

Information on the processing of data from customers and prospective customers at the SGS-Group Germany

Dear customer or prospective customer, the protection of your data and transparent data processing are important to us. For this reason, we would like to inform you about how your data is processed by the companies of the SGS-Group Germany and let you know what claims and rights you are entitled to under data protection regulations if you are a customer or prospective customer in a contractual relationship with us or would like to enter into such a relationship.

RESPONSIBLE PARTY AND CONTACT INFORMATION

The entity responsible for data processing is the respective company of the SGS-Group Germany with which you have a contractual relationship or whose services you request:

- AAA Technologie GmbH, Kruppstr. 94, Gebäude H6, 45145 Essen
 - AWIA Umwelt GmbH, Wilhelm-Berg-Straße 6, 37079 Göttingen
 - EFBe Prüftechnik- Entwicklungs- und Vertriebs GmbH, Landabsatz 25, 45731 Waltrop
 - SGS Analytics Germany GmbH, Höhenstraße 24, 70736 Fellbach
 - SGS Analytics LAG GmbH, Südstraße 7, 03130 Spremberg
 - SGS Chemie-, Industrie-, und Spezial-analytik GmbH, Industriestraße 300, 50354 Hürth
 - SGS Germany GmbH, Heidenkampsweg 99, 20097 Hamburg
 - SGS Holding Deutschland B.V. & Co. KG, Heidenkampsweg 99, 20097 Hamburg
 - SGS INSTITUT FRESENIUS GmbH, Im Maisel 14, 65232 Taunusstein
 - SGS proderm GmbH, Kiebitzweg 2, 22869 Schenefeld
 - SGS-International Certification Services GmbH, Heidenkampsweg 99, 20097 Hamburg
 - SGS-TÜV Saar GmbH, Am TÜV 1, 66280 Sulzbach
 - ZfD Zentrum für Dioxinanalytik GmbH, Bernecker Straße 19, 95448 Bayreuth
- hereinafter referred to individually as SGS-Company or collectively as SGS-Group Germany.

CONTACT DETAILS FOR THE DATA PROTECTION OFFICER OF THE SGS-GROUP GERMANY

You can contact our data protection officer at the following email address: privacy.de@sgs.com

PURPOSE OF PROCESSING YOUR PERSONAL DATA

The respective SGS-company processes your personal data for the purpose of initiating or executing an existing contractual relationship. Your data may be processed within the group for the purposes of contract initiation, contract fulfillment, and customer management. Further information on the purposes of data processing can be found in the relevant contract documents and terms and conditions.

VOLUNTARY NATURE OF DATA PROVISION

The provision of your personal data is generally voluntary. However, the processing of certain personal data is necessary for the conclusion and execution of the business relationship.

WHAT DATA DO WE PROCESS

In order to ensure optimal cooperation, the respective SGS-company generally processes the following data from you in particular:

- Personal master data
- Position in the company
- Company information
- Business contact details
- Business address details
- Financial data
- Contract data
- Order-specific data

DISCLOSURE OF YOUR PERSONAL DATA

The respective SGS-company processes your data together with other SGS-companies as necessary for contract initiation, contract fulfillment, and to ensure a consistent standard of service. We also process your data in connection with centrally provided infrastructure services (electronic communication networks and services, security technologies) to ensure the availability of networks and services, to safeguard functionality

(availability, confidentiality, authenticity, and integrity), and to identify and rectify malfunctions. The respective SGS-company uses processors to provide specific services. Your data is transferred to these processors in strict compliance with the obligation of confidentiality and the requirements of the GDPR. The processors commissioned by the respective SGS-company, which are not permitted to process the data for their own purposes, are obliged to comply with the requirements of the applicable data protection laws. In these cases, responsibility for data processing remains with the respective SGS-company. If necessary, your data will be transferred to third parties (e.g., debt collection providers) or, if required, to authorities, bodies, or persons to whom data must be disclosed in accordance with legally or contractually binding provisions.

INTERNATIONAL TRANSFER OF DATA

When transferring data abroad, the respective SGS-company ensures that the necessary steps to protect the data have been taken prior to the transfer. The respective SGS-company will only transfer data across national borders within the global SGS-Group or outside the global SGS-Group if this is necessary for business purposes and security measures have been taken to ensure that the data continues to be protected at least to the same level as in the country of origin. Where personal data is transferred to recipients in countries outside the European Economic Area, this is done either on the basis of an adequacy decision by the European Commission pursuant to Art. 45 GDPR or through appropriate safeguards such as the conclusion of standard contractual clauses pursuant to Art. 46 GDPR with the respective recipient.



Transfers to countries outside the EEA or to international organizations are carried out exclusively on the basis of the protection mechanisms provided for in the GDPR (Article 44 et seq. GDPR).

HOW IS DATA PROTECTED

The SGS-Group Germany implements appropriate technical and organizational measures to protect personal data against unauthorized, accidental, or unlawful destruction, loss, alteration, misuse, disclosure, or access, and against all other unlawful forms of processing. These security measures are implemented with particular care in relation to sensitive data, taking into account the state of the art, their implementation costs, the risks arising from the processing and the nature of the personal data. These include, among other things, regular training, awareness-raising measures, and binding confidentiality agreements to ensure that personal data is handled securely and in compliance with data protection regulations throughout the company.

LEGAL BASES

Your data is processed to ensure the initiation, execution, and fulfillment of contractual relationships with you as a customer or prospective customer. This includes, in particular, communication for the purpose of initiating a contract, processing inquiries about our services or products, preparing and sending offers, executing contracts, including delivery and service provision, as well as billing and payment processing. Processing is also carried out to implement pre-contractual measures that are carried out at your request. (Article 6(1)(b) GDPR). In certain cases, for example for marketing purposes, we process your data on the basis of consent (Art. 6(1)(a) GDPR). If necessary, we process your personal data to the extent necessary to safe-

guard our legitimate interests or those of a third party. This includes, in particular, the assertion, exercise, or defense of legal claims in the event of legal disputes. (Article 6(1)(f) GDPR). In addition, we process your data to the extent necessary to fulfill legal obligations (Article 6(1)(c) GDPR), for example in the context of tax or commercial law requirements.

DELETION OF DATA

We delete the processed data once the purpose of processing no longer applies, or restrict processing if there are legal retention obligations. Much personal data is relevant for tax purposes, for example, and is therefore generally retained in accordance with the retention periods specified in commercial and tax law under § 147 AO (German Fiscal Code) and § 257 HGB (German Commercial Code).

RIGHTS OF DATA SUBJECTS

You have the right to request information from the respective SGS-company about the personal data processed about you at any time. In addition, you can request the correction of incorrect data and the deletion of data that has been processed unlawfully or is no longer required, provided that this does not conflict with any legal retention obligations or other reasons specified in Art. 17 (3) GDPR. You also have the right to request the restriction of processing under the conditions of Art. 18 GDPR – for example, if the accuracy of the data is disputed or you have objected to the processing. If the processing is automated and based on your consent or a contract, you have the right to receive the personal data concerning you that you have provided to us in a structured, commonly used, and machine-readable format (right to data portability under Article 20 GDPR). If the processing is based on legitimate interests pursuant to Art. 6 (1) (f) GDPR, you also have the right to object to the processing on grounds re-

lating to your particular situation. If the processing is based on consent, you may revoke this consent at any time with effect for the future. You can assert your rights at any time against the respective SGS-company using the contact details above. In addition, you have the right to complain to a data protection supervisory authority about the processing of your personal data.

UPDATES

This privacy policy was last updated in November 2025. The SGS-Group Germany reserves the right to update this policy and adapt it to changes in legal requirements. These updates will be made available to you via our usual communication channels.

ADDITIONAL NOTE

There may be modified privacy information for specific services provided by the respective SGS-company. If this is the case, it will be indicated in the contract documents.

PRIVACY POLICY

For more information, please see our privacy policy at: <https://www.sgs.com/en-de/privacy-at-sgs>. The directive is available there in several languages.