

ROOT CAUSE ANALYSIS

TRAINING COURSE



SGS ACADEMY

COURSE DESCRIPTION

The objective of this course is to provide learners with knowledge and skill to manage incidents, with specific emphasis on the identification of the root causes and applying the RCAM (root cause analysis method), taking corrective action and implementing control measures to prevent the reoccurrence of incidents.

FACE TO FACE: 1 day

ELEARNING: 50 min

VILT: 8 hours

LEARNING OBJECTIVES

By the end of this course, learners will be able to:

- Comprehend the Root Cause Analysis Method (RCAM);
- Analyse incidents in the workplace to determine the root cause.

PRIOR KNOWLEDGE

Not applicable for the purpose of this course.

COURSE CONTENT

INTRODUCTION TO ROOT CAUSE ANALYSIS (RCA)

- Overview of Root Cause Analysis (RCA)
- General Principles of RCA
- Benefits of RCA
- Applying RCA

INCIDENT ANALYSIS TOOLS

- 5 Why Analysis Technique
- Bowtie
- Incident Cause Analysis Method (ICAM)

COURSE CERTIFICATION



Learners attending the full course duration will be issued with a " Certificate of Attendance"

Learners attending the eLearning version, will be able to download the SGS Completion Certificate on achievement of a 80% pass mark or more in the final assessment.

CONTACT SGS



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