

**TRADE FACILITATION SERVICES
GUIDELINES FOR THE TRADE**



**Kingdom of Morocco
Conformity Assessment of Industrial
Products Program**



This data sheet has been prepared specifically in respect of exports to Kingdom of Morocco

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1. PRODUCTS CONFORMITY ASSESSMENT

PROGRAM NAME	Conformity Assessment of Industrial Products
PROGRAM MANDATED BY	Ministry of Industry and Trade (MIC)
IMPLEMENTATION DATE	14 July 2021
PROGRAM OBJECTIVE	<ul style="list-style-type: none"> • Ensuring that imported products comply with health and safety requirements of the Moroccan standards and/or technical regulations. • Protecting consumers from unsafe and substandard goods. • Protecting local manufacturers, importers and distributors against unfair competition derived from the import of industrial products which do not comply to local Standards
SCOPE OF THE PROGRAM	<p>To assess that all regulated imported products do comply with Moroccan Standards and/ or Technical Regulations.</p> <p>The Conformity Assessment Program has two components:</p> <ul style="list-style-type: none"> • Control at country of origin before goods are shipped to the Kingdom of Morocco (see list of regulated products for inspection at origin in point 2 below) • Control at destination upon arrival of the goods to the Kingdom of Morocco (see list of regulated products for inspection at destination in point 2 below)

VERIFICATION PROCESS

A) Verification Process at country of origin / supply before shipment of the goods:

1. **Request:** Exporters submit request for Certification (RfC) together with the initial set of supporting documents using SGS Customer Portal <https://exporterportal.sgs.com/>. This action automatically registers an application in SGS platform, to be processed by SGS Country Office and which will be also seen by SGS Liaison Office in Morocco.
2. **Verification:** The SGS Executing Office in the country of supply liaises with the exporter to request the mandatory documents and complementary information about the goods, i.e. detailed products description – technical product sheet-, Manufacturer’s QMS, available test Reports, etc, and place where the goods are available for verification as well as a copy of the invoice related to the shipment. The SGS Executing Office will issue the invoice for the service and will coordinate with the supplier/exporter for carrying out the applicable interventions (inspection, sampling/testing).
3. **Evaluation:** Reports from the verification activities (Inspection Report, Test Report(s)) together with the mandatory supporting documents are submitted to SGS Certification Centre for review against the regulatory requirements in force.
4. **Attestation:** The successful review of the various reports and other supporting documents lead to the issuance of Certificate of Conformity to evidence the compliance of the shipment. If discrepancies are identified, feedback is given to the exporter as well as guidance for implementing the necessary corrections to achieve compliance.


B) Verification Process at destination upon arrival of the goods.

There are two processes for Destination Intervention:

- Destination intervention for goods inspected at origin (arriving to the Kingdom of Morocco with a CoC):

1. **Request:** Though an interface between Ministry system and SGS system, SGS will be notified whenever the Importer or its Agent uploads in Ministry system documents and details of CoC issued by SGS at country of departure of goods. SGS Morocco will receive automatic notification, will inform the importer and will raise the invoice for the payment of the local service.
2. **Verification:** SGS Liaison Office in Morocco will compare the documents available at Ministry system with details of

	<p>CoC gathered by SGS at origin and will confirm the authenticity of the Certificate of Conformity.</p> <p>3.Validation: upon documentary review, the file will be Accepted/Rejected on the Ministry system</p> <ul style="list-style-type: none"> • Destination intervention for goods to be inspected upon arrival at destination (no inspection at origin) <p>1. Request: Ministry of Industry and Trade assigns Destination Intervention to Service Provider, after Importer has submitted in PORTNET all documents and information related to the cargo to be imported. SGS Morocco will interface with Ministry system to automatically receive the orders assigned to SGS. SGS will notify the importer and will raise the invoice for Importer to pay the local service.</p> <p>2. Verification: SGS Liaison Office in Morocco will follow the instructions for verification from Ministry or, if not provide will run PROFILER risk assessment engine to determine:</p> <ol style="list-style-type: none"> 2.1. Confirming the transaction in Ministry system – based on documentary review. 2.2. Suggesting a documentary review & a destination inspection – Inspection to be scheduled with Importer or its Agent. 2.3. Suggesting a documentary review, destination inspection & sampling of goods. Inspection to be scheduled with Importer or its Agent. Ministry of Industry, Trade, Green and digital Economy will decide on the local laboratory to test the samples taken during inspection. <p>3. Evaluation: Reports from the verification activities (points 2.2 & 2.3 above) are evaluated and accepted or rejected results are recorded on the Ministry system.</p>
<p>ASSESSMENT METHOD</p>	<p>There are three methods of evaluation and certification to demonstrate compliance of products and obtaining a Certificate of Conformity (CoC)</p> <ul style="list-style-type: none"> • Route A – for random, one-off shipments of goods; Consignment testing and inspection per shipment. • Route B (Registration) – for frequent exports of homogeneous products; annual product conformity assessment (registration) and random inspections every 3 months. • Route C (Licensing) – for manufacturers and their authorized representatives. Annual factory audit plus testing of good and random inspection every 6 months is required
<p>CERTIFICATE OF CONFORMITY (CoC)</p>	<p>A Certificate of Conformity (CoC) is issued to evidence the compliance of the shipment to the relevant approved standards. CoC is required for Customs clearance process.</p>

NON-CONFORMITY REPORT (NCR)	<p>If the reports from the verification activities such as testing or inspection show discrepancies versus the standard requirements, exporters will be informed accordingly. If no corrective actions are taken by exporter to ensure compliance of goods, a “Non-Conformity Report” (NCR) will be issued. This implies that goods are not allowed to enter to the Kingdom of Morocco.</p>
CONFORMITY REQUIREMENTS	<p>Goods imported in the Kingdom of Morocco must comply with the applicable local standards and/or Technical Regulations in force, adopted by Order of the MIC in accordance with Article 9 of Law No. 24-09 and the Technical Specifications relating to the required safety characteristics of a product. Regulatory details can be found at Ministry site: Liste des Normes Marocaines (sgsgroup.ma)</p> <p>Accepted Laboratories for interventions to be done at origin before shipment of the goods:</p> <ul style="list-style-type: none"> • Accredited ISO/IEC 17025 laboratories by a recognized accreditation body which is a member of ILAC • Other testing laboratories approved by Ministry of Industry and Trade.
NATIONAL DEVIATIONS	<p>Electrical products: Plug and socket in accordance with NM 06.6.090 (type C / E), rated voltage: 220V, frequency 50 Hz.</p>
MARKING	<p>Markings and instructions in Arabic for ‘consumers’ goods,</p> <p>Marking CMim  compulsory on electrical products and toys, pursuant to orders no.2573-14 (electrical safety), 2574-14 (Electromagnetic Compatibility), 2575-14 (safety of toys) and 3228-13 (marking).</p>
OTHER SPECIFIC REQUIREMENTS	<p>Mandatory Declaration of Conformity and technical file for electrical products and toys pursuant to orders no. 2573-14, 2574-14, 2575-14 et 3228-13</p>

2. LISTING OF REGULATED PRODUCTS

<p>PRODUCTS SUBJECT TO CONTROL AT ORIGIN BEFORE SHIPMENT</p>	<ol style="list-style-type: none"> 1. Products affected by electromagnetic compatibility. 2. Electrical products (Low voltage, conductors, cables, transformers and other) 3. Chemical products (detergent, bitumen, matches, lighters, etc.) 4. Construction (Glass, steel products...etc) 5. Plastic products 6. Automobiles (Wheels, rims, clutch linings, etc.) 7. Furniture products (Beds, highchairs for children...etc) 8. Products in contact with food (kitchen utensils, dishes, etc.) 9. Household appliances (refrigerators, freezers, dishwashers, etc.) 10. Personal protective equipment (PPE), motorbike helmets 11. Clothing fabric. 12. Pipes and fittings for agricultural use 13. ...etc <p>The detailed list of products can be consulted on List of Products Regulated at Point of Origin (sgsgroup.ma)</p>
<p>PRODUCTS SUBJECT TO DESTINATION CONTROL</p>	<ol style="list-style-type: none"> 1. Automotive spare parts: Tires, Batteries, Brake linings, Glazing, Filter elements, Mechanical control cable, Air chambers, Leaf springs 2. Construction products: Ceramic tiles, Cement, Sealing sheets, Sanitary products, Fittings, Plastic pipes, Wire rods and reinforcing bars, Paint 3. Wooden panels 4. Gas appliances: Gas heaters, Gas water heaters 5. Articles of clothing other than workwear 6. Other textiles: Blankets, Rugs and carpets 7. Footwear 8. Electrical products: Mobile phone chargers, Power Bank, Circuit breakers 9. Blankets, Rugs, Carpets and Upholstery 10. Hygiene items: Baby nappies 11. Protective masks: Non-woven protective masks for non-medical use, cloth protective masks for non-medical use 12. Paint 13. Tubes, pipes, hoses and their fittings. 14. ...etc <p>The detailed list of products can be found at List of Products Regulated at Destination (Morocco) (sgsgroup.ma)</p>

<p>3. EXEMPTIONS</p>
<p>The following items are exempted from Conformity Assessment Program:</p> <ul style="list-style-type: none"> • Personal belongings (according to local procedure) • Plastic bags with the following HS codes (according to local Customs tariff): 3923210010, 3923210090, 3923290011, 3923290019, 3923290081, 3923290089, 4202110010, 4202110020, 4202110090, 4202121011, 4202121019, 4202121091, 4202121092, 4202121099, 4202122011, 4202122019, 4202122090, 4202123000, 4202124000, 4202129011, 4202129019, 4202129091, 4202129099, 4202191000, 4202192000, 4202193000, 4202194000, 4202199010, 4202199090, 4202210000, 4202221011, 4202221019, 4202221090, 4202222000, 4202229000, 4202290000, 4202310000, 4202321011, 4202321019, 4202321091, 4202321099, 4202329000, 4202391000, 4202392000, 4202393000, 4202394000, 4202399000, 4202910000, 4202921011, 4202921019, 4202921091, 4202921092, 4202921099, 4202929010, 4202929090

5. CONTACT FOR INFORMATION

PLEASE CHECK SGS WORLDWIDE CONTACT LIST AVAILABLE IN OUR WEBSITE.

IMPORTERS MAY CONTACT OUR SGS OFFICE

SGS Morocco
 Tour d'Ivoire I îlot A3 arrondissement
 Sidi Belyout "Marina de Casablanca" 3ème étage.
 Maroc
 Phone number: + 212 520 197 010/11/12/13/14
 Email address: ma.pca@sgs.com

4. FEES STRUCTURE

• FEES FOR INTERVENTION AT ORIGIN

Route A	<ul style="list-style-type: none"> Ad Valorem fee of 0.45% of the FOB Value of the goods imported Minimum fee per shipment USD 315 (three hundred fifteen USD) Maximum fees per shipment USD 2'500 (two thousand five hundred USD)
Route B	<ul style="list-style-type: none"> Ad Valorem fee of 0.40% of the FOB Value of the goods imported Minimum fee per shipment USD 300 (three hundred USD) Maximum fees per shipment USD 2'500 (two thousand five hundred USD)
Route C	<ul style="list-style-type: none"> Ad Valorem fee of 0.25% of the FOB Value of the goods imported Minimum fee per shipment USD 280 (two hundred eighty USD) Maximum fees per shipment USD 2'400 (two thousand four hundred USD)

• FEES FOR INTERVENTION AT DESTINATION

MAD 350 per Transaction

Coverage and Conditions

The above fees are exclusive of taxes and do cover the documentary verification and digital remote inspection of goods (if applicable).

The above fees **do not include** the following activities:

- Bulk shipment sampling
- Laboratory testing
- Licensing and registration
- Manufacturing audit
- Containers sealing
- Audits
- Re-inspection due to the failure of the exporter to present the goods for the actual shipment
- Industrial Technical Inspections
- the costs incurred by exporter during the presentation of the goods for inspection and / or testing

These services will be invoiced directly by SGS on a case by case basis. The SGS fee shall be calculated on the basis of the value of the invoice presented by the exporter.

The information contained herein is for the purpose of facilitating pre-shipment inspection and does not relieve exporters or importers from their obligation in respect of compliance with the import/ export regulations of the country of importation.

Although every effort has been made to ensure the correctness of the information, as at the date of issuance of this data sheet, SGS does not accept any responsibility for errors or omissions and, furthermore, the information may subsequently be subject to change as may be announced by the Authorities in the country of importation. Consequently, exporters and importers are advised to check with SGS, prior to shipment of the goods, if there is any doubt concerning the issuance of a Clean Report of Findings or any other Certificate. For further information, or clarification, please contact the SGS TFS Administrative Office in the country of inspection of the goods.