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## Some facts about SGS in EEME



28 countries



180+
offices



150+
testing
facilities



12 000 people

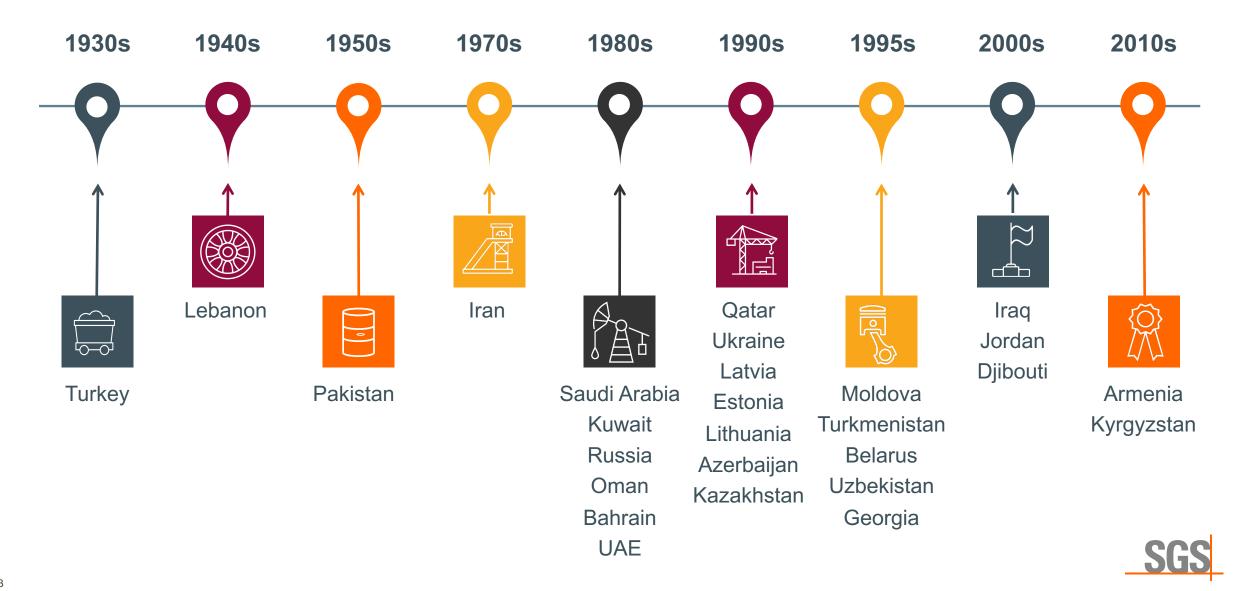


25
languages spoken





## Milestones of SGS expansion in the EEME region



### 1/ --

## Key regional priorities





#### Sustain

Maintain leading positions in segments where we are already present



#### **Diversify**

Diversify regional portfolio by innovation and replication of best practices from other regions



#### **Expand**

Identify lucrative market segments where we are weak, or not present, and actively attack those. Expand geographically



#### **Optimize**

Achieve maximum efficiencies by applying centralization, automation measures



#### People

Develop talented and wellmotivated teams consisting of highly qualified professionals





## Regional evolution in service portfolio

#### Starting point

Quality & quantity inspection for:

- Agricultural commodities
- Minerals
- Oil & Gas



#### **Diversification**

- Testing: Geochemistry & Metallurgy, Textile & Food, Environment & Materials
- Audit, Training & Certification
- Asset Integrity Management
- TransitNet Services
- Sustainability Services
- Outsourcing
- ... and more



#### **New opportunities**

- Digitalization & Big Data
- Remote and Real time monitoring & tracking





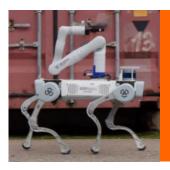


# Re-engineering processes and services to meet new challenges



#### Boosting efficiency

- Implementing WCS program in testing facilities
- Digitalizing sample management
- Streamlining back-office operations



#### Innovating

- Remote inspections via QiiQ app or drones
- Customer online portals for complex projects
- Artificial Intelligence (AI) used for health and safety supervision and big bag counting
- Digitalization of Construction Monitoring processes



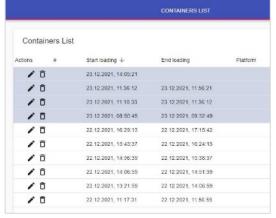
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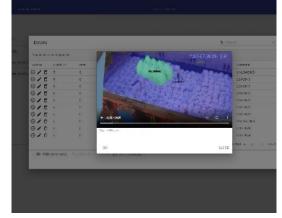
## Example of using AI for commodities inspection

- Bags counting based on image recognition
- Vessel identification in terminal
  - Load or upload
- Real time monitoring 24/7
- Report in Excel with video playback for each shipment











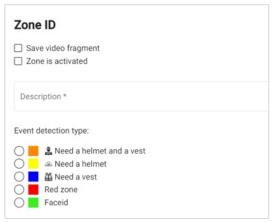






## Example of using AI for health and safety supervision







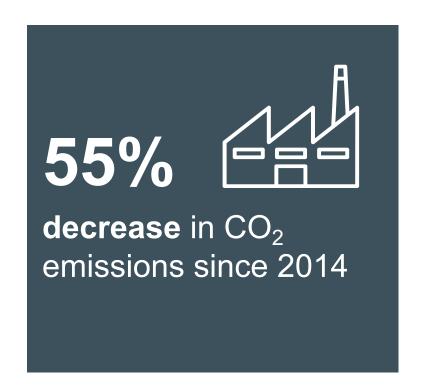


- Event detection
  - Helmet availability
  - Reflective vest
  - Crossing red zones
- Facial recognition
  - Time of entering/leaving the site
  - Validity/availability of required documents
- Set of notifications to email/messengers
- Integration with Cyberdog

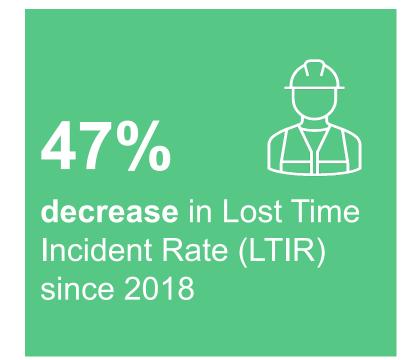




## Some sustainability achievements\*









<sup>\*</sup> Measured as per H1 2022



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## Developing local communities

- Encouraging healthy lifestyle
- Planting trees
- Cleaning up forests and urban public areas
- Donating blood
- Helping people in need

1,100 hours on volunteering in Q1, 2022















