

AS THE LEADER IN PROFESSIONAL **TRAINING, WE DRAW ON OUR YEARS OF WORLDWIDE EXPERIENCE TO PROVIDE EFFECTIVE** LEARNING AND DEVELOPMENT **OPPORTUNITIES. WE MAKE A DIFFERENCE TO INDIVIDUALS. TEAMS AND BUSINESSES,** NURTURING TALENT AND ENABLING **CONTINUOUS ORGANIZATIONAL PROGRESSION. OUR SPECIALISTS PARTNER WITH COURSE PARTICIPANTS, IDENTIFYING IMPROVEMENT OBJECTIVES AND** SUPPORTING THE PROFESSIONAL JOURNEY.

# SGS ACADEMY

Web: www.sgs.com/academy

**COURSE DURATION: 1 DAY** 

**TRAINING OPTIONS: PUBLIC & IN - HOUSE** 

**COURSE LANGUAGE: ENGLISH** 

ACCREDITATION: SGS

**CONTACT DETAILS:** 

TRAIN.GLOBAL@SGS.CON

#### **COURSE DESCRIPTION**

The Introduction to IATF 16949:2016 Module 1 Course consists of 4 sessions.In order to fully complete the course and understand the IATF standard,100% attendance is required.

# INTRODUCTION TO IATF 16949:2016 - MODULE 1



#### **COURSE OBJECTIVES**

- On completion of this course, delegates will have an awareness of:
- Overview of IATF 16949: 2016
- Change history
- Annex SL
- PDCA Model
- Process Approach
- Introduction to Customer Specifics
  Requirements

## **COURSE CONTENT**

Session 1 – Overview and history of IAFT 16949

- Overview, who is IATF and History of QS/ ISO/TS/IATF
- IATF Rules for Certification

#### Session 2 - Structure of IATF

- Structure of IATF Annex SL, 10 clauses
- PDCA Model ( before and after)
- Annex A Control Plan
- Annex B Bibliography, CSRs, Core Tools

### Session 3 - Introduction to Customer Specific Requirements

- What is/is not a Customer Specific Requirement
- Where in the rules are CSRs required
- Where in the IATF standard are CSRs required 7.5.1.1 item d matrix
- IATF OEM CSRs where to find them ie IATF Global oversight offices
- Process for implementing, communicating including changes of CSRs within the organisation.
- Internal Audit shall include that CSRs are being used across the organisation:
- ScoreCard Performance, feedback to management

#### Session 4 - Automotive Process Approach

- Turtle Diagram
- Input.Outputs
- Measures, effectiveness efficiency
- Include CSRs and impact on process
- Risk to the process
- Process owners defined

On completion of this course a certificate of attendance will be issued.

