



Responsible Business Services

DRIVING SOCIAL & SUSTAINABLE BUSINESS PRACTICES



SGS

Leading the way

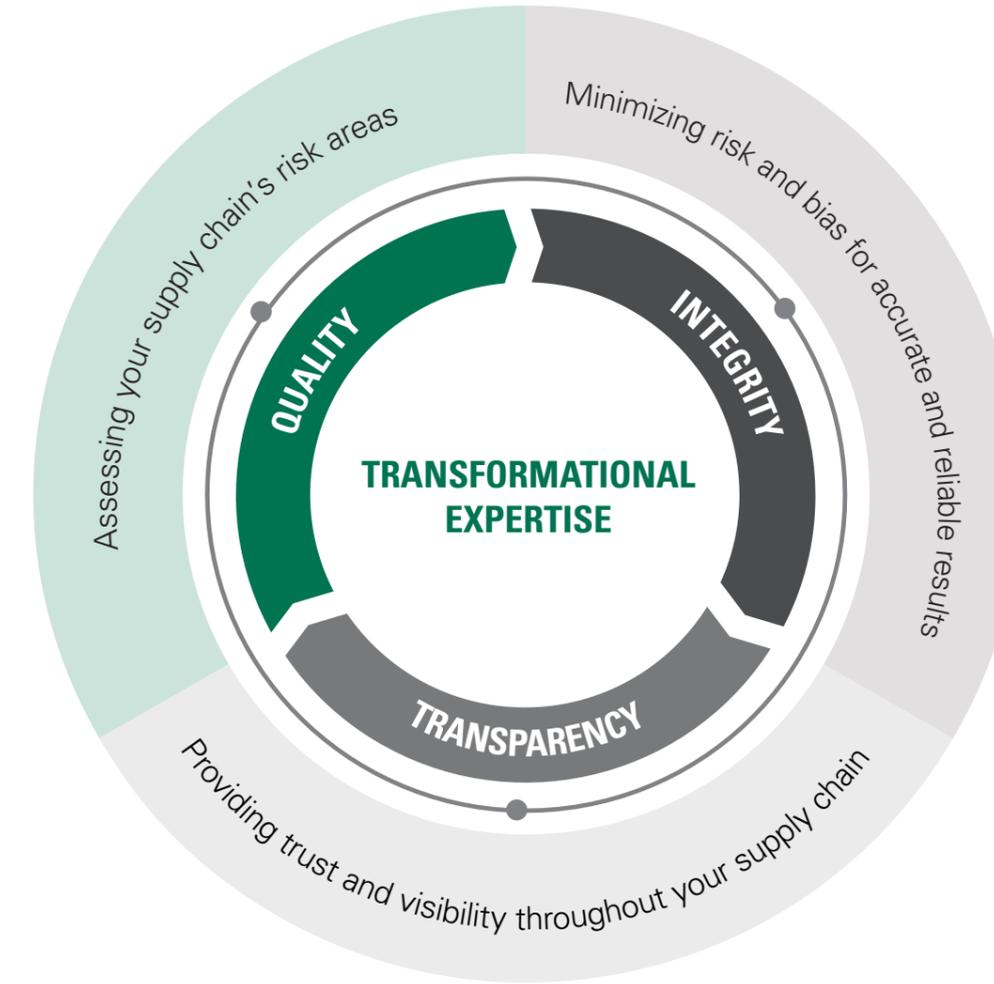
As the world's leading testing, inspection and certification company, we are the global benchmark for quality and integrity.

With over 96,000 employees, we operate a network of more than 2,600 offices and laboratories globally.

Helping you to become the benchmark

We have performed second-party assessments for over half a century. Our portfolio includes social, quality, environmental, security and due diligence assessments, and we continue to develop new solutions to meet your needs.

We perform thousands of assessments each year and confidently partner with large international organizations. Our experience means that we provide you with the necessary tools to mitigate risks throughout your supply chain.

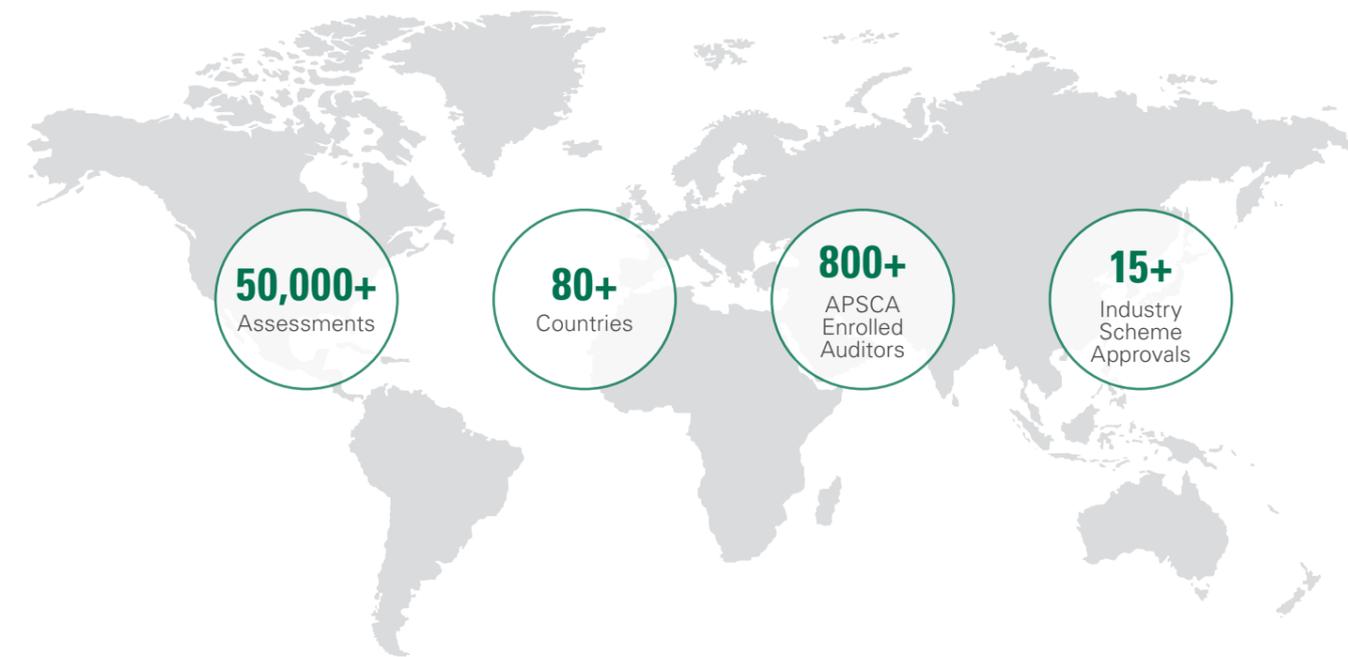


Global reach – local expertise

With an unmatched global network of over 800 compliance auditors across 80 countries, we can design and measure your supply chain's performance against social, quality, environmental and security requirements.

Effective assessments solutions

Our experts and contribution to various industry schemes allow us to provide you with effective assessment solutions, executed as efficiently as possible. These solutions will help you to gain full visibility of your supply chain.



Industries



Textiles



Agriculture & Food



Hardgoods & Jewelry



Electrical & Electronics



Cosmetics & Personal Care



Pharmaceuticals

Maintain a positive reputation

We have many risk-based solutions to enhance your performance and move you towards more responsible practices.

Powered by partnerships

Through our involvement in multi-stakeholder partnerships and initiatives, including Sedex, the Sustainable Apparel Coalition (SAC), Social & Labor Convergence Program (SLCP) and Association of Professional Social Compliance Auditors (APSCA), we stay updated on industry trends, regulations and needs. It also shows our commitment to supporting industry growth.

Our service scope

- On-site assessment
- Remote assessment
- CAP management
- Program development
- Program benchmarks
- Training
- Sustainability report assurance
- Program/project management
- Data analytics/risk rating

Our process



What makes us unique?

- | | | | | |
|--|---|---|---|---|
| Quality | → | Integrity | → | Transparency |
| <ul style="list-style-type: none">• Full APSCA membership• Strong contribution to social arena• Experienced scheme managers• Large global network of auditors | | <ul style="list-style-type: none">• Independent body• ISO 17021-aligned procedures to guarantee management and continuous improvement• Global Code of Integrity with annual training and monitoring• On the ground procedures and field measures to ensure operational integrity | | <ul style="list-style-type: none">• Public compliance reporting in sustainability reports• Data analytics and assessment management platform to report KPIs• Committed to working with full transparency and willing to share our performance |

An APSCA founding member

Social assessments are complex and demand the highest quality. As a founding member of APSCA, our global and local network of auditors is spread across sourcing countries and includes hundreds of APSCA-registered or APSCA-certified auditors to support you through the assessment process.

Social assessments

Industry initiatives

- amfori BSCI
- ICTI Ethical Toy Program (IETP)
- Initiative for Compliance and Sustainability (ICS)
- Joint Audit Cooperation (JAC)
- Pharmaceutical Supply Chain Initiative (PSCI)
- Responsible Business Alliance (RBA)
- Responsible Jewellery Council Code of Practices (RJC COP)
- Sedex Members Ethical Trade Audit (SMETA)
- Sedex Virtual Assessment (SVA)
- Social & Labor Convergence Program (SLCP)
- Worldwide Responsible Accredited Production (WRAP)
- ...

SGS checklists

- On-site Code of Conduct Assessment (CCA)
- Remote Social Gap Assessment (RGA)

Client-specific programs

- Assessments based on client's proprietary methodology and tools

The benefits



Instill trust in customers and stakeholders



Meet industry and customer requirements



Large pool of auditors in key production hubs



Many scheme approvals to meet a variety of customer requirements



Analytics and expertise to translate data into actions

Our expertise includes:

- A global team of corporate social responsibility experts
- Solutions that can be tailored to fit your program's specific needs
- Robust data management systems for added assurance that the evidence you need to show continued compliance is available for all stakeholders

Quality is key to customer satisfaction

Every production site needs reliable manufacturing and quality control systems.

We can assess all of your sites to evaluate every process and analyze your manufacturing system's strengths and weaknesses.

Quality assessments

- Factory Quality Assessment (FQA)
- Factory Capacity & Capability Assessment (FCCA)
- Remote FQA

Areas of scope

For a full factory profile of your potential manufacturer, assessment covers:

-  Quality management system
-  Quality plan
-  Risk assessment implementation
-  Personnel training, competence and knowledge
-  Infrastructure management
-  Customer focus
-  Customer-related process
-  Design and development
-  Procurement and supplier management
-  Incoming material control
-  Process and production control
-  Packaging, storage and delivery
-  Final inspection and testing
-  Nonconforming product control
-  Internal audit and management

The benefits



Consistent KPIs to assess all suppliers



Assessment against industry and customer requirements



Experienced auditors streamline the assessment process



Auditors in key sourcing countries to reduce costs and execution time

Attentions turn to the environment

With increasing concerns over climate change, more countries are focusing on environmental issues.

Environmental assessments

Industry initiatives

- amfori BEPI
- Higg Brand & Retail Module (BRM)
- Higg Facility Environmental Module (FEM)
- Initiative for Compliance and Sustainability (ICS) Environmental Code of Conduct
- Together for Sustainability (TfS)
- Zero Discharge of Hazardous Chemicals (ZDHC)

SGS checklists

- Environmental Conformity Assessment (ECA)
- Remote ECA

Client-specific programs

- Client's proprietary compliance programs

Areas of scope

- | | |
|---|---|
|  Environmental management system |  Wastewater |
|  Energy and greenhouse gas (GHG) emissions |  Waste |
|  Air emissions |  Chemicals management |
|  Water |  Land use and biodiversity nuisances |

The benefits



Strong technical expertise to guide you



Visibility of your environmental impact



Reduced audit redundancies



Minimized costs with tailored industry standards



Analytics to translate data into actions

Our expertise includes:

- Actively involved in developing and rolling out the Higg Index since 2011
- Supported the steering committee for converging chemicals management between SAC, OIA and ZDHC
- Key contributor to the development of Higg FEM
- Global network of auditors, qualified for different industry schemes

Evolution creates greater risks

As global supply chains continue to evolve, brands experience increased security risks and poor chain of custody (COC) practices.

To navigate these issues, we have a series of audits to meet various industry needs.

Security & due diligence assessments

Industry initiatives

- Responsible Jewellery Council Chain of Custody (RJC COC)
- Responsible Minerals Initiative (RMI)
- Supplier Compliance Audit Network (SCAN)

SGS checklists

- Facility Security Assessment (FSA)

Client-specific programs

- Client's proprietary compliance programs

The benefits



Remain compliant with legal requirements



Collaboration towards a common goal



Avoid audit redundancies and a standardized industry approach



Improved security practices and reduced vulnerabilities



Protect cargo integrity



Expedited turnaround times at customs

Security audits

All Customs Trade Partnership Against Terrorism (CTPAT) partners must provide specific security measures and action plans to align security throughout their supply chain. This ensures that they will be considered low-risk and granted benefits, including shorter waiting times at the US border.

We have developed a scored audit checklist to assist companies in improving their security practices.

Due diligence

From raw materials to retail shelves, brands and retailers in many industries must demonstrate their compliance with Conflict Minerals requirements.

For years, we have been verifying COC systems for a variety of industries, including paper/wood products, sustainable fisheries and conflict minerals.

SGS business principles



Health, Safety and Environment

Making sure we establish safe and healthy workplaces and protect the environment



Quality and Professionalism

Making sure we act and communicate responsibly



Sustainability

Making sure we add long-term value to society



Integrity

Making sure we build trust



Respect

Making sure we treat all people fairly



Leadership

Making sure we work together and think ahead

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WHEN YOU NEED TO BE SURE

