



How can you **transform your people and business?**

ENHANCE YOUR BUSINESS PERFORMANCE WITH SGS

SGS ACADEMY

SGS



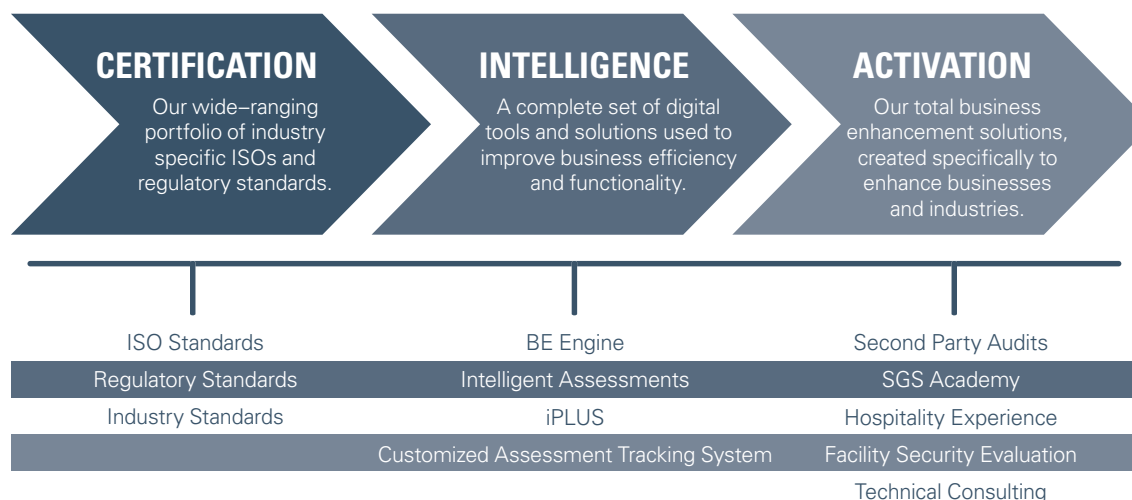
The knowledge customer solution approach

Organizations today are met with a variety of operational and business challenges. External forces, like competitors and regulatory bodies, also add a secondary level of pressures that must be anticipated. Additionally, both B2B and B2C firms are experiencing a large influx of customer data, across multiple touchpoints.

The dividing factor between those who are successful and those who are not, is how they analyze and use that data for business enhancement. At SGS, we have developed a variety of solutions to not only meet these

needs, but establish more efficient and profitable ways of working. Using our 140 years of experience and operational data set, we partner with clients to gain intelligent insights into their current business functions while simultaneously strategizing for the future.

To meet the needs of our current customers and provide effective and modern solutions to current and future business issues, we offer three pillars of insights driven, customizable products and solutions.



SGS BUSINESS BENEFITS



Deliver innovative solutions and services that enhance businesses



Offer customized solutions, driven by proprietary insights



Provide services fundamental to ongoing success and sustained growth



Enable continuous improvement

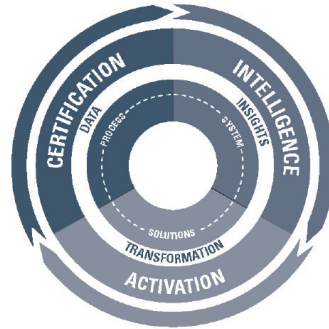


Transform value chains

The business enhancement platform

For decades, SGS has been known as the global leader in certification, working with clients in virtually any sector. This deep and broad experience in quality control management, regulatory compliance, and training has resulted in a staggering array of data points across industries.

Utilizing this dataset, we have evolved our service offerings to include Business Enhancement—the process of transformation that improves or increases the value of an organization’s people, processes, product or service. Our Business Enhancement solutions offer the most up to date, practical insights to help you achieve your goals and ultimately BE the Benchmark.



Transforming people and businesses with **SGS Academy** Hong Kong

In today’s fast moving market sectors, keeping you up to date with industry best practice, technical standards and current legal & regulatory compliance expectations throughout your value chain is an integral part of professional development; and ensures you and your team that have the skills to achieve your goals effectively.

With the help from SGS Academy, you and your business can gain the knowledge you need to continually adapt the way you work, to keep ahead of market developments and to enable you to continuously develop all aspects of your career and organisation.




CODE	STANDARD	TRAINING COURSE	DURATION	CERTIFICATE	FEE / EARLY BIRD*	JAN-FEB	MAR-APR	MAY-JUN	JUL-AUG	SEP-OCT	NOV-DEC
QUALITY											
QMSFTC	ISO 9001	ISO 9001: 2015 – Quality Management Systems Foundation Training Course (CQI / IRCA : 17992 – FD 116)	1 Day		\$2,100 / \$1,890*	6-Jan	7-Mar	9-May	3-Jul	8-Sep	7-Nov
QMSIA		ISO 9001: 2015 – Quality Management Systems Internal Auditor Training Course (CQI / IRCA : 17993 – PT 236) <i>Remark: This course does not cover interpretation of ISO 9001:2015 requirements. Delegates who are not familiar with the requirements should attend QMSFTC first</i>	2 Days		\$4,500 / \$4,050*	10-Feb	3-Apr	2-Jun	4-Aug	6-Oct	1-Dec
						13-14 Jan	10-11 Mar	15-16 May	10-11 Jul	11-12 Sep	3-4 Nov
QMSLAC		ISO 9001:2015 – Quality Management Systems Auditor/ Lead Auditor Training Course (CQI / IRCA : 17977 – PR 328)	5 Days	\$13,500 / \$12,150*	13-14 Feb	7-8 Apr	16-17 Jun	18-19 Aug	13-14 Oct	8-9 Dec	
					20-24 Jan (ENG)	17-21 Mar	19-23 May	16-18, 21-22 Jul	15-19 Sep	17-21 Nov	
QMSIMP	ISO 9001:2015 Quality Management Systems Implementation & Documentation Course	2 Days		\$4,100/ \$3,690*	19-21, 24-25 Feb	23-25, 28-29 Apr (ENG)	18-20, 23-24 Jun	6-8, 11-12 Aug	20-24 Oct (ENG)	10-12, 15-16 Dec	
					20-21 Feb		12-13 Jun		16-17 Oct		
ENVIRONMENTAL SERIES											
EMSFTC	ISO 14001	ISO 14001: 2015 Environmental Management Systems Foundation Course (CQI/IRCA : 2146 – FD 113)	1 Day		\$2,100 / \$1,890*	19 Feb	19-Mar	12-May	21-Jul	26-Sep	12-Nov
EMSIA		ISO 14001: 2015 Environmental Management Systems Internal Auditor Course (CQI/IRCA : 2134 – PT 218) <i>Remark: This course does not cover interpretation of ISO 14001:2015 requirements. Delegates who are not familiar with the requirements should attend EMSFTC first</i>	2 Days		\$4,500 / \$4,050*	19-20 Feb	20-21 Mar	13-14 May	22-23 Jul	25-26 Aug	13-14 Nov
EMSAC		ISO 1400: 2015 Environmental Management Systems Auditor Conversion Course (CQI/IRCA : 2636 – PR 338)	3 Days		\$10,800 / \$9,720*	16-18 Jan		21-23 May			
EMSLAC		ISO 14001: 2015 – Environmental Management Systems Auditor/ Lead Auditor Training Course (CQI/IRCA : 17972 – PR 315)	5 Days		\$13,500 / \$12,150*	26-28 Feb & 3-4 Mar		2-6 Jun	14-18 Jul	24-26, 29-30 Sep	5-7, 10-11 Nov
EMSIMP		ISO 14001: 2015 Environmental Management Systems Implementation & Documentation Course	2 Days		\$4,100 / \$3,690*		10-11 Mar		3-4 Jul		6-7 Nov
WATER SERIES											
EMSWFA	Water Footprint	ISO 14046: Water Footprint Awareness Course	1 Day		\$1,890 / \$1,701*			15 May		12 Sep	
CARBON SERIES											
EMSGGA	ISO 14064	ISO 14064: Greenhouse Gas Accounting and Verification Awareness Course – Introduction of GHG Quantification & Reporting	1 Day		\$2,500 / \$2,250*		10-Mar			4-Sep	
EMSC IMPN		Organizational level Greenhouse Gas Accounting and Verification – ISO 14064 Introductory and Implementation Course	3 Days		\$6,500 / \$5,850*		17-19 Mar		27-29 Aug		10-12 Dec

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CARBON SERIES												
EMSCIMP	ISO 14067	ISO 14064-1: Implementation Training	2 Days		\$4,180 / \$3,762*			8-9 May			17-18 Nov	
EMSCFA		ISO 14067: 2018 Carbon Footprint of Products (Goods & Services) Awareness Course	1 Day		\$2,180/ \$1,782*		6-Mar			18-Sep		
EMSCCM	ISO 14068	Implementation of ISO 14068-1:2023 Climate Change Management – Transition to Net Zero – Part 1: Carbon Neutrality			\$1,980/ \$1,782*			26-Jun			6-Nov	
ENERGY SERIES												
EMS 5FTCN	ISO 50001	ISO 50001: 2018 Energy Management System Foundation Course	1 Day		\$1,890 / \$1,701*		31-Mar	30-May		1-Sep	1-Dec	
EMS5IA		ISO 50001: 2018 Energy Management Systems Internal Auditor Course <i>Remark: This course does not cover interpretation of ISO 50001 requirements. Delegates who are not familiar with the requirements should attend EMS5FTCN first</i>	2 Day		\$4,200 / \$3,780*		14-15 Apr	26-27 Jun		8-9 Sep	11-12 Dec	
EMS5LAC		ISO 50001: 2018 Energy Management Systems (EnMS) Lead Auditor Training Course (CQI / IRCA : 2142 – PR 366)	5 Days		\$13,200 / \$11,880*	12-14, 17-18 Feb		7-9, 12-13 May		15-17, 20-21 Oct		
EMS5IMP		ISO 50001: 2018 Energy Management Systems Implementation & Documentation Course	2 Days		\$4,100 / \$3,690*		28-29 Apr			9-10 Oct		
OCCUPIONAL HEALTH AND SAFETY SERIES												
OHSFTCN	ISO 45001	Introduction to ISO 45001 Occupational Health and Safety Management Systems Training Course	1 Day		\$1,980 / \$1,782*	20-Jan	3 Mar	6-May	10-Jul	1-Sep	6 Nov	
OHSIAN		ISO 45001: 2018 – Occupational Health and Safety Management Systems – Internal Auditor Training Course (CQI/IRCA : 1890 – PT 249)	2 Days			\$4,500 / \$4,050*	24-25 Feb	7-8 Apr	16- 17 Jun	16-17 Jul	17-18 Sep	12-13 Nov
OHSACN		ISO 45001: 2018 – Occupational Health and Safety Management Systems Auditor Conversion Course (CQI/IRCA : 2608 – PR 356)	3 Days			\$10,800 / \$9,720*	13-15 Jan		14-16 May			
OHSLACN		ISO 45001:2018 Occupational Health and Safety Management Systems Auditor / Lead Auditor Training Course (CQI / IRCA : 1910 - PR 357)	5 Days			\$13,500/ \$12,150*	15-17, 20-21 Jan	19-21, 24-25 Mar	12-16 May	23-25, 28-29 Jul	22 – 26 Sep	19-21, 24-25 Nov
OHSIMPN		ISO 45001:2018 Occupational Health & Safety Management Systems Implementation & Documentation Training	2 Days		\$4,290/ \$3,861*	20-21 Jan		15-16 May		18-19 Sep		
INTEGRATED MANAGEMENT SYSTEMS SERIES												
IMSIAN	ISO 9001 ISO 14001 ISO 45001	Integrated Management Systems (IMS) Internal Auditor Course <i>Based on ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018</i>	3 Days		\$4,830 / \$4,347*	20-22 Jan	17-19 Mar	19-21 May	11-13 Aug	13-15 Oct	8-10 Dec	
IMSIMP	ISO 9001 ISO 14001 ISO 45001	Integrated Management Systems (IMS) Implementation & Documentation Course <i>Based on ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018</i>				\$4,830 / \$4,347*		23-25 Apr		4-6 Aug		15-17 Dec
RMEFTC	ISO 31000	ISO 31000 Risk Management for Engineers Training	1 Day			\$1,380 / \$1,242*		13-Mar		8-Jul		13-Nov
AMEFTC	ISO 55001	ISO 55001 Asset Management for Engineers Training					25-Mar		12-Aug		2-Dec	

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SOCIAL SYSTEMS / CORPORATE SOCIAL RESPONSIBILITY (CSR) SERIES												
SSFTC	Social Systems	Social Systems Foundation Course <i>(Based on: SA 8000®, ETI & Code of Conduct)</i>	1 Day		\$1,890 / \$1,701 *		1 Apr			10 Oct [2 classes]		
SSLAC	SA8000	Social Systems Auditor/Lead Auditor Course (CQI/IRCA : 17270 – PR 334)	5 Days		\$13,200 / \$11,880*	26-28 Feb, 3-4 Mar	7-11 Apr		25-29 Aug (ENG)		15-19 Dec	
SSGRIPCP	GRI	GRI Professional Certification Program  <i>Reimbursable under the Pilot GSF Capacity Building Support Scheme</i>	2.5 Days		\$11,000 / \$9,900*	15-17 Jan	12-14 Mar	21-23 May	7-9 Jul	17-19 Sep	19-21 Nov	
						26-28 Feb	28-30 Apr	18-20 Jun	20-22 Aug	22-24 Oct	17-19 Dec	
						8, 9 (0.5 day), 15 Feb (ENG)	4, 5, 6 (0.5 day) Apr (ENG)	24, 25 (0.5 day), 31 May (ENG)	19, 20 (0.5 day) and 26 Jul (ENG)	20, 21 (0.5 day) and 27 Sep (ENG)	22,23 (0.5 day) and 29 Nov (ENG)	
SS20121	CSR	ISO 20121: 2012 Event Sustainability Management Systems — Requirements with Guidance for Use	1 Day		\$1,890 / \$1,701 *		17-Mar			1-Sep		
SSESGN	ESG	ESG Reporting Training – Enrich the knowledge of the latest HKEX ESG Reporting Guide’s Requirements & the related reporting trend			\$1,980 / \$1,782*			25-Jul	30-Sep			
FIESG		ESG Reporting with Financing Integration Course  <i>Reimbursable under the Pilot GSF Capacity Building Support Scheme</i>			3 Days	\$6,800 / \$6,120*	By request					
IFRSESG <i>NEW</i>		Navigating the up trending climate reporting landscape – IFRS S2 introduction			0.5 Day	\$950 / \$882*			28 May pm	15 Jul pm	10 Sep pm	3 Dec pm
ECOVADISFTC <i>NEW</i>		EcoVadis			EcoVadis Introduction Training Course	1 Day	\$1,980 / \$1,782*		30-Apr		31-Jul	
SS2A	ISO 26000	ISO 26000 Social Responsibility Guidance Awareness Course			\$1,890 / \$1,701 *			16-Jun				
SS2F		ISO 26000 Social Responsibility Guidance Foundation Training Course	2 Days		\$5,300 / \$4,770*						24-25 Nov	
SSABM	ISO 37001	Anti-bribery Management System for Listed Companies in HK – ISO 37001: 2016	1 Day		\$1,890 / \$1,701 *		31-Mar		18-Aug		17-Nov	
FOOD SERIES												
FOODFTC	ISO 22000	Introduction of ISO 22000:2018 Food Safety Management System Training Course	1 Day		\$2,100 / \$1,890*	16-Jan	2-Apr	5-Jun	5-Aug	25-Sep	2-Dec	
FOODIA		ISO 22000: 2018 Food Safety Management Systems Internal Auditor Course (CQI/IRCA: 2023 – PT 252) <i>Remark: This course does not cover interpretation of ISO 22000 requirements. Delegates who are not familiar with the requirements should attend FOODFTC first.</i>	2 Days		\$4,500 / \$4,050*	11-12 Feb	24-25 Apr	17-18 Jun	18-19 Aug	14-15 Oct	8-9 Dec	
FOODIMP		ISO 22000: 2018 Food Safety Management Systems Implementation Training Course	3 Days		\$4,830 / \$4,347*		9-11 Apr		20-22 Aug		15-17 Dec	
HAV5FTC	FSSC 22000	FSSC 22000 VERSION 6 Food Safety Systems Certification – Introduction Course	1 Day		\$1,890 / \$1,701 *		3-Mar	9-Jun		8-Oct		

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FOOD SERIES											
HAV5IA	FSSC 22000 ISO/TS 22002 –1	FSSC 22000 VERSION 6 Food Safety Systems Certification – Internal Auditor Course	2 Days		\$3,990 / \$3,591*	22-23 Jan	17-18 Mar	19-20 Jun		16-17 Oct	
HALAC		FSSC 22000 v6 (FSMS) Auditor / Lead Auditor Training Course (CQI/IRCA: 2647 – PR 375)	5 Days		\$14,200/ \$12,780*		19-21 24-25 Mar		9-11, 14-15 Jul	17-19,22-23 Sep	5-7, 10-11 Nov
HAPA		FSSC 22000 V6 Food Safety Management Systems plus ISO/TS 22002–1 Awareness Course	1 Day		\$1,890 / \$1,701*			13-Jun			1-Dec
PCHF	FSPCA	FSPCA Preventive Controls for Human Food	3 Days		\$6,300 / \$5,670*		4-6 Mar		12-14 Aug		9-11 Dec
HDEM <i>NEW</i>	Hygienic Design & Equipment Management	Hygienic Design & Equipment Management Training Course	0.5 Day		\$950 / \$855*		7 Mar pm			5 Sep pm	
HAFH	Food Hygiene Systems	Requirement of Food Hygiene Standard for Catering Industry Training	1 Day		\$1,050 / \$945*		6-Mar		4-Aug		3-Nov
HAIMA	HACCP	CODEX HACCP–2020 Awareness Course			\$1,890 / \$1,701*	13-Feb		10-Jun		8-Sep	
HAIMP		CODEX HACCP–2020 HACCP Implementation Course	2.5 Days		\$4,830 / \$4,347*	19-20 & 21 (am) Feb		21-22 & 23(am) May		24-25 & 26(am) Sep	
BRC9FTC	BRCGS	BRCGS for Food Safety Issue 9 – Sites Training	2 Days		\$5,250 / \$4,725*	20-21 Jan	13-14 Mar	5-6 Jun		13-14 Oct	
BRC4FTC		BRCGS for Storage and Distribution Issue 4 – Understanding the Requirements for Sites						28-29 May		9-10 Oct	
BRCAB		BRCGS for Agents and Brokers: Understanding the Requirements for companies Issue 3	1 Day		\$2,650 / \$2,385*		28-Apr				4-Dec
BRCFF		BRCGS Vulnerability Assessment for Food Fraud Training Course			\$1,580 / \$1,422*		12-Mar		4-Jul		28-Nov
BRCM		BRCGS Environmental Monitoring						2-Jun		4-Sep	
BRCVV		BRCGS Validation and Verification							21-Jul		20-Nov
BRCHA		BRCGS Hazard Analysis and Critical Control Points (HACCP)	2 days		\$5,250 / \$4,725*			11-12 Jun		15-16 Sep	
HAMSC	MSC CoC	Awareness Training on MSC – Chain of Custody Standards	1 Day		\$1,890 / \$1,701*		11-Apr			18-Sep	
INFORMATION TECHNOLOGY SERIES											
ITMSIMP	ISO/IEC 20000	ISO/IEC 20000–1: 2018 Requirements and Implementation course	2 Days		\$3,990 / \$3,591*	By request					
ITIA	ISO/IEC 27001	ISO/IEC 27001: 2022 Information Security Management Systems Internal Auditor Course*			\$4,500 / \$4,050*		25-26 Mar	8-9 May	8-9 Jul		
ITAC	ISO 27001	ISO/IEC 27001: 2022 Information Security Management Systems Auditor Conversion Course (CQI/IRCA : 2599 – PR 374)	3 Days		\$12,800 / \$11,520*	24-26 Feb		19-21 May			
ITLAC	ISO/IEC 27001	ISO/IEC 27001: 2022 – Information Security Management Systems Auditor/Lead Auditor Training Course* (CQI/IRCA : 17279 – PR 320)	5 Days		\$15,500 / \$13,950*	19-21, 24-25 Feb	5-7, 10-11 Mar	11-13, 16-17 Jun	6-8, 11-12 Aug		12-14, 17-18 Nov

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INFORMATION TECHNOLOGY SERIES												
ITT	ISO/IEC 27001	ISO/IEC 27001: 2022 ISMS Transition Training Course	1 Day		\$2,100 / \$1,890*	24-Jan	27-Mar	27-Jun	15-Aug			
PIEI	ISO/IEC 27701	ISO/IEC 27701: 2019 Requirements and Implementation Course	2 Days		\$3,990 / \$3,591*		24-25 Apr		24-25 Jul			
PITIA		ISO/IEC 27701: 2019 Auditors Course for ISMS Auditors (included GDPR Requirements)	3 Days		\$6,090 / \$5,481*		17-19 Mar		14-16 Jul			
PITEXP	ISO/IEC 27701	ISO/IEC 27001: 2022 and ISO/IEC 27701:2019 Internal Auditor Course	5 Days		\$10,390 / \$9,351*		13-14, 17-19 Mar		10-11, 14-16 Jul			
ITGDPR	GDPR	General Data Protection Regulation (GDPR) – 1 Day Requirements Training	1 Day		\$1,990 / \$1,791*		17-Mar		14-Jul		2-Dec	
BIMPDM	BIM	Professional Development Course for BIM Manager	5 Days	 	\$13,800 / \$12,420*							
BIMPDC		Professional Development Course for BIM Coordinator	6 Days / 16 Evenings		 	\$10,800	8, 15, 22 Feb & 1, 8, 15 Mar	31 Mar & 7 14, 28 Apr & 12, 19 May	7, 14, 21, 28 Jun & 5, 12 Jul	21, 28 Jul & 4, 11, 18, 25 Aug	6, 13, 20 27 Sep & 4, 11 Oct	1, 8, 15, 22, 29 Nov & 6 Dec
								(Evening) 26, 28 May & 2, 4, 9, 11, 16, 18, 23, 25, 30 Jun & 2, 7, 9, 14, 16 Jul		(Evening) 14, 16, 21, 23, 28, 30 Oct & 4, 6, 11, 13, 18, 20, 25, 27 Nov & 2, 4 Dec		
BIMAC		Advanced Coordinator Course for BIM Manager	3 Days / 7 Evenings		\$5, 400						3, 10, 17 Nov	
BIMPLPM		Introduction of BIM for Project Leader and Project Manager	1 Day		\$2,000		8-Mar	3-May	2-Aug	4-Oct		
BIMBL		BIM Modelling Practical Course – Basic Level	2 Days		\$3,000		8 & 15 Mar	3 & 10 May	2 & 9 Aug	4 & 11 Oct		
BIMPAS		BIM Practitioner (Arch. & Struct.) Training Course (Intermediate Level)					22 & 29 Mar	17 & 24 May	16 & 23 Aug	18 & 25 Oct		
BIMMEP		BIM Practitioner (MEP) Training Course (Intermediate Level)					22 & 29 Mar	17 & 24 May	16 & 23 Aug	18 & 25 Oct		
IMFTC <i>NEW</i>	ISO 19650	Introduction of ISO19650 Information Management Applied n BIM Projects	1 Day		\$1,380 / \$1,242*	23-Jan	18-Mar		5-Aug		9-Dec	

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INFORMATION TECHNOLOGY SERIES											
ITBI	/	Web-scraping and Data Wrangling for BI Analytics	2 Days	SGS	\$4,200 / \$3,780*	On-site (in-hse)					
ITTAB	/	Mastering Tableau for Developing Business Intelligence Solutions	3 Days		\$5,250 / \$4,200*	On-site (in-hse)					
MEDICAL DEVICES SERIES											
MDRFTC	ISO 14971	ISO 14971 Medical Devices Risk Management Foundation Course – For Medical Devices Industry	1 Day	SGS	\$1,890 / \$1,701 *		8 Apr		5 Aug		
MDFTCN	ISO 13485	ISO 13485:2016 Medical Devices Quality Management Systems Foundation Course – For Medical Devices Industry					11 Mar		8 Jul		11 Nov
MDIAN	ISO 13485	ISO 13485:2016 Medical Devices Quality Management Systems Internal Auditor Course – Complying with Requirements <i>This course doesn't cover interpretation of ISO 13485 standard interpretation. Delegates who are not familiar with the requirements should attend MDFTCN first.</i>	2 Days		\$3,990 / \$3,591 *		17–18 Mar		14–15 Jul		17–18 Nov
COSMETIC / PHARMACEUTICAL SERIES											
CPFTC	GMP	Good Manufacturing Practice (GMP) Awareness Course for Pharmaceutical Industry	1 Day	SGS	\$1,890 / \$1,701 *	6-Jan		13-Jun		14-Oct	
CPIMP	ISO 22716	ISO 22716 Good Manufacturing Practice (GMP) Implementation Course for Cosmetics Industry	2 Days		\$3,680 / \$3,312*	19-20 Feb			17-18 Jul		11-12 Nov
CPPIC	PIC/S GMP	Hong Kong Secondary Packaging GMP course for Pharmaceutical Distribution Industry			\$3,780 / \$3,402*	6-7 Feb		20-21 May		9-10 Sep	4-5 Dec
CPGDP	GDP	Good Distribution Practices (GDP) Fundamental Course for Pharmaceutical Industry	1 Day		\$1,890 / \$1,701 *		25-Mar		31-Jul		4-Nov
CPRB	ICH Q9	GMP & GDP Course for Quality Risk Management in Pharmaceutical Industry					11-Apr		8-Aug		
CPCT	GDP	Cold Chain Management and Temperature Mapping Course for Pharmaceutical Industry						6-May	19-Aug		
CPDI		Good Practices for Data Management and Integrity Course in Pharmaceutical Industry						9-May		2-Sep	
CPPI		Good Distribution Practices (GDP) Auditing & Inspection Skills Course for Pharmaceutical Industry						27-May		16-Sep	
CDLP1		Good Distribution Practices (GDP) Lead Auditor Program for Pharmaceutical Professionals				5 Days		16, 23, 30 Apr, 7, 14 May		25 Jul, 1, 8, 15, 22 Aug	
CDLP2		Good Distribution Practices (GDP) & PIC/S GMP for Secondary Packaging Lead Auditor Program for Pharmaceutical Professionals	7 Days		\$10,920 / \$9,828*		16, 23, 30 Apr, 7, 13-14, 21 May		25 Jul, 1, 8, 15, 21-22, 29 Aug		
LABORATORY SERIES											
LAIA	ISO/IEC17025	ISO/IEC 17025:2017 Laboratory Management System Internal Auditor Course	2 Days	SGS	\$4,950 / \$4,455*			7-8 Jul	28-29 Aug		

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PRINTING AND TIMBER SERIES											
PTFSC	FSC™ / COC	FSC™ Chain-of-Custody Basic Systems Training Course	1 Day		\$1,890 / \$1,701 *			6 Jun			7 Nov
LOGISTIC SECURITY AND SUPPLY-CHAIN SERIES											
LSIMP	ISO 28000	Implementing ISO 28000 Supply Chain Security Management Systems Through Security Best Practice Course (Production Centre /Warehouse / Trucking)	3 Days		\$5,250 / \$4,725*	On-site (in-hse)					
ISAE0	AEO	Hong Kong AEO Internal Auditor Training Course	2 Days		\$4,980 / \$4,482*						
CTPAT	CTPAT	Customs Trade Partnership Against Terrorism (CTPAT)	By request		By request						
TAPA FSR	TAPA FSR	TAPA Facility Security Requirements (FSR)									
TSR	TSR	TAPA Trucking Security Requirements (TSR)									
BUSINESS PROCESS OPTIMIZATION (BPO) SERIES											
BPOSSBB	BPO	Six Sigma Green Belt Training	4 Days		\$9,800 / \$8,820*	14, 15, 21, 28 Feb (ENG)	25, 26 Apr & 2, 9 May (ENG)	4, 7, 13, 20 Jun (ENG)			
		Six Sigma Green Belt Training <i>(Enrollment Prerequisite: Completed Six Sigma Green Belt Training)</i>	8 Days		\$20,800 / \$18,720*				4, 5, 11, 18, 19, 25 Jul & 1, 2 Aug (ENG)	7, 8, 14, 21, 22, 28 Nov & 5, 6 Dec (ENG)	
BPO5SGB	5-S (五常法)	5-S Lead Auditor Course – Green Belt <i>Remark: Joint course with SGS Partners</i>	1 Day (½ Day Each)		\$1,500 / Discount for 2 or more ppl						
BPOSSBB		5-S Lead Auditor Course – Blue Belt <i>Remark: Joint course with SGS Partners</i>	1.5 Days		\$2,400						
BPOCBBP	BPO	Identifying the Critical Business Breakthrough Point through Six Sigma Tool	1 Day		\$1,990 / \$1,791*		15-Apr			28-Oct	
BPOLSC		Lean Service Course						27-May			25-Nov
BPOCUWI		Process Optimization Awareness Workshop for Recycling Industry 精益流程優化認知管理工作坊- 回收行業						3-Jun			2-Dec
BPO CCPM		Introduction to Critical Chain Project Management (CCPM) Training Workshop									21-Oct
BPOCLM			3 Days (per session)		\$10,000 (per session)					Oct 15-17 (Session A)	Nov 19-21 (Session B) Dec 17-19 (Session C)
CUSTOMER EXPERIENCE MANAGEMENT (CEM) SERIES											
CEM4C	CEM	Create Impactful Customer Experience through 4C Service Model	0.5 Day		\$1,030 / \$927*		4 Mar				4 Nov
CEMCHP		Effective Complaint Handling Process with ISO 10002:2014					8 Apr			8 Oct	
CEMCHS		Effective Customer Complaint Handling Skills Workshop			\$820 / \$738*			6 May		9 Sep	
CEMSEP		Storytelling for Engaging Presentation	1 Day		\$2,080 / \$1,872*	8 Jan				2 Sep	

CODE	STANDARD	TRAINING COURSE	DURATION	CERTIFICATE	FEE / EARLY BIRD*	JAN-FEB	MAR-APR	MAY-JUN	JUL-AUG	SEP-OCT	NOV-DEC	
LEADERSHIP / BUSINESS INNOVATION SERIES												
IMDTOS <i>NEW</i>	ISO56002	Driving Smart Innovation: Leveraging ISO 56002 and Design Thinking for Organizational Success	2 Day		\$4,900 / \$4,410*	2-3 Jan						
Agility	Innovation	Certificate in Business Agility Transformation			\$4,200 / \$3,780*		4-5 Mar				4-5 Nov	
LSIOB	Leadership	In & Out of the Box	3.5 hrs		\$1,580 / \$1,422*		25-Apr		15-Aug			
LSPMPTS		Project Management: Practical Tools and Skills	1 Day (6 hrs)		\$2,080 / \$1,872*			2-May	22-Aug			
LSIBP		Impactful Business Presentation				11-Apr		8-Aug				
LSEL		Emerging Leaders	2 Day		\$3,780 / \$3,402		18 & 25 Mar		15 & 22 Jul	16 & 23 Sep		
LSTMM		Time Management for Managers	1 Day		\$2,080 / \$1,872*		4-Mar	27-May		2-Sep		
LSDCW		Difficult Conversations in the Workplace				15-Jan		20-May		9-Sep		
LSSPM		Supervision and People Management	2 Day		\$3,780 / \$3,402		15 & 22 Apr		12 & 19 Aug		11 & 18 Nov	
LSCW		Coaching in the Workplace	1 Day		\$2,080 / \$1,872*	19-Feb		17-Jun		21-Oct		
LSLT		Leading Teams				26 Feb		24 Jun		28 Oct		
LSSPEED		SPEED Leadership				\$2,310 / \$2,079		7, 21 Mar		14, 21 Oct		
LSCSMT		Application of Coaching Skills in Building a High Performing Millennial Team	1 Day					11 Apr				18 Nov
								25 Apr				25 Nov
OTHERS			(2 CLASSES IN ONE MONTH, NOT 2 DAYS PER CLASS)									
BMCLEGO	LEGO	Business Model Canvas using the LEGO® SERIOUS PLAY® Materials and Methodology	0.5 Day		\$2,100 / \$1,890*			23-May			21-Nov	
CPLEGO		Career planning						13-Jun		10-Oct		
HMCLEGO		”How to manage change?” workshop by using the LEGO® SERIOUS PLAY® Materials and Methodology					11-Mar				11-Nov	
CITLEGO		Creative and Innovative Thinking using the LEGO® SERIOUS PLAY® Methodology and Materials				3-Jan				5-Sep		
SMWLEGO		Self Motivation in the Workplace with using the LEGO® SERIOUS PLAY® Materials and Methodology					7-Mar			3-Oct		
CPLLEGO		Creativity with Positivity Let’s Play and Create				10-Jan		2-May		12-Sep		
LEGO		玩出人際關係工作坊				21-Feb		13-Jun		17-Oct		
		員工心理健康方案					21-Mar		8-Aug		5-Dec	
SBDLEGO		Six Bricks and DUPLO® Play Box Level 1 & 2 Certified Practitioner Training	2 days					24-25 Apr		21-22 Aug		11-12 Dec

CODE	STANDARD	TRAINING COURSE	DURATION	CERTIFICATE	FEE / EARLY BIRD*	JAN-FEB	MAR-APR	MAY-JUN	JUL-AUG	SEP-OCT	NOV-DEC
UNDER HKICA PROGRAM (JOINTLY OFFERED BY HKICA AND SGS)											
HKICA 2024/1	Foundation	HKICA Certified ISO 9001:2015 Quality Management System Foundation Training Course	1 Day		\$1,200 / \$1,080*			30 May			
HKICA 2024/2	Internal Auditor	HKICA Certified Quality Management Systems ISO 9001:2015 Internal Auditor Training Course	2 Days		\$3,000 / \$2,700*		24-25 Apr				
HKICA 2024/3	Auditor/ Lead Auditor	HKICA certified ISO 9001:2015 – Quality Management Systems Auditor/ Lead Auditor Training Course	5 Days		HK\$9,900 / HK\$8,900		23-25 & 28-29 Apr				
HKICA 2024/4	Foundation	HKICA Certified Introduction to ISO 45001 Occupational Health and Safety Management System Training Course	1 Day		\$1,200 / \$1,080*		22 Apr				
HKICA 2024/5	Internal Auditor	HKICA Certified ISO 45001:2018 Occupational Health and Safety Management Systems Internal Auditor Training Course	2 Days		\$3,000 / \$2,700*			26-27 Jun			
HKICA 2024/6	Auditor/ Lead Auditor	HKICA Certified ISO 45001:2018 Occupational Health and Safety Management Systems Auditor / Lead Auditor Training Course	5 Days		HK\$9,000 / HK\$8,100			21-23, 26-27 May			
HKICA 2024/7	Foundation	HKICA Certified ISO 14001:2015 Environmental Management Systems Foundation Course	1 Day		\$1,200 / \$1,080*			11 Jun			
HKICA 2024/8	Internal Auditor	HKICA Certified ISO 14001:2015 Environmental Management Systems Internal Auditor Course	2 Days		\$3,000 / \$2,700*			9-10 Jun			
HKICA 2024/9	Auditor/ Lead Auditor	HKICA Certified ISO 14001:2015 – Environmental Management Systems Auditor/Lead Auditor Training Course	5 Days		HK\$9,900 / HK\$8,900				23-25, 28-29 Jul		
UNDER HKICA PROGRAM (JOINTLY OFFERED BY HKICA AND SGS)											
HKICA 2024/9	Auditor/ Lead Auditor	HKICA Certified Organizational level Greenhouse Gas Accounting and Verification – ISO 14064 Introductory and Implementation Course	3 Days		HK\$5,900/ HK\$5,310		17-19 Mar		27-29 Aug		10-12 Dec
CPD TRAINING PROGRAM (JOINTLY OFFERED BY THE HKIE CPD COMMITTEE AND SGS) # DISCOUNT WILL BE OFFERED TO HKIE MEMBERS											
CPD0211/2024	BIM	Professional Development Course for BIM Coordinator	6 Days		\$10,800#	3,10 17,24 Feb, 3,10 Mar					
CPD0614/2024	ISO 14064	Organizational level Greenhouse Gas Accounting and Verification – ISO 14064 Introductory and Implementation Course	3 Days		\$5,830 / \$5,247#			23-25 Jun			



Customized training to your exact requirements

Our experts deliver high quality professional training across a wide range of subjects and industries and provide detailed information and guidance relevant to all stages of your value chain. Our courses cover quality and safety improvement, compliance, sustainability, the safety of people, products and systems, risk management, leadership and management development and brand protection, falling into three main areas:

Management systems and certification training

SGS Academy training gives you a complete understanding of the essential requirements of management systems and standards. Whether you are a lead auditor or executive, interested in a particular ISO Standard or management system, we deliver courses that suit all audiences from foundation and awareness training to accredited Lead Auditor courses that meet Certification Body training criteria and requirements. We also provide training on non-accredited management systems processes.

Compliance training

Expert information and guidance is essential to ensure you and your organisation adhere to the necessary duty-of-care, laws, regulations, standards and policies. Our solutions give you the knowledge you need to feel confident in advising those around you and in evaluating that you are in full compliance with health and safety, sustainability, integrity, environmental guidelines and regulations.

Management, leadership and soft skills training

Developing talent is a critical component of continuous improvement. Our courses are designed to help you and your team work more effectively internally and externally. By enhancing your management and leadership skills, developing your strategic thinking and moving your communications skills to the next level, you are able to transform your capabilities and align your capabilities and aligning yourself to the needs of your organisation, your supply chain and your customers.

Delivery method

We all approach training in different ways and have to fit it in our professional development around our day-to-day responsibilities. With this in mind, our training solutions are offered in a variety of delivery formats so that you can choose those that are best suited to your individual requirements and the needs of your organisation.

Our experts deliver face-to-face training in the form of public courses where you can join with your industry peers and through in-house courses designed to meet the specific needs of your organisation.



Public courses

Joining our face-to-face public courses gives you the opportunity to meet with peers from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practical practice and knowledge, not only from our SGS experts, but also from those in similar organizational roles.

Throughout all discussions with our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are arranged on fixed dates, please visit <https://learning.sgs.com/hk>



In-house courses

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train a number of staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met.

With respect to being a leader in professional training, here at SGS Academy we accumulate numerous years of worldwide experience and international knowledge to allow us to provide effective and fruitful learning and development opportunities for our members /clients. Would you like to join our SGS Academy as an exclusive SGS Learning Member. For any further enquiries, please contact us at 2765 3530 or hk.academy@sgs.com

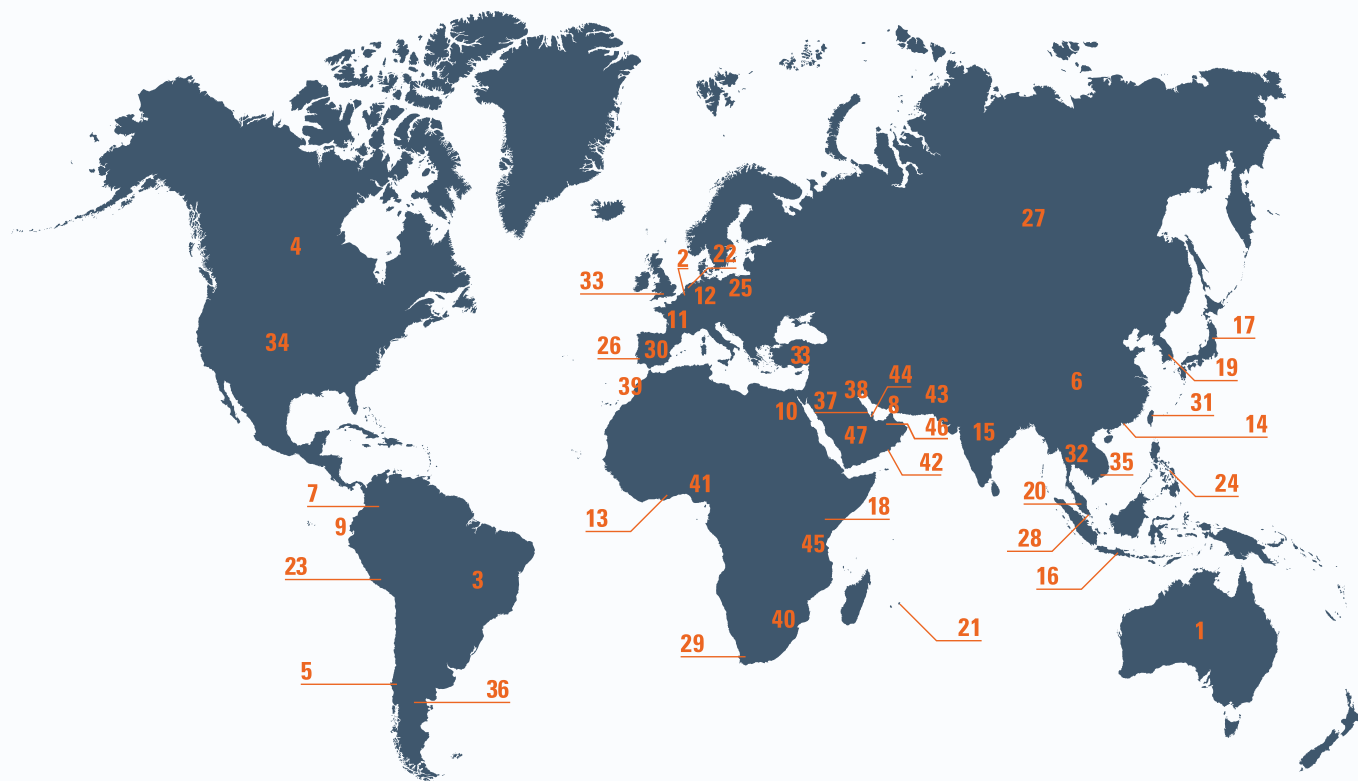


SGS Academy locations

SGS Academy centres of excellence

Australia (1), Belgium (2), Brazil (3), Canada (4), Chile (5), China (6), Colombia (7), Dubai (8), Ecuador (9), Egypt (10), France (11), Germany (12), Ghana (13), Hong Kong (14), India (15), Indonesia (16), Japan (17), Kenya (18), Korea (19), Malaysia (20), Mauritius (21), Netherlands (22), Peru (23), Philippines (24), Poland (25), Portugal (26), Russia (27), Singapore (28), South Africa (29),

Spain (30), Taiwan (31), Thailand (32), United Kingdom (33), United States (34), Vietnam (35), Argentina (36), Bahrain (37), Kuwait (38), Morocco (39), Mozambique (40), Nigeria (41), Oman (42), Pakistan (43), Qatar (44), Tanzania (45), United Arab Emirates (46), Saudi Arabia (47)



E-learning courses

If you are looking for a flexible learning solution that you or those in your organisation can fit around your schedule, our e-learning training offers an ideal option. Being delivered quickly and effectively through our Learning Management System or yours, our global e-learning courses are easily accessible. Anyone taking our courses can simply access the content at anytime, anywhere. Our experts have prepared a portfolio of e-learning courses for your immediate use, or can work with you to prepare e-learning courses tailored to your specific needs. For any courses you or those in your organisation study, progress information can be simply tracked and monitored. Talk to us about how we can integrate your e-learning through our global Learning Management System.

SGS academy is a worldwide network of centres of excellence that meet global and local needs.



Enquiry and reservation:

Phone: +852 2765 3530

Fax: +852 2333 2257

E-mail: hk.academy@sgs.com

Web: <https://learning.sgs.com/hk>

The global SGS academy

The SGS Academy network spans the whole world, delivering courses in multiple languages in multiple countries. Our culturally sensitive content and approach reflect the SGS global expertise and give you the opportunity to achieve your learning goals wherever you are.

Train with SGS academy and keep ahead of the competition

SGS has trained professionals from both the biggest companies and government organisations in the world. Our innovative learning and development solutions are designed to help organisations and individuals improve personal competence and skills – core enablers of sustainable business development and competitive advantage.

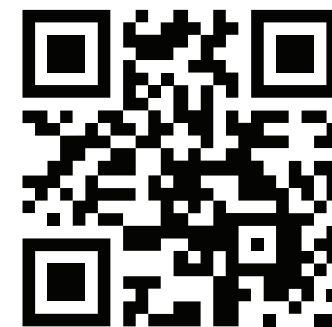
We are committed to delivering market-leading solutions through using the latest technologies available.

Each global SGS Academy location is a centre of excellence for course design and professionally focused business training adapted to your needs and those of your organisation. We share our knowledge and experience globally across SGS and tailor it locally so you get the best training and expertise along with the most up-to-date industry information. Before we embark on any training programme, our experts work

with you to define your organisational and personal learning goals so that we can support you in reaching them throughout the process.

Many of our certification training courses have been designed to the specifications of international standards and accredited bodies, ensuring high quality courses and the achievement of recognised levels of expertise. To support the breadth of our training, SGS Academy also delivers nonaccredited and customised courses to meet specific market and customer needs.

We understand training needs to be flexible to fit around busy professional and personal lives. To help with this, many of our courses are flexible and can be studied around other commitments. If you need further assistance in understanding which delivery method best for you, our local SGS Academy teams are available to advise you. They can also answer your enquiries and enrolment requests and help to make the registration process as simple and easy as possible.



OUR TRAINING & CLIENTS



**SUSTAINABILITY REPORT
ASSURANCE**



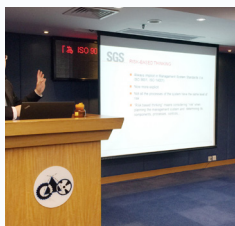
**SOFT SKILL
WORKSHOP**



**QUALITY
MANAGEMENT**



**MEDICAL DEVICE
REGULATION**



**ISO TRANSITION
SEMINAR**



**INFORMATION
TECHNOLOGY SERIES**



**GROUP
DISCUSSION**



**FORESTRY MANAGEMENT
& CHAIN OF CUSTODY**



**BREAKFAST
SEMINAR**

SGS has trained professionals from both the biggest companies and government organizations in the world. Our innovative learning and development solutions are designed to help organizations and individuals improve personal competence and skills – core enablers of sustainable business development and competitive advantage.

Quality, environment and health

ISO 9001 – Quality Management System (QMS)

ISO 9001 Quality Management System certification enables you to stand out from the competition. It demonstrates your commitment to meeting the highest standards of quality and customer satisfaction and supports you in continuously improving your quality management systems. ISO 9001 enhances the reliability of your operations, increases your performance and potentially has a positive impact on your bottom line.

ISO 14001 – Environmental Management Systems (EMS)

ISO 14001 Environmental Management Systems (EMS) certification helps you stand out from the competition. It shows existing and potential customers your commitment to complying with environmental standards and supports you in reducing the environmental impact of daily operations. ISO 14001 enhances the reliability of your operations, increases your performance and brings economic benefits.

ISO 45001 – Occupational Health And Safety Management System (OHSMS)

ISO 45001 certification shows a commitment to occupational health and safety, and a clear and proactive consideration towards your employees.

It helps you stand out from the competition and supports you in continuously improving your health and safety management systems. The standard promotes a safe and healthy working environment by providing a framework that allows organizations to identify and reduce their occupational health and safety risks, reduce potential for accidents, aid legislative compliance and improve overall performance.

Integrated management systems certification

Integrated Management Systems enable more effective performance. All organisations are under pressure to demonstrate management systems that satisfy various stakeholder demands, whether they are focused on quality, the environment, IT security or health and safety. Management systems in compliance with international standards could be simultaneously certified through an integrated audit including:

- ISO 9001 Quality Management Systems
- ISO 14001 Environmental Management Systems
- ISO 45001 Occupational Health & Safety Management Systems

Energy & carbon

ISO 50001 – Energy Management Systems (EnMS)

ISO 50001 Energy Management Systems certification enables you to demonstrate your commitment to treating the environment responsibly, ensuring energy efficiency across all your activities. By having effective energy and environmental management systems, you can give your stakeholders the assurances they demand. By establishing the systems and processes necessary to improve energy performance, including energy efficiency, use, consumption and intensity, you can reduce your energy costs, GHG emissions and other environmental impacts.

ISO 14067 – Carbon Footprint

ISO 14067 Carbon Footprint verification enables you to demonstrate your environmental responsibility, stand out from the competition and show existing and potential customers proof of your commitment. Your organization can demonstrate its commitment to reducing the impact of its daily operations on the environment with carbon footprint analysis by meeting the ISO 14067 standard.

ISO 14064 – Greenhouse Gas Accounting and Verification

ISO 14064 standard provides a framework of standardised principles and approaches for the preparation and production of GHG inventories. This provides governments and industry with an integrated set of accountable and verifiable tools for best practice in quantification and reporting of emissions and emission reductions. The overall aim is to increase consistency and transparency in GHG accounting and reporting by helping to support programs focused on reducing greenhouse gas emissions and emissions trading.



CIC ACCREDITED
BIM MANAGER COURSE

建造業議會認證建築信息模擬經理課程



CIC ACCREDITED
BIM COORDINATOR COURSE

建造業議會認證建築信息模擬協調員課程

BIM Project Management

BIM Project Management from SGS – provides the construction industry with an effective methodology and protocol for managing the BIM process. The revolutionary Building Information Modeling (BIM) platform is heralded as the next generation of computer aided design and construction. Managing the quality of the BIM process is becoming increasingly vital to any construction project. However, if used without the necessary planning or experience, BIM implementation can cause as many complications as the problems it solves. That is where we can help, offering design and construction teams practical BIM project management, implementation strategy and transitional training.





Food safety

ISO 22000 – Food Safety Management Systems

ISO 22000 is an international certification standard that defines the requirements for effective food safety management systems. It can be used by organizations throughout the supply chain – from farmers and ingredient suppliers, to food services, processors, transportation and storage companies, retailers and packaging companies. ISO 22000 enables you to demonstrate strong commitment to food safety when bidding for international contracts or expanding locally to accommodate new business.

BRC – British Retail Consortium

The British Retail Consortium (BRC) is a UK trade organisation that represents the interests of UK retailers. Setting out the requirements for the supply of safe and legal consumer products of consistent quality, this standard covers the vast majority of non-food products and identifies how to determine the product group into which a product should be placed, and defines a wide range of audit requirements. Meeting the requirements of the BRC's Global Standards demonstrates a company's competence in maintaining product safety, quality and legality.

HACCP – Hazard Analysis Critical Control Point

Hazard Analysis and Critical Control Points (HACCP) is an international standard defining the requirements of a safe food management system. The HACCP system helps organisations focus on the hazards that affect food safety / food hygiene and the systematic identification, setting and implementation of critical control limits at critical control points during the food production process.

US FSMA – Food Safety Modernization Act

The US Food and Drug Administration (FDA) Food Safety Modernization Act (FSMA) shifts the industry's focus away from responding to contamination events. Such a step-change requires the updating and alignment of policies, processes and their implementation, to meet the FDA's seven foundational rules for FSMA compliance. If you have food businesses with the US, it must comply with the FSMA.

Medical device

ISO 13485 – Quality Management Systems For Medical Devices

ISO 13485 is a standard specific to Medical Device Quality Management System that supplements the ISO 9001 standard. Some of the additional requirements relate to design and process controls, special processes, traceability, record retention and regulatory actions, which are particularly critical to the medical devices industry. ISO 13485 is applicable to all manufacturers and providers of medical devices, components, contract services and distributors of medical devices.

ISO 14971 – Medical Device Risk Management

ISO 14971 is a standard specific to risk management for the Medical Devices industry. ISO 14971 enables you to demonstrate how risk management applies to the product lifecycle and how to effectively implement the objectives of risk management process.

LRP (Local Responsible Person) – applicable to Hong Kong

There is increasing concern of local adverse incidents and complaints related to medical devices, which had aroused the general public awareness to the functionalities and reliability of the medical devices.

The Hong Kong Government is examining the safety and health risk of the medical devices and planning introduce a new legislation to deal with the issue of control over the registration. To enable useful preparation for the future regulatory requirements on medical devices, SGS Hong Kong launches Certified Professional for Medical Device Local Responsible Person (LRP) Companies in collaboration with our regulatory specialists.

RAQA (Regulatory Affairs and Quality Assurance)

SGS Hong Kong recognizes the increasing future demands for the ever-changing regulatory and quality landscape. SGS Hong Kong launches Professional Certificate in Medical Device Regulatory Affairs & Quality Assurance Programme in collaboration with regulatory specialists to address medical device regulations in Asia, European and International markets. The course consists of 9 modules designed to address the knowledge requirements for regulatory affairs & quality assurance specialists described the medical device regulations of multi-countries, including the E.U., the United States as well as local regulations. Hong Kong launches Certified Professional for Medical Device Local Responsible Person (LRP) Companies in collaboration with our regulatory specialists.





Cosmetics & pharmaceuticals

ISO 22716 – Good Manufacturing Practices (GMP)

ISO 22716 is the guidance for Good Manufacturing Practices (GMP) for the cosmetics manufacturing industry and describes the basic principles for how to apply GMP in a facility that produces finished cosmetic product. Good Manufacturing Practices (GMP) provides a comprehensive approach for a quality management system for those engaged in the manufacturing, packaging, testing, storage, and transportation of cosmetic finished products.

GDP (Good Distribution Practices)

Good Distribution Practices (GDP) is a quality system for warehouse and distribution centers dedicated for medicines. Internationally accepted pharmaceutical GDP regulations stipulate that distributors of pharmaceutical products must align their operations with the standards. The scheme ensures that consistent quality management systems are in place throughout your entire supply chain, from the early delivery of raw materials to the manufacturing plants, to the final shipment of finished drugs to the end user.

PIC/S Good Manufacturing Practice (GMP)

The Pharmaceutical Inspection Co-operation Scheme (PIC/S) was firstly established in 1995 and is well recognized as an informal co-operative arrangement between Regulatory Authorities of Good Manufacturing Practice (GMP) among different countries which aimed to harmonize the inspection procedures worldwide. Global markets and international manufacture and supply of both raw materials and active pharmaceutical ingredients increase the complexity of supply chains. Addressing GMP regulations effectively across international borders is easily facilitated by our network of local experts.

PIC/S GMP – For Quality Risk Management in Pharmaceutical Industry

The safety of pharmaceutical products of getting an of increasing concern, as risks emerging from everywhere in the manufacturing, packaging, warehousing and distribution processes. The risk management beginning with pharmaceutical raw materials to finished products must be assured. SGS Academy is committed to the local promotion of GMP and GDP combining the best practice of other countries for customers to achieve the continuous improvement.

PIC/S GMP – for secondary packaging in pharmaceutical industry

Secondary Packaging is a manufacturing step involving the labelling, re-labelling, cartoning, re-cartoning or adding additional information (including inserts) to pharmaceutical products, which are already enclosed in the container to be sold or supplied.

CSR & Social system

ISO 26000

– Social Responsibility

The standard outlines the best practice and guidance for organizations seeking to incorporate them into their operations and across their supplier network. ISO 26000 gives you ability to attract and retain workers, members, customers, clients and users. It enables the maintenance of keeping an appropriate level of employee's morale, commitment and productivity.

SA 8000

– Social Accountability

SA 8000 is an international certification standard that encourages organizations to develop, maintain and apply socially acceptable practices in the workplace. Created by Social Accountability International (SAI), an affiliate of the Council on Economic Priorities, SA8000 is viewed as the most globally applicable workplace standard. It can be assessed in any size facility and industry sector. SA 8000 reinforces your employees' ongoing commitment and motivation, thus positively affecting the quality of your services and products.

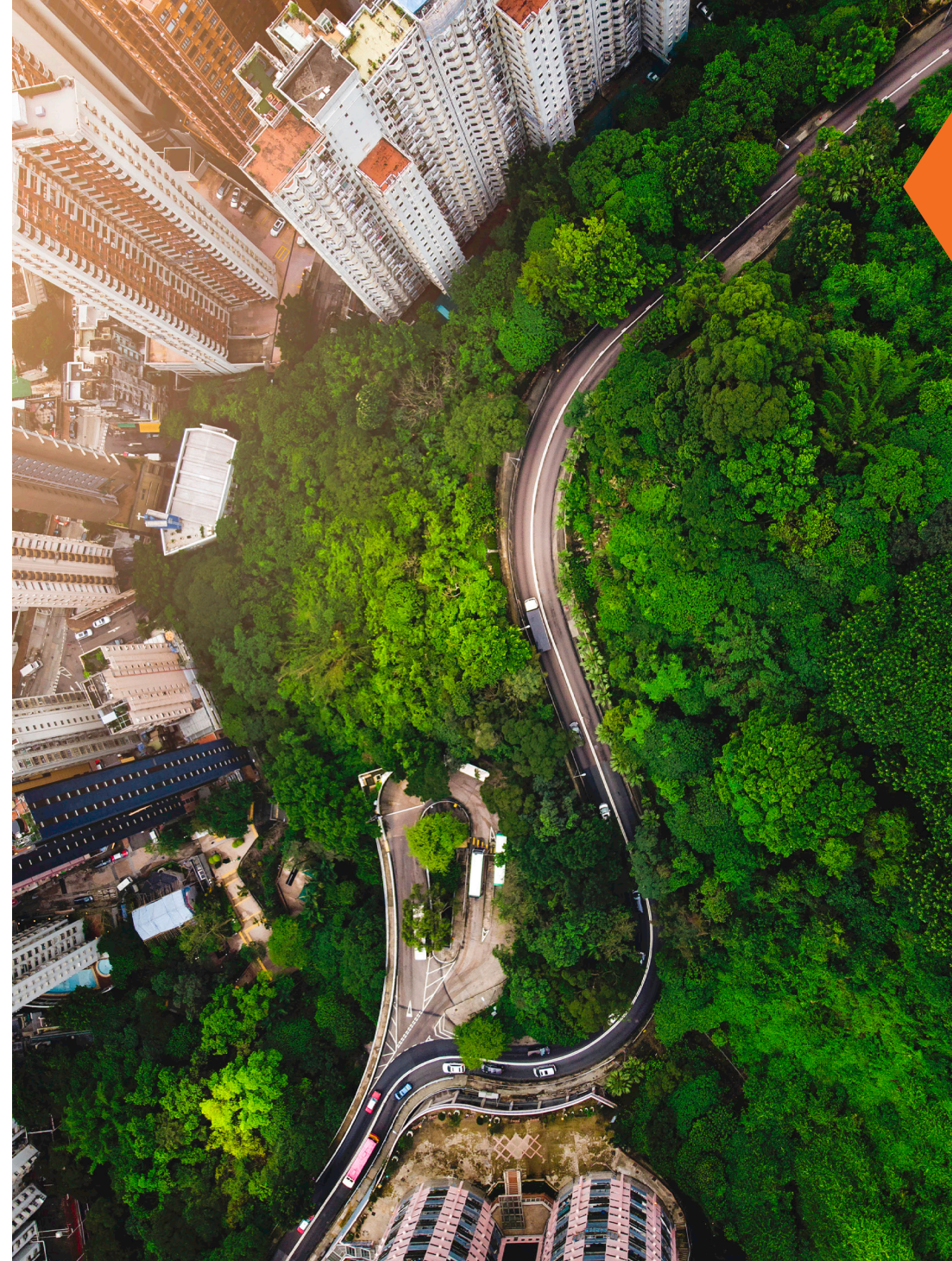
Global Reporting Initiative (GRI)

The current climate of international and local business is requiring companies to be more transparent and to consider the

full impact of their activities and policies. Following the surge in production of ESG/ CSR/Sustainability Reports, there is now an intensifying pressure for independent verification of these reports against the most recognised international standards such as Global Reporting Initiative (GRI).

Environmental, Social and Governance (ESG)

The number of ESG Reporting is expected to increase rapidly with the Hong Kong Exchanges and Clearing Limited (HKEx) upgraded the ESG Reporting Level from "voluntary" to "comply or explain" in December 2015. This requirement is effective for all the Hong Kong listed companies on or after the financial year of 1 January 2016. For the first-time ESG report writers or sustainability professionals, attending ESGrelated training can give them more in-depth ideas and knowledge on how to prepare an ESG Report requirements which fulfills and exceeds HKEx requirement.





Information technology

ISO 27001 – Information Security Management Systems

ISO 27001 enhances your organisation's credibility and demonstrates the integrity of your data and systems and your commitment to information security. It can also transform your organisation's culture, opening up new business opportunities with security-conscious customers, improving employee ethics and strengthening the notion of workplace confidentiality.

EuroCloud

SGS is the first accredited training provider for the EuroCloud Star Audit (ECSA) and assessor in Hong Kong. The purpose of the ECSA is to provide an accountable quality rating of Cloud Services. Unlike wellknown classic IT related certifications such as ISO 27001/27002 and ISAE3402 (formerly SAS70), the ECSA program takes the Cloud Service itself into the scope within the assessment of all relevant areas to address the key concerns of the cloud service cases.

GDPR

The General Data Protection Regulation (GDPR) protects people by defining the processing of personal data as a fundamental right. The implementation of GDPR is an important step forward that enables individual privacy rights. It is a complex regulation that may require significant change in how you collect, process and manage data from people all over the world.

ISO 22301 – Business Continuity Management

Most organizations will at some point be faced with having to respond to an incident that may disrupt or threaten the day-to-day operations of their business. ISO 22301 certification will help improve the way that any business manages this eventuality. It ensures a planned effective business continuity management (BCM) system in place, enabling you to respond effectively to any disruption.

Printing

FSC (Forest Stewardship Council) and PEFC (Programme For The Endorsement of Forest Certification Schemes)

SGS is a trusted partner to organizations worldwide for solutions across the forests and wood supply chains. We provide independent assessment, certification and training of forest management activities in accordance with the requirements of the Forest Stewardship Council (FSC) and the Programme for Endorsed Forest Certification Scheme (PEFC). Under the definition for the FSC standard definition, the CoC standard verifies products from certified forests that are not mixed with products from uncertified forests at any point in the supply-chain. PEFC Chain of Custody certification is essential for companies to demonstrate ethical business behavior and make responsible purchasing decisions.



Logistics

Authorized Economic Operator (AEO)

Announced in 2012, the Hong Kong Authorized Economic Operator Programme (HK AEO Programme) has been officially launched. It is a customs-business partnership, which aims at strengthening international supply chain security. It is administered by the Customs & Excise Department (C&ED) through an open and voluntary certification program.

ISO 28000 Supply Chain Security Management Systems

ISO 28000 specifies the requirements for a supply chain security management system, linking security management to many other aspects of business management. These include all activities controlled or influenced by organizations that place impact on supply chain security, including transportation of these goods along the supply chain.



Management process improvement

Six Sigma Green/Black Belt

Many organizations are facing various high pressures on how to increase revenue, profit margin, and reducing the overheads and costs. Six Sigma is a powerful tool to improve the efficiency and effectiveness of the operations of organizations. Six Sigma tools combine all the cost reduction tools and methods to improve productivity and quality, and reduce cost radically. It also can empower staff to achieve companywide strategies and objectives. Successfully implementing Six Sigma program would result in positive impacts that included revenue rise, cost reduction, smart & smooth operation and better collaboration.

5-S Lead Auditor

5-S denotes: Structurize, Systematize, Sanitize, Standardize & Self-Discipline. The 5-S based on Lead Auditor Training is designed to train the relevant skills and knowledge to carry out the audits of the 5-S Principles and assess its use by organizations to build a culture of continuous improvement, while maintaining a quality management environment.

Business soft skills

Having over a century of experience in operating businesses around the globe, SGS Academy shares our knowledge with clients in every way they need, including business soft skills. To enhance interaction with others at work, no matter what level of one's qualification and technical expertise attained, it is the key to stay competitive and sustainable in today's multi-polar world – human-centric against technology-centric.

Leading people

When it comes to driving your business successfully and sustaining the corporate development, an effective management and an agile leadership are critical. We offer a series of comprehensive leadership development programs meeting the needs of three hierarchical levels of leaders: junior, middle and senior leaders. The programs nurture leaders to tackle business challenges and develop best practices in achieving business and organizational goals.

Customer services and selling skills

At the forefront of a business, Sales and Customer Service professionals are extremely important to any business success. Being able to strategically satisfy the customer needs and assure their loyalty to a business in the long run is always the target to be achieved among those professionals. We adopt "ISO 10002 Customer Satisfaction & Complaints Handling" in our program, which aims at fostering clients' connection with their customers in a highly systematic and international professional way.

Design thinking and innovation

Design thinking refers to having a creative customer centric mind-set and tools to continuously surpass market competition. With "CEN/TS 16555 Innovation Management Systems" as a framework, our programs combine innovation and psychology to facilitate the creation of impactful products and services, which is a key to revitalizing your business in today's ever-changing world.

Quality, environment & health

Quality 質量

- 5-S 五常法
- ANSI/ESD S 20.20 靜電控制管理體系
- Audit Scoring 審核評分
- AS/EN 9100 航空業界質量管理體系
- ISO 9001 質量管理體系
- ISO 13485 / ISO 14971/ FDA/ PPE 醫療行業質量管理體系
- ISO 10002 客戶滿意管理體系
- Integrated Management System 綜合管理體系
- TL 9000 通訊行業質量管理體系
- IATF 16949 汽車行業質量管理體系
- GTP 10015 卓越培訓指引
- ISO 29990 學習服務管理體系

Environmental 環保

- PEFC / FSC® Qualifor (Forestry Management / Chain of Custody) 林木業及相關製造業品質管理體系
- EU995 Timber Regulation 歐盟林木條例
- Green Product RoHS Audit 綠色產品RoHS 審核
- IECQ HSPM QC 080000 有害物質流程管理
- ISO 14001 環境管理體系
- REACH-Chemical Risk Management and Audit 化學品風險管理及審核
- ISO 14064 溫室氣體排放與移除之量化及報告
- Water Footprint 水足跡

- ISO 50001 能源管理體系
- ISO 14067 Carbon Footprint of Product 產品碳足跡
- Carbon Audit 碳審計
- Energy Audit 能源審計
- LOOP 低碳辦公室計劃
- LCMP 低碳製造計劃

Corporate social responsibility 企業社會責任

- SA 8000 社會責任管理體系
- Sustainability Report Assurance (AA1000,GRI) 企業可持續發展報告評估
- ISO 26000 企業社會責任指引
- ISO 20121 可持續發展活動管理系統
- ISO 31000 風險管理
- ESG 環境·社會和公司治理

Performance assessment 績效評估

- Quality Assurance 質量保證
- Supplier Assessments 供應商評核
- Supplier Quality Program 供應商質量計劃

Health and safety 健康與安全

- ISO 45001 職業健康與安全管理體系
- F&IU 工廠及工業經營 (安全管理)

Food safety & hygiene 食品衛生及安全

- BRC 英國零售業協會食品安全管理體系
- GMP for Food 食品優良製造規範

- HACCP 危害分析重點控制體系
- ISO 22000 食品安全管理體系
- Single Food Audit Pack 食品行業整合體系

BIM Project Management BIM 建築資訊模型專案管理

- CCBC 建築信息模擬協調員專業發展課程
- CCBM 建築信息模擬經理專業發展課程

Cosmetic / pharmaceutical 化妝 / 藥業

- GMP for Cosmetic (ISO 22716) 化妝品優良製造規範
- GMP for Pharmaceutical 藥業優良製造規範

Information technology 資訊科技

- ISO 27001 資訊安全管理體系
- ISO 20000 資訊科技管理體系
- ISO 22301 營運持續管理標準
- The General Data Protection Regulation (GDPR) 歐盟通用數據保障條例

Logistics / Security 物流保安管理

- C-TPAT 美國反恐標準
- TAPA FSR / TSR 倉庫安全標準/卡車運輸安全標準
- ISO 28000 供應鏈安全管理體系
- AEO – Authorized Economic Operator 認可經濟營運商

- GDP – Good Distribution Practice 良好運輸規範
- GWP – Good Warehouse Practice 良好貨倉規範

Business soft skills 商用軟性技巧

- Leading People 人事管理
 - Effective Leadership 高效領導力
 - Emerging Managers 新任管理人
 - Supervisory Skills 人事管理技巧
- Customer Service & Selling Skills 客戶服務與銷售技巧
- Business Coaching 營商指導
- Design Thinking & Innovation 設計思維與創新
- Presentation Skills 演說技巧
- Business Writing 商業寫作
- Stress & Emotional Management 壓力及情緒管理
- Business Etiquette 商務禮儀
- Team Building / Coaching 團隊建立/指導

Management process improvement 管理流程改善

- Six Sigma Blue/Black Belt 六西格瑪藍帶/黑帶
- 5-S Lead Auditor 5-S主任審核員

International recognition and local funding

International recognition

The specific lead auditor courses, social accountability courses, sustainability reporting courses and British Retail Consortium courses have been recognized and authorized by international accreditation bodies including CQI and IRCA, PECB, GRI and BRC respectively.



Local Funding (CITF & GSF)

Some training courses are subsidized by the Technology Talent Scheme – Construction Innovation and Technology Fund (CITF) and Pilot Green and Sustainable Finance Capacity Building Support Scheme (GSF)

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