



CUSTOMER FOCUS



CUSTOMER SATISFACTION



FURTHER EXCELLENCE



CONTINUAL IMPROVEMENT



COMPETITIVE ADVANTAGE

HOW CAN YOU BECOME A WORLD CLASS AUTOMOTIVE SUPPLIER?

**ISO/TS 16949 QUALITY MANAGEMENT SYSTEMS AUDIT, CERTIFICATION
& TRAINING SERVICES**

SGS

ISO/TS 16949 Certification enables to you meet the exacting standards of the global automotive industry. It allows you to stand out from the competition, reduce production variations and improve your manufacturing efficiency, ultimately benefiting your bottom line.

ISO/TS 16949 is a worldwide automotive standard developed by the International Automotive Task Force (IATF): a group of the world's leading automotive manufacturers. It creates a common entire supply chain quality system (suppliers and subcontractors) and facilitates access to best practices covering: design; development; production; installation; and service.

THE BENEFITS

ISO/TS 16949 Quality Management System certification demonstrates your commitment to meeting customer demands and improving your quality and economic performance. It can be applied worldwide, wherever parts are manufactured. Your certificate from SGS increases the credibility of your organisation when bidding for global sourcing contracts or expanding your business locally.

To date, SGS has issued 10% of all ISO/TS 16949 certificates worldwide (4490) as one of 47 Certification Bodies

approved by the IATF. Our team of 216 ISO/TS 16949 Auditors are experienced at delivering the certification process within a wide variety of organisations and our customers find they are able to benefit both from the level of our service and from cost savings opportunities.

HOW THE CERTIFICATION PROCESS WORKS

- Step A - Tailored proposal from SGS.
- Step B – Optional 'pre-audit' of readiness and weaknesses.
- Step C – Formal audit 'Stage 1 – Readiness Review'. Documents and key system elements are evaluated and non-compliances reported.
- Step D – 'Stage 2': interviews, examination of records and observation of working practices. Non-conformances are addressed.
- Step E – Surveillance visits to check the system and action plan implementation.
- Step F – Re-certification audit after three years.

RELATED SERVICES

- ISO/TS 16949 training (all levels of ability and awareness). See www.sgs.com/training for details.
- ISO/TS 16949 Gap Assessment: Assesses readiness for certification

- Integrated Management Systems Certification: Audit solutions against bespoke quality performance criteria
- Process Improvement solutions

WHY SGS?

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 85,000 employees, SGS operates a network of over 1,800 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

To learn how SGS can help you become a world class automotive supplier, visit www.sgs.com/ts16949 or contact certification@sgs.com for more information.

ISO/TS 16949 CERTIFICATION PROCESS

