidmat Nasihat/ Perbincangan/ Perjumpaan for Q8 Sri Aman. The SPOC Manager was provided “Buku Rekod Ladang” for participants Q8. It was observed the records of sales and delivery or transportation was recorded in “<i>Buku Rekod Ladang</i>”. Major 1 (4.1.2.1) Continual improvement implementation was found lacking. . Records of production and sale of crop were recorded in the “<i>Buku Rekod Ladang</i>”, however expenditure costs were not recorded for most participants.
Comment on Principle 2	<u>Traceability</u> It was observed the records of sales was recorded in “<i>Buku Rekod Ladang</i>”. Example sighted such as Robert Anak Igar, Silen Anak Ngalu, Marina Anak Sampai, Banau Anak Natau and etc.

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Comment on Principle 3	<u>Regulatory requirements</u> – It was observed the independent smallholders obtain valid MPOB license. As random pick of participants file, the MPOB License list as below: i. 474260-301000 – Jelema Ak Gimang, Rh Jelema, Kpg Limau Pantu, 95000 Sri Aman. (expiry date: 7/31/2021). ii. 721388-001026 – Kho Tze Jan, No. 7, Jalan Sabu, 95000 Sri Aman. Expiry date: 9/30/2023. iii. 513924-701000 – David Berayan Anak Jalak, No. 58 Taman Suria, 95000 Sri Aman. (Expiry date: 31/8/2023). <u>Land use rights</u> – Based on the file of participants: Random pick Land use right of participant name Mr. Kinsie Ak Baga @ Bagar was approved by Penghulu Johnny A/L Lumi. His NCR land is marked with GPS coordinates. It was supported by SPOC Q8 Sri Aman with letter written to Penguasa, Jabatan Tanah dan Survey Bahagian Sri Aman, 95000 Sri Aman, Sarawak. Dated 21st March 2019 Ref. 03/A/BPIP/S. Aman/18.Jilid.03 (185). Recorded in MPOB licence: Lot NCR, Tinting BU, Pantu, (Tanah NCR), Sri Aman, Daerah Sri Aman, Sarawak. Keluasan: 2.9 Ha. <u>Customary rights</u> – Based on the file of participants: Random pick Individual detail same as in 4.3.2.1.
Comment on Principle 4	<u>Complaints and grievances</u> – Training on complaints & grievances to smallholders for SPOC Q8 was conducted on 18th December 2018. The training included ‘<i>Procedure Aduan dan Rungutan</i>’ (Doc No : MSPO/SSCC/SOP-01/AR) Grievances Form can be found at MPOB office. Group Manager will be responsible to collect grievances Form from the location. Any grievances will be compiled by the Group manager and will be attend accordingly as refer to the MPOB grievances procedure. <u>Employees health and safety</u> – Training on safety & Health were twice organized by MPOB SPOC Group Manager to members of SPOC Q8. 1. January 2019 – March 2019 ‘<i>Pengenalan Perlaksanaan MSPO</i>’. Trainer: Mr Zulfar Nizam Puteh (SPOC Manager) and Muhammad Nizamudin Mohamed (Researcher Officer). Training content also include:

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	a. Principal 1 b. Principal 2 c. Principal 3 d. Principal 4 e. Principal 5 f. Principal 6 It was sighted, email on “Pemohonan set PPE dan Rak/ Kabinet Penyimpanan bagi Peserta Pensijilan MSPO untuk SPOC Q8 Sri Aman, dated 21st March 2019. Major 2 (4.4.2.1) Safety and health aspects of some work practices were found inadequate. During site visit to the various smallholdings of Q8: 1. Sharp harvesting tools were sighted without covers. 2. Knapsack sprayers were not stored properly. 3. Petrol containers were not stored properly to prevent spillage/ leakage. <u>Employment conditions –</u> It was identified that all 282 farms in Q8 was managed by the smallholders themselves assisted by their family’s members. There is no usage of external workforce. <u>Training and competency –</u> Training Record for the year 2018/ 2019 was available at MPOB office in Sri Aman. The Program Implemented on 2018/ 2019 (Dec 2018-Dec 2019). i. <i>Kursus MSPO Pekebun Kecil.</i> ii. <i>Keselamatan dan kesihatan di Tempat Kerja.</i> iii. <i>Kesedaran Penjagaan Alam Sekitar di Ladang Sawit.</i> iv. <i>Kesedaran Kepada Haiwan Terlindung</i> v. <i>Panduan Pembajaan Sawit pekebun kecil.</i> vi. <i>Panduan Pengurusan Rumpai di Ladang Sawit.</i> vii. <i>Latihan Penggunaan PPE semasa merumpai di ladang sawit.</i> viii. <i>Lawatan Pensijilan GAP Pekebun Kecil.</i> ix. <i>Latihan Keselamatan dan Kesihatan di Tempat Kerja</i> x. <i>Pengenalan Kepada kekurangan Nutrient pada Pokok Sawit.</i> xi. <i>Latihan Kesedaran Pada Alam Sekitar di kebun Sawit.</i> xii. <i>Pengenalan Kepada Perosak yang Sering Menyerang Buah Sawit di kebun.</i> xiii. <i>Lawatan Amalan Pertanian Baik (GAP).</i> xiv. <i>Lawatan Khidmat Nasihat Sawit.</i>
Comment on Principle 5	<u>Environmental management plan –</u> Smallholders Training (Q8) on environment was conducted on 18th December 2018. The training: Kesedaran Penjagaan Alam Sekitar di Ladang Sawit (Akta Kualiti Alam Sekeliling 1974) Trainer: DOE Officer

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	Among Training Module: <i>Latarbelakang Jabatan Alam Sekitar.</i> <i>Peranan Jabatan Alam Sekitar</i> <i>Akta Kualiti Alam Sekeliling 1974</i> <i>Larangan Pembakaran Terbuka Seksyen 29A</i> <i>Larangan Penempatan Buangan Terjadual</i> <i>Pelepasan Asap Kenderaan</i> It can be verified in File 4 Rekod Latihan dan Nota Ceramah. <u>Efficiency of energy use and use of renewal energy –</u> Renewable energy is yet to be applied for SPOC Q8. Example solar energy. <u>Waste management and disposal –</u> GM for Q8 inform that all chemical container / scheduled waste was triple rinsed. Letter from Department of Agriculture (DOA) was shown during audit that informed that triple rinsed item (empty chemical container) will not be categorized as scheduled waste. Document No: JAS 91/110/619/130 Jld. 51 (8). Source of Pollution was identified in the document: <i>Senarai Impak Social, Persekitaran & Pelan Tindakan . Document No: MSPO SSCC/L-04 / ISP</i> <i>Source of pollution identified in the document.</i> 1. <i>Poultry: Smell & Water Pollution</i> 2. <i>Land Clearing: Water and Air Pollution</i> 3. <i>Chemical Usage: Water Pollution</i> <u>Natural water resources –</u> Training on river buffer management was conducted by MPOB GM and DOE officer on January to March 2019. The training covered river buffer awareness and chemical application control near river buffer. <u>Status of rare, threatened or endangered species and high biodiversity value area –</u> Smallholders Training (Q8) on environment was conducted on 18th December 2018. The training: Briefing on Wild Life Protection Ordinance, 1998 Among Training Module: - Introduction of Forestry Department - Interpretation - First Scheduled - Totally Protected Animals - Protected Animals - Totally Protected Plants - Totally Protected Animals
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	h) Protected Plants i) Commercial Sale of Wild Animal (WLPO, 1998) j) Prohibition against purchase of wild animal k) Wild animal farm l) Recommendation/ Conclusion It can be verified in File 4 Rekod Latihan dan Nota Ceramah. The training was conducted by Wildlife Department Personnel & Forestry Officials. Based on interview with participant Q7, they show awareness regarding the Rare, Threatened and Endangered Species <u>Zero burning practices -</u> There is no record or evidence of open Burning done by smallholders for SPOC Q8 to date. Example sighted for 17 participants audited for this stage.
Comment on Principle 6	<u>Site management –</u> Based on interview with Group Manager (GM) Q8 Sri Aman (Lingga, Bukit Begunan, Pantu, Sri Aman). GAP was conducted and monitored by GM himself and will be inserted in system GAP.MPOB.GOV.MY. Raw data of GAP was made available in the individual file for each participant. <u>Economic and financial viability plan –</u> It was observed the “Koperasi Penanam Sawit Mampan Lubok Antu Berhad (KPSMLAB)” was registered on 19th July 2018, with registration no.: Q-3-1302. <u>Transparent and fair pricing dealing –</u> The smallholders communicate with the dealers, miller, local communities and interested parties regarding the fair price dealing of FFB via mpob website and current price at the collector centre. Sample of crop record & sales: 1) Chermy Ak Bara (52); 4.76 Ha; Planted 06/03/2017; 28/06/2019, 3.2 MT @ RM270/MT = RM864. 2) Rosli Bin Hassan (11); 8.03Ha; Planted; 28/6/2019, 14.0MT @ RM270/MT = RM3,780. The “Buku Rekod Ladang” contains all data with regards to crop yield and income, expenditure record, yield record, summary of expenditure, profit & loss statement. However, most of the records are not filled and updated. Major 3 (4.6.1.1) Implementation of best practices were found inadequate. Site visits were conducted to several smallholders’ farms. It was found that: 1) Some ground was covered with mosses, which compete with the palms for fertilizer. 2) A number of palms were found unproductive which do not produce crop but consume fertilizer.
Comment on Principle 7	Not available, due to no new development of the land.

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7. Nonconformities

MS2530-2:2013 Part 2 General Principles for Independent Smallholders

Nonconformity	N° 1 of 3		Major 1			
	Date Recorded>	12 th July 2019	Due Date>	12 th September 2019	Date Closed>	8 th August 2019
Department / Function:	MPOB SPOC Q8		Standard Ref.: Indicator		MSPO 2350-Part 2 4.1.2.1	
Document Ref.:	Criterion 2: Continual Improvement		Issue / Rev. Status:		Closed	
Details of Nonconformity:	Continual improvement implementation was found lacking.					
Objective Evidence:	Records of production and sale of crop were recorded in the “ <i>Buku Rekod Ladang</i> ”, however expenditure costs were not recorded for most participants.					
Close-out evidence:	Briefing on expenditure coast was conducted for 17 participants on 5-6 August 2019. Participants was aware to record their expenditure cost in the “ <i>Buku Rekod Ladang</i> ”. (Refer Appendix 1a-1c)					

Nonconformity	N° 2 of 3		Major 2			
	Date Recorded>	12 th July 2019	Due Date>	12 th September 2019	Date Closed>	8 th August 2019
Department / Function:	MPOB SPOC Q8		Standard Ref.: Indicator		MSPO 2350-Part 2 4.4.2.1	
Document Ref.:	Criterion 2: Employees Safety and Health		Issue / Rev. Status:		Closed	
Details of Nonconformity:	Safety and health aspects of some work practices were found inadequate.					
Objective Evidence:	During site visit to the various smallholdings of Q8: 4. Sharp harvesting tools were sighted without covers. 5. Knapsack sprayers were not stored properly. 6. Petrol containers were not stored properly to prevent spillage/ leakage.					
Close-out evidence:	Participants was briefed and trained on safety and health aspect on 5-6 August 2019. Participants was being trained to: 1. Stored harvesting tool with cover 2. Properly stored Knapsack sprayers in store 3. Label on Petrol containers and store in the store with warning signage “Mudah Terbakar” (Refer Appendix 2).					

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Nonconformity	N° 3 of 3		Major 3			
	Date Recorded>	12 th July 2019	Due Date>	12 th September 2019	Date Closed>	8 th August 2019
Department / Function:	MPOB SPOC Q8		Standard Ref.: Indicator		MSPO 2350-Part 2 4.6.1.1	
Document Ref.:	Criterion 1: Site management		Issue / Rev. Status:		Closed	
Details of Nonconformity:	Implementation of best practices were found inadequate.					
Objective Evidence:	Site visits were conducted to several smallholders' farms. It was found that: 3) Some ground were covered with mosses, which compete with the palms for fertilizer. 4) A number of palms were found unproductive which do not produce crop but consume fertilizer.					
Close-out evidence:	Participants was briefed and trained on implementation of best practices on 5-6 August 2019. Information and training include: 1) Description of GAP to smallholders 2) Sprinkle empty fruit bunches on a mosses area. 3) Awareness of unproductive palm effects and selection of good quality palm seed (Refer Appendix 3).					

Nonconformities detailed here shall be addressed through the organization's corrective action process, in accordance with the relevant corrective action requirements of the audit standard, including actions to **analyse the cause of the nonconformity** and prevent recurrence, and complete records maintained.

- ☒ Corrective actions to address identified major nonconformities shall be carried out immediately and SGS notified of the actions taken within 30 days. An SGS auditor will perform a **follow up visit** within 60 days to confirm the actions taken, evaluate their effectiveness, and determine whether certification can be granted or continued.
- ☒ Corrective actions to address identified major nonconformities shall be carried out immediately and **records with supporting evidence sent to the SGS auditor** for close-out within 60 days.
- ☐ Corrective Actions to address identified minor non conformities shall be documented on a action plan and sent by the client to the auditor within 60 days for review. If the actions are deemed to be satisfactory they will be followed up at the next scheduled visit
- ☐ Corrective Actions to address identified minor non-conformities have been detailed on an action plan and the intended action reviewed by the Auditor, deemed to be satisfactory and will be followed up at the next scheduled visit.
- ☒ Appropriate immediate action taken in response to each non-conformance as required

Note:- Initial, Re-certification and Extension audits – recommendation for certification cannot be made unless check box 4 is completed. For re-certification audits the time scales indicated may need to be reduced in order to ensure re-certification prior to expiry of current certification.

Note: At the next scheduled audit visit, the SGS audit team will follow up on *all* identified nonconformities to confirm the effectiveness of the corrective actions taken.

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8. General Observations & Opportunities for Improvement

Positive Observations:

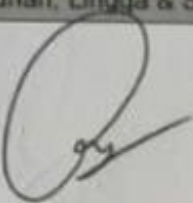
- The support from SPOC Manager personnel and Q8 participants, especially the ground staff contribute to the smoothness and successful of the audit process.
- The spirit of unity and enthusiasm of the personnel towards achieving MSPO certification is impressive.
- The unit has dedicated staffs who are assets to the company. Their cooperative, knowledgeable and hospitality are commendable
- Organised documentation & highly commitment towards certification.

Important Observations and Opportunities for Improvements:

- The implementation of safe working practices should be implemented accordingly.
- Scheduled waste management should be implement according to Department of Environment (DoE) practices.

Appendix 1: List of Stakeholders Interviewed

Stakeholders	Issue	Remarks
<u>External</u> Jabatan Pertanian Ms Fiona Office: 083-563051	No issue raised	Knowledge on MSPO ok
<u>External</u> Neraja Eng. Parts & Supplies Sdn Bhd (Collection Centre) Mr Denny ak Johin (Manager)	No issue raised	Knowledge on MSPO ok
<u>External</u> Tuai Rh Sabong Anak Akong	No issue raised	Knowledge on MSPO ok
<u>External</u> Tuai Rh Faizal	No issue raised	Knowledge on MSPO ok

Signed on behalf of SPOC Q8 (Pantu, Bukit Begunan, Lingga & Simanggang)	Signed on behalf of SGS (Malaysia) Sdn Bhd
 ZULFAR NIZAM PUTEH PENGURUS SPOC Q8 (SRI AMAN) Haji Zulfar Nizam Puteh Group Manager Q8	 Abdul Khalik Bin Arbi Lead Auditor

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