



# Ensuring your E&E products are safe and efficient

## **SGS TOTAL SOLUTION SERVICES**

Electrical and electronic (E&E) markets are changing. e-Commerce has increased choice for consumers, who can now directly exert influence over the next generation of buyers through online reviews and customer feedback. This connectivity is immediate and continual, with interactions happening 24/7. At the same time, consumers expectations are growing beyond simply the production of safe, performant and regulatorily compliant products to include improved sustainability. Manufacturers and brands need to find ways to meet and exceed these challenges.





# Mobile Phone. *Tested.*

## SGS TOTAL SOLUTION SERVICES

Developed specifically for the E&E industry, Total Solution Services supports your business at every stage of your product's life cycle. We help manufacturers navigate the challenges of a more connected world and bring safe, accessible, high-quality goods to global markets. It provides a one-stop solution that supports customers at every stage of a product's life cycle – from design, production and regulatory compliance to consumer experience.

Total Solution Services brings together industry experts from multidisciplinary fields, including:

- Regulation and Compliance
- Safety
- 5G, Internet of Things (IoT)
- Wireless Communications
- Factory Quality Control and Production
- Reliability and Performance

It can be tailored to your individual needs, allowing us to resolve multiple challenges within one package. These may include enhanced product performance, improved product quality, reduced failure rates or the need to heighten the customer experience.

In a connected world, the experience of the consumer can never be ignored. Total Solution Services can include a comprehensive post-production component for evaluating and improving the customer experience. Mystery shoppers, online monitoring and market surveillance are all employed to help you ensure your products receive the superior online ratings that will increase market share.

SGS's Total Solution Services can support every stage of an E&E product's life cycle – from development to retail. It offers tried and tested solutions that enhance your company's ability to operate competitively in a connected world. After all, it's only trusted because it's tested.

## BENEFITS

- Get your products noticed in the marketplace
- Stand out from your competitors
- Build your brand's reputation and increase consumer trust
- Accelerate your product's time-to-market
- Ensure compliance with local, international and market regulations

- Confirm integration into the IoT
- Independent verification of product claims
- Use effective packaging, private label, star rating and customer reviews
- Enhance R&D design validation, advance technology application, manufacturing monitoring and sourcing to retailing and e-commerce operations
- Reduce costs while improving operational efficiency

## WHY SGS?

SGS is the world's leading testing, inspection and certification company and is recognized as the global benchmark for sustainability, quality and integrity. Our innovative solutions employ the latest state-of-the-art technology, all backed by a global network of industry experts and fully accredited laboratories. They are efficient, cost-effective and work to the individual needs of the client.

Contact us today to learn more about how SGS Total Solution Services can help you:  
[totalsolutions@sgs.com](mailto:totalsolutions@sgs.com)

WHEN YOU NEED TO BE SURE

SGS