

QUALITY

COMPLIANCE

SAFETY

HOW CAN YOU ENSURE THE SAFETY OF YOUR AVIATION ACTIVITIES?

SOLUTIONS FOR MANAGING AVIATION RISK



SPECIALIST AVIATION AUDIT, CONSULTING AND TRAINING SOLUTIONS

Serious aviation incidents and accidents are relatively rare, but are high consequence events. They have a major impact on people, on market and investor perceptions, and have extensive financial and legal implications.

For sustainable, efficient operations, safety standards must be considered a top priority. Safe flying activities allow retention of skilled personnel, confidence in operational plans and on budget performance.

Ensure safety and reliability, and meet stringent aviation regulations, standards and legislation. Our broad range of specialized aviation advisory services help your aviation operations run safely – on time and on budget.

AVIATION RISK MANAGEMENT SERVICES

Reduced risk, increased safety, reliability and maximized profits – these are goals for any business aiming to excel in operational efficiency.

Whether you are an aviation organisation or your operation relies on aviation support, SGS HART Aviation offers specialist aviation solutions to effectively manage your exposure to aviation risk and increase efficiencies. Our comprehensive audit, consulting and training services provide the support you need to ensure the delivery of safe, efficient and reliable services – wherever your operations are in the world.

We can help you:

- Identify and manage operational risks
- Reduce the risk of accidents and delays
- Address your duty of care and increase the reliability of your operations
- Benchmark your procedures against international standards and best practice
- Provide expert onsite support to assist with the start-up of operations
- Audit aviation contractors and providers
- Inspect aircraft, aerodromes, helipads and supporting facilities

- Inspect and certify offshore
 helidecks
- Expand the market for your services with BARS certification and custom advice tailored to your operations
- Review training and procedures to increase consistency and continuity of operations
- Build customer confidence in the safety of your operations
- Enhance employee motivation by providing a safer, more sustainable workplace.

We offer unrivalled experience in aviation management and flight operations, from Western and Russian Fixed wing operations (light aircraft to airline category) through to helicopters (light trainers up to heavy lift and passenger transport machines). Our specialists have detailed knowledge of cold weather operations, desert flying, jungle support, mountain flying, survey activities, seismic operations, helicopters, long and short line external load flying, and more.

WITH TAILORED SERVICES TO SUIT YOUR INDIVIDUAL REQUIREMENTS, WE HELP YOU MEET THE HIGHEST STANDARDS, KEEP YOUR PEOPLE SAFE AND YOUR OPERATION MOVING.



RISK MANAGEMENT

AUDIT, INSPECTION AND CERTIFICATION

Operational and technical audits of aviation operations helps manage and lower the risk of an accident, protecting your personnel from harm, your operation from unscheduled downtime, and your company from financial risk.

Onsite technical and regulatory audits of operators are done to relevant legislation, industry best practice, as well as to specific company aviation standards. We can audit individual operations or manage an aviation auditing program on your behalf.

We conduct:

- Independent / Third Party Audits
- BARS Audit Certification
- Internal Audits
- Customised Audits
- Contract Compliance Audits
- Prequalification Audits
- Gap Analysis Audits
- Technical Inspection of Aircraft, Airfields, HLS / Helipads
- Helideck Certification

CUSTOMISED TRAINING SOLUTIONS

When it comes to acquiring the skills to drive and implement business critical programs in your organisation, you need training that is tailored to your specific needs.

Our customised aviation training solutions provide development, onsite training and in-house training, to develop and improve professional and career skills for individuals or an entire workforce. Each unique program is based around your exact requirements, enabling your organisation to improve efficiency, manage risk and increase competitive advantage.

Some of our aviation courses include:

- Crew Resource Management (CRM)
 and Human Factors
- Helideck / HLS Inspection
- Aviation Awareness training
- Customised Client Aviation
 Workshops

ADVISORY AND CONSULTING SERVICES

SGS HART Aviation has long provided professional advice on aviation safety management and operational issues to many of the world's leading international companies from various industries and sectors including Mining, Oil and Gas, Energy, Utilities, Manufacturing, Government, Forestry and Agriculture, Engineering and to Aircraft owners and operators.

Our Aviation Advisor team have unrivalled experience gained in a broad range of aviation specialties, with fixed and rotary wing, in both onshore and offshore environments. We provide specialised aviation advice and consulting services including:

- Policies and Standards
- Aviation management gap analysis
- Project planning for new ventures
- Managing exploration and production ventures and emergency evacuation
- Advising on Special role flying (low level, Survey, External Load)
- Aviation studies and risk assessments
- Developing tender documentation and evaluation of proposals
- Assessing tenders and providing relative rankings
- Accident and Incident Investigation

AIRLINE RISK CALCULATOR (ARC)

SGS maintains an online Airline Risk Management tool, ARC, rank the world's major airlines by comparative risk. It is a subscription-only system, which enables companies to manage their commercial airline travel in an informed manner – essential in today's growing business culture requiring organisations to have transparent 'corporate social responsibility' codes. visit arc.sgs.com for more information, or a free trial.

REMOTELY PILOTED AIRCRAFT SYSTEMS (RPAS)

Ensuring that RPAS operations are safe and compliant is essential in protecting both the operator, and the end users. Professional aviation safety standards, training and risk management strategies are imperative for ongoing safety performance and assurance. That is where SGS can help.

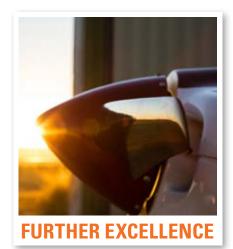
Our risk management, audit and consulting services can help you improve processes, access skilful talent, ensure consistent and compliant supply chains, and build more sustainable customer relationships. We can provide:

- Advice on standards, manuals and industry best practice
- Risk Management solutions
- RPAS Safety Training
- Compliance Reviews
- Onsite Safety Audits

SGS HART AVIATION IS A GLOBAL LEADER IN MANAGING AVIATION RISK THROUGH AUDITING AND APPLICATION OF PROVEN SAFETY PRINCIPALS.

WHY SGS?

SGS is recognised as the benchmark for quality and integrity. We employ over 85,000 people globally and operate a network of more than 1,800 offices and laboratories around the world. SGS offers audit and certification services to enhance our customers' business processes and help them to deliver extra value, improve quality management and performance, minimise risk and gain competitive advantage.



The following is a summary of the services that SGS HART Aviation offers to our clients:

- A global team of experienced dedicated Aviation Advisors
- Technical excellence
- Impartiality and independence
- Knowledge and understanding of various industry sector requirements, on a worldwide scale
- Standardisation and Quality Assurance
- ISO compliant best practice auditing processes
- Local and International project management
- Online tools and project tracking

To find out more about how we can help you improve the safety and reliability of your aviation operations, contact aviation.safety@sgs.com or visit www.sgs.com/aviation

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