





# **CASE STUDY**

## **CONSTRUCTION SUPERVISION OF THE FIRST "HELLO HOTELS" IN ROMANIA**

Continental Hotels, one of the largest private hotel chains in Romania, assigned Industrial Services of SGS Romania to coordinate the construction activities of the new "Hello Hotels" "Hello Hotels" in Bucharest, which opened on 30<sup>th</sup> of October this year with 150 rooms targeting business travellers, represents the pilot project of a new two-star chain of Continental Hotels. Continental plans to open several hotels in Romania by 2011 under the two-star Hello Hotels brand, beside the three-star Ibis and four-star Continental Forum chains.

### **CONSTRUCTION SUPERVISION BY SGS**

Construction Supervision is necessary to ensure that the work undertaken by many parties are carried out in accordance with the design and specification requirements, overseeing the safety of works, and when required, monitoring the costs. Continental Hotels appointed SGS as an independent third party for this important quality task on its pilot project in Bucharest.

# **DESIGN PHASE OF THE HELLO HOTELS PROJECT**

To ascertain the quality of a building project, many parties need to work closely together. Designs by different parties need to conform to each other, while both design and production are subject to many local regulations and sometimes insurance company guidelines. Construction experts from SGS Industrial Services in Romania supported the Hello Hotels project with consulting services on technical solutions during the design and construction phase, by performing design verification, economical assessments and the provision of on-site assistance. Design Appraisal and Construction Site Supervision by SGS is available as a single service, but will typically be offered as part of a package of independent construction supervision, as was the case in the Hello Hotels project.

### **CONSTRUCTION PHASE**

Professional supervision of construction works is a prerequisite for the successful implementation of a project in terms of time, quality and cost. It has to be sure that the investment realisation conforms to technical documentation on time, at the agreed price and in accordance with the construction permit. All documents, certificates and declarations must be completed and issued correctly. SGS Romania S.A. specialists are authorised by The National Building Inspectorate to control construction projects and supervise site works.





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SGS not only supervised the works and carried out inspections as defined in the technical standards, but also ensured that the works were carried out in accordance with the sketches and tender books, and the client's requirements as specified in the contract. SGS Romania was responsible for guaranteeing that the new building complied with all the installation technologies and technical regulations in force.

After this successful first project, Continental Hotels extended the SGS contract scope from construction supervision to project management for the next hotels in its chains. Currently SGS is involved in the modernisation of Continental Hotel in Sibiu which will be upgraded to the 3 star Accor-lbis standards. Through long term experience, SGS, as an independent third party, has gained a detailed understanding of hotel construction projects, offering a dedicated range of services to the construction industry worldwide. SGS tests construction products in specialised laboratories, reviews designs of buildings and infrastructure, carries out supplier and contractor assessments and performs a range of construction site inspections.

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