# **SGS OFF-LEASE INSPECTION SERVICES**

SGS is an industry leader in vehicle inspections, serving the off-lease, new car, rental car, fleet and auction markets. We independently verify the condition and value of vehicles through a comprehensive suite of inspection services. Our independent third-party inspections assure you and your customer that a fair and impartial view of the vehicle's condition relayed prior to turn-in. In addition, our condition reports, complete with images, exact model and features, makes the remarketing process easy and efficient.

### THE BENEFITS

- Trusted third-party independent inspections conducted by employeebased professionals
- Quick, easy and efficient remarketing
  of your vehicles
- Customized inspection criteria and procedures that fit your needs
- Customized reporting giving you an accurate view of your inspection program in real-time
- Adherence to industry standards in evaluating vehicle wear and market value
- Real-time analytics for added management visibility via an easy to use platform
- Electronic data exchange for integration into business work flow and processes, including third-party remarketing providers

### **CONTACT US**

To speak to someone about our inspection services, call (513) 648-4SGS or email us.transportation@sgs.com.



### THE PROCESS

Driven by our experience conducting hundreds of thousands of inspections each year paired with your unique objectives, we can customize our electronic platform to capture and score key elements of your off-lease inspection program. Our inspectors are armed with a mobile toolkit to independently verify the condition of your vehicles through a comprehensive inspection, while our off-lease team can provide a wide range of services to create a turnkey program around your program's needs.

- Receive and coordinating expiring lessee data
- Contact current lessees to schedule inspections via our customer service center and web-based appointment scheduling tools
- Conduct inspections at auctions and dealerships or with lessees at their home or office
- Provide electronic inspection reports complete with digital images for quick and easy remarketing
- Comprehensive on-line reporting that is accessible via a secure website
- Title handling and storage so documentation is up to date and readily accessible



# **SGS A GLOBAL INDUSTRY LEADER**

As the world's leading inspection, verification, testing and certification company, SGS has over 95,000 employees that span 11 major industries representing over \$6.3 billion in revenue. Within the automotive industry, SGS provides coverage throughout North America of employee-based resources to perform vehicle inspections and consulting services for manufacturers, fleet providers, and rental car agencies. The size and scope of our organization allows us to remain flexible with regards to the scale of program and speed to market.

## WHY CHOOSE SGS?

Working with a trusted industry leader with a global presence allows you to create a tailored program that meets your needs, whether that's a full suite of services, or a quick custom solution.

- Understanding the nuances of your evolving business allows us to act as your independent, unbiased partner
- Rapid start-up of custom-fit programs due to our extensive industry background and refined best practices
- Resources to respond in a timely manner to nationwide requests
- Extensive automotive and dealership experience gives our consultants confidence in delivering inspection and dealers network solutions in a timely professional manner



# **SGS ADDITIONAL SERVICES**

With experience in many types of inspection and verification services, we are able to build custom solutions based on your current needs. SGS can help you with shop audits, training, title handling and more. For a full list of our capabilities, visit www.sgsgroup.us.com/transportation.

### **SHOP AUDITS**

The safety of your vehicles begins with the safety of your shop. Clean, safe, and compliant service bays allow your technicians to be better focused on the condition of each vehicle. As experts in service center safety, SGS can audit your shops for you.

- Validate shop conditions
- Inspect lifts and other equipment
- Perform hazardous material handling inspections
- Verify OSHA compliance

### **CPO PROGRAM CONSULTING**

SGS is committed to protecting your brand in partnership with you and your dealer network by ensuring your CPO program is a further demonstration of your brand's promises.

- Assess compliance
- Confirm displays meet stated and implied standards
- Provide reports that track results

### TRAINING

Through expert trainers that are experienced practitioners in their fields, our online and inhouse custom training programs move beyond theory, giving you valuable real-world insights. As a result, you can trust us to provide highquality, consistent training and development at every level of your organization.

### ASSET MANAGEMENT

SGS's asset management services provide secure protection and management of your titles, keys and other documents. With our state-of-the-art processing system, we are able to both reduce our customers' title-related costs while improving service and quality.

- Advanced online tracking and storage process
- Convenient online information management and access

### **DEALER NETWORK SOLUTIONS**

SGS dealer network solutions give third party validation and ensure your dealer network meets customer expectations.

- Support the perception, credibility and reputation of your brand, dealership facilities and operations
- Ensure that your dealer network is meeting your brand standards
- Track results and enhance brand management through informative and complete reports

