



# SUPPLY CHAIN SERVICES:

SUPPORTING BUSINESS CONTINUITY WITH  
SGS INSPECTIONS ANYWHERE

 **QiiQ** REMOTE INSPECTION APP

**SGS**

# ENSURING QA REQUIREMENTS WHILE AVOIDING DISRUPTION

Global manufacturing and general economic activity has slowed down but has not completely stopped. Numerous sites are still functional, on all continents. However, travel and access restrictions are preventing QA/QC activities to take place smoothly. SGS' network of affiliates and ubiquitous presence make us the partner of choice to provide professional and compliant QA/QC inspections globally.

When local regulations allow, SGS will send an experienced professional to conduct the required inspection so that your supply chain is not interrupted. In case strict travel restrictions apply, SGS has the long established technological means for our inspectors to conduct remote inspection – they will guide the supplier's representative through the inspection points and record information along the way using QiiQ, our remote inspection app.

## QIIQ APPLICATIONS:

- ✓ Test on equipment during manufacture
- ✓ Welding and coating inspection during construction
- ✓ Corrosion assessment on a pipeline during operation

## THE BENEFITS OF QIIQ:



### ENSURE BUSINESS CONTINUITY

- SGS ubiquitous presence means we can inspect where clients cannot
- SGS QiiQ remote inspection enables SGS inspections to proceed even though travel is severely restricted



### MITIGATE SUPPLY CHAIN DISRUPTION

- Continuation of SGS inspections means that manufacturing and supply can proceed undisrupted



### COMPLY WITH STRICT HEALTH AND SAFETY REQUIREMENTS

- SGS QiiQ inspections are carried out in strict observance of mandatory social distancing
- Inspectors are not in harm's way on manufacturers' sites

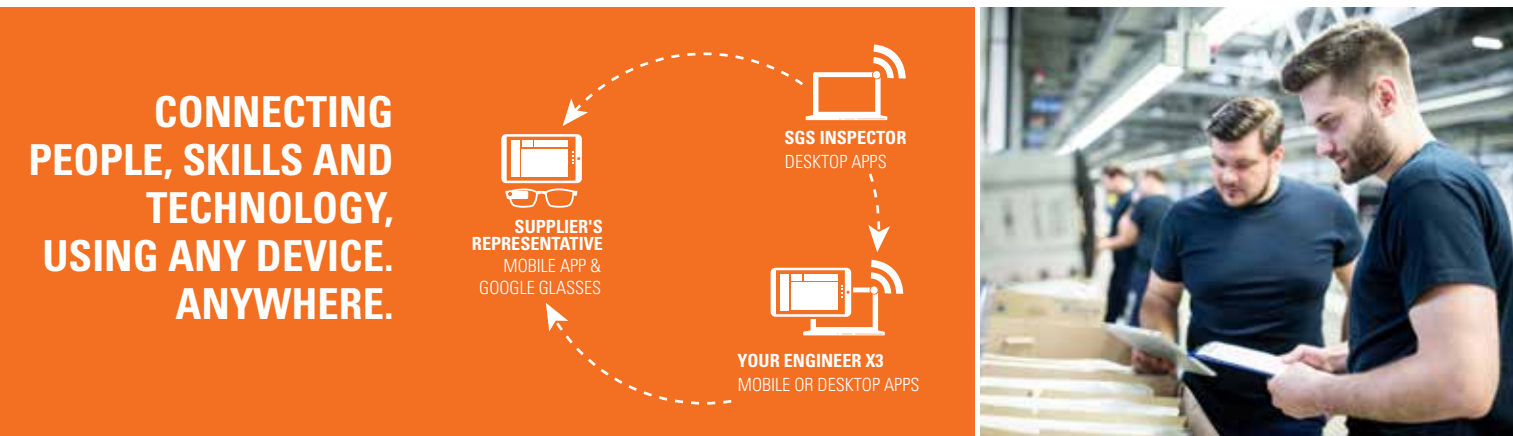
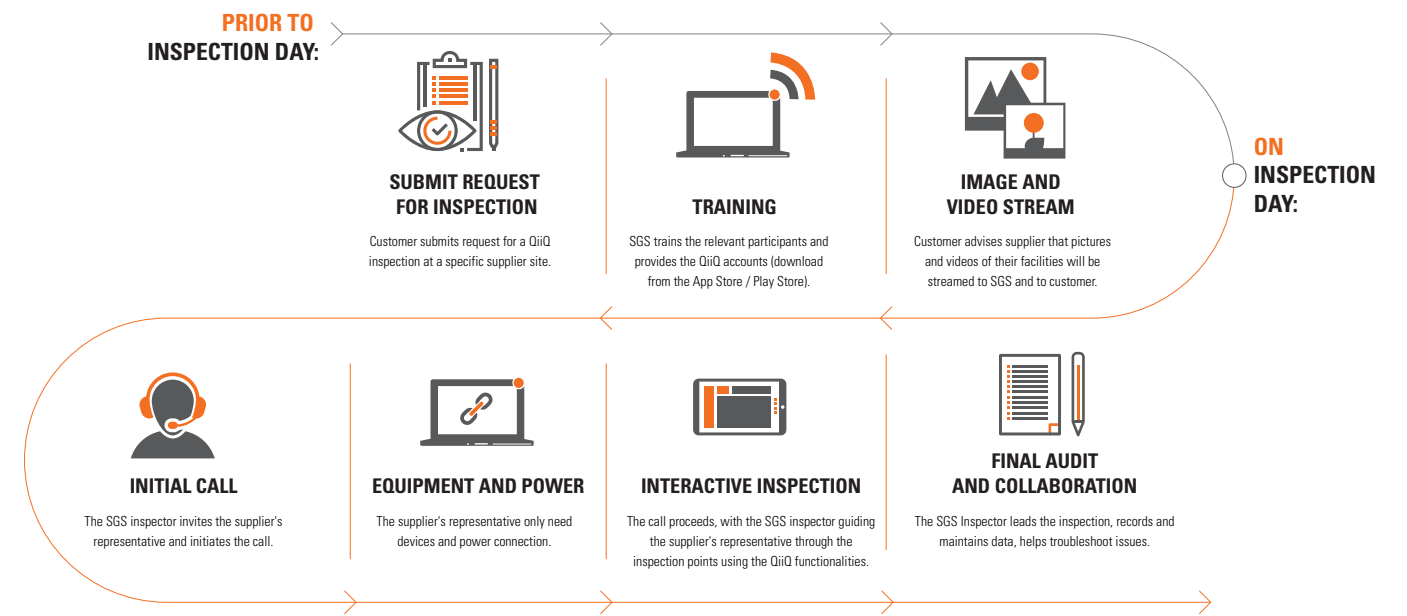


### BENEFIT FROM SGS YEARS OF EXPERIENCE AND THOUSANDS OF REMOTE INSPECTIONS CARRIED OUT

- Since 2017, more than 18'000 hours of inspection carried out with remotely with QiiQ (or more than 200'000 individual SGS – suppliers interactions)

## HOW IT WORKS

SGS QiiQ is the next generation of inspection tools which combines innovation and cutting-edge technology to provide customers with direct access to SGS inspectors.



## QIIQ FUNCTIONALITIES



**RECORDING** – Participants can record the entire inspection session for future playback or audit trail purposes.



**TRANSFERABLE CONTROLS** – Remotely control the camera to get the right visuals and reduce training for the field.



**LOW BANDWIDTH OPTIMIZED** – Share live content in even the most extreme low bandwidth – cellular, wireless or satellite.



**SECURITY & DATA FIDELITY** – User-ID and password protected, SIP-TLS encryption, AES 128 media encryption.



**HIGH QUALITY AUDIO/VIDEO** – Clear audio and high-quality video in even the most challenging field environments.



**TELESTRATION** – Quickly identify areas for further analysis by drawing over live or recorded video and images.



**REMOTE AND TRANSFERABLE CONTROLS** – Remotely control the field camera to get the right visuals and reduce training.

## CONTACT SGS



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WHEN YOU NEED TO BE SURE

**SGS**