

TRADE FACILITATION SERVICES GUIDELINES FOR THE TRADE



Oman Conformity Assessment Scheme for Oman



This data sheet has been prepared specifically in respect of exports to Oman

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1. PRODUCTS CONFORMITY ASSESSMENT

PROGRAM NAME	Conformity Assessment Scheme for Oman
PROGRAM MANDATED BY	The Directorate General for Standards and Metrology (DGSM) within the Ministry of Commerce and Industry and Investment Promotion (MOCIIP)
IMPLEMENTATION DATE	- Oman-LVE (Vacuum Cleaners, Dishwashers, Washing Machines): 9th of June 2022. - Oman-LVE (Household Water Dispensing Appliances): 13th of Feb 2026 - Oman-EER (AC): 25th of July 2019. - Oman-EER (WM, Ref, WH): 08th of Dec 2023 (OM-QM) Omani Quality Mark: 1st of March 2026 (OM-GA/MS-GA) Gas-Operated Appliances – LPG Cylinders: 1st of March 2026 (OM-GA/MS-GA) Gas-Operated Appliances – Domestic and Commercial Cooking Appliances: 1st of September 2026 (OM-GA/MS-GA) Gas-Operated Appliances – Heaters: 30th of July 2026 (OM-SC/MS-SC) Scooters: 30th April 2026 - Cosmetics & Personal Care Products: 1st of March 2025 - Detergents & Cleaners: 1st of March 2025 - Lubricants (incl. automotive lubricants & coolants): 1st of March 2025
PROGRAM OBJECTIVES	- Ensure conformity of certain imported products to the applicable technical regulations and standards - All subject imported regulated products must be issued a Certificate of Conformity. - Protect the public against substandard products that can endanger public health, safety, and the environment Protect local manufacturers against unfair competition from imported products which do not comply to local standards and to prevent deceptive practices
VERIFICATION PROCESS	- Design verification - Laboratory testing - Documentary verification
ROUTES	N/A
APPROVED LABORATORY	FOR Oman-LVE: Test reports: only test reports from the following entities will be considered:

	1. Third Party laboratory (accredited by GAC or any other laboratories recognized by ILAC) 2. IECEE CB SCHEME Laboratory 3. Notified Body laboratory 4. Manufacturer Internal laboratory as per Article 16 of the Omani Conformity Assessment Scheme: a) These laboratories shall be independent of the manufacturer and shall not be involved in the design, production, supply, installation, use or maintenance of any electrical equipment they test. b) To be accredited by the Gulf Accreditation Center or any accreditation body that has signed the mutual recognition agreements of the International Cooperation Organization for Laboratory Accreditation (ILAC). c) Be in the form of specific organizational entities and ensure the impartiality of the issuance of reports and their proof to the Gulf Accreditation Center or the concerned accreditation body. d) Not to be involved in any activity that could interfere with its independence and impartiality in relation to testing activities, and this obligation applies to its employees. e) Its services are provided exclusively to the manufacturers of which it is a part. <u>FOR Oman-EER:</u> Test reports: only test reports from the following entities will be considered: 1. SGS and/or Notified Body Laboratories 2. ISO 17025 accredited laboratory from ILAC member. 3. In-house laboratory that is ISO17025 accredited lab and in accordance with Article 22 of the GSO regulations. a) These laboratories shall be independent of the manufacturer and shall not be involved in the design, production, supply, installation, use or maintenance of any electrical equipment they test. b) To be accredited by the Gulf Accreditation Center or any accreditation body that has signed the mutual recognition agreements of the International Cooperation Organization for Laboratory Accreditation (ILAC). c) Be in the form of specific organizational entities and ensure the impartiality of the issuance of reports and their proof to the Gulf Accreditation Center or the concerned accreditation body. d) Not to be involved in any activity that could interfere with its independence and impartiality in relation to testing activities, and this obligation applies to its employees. Its services are provided exclusively to the manufacturers of which it is a part.
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	<u>For Cosmetics</u> • Test reports must be issued by ISO/IEC 17025 accredited local laboratories registered by DGSM in Oman <u>For OQM, LPG Appliances, Detergents and Lubricants</u> • Test reports must be issued either by an ISO/IEC 17025 accredited laboratory outside Oman or by a DGSM-approved local laboratory within Oman
DOCUMENTATION	<u>FOR Oman-LVE:</u> Documents required for COC issuance: • Completed Request for Certification (RFC) • Declaration that the application is lodged to 1 Notified Body only • List of Products • Specimen(s) as required • Art works, English and Arabic manuals • Technical Documents (as per the regulations) • Test reports according to the approved Omani, Gulf, or international standards • Management Systems of the Manufacturing site (conforming with the relevant Omani, Gulf, or ISO standards) Other documents: when applicable and/or relevant, the following documents may also be requested: • Copies of accreditations from the laboratory where testing was performed • Commercial Record of both Applicant and Manufacturer (Brand Owner) • Notarized Power of Attorney for Commercial Agent (based in Sultanate of Oman) <u>FOR Oman-EER:</u> Documents required for EER certificate & Label issuance: • Valid GSO GCTS Certificate for products under scope of list 2 as referenced in BD-142004-01 or CoC for Oman LVE for products in the scope of Omani conformity certification scheme (when applicable) • Performance Test reports (as per GSO 2530/2016 for AC, as per OS 1651/2022 for Washing Machines, OS 1652/2022 for Water heaters and OS 1653/2022 for Refrigerators, Refrigerator- Freezers and Freezers) & issued by one of the following (validity is 3 years from the end date of testing). • Notified Body lab (Such as: SGS) • 3rd Party ISO 17025 accredited lab (by ILAC member). • In-house lab accredited for the testing standard for ISO 17025 by ILAC member. • A separate application shall be filed for each

	model of product (If a family or product series of similar design and construction is concerned, given they are from the same manufacturer, marketed under the same trademark and identical in their ratings and properties regarding the energy performance, these may be applied together. The manufacturer shall provide complete description and documentation of the similarities and any technical differences of all models within the family.) • Color photographs (front -rear – side – trademark – packaging) of the applied product (Model) (or in case of multi-component products for each component) • Instructions for the installation and use of the product (in Arabic and English). • Marking requirements to be followed as per GSO 2530 for AC and OS 1651/2022 for Washing Machines, OS 1652/2022 for Water heaters, OS 1653/2022 for Refrigerators and Refrigerators-Freezers and Freezers and respective testing standards. • Copies of the marking plate / rating label (in Arabic or English or both) of the product, or in case of multi- component products the marking labels for each component. • The labelling shall include the GCTS marking. • Manufacturer will be required to provide to DGSM the annual sales data for each registered model for the duration of the registration. Other documents: when applicable and/or relevant, the following documents may also be requested: • Copies of accreditations from the laboratory where testing was performed. • Photos of the compressor and fan motors (indoor and outdoor units) • Authorization letter for the Authorized Representative • Omani Quality Mark: • Commercial Registration • Industrial License • Trademark Registration Certificate • Declaration of Conformity • Third party test report issued by ISO 17025 accredited lab • Factory Location Map • Quality Certificates (ISO 9001, ISO 14001) (Optional) • Quality Manual • Quality Control Plan • Statistical Data of the production quantity of the goods intended to bear the Quality Mark • Product Marking Photos • Filled application form (RFC) for Omani Quality Mark • Gas appliances & their accessories: • Manufacturer's Declaration of Conformity (Arabic & English) • Importer's Declaration of Conformity (Arabic & English)
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	• Risk Assessment Document • Product Test Report from an ISO 17025 accredited laboratory • Product Identity Declaration (PID), if required • Product and marking label photographs • List of components • Instruction manual (Arabic & English) • Commercial Registration of the applicant • Trademark Registration Certificate for the brand used on the product • Quality Management System certificate (e.g., ISO 9001) For Cosmetics: • Application Form / Request for Certification (RFC) • Valid Trade / Industrial License • Declaration of Conformity (signed & stamped) • Valid Test Reports • Product Label (Arabic & English) • Full Ingredient List from manufacturer signed and stamped For Detergents: • Application Form / Request for Certification (RFC) • Valid Trade / Industrial License • Declaration of Conformity (signed & stamped) • Valid Test Reports • Product Label according to GSO standard (Arabic & English) For Lubricants: • Test reports from an ISO 17025 accredited lab with Scope • Product Images and Labels in Arabic or Arabic English • Data Sheet of the product (TDS, MSDS, PDS, etc) • ISO 9001, ISO 14001, IATF 16949 and other applicable certificates of the manufacturer (or equivalent) • Completion of RFC (Request for Certification) – SGS Application Form • DoC (Declaration of Conformity) as per Appendix 2 – On applicant's letterhead, signed and stamped
CERTIFICATE	<u>FOR Oman-LVE, Cosmetics, Detergents and Lubricants</u> Omani Certificate of Conformity / Type Examination Certificate. <u>FOR Oman-EER:</u> Energy Efficiency Labelling Approval Document <u>For (OM-QM) Omani Quality Mark:</u> Omani Quality Mark License <u>For (OM-GA/MS-GA) Gas-Operated Appliances:</u> Omani Certificate of Conformity / Type Examination Certificate. GSO Certificate of Conformity / Gulf Type Examination Certificate. <u>For (OM-SC/MS-SC) E-Scooters:</u> Omani Certificate of Conformity / Type Examination Certificate. GSO Certificate of Conformity / Gulf Type Examination Certificate.

OTHERS	N/A
SGS COVERAGE	Worldwide

2. SPECIAL REQUIREMENTS

ARE USED PRODUCTS SUBJECT TO THE PROGRAM?	No																			
REGULATED PRODUCTS	FOR Oman-LVE: As per the 1st stage of Regulated Products <table> <tr> <th>Category</th><th>Scope</th></tr> <tr> <td rowspan="3">1. Vacuum cleaners with self-contained electric motor</td><td>For household use of a power not exceeding 1500W and having a dust bag or other receptacle capacity exceeding 20L, but not exceeding 50L</td></tr> <tr> <td>For household use of power exceeding 1500 W but not exceeding 3000 W, and having a dust bag or other receptacle capacity not exceeding 50 L</td></tr> <tr> <td>Other</td></tr> <tr> <td>2. Washing machines</td><td>Machines, each of a dry linen capacity exceeding 10 kg (up to 25 kg)</td></tr> <tr> <td>3. Dishwashers</td><td>Dishwashing machines of the household type</td></tr> </table> <u>FOR Oman-LVE (Household Water Dispensing Appliances):</u> <table> <tr> <td rowspan="2">Household Water Dispensing Appliances</td><td>Household Water Dispensing Appliances</td></tr> <tr> <td>Commercial Water Dispensing Appliances</td></tr> </table> <u>FOR OM-SC/MS-SC (Scooters):</u> <table> <tr> <td rowspan="5">Personal Electrical Transporters (Scooters)</td><td>Electric scooters without a seat including scooters with detachable seats</td></tr> <tr> <td>Self-balancing transport devices with or without a seat (hover boards)</td></tr> <tr> <td>- Electric mono-wheels with or without a seat</td></tr> <tr> <td>Electric skateboards</td></tr> <tr> <td>Accessories & Components</td></tr> </table>	Category	Scope	1. Vacuum cleaners with self-contained electric motor	For household use of a power not exceeding 1500W and having a dust bag or other receptacle capacity exceeding 20L, but not exceeding 50L	For household use of power exceeding 1500 W but not exceeding 3000 W, and having a dust bag or other receptacle capacity not exceeding 50 L	Other	2. Washing machines	Machines, each of a dry linen capacity exceeding 10 kg (up to 25 kg)	3. Dishwashers	Dishwashing machines of the household type	Household Water Dispensing Appliances	Household Water Dispensing Appliances	Commercial Water Dispensing Appliances	Personal Electrical Transporters (Scooters)	Electric scooters without a seat including scooters with detachable seats	Self-balancing transport devices with or without a seat (hover boards)	- Electric mono-wheels with or without a seat	Electric skateboards	Accessories & Components
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FOR Oman-EER:

Category	Scope
Air conditioners	Single-package of window type, split-system non-ducted air conditioners using air-cooled condensers, split-system ducted air-conditioners using air-cooled condensers, and heat pumps using air-cooled condensers for residential, commercial and industrial sector as applicable in accordance with GSO SASO Standards. It is applied to units designed to operate in AC single phase or three phase circuits according to GSO 1899/2009 "GCC Standard voltages and frequencies for AC transmission and distribution systems". It covers units with capacities up to and including 70000 Btu/h (20 kW).
Electrical Clothes Washing Machines	Electric clothes washing machines with a rated capacity from 3 kg up to 25 kg. Washing machines with additional function (dryer) are included in this standard (this standard cover washing function only). Stand-alone dryers are excluded from this standard. It shall apply to electric mains-operated household washing machines and electric mains-operated household washer-dryers, and including those sold for non-household use, built-in household washing machines and built-in household washer-dryers. It shall apply to washing machines to operate in AC single-phase circuits

		of 240V with a frequency of 50 Hz according to OS GSO 1899.
	Water Heaters	Storage type electric water heaters up to 2000L storage capacity that are being manufactured, imported, or sold in Oman. The electric water heaters must operate in AC single-phase circuits of 240V with a frequency of 50 Hz according to OS GSO 1899.
	Refrigerators, Refrigerator- Freezers and Freezers	Electric powered refrigerators, refrigerator-freezers and freezers being manufactured, imported, and sold in Oman. This standard applies to: a) Refrigerators, refrigerator-freezers, and freezers that are electrically operated on a 50 Hz alternating current, with a nominal supply voltage of 240V, including built-in appliances. b) Refrigerators and refrigerator-freezers with a capacity more than 10 liters and of less than or equal to 1500 liters (53 <i>ft</i>³). c) Freezers with a capacity up to 850 liters (30 <i>ft</i>³). The requirements in this standard do not apply to refrigerators employing an absorption refrigeration system and for commercial refrigerators, refrigerator-freezers and freezers. The values in the standard are in SI (metric) units. Any values given in parentheses are for information only.
<u>For (OM-QM) Omani Quality Mark:</u>		
Construction and Building Material	Ceramic Tiles	
	Ordinary Portland Cement	
	Sulphate Resisting Cement	
	Portland Limestone Cement	

	Food and Agriculture	Bottled Drinking Water
		Natural Mineral Water
	<u>For Gas-Operated Appliances:</u>	
	Steel cylinders and tanks for LPG gas	Portable refillable welded steel cylinders used for liquefied petroleum gases (LPG).
		Steel gas cylinders non-refillable (50-1000 ml).
		Cylindrical steel tanks welded by static method and their accessories.
		LPG Steel tanks for capacity up to 13 m ³ .
	Composite structure gas cylinders	Composite structure gas cylinders and tubes — Hoop wrapped fibre reinforced up to 450 L.
		Composite structure gas cylinders and tubes — Fully wrapped fibre reinforced up to 450 L with load-sharing metal liners.
		Composite structure gas cylinders and tubes — Fully wrapped fibre reinforced up to 450 L with non-load-sharing metallic or non-metallic liners or without liners.
	Gas appliance accessories	LPG cylinder valves
		LPG cylinder pressure regulators.
		Rubber hoses for household appliances using LPG.
		Gas leakage alarm and shut-off system.
	Domestic gas cooking appliances	Domestic cookers for use with LPG
		Appliances with ovens and/or forced-convection grills.

		Appliances with one or more glass ceramic hotplates.
		Appliances with one or more burners with an automatic control system.
	Commercial cooking appliances that operate on gas	Open burners and wok burners
		Ovens
		Boiling pans
		Fryers
		Grilling and Browning Equipment
		Brat Pans and Paella Ovens
		Solid Tops, Warming Plates, and Griddles
		Charcoal Grills
		Pasta cookers
		Barbecues for outdoor use contact grills included
		Multipurpose boiling burners for outdoor use - cooking vessels with a diameter greater than 300 mm
		Portable LPG powered devices at vapor pressure
		Independent stoves, including those incorporating a grill for outdoor use
		LPG vapour pressure appliances incorporating a horizontal cartridge in the chassis
	Heaters	Gas-Fired Domestic Heaters - Radiant Portable Heaters
		Flueless radiant heaters for outdoor or amply ventilated area use
	Gas Water Heaters	Instantaneous gas water heaters

	Gas-fired storage water heaters
<u>For Cosmetics:</u>	
Cosmetic and personal care products (other than rinsing) intended for use on the skin.	Skin Cream
	Skin Lotion
	Butter
	Oils
	Products for External Hygiene
Oral and dental care products	Various types of toothpastes
	Mouthwashes and mouth fresheners
Care products intended for use on hair (head, face, beard)	Different types of hair dyes (at least three colours)
	Hair straightener and relaxer products
	Hair Bleaching products
	Hair Shampoo
	Chemical hair Depilatories
	Eye Kohl
Sun protection products	of all kinds
Deodorants and antiperspirants	of all kinds
<u>For Detergents:</u>	
Detergents	Dish washing liquid
	Synthetic detergent powder
<u>For Lubricants :</u>	
Lubricating Oils for Internal Combustion Engines	Part 1: API Classifications of Lubricating Oils for Gasoline
	Part 2: ACEA European Oil Sequences for Gasoline

REQUIREMENTS TO ELECTRIC PLUGS	Type G (Complying with BS1363 standard)
LABELLING & SHELF LIFE REQUIREMENTS	<u>FOR Oman-LVE:</u> Labelling and marking are in addition to the standard ones, the below: • Country of Origin • Contact details (name & address) of the Supplier* *Includes: Manufacturer / the commercial agent / importer / distributor. <u>FOR Oman-LVE (Household Water Dispensing Appliances):</u> • Country of Origin • Contact details (name & address) of the Supplier* *Includes: Manufacturer / the commercial agent / importer / distributor. <u>FOR OM-SC/MS-SC (Scooters):</u> • Country of Origin • Contact details (name & address) of the Supplier* *Includes: Manufacturer / the commercial agent / importer / distributor. • Additional Marking and labelling requirements as per the technical regulation of E-Scooter. <u>FOR Oman-EER:</u> Marking requirements to be followed as per GSO 2530:2016 for AC and OS 1651/2022 for Washing Machines, OS 1652/2022 for Water heaters, OS 1653/2022 for Refrigerators and Refrigerators-Freezers and Freezers and respective testing standards. <u>For Cosmetics, Detergents ,Lubricants:</u> Product label according to GSO standard related to each category /product <u>For OQM and Gas-Operated Appliances:</u> Requirements as per Product Standard
FLOOR VALUE	N/A

3. FEES

- Fees are billed as per level of intervention of SGS in the conformity assessment procedure.
- The fees can cover: Documentary verification, Testing

- DGSM registration fees
- Verification of design, the Issuance of Omani Certificate of Conformity/letter of approval, the Application Review fees.

4. REGULATED PRODUCTS

The Regulations published and corresponding Products and harmonized standards are available on below link :

<https://hazm.gov.om/nb/hs?lang=en>

5. SGS CONTACT LIST: available at [SGS website](#)

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