



## GLOBAL STANDARD FOR AGENTS AND BROKERS ISSUE 2: **UNDERSTANDING THE REQUIREMENTS FOR COMPANIES TRAINING COURSE**

### COURSE DESCRIPTION

This course will ensure that that company personnel using Global Standard for Agents and Brokers Issue 2 have an in-depth and practical understanding of the format and requirements of the Standard, the protocol for the audit and actions following the audit.

### COURSE KEY LEARNING OBJECTIVES:

**UPON COMPLETION OF THIS COURSE, LEARNERS WILL BE ABLE TO:**

- Understand the reasons for changes to the Standard including industry developments
- Describe the scope of companies and products covered by the Standard
- Know what is required to comply with the requirements of the Standard
- Prepare for an audit to the Standard
- Understand the protocol for audits to the Standard

Learners will need to demonstrate acceptable performance in all these areas.

### PRIOR KNOWLEDGE

Learners should have read a copy of Global Standard Agents and Brokers Issue 2 before attending any related course.

### AUDIENCE

- Agents, brokers and their staff who wish to gain a thorough understanding of the Standard and audit protocol to be able to prepare their companies for certification

## SGS ACADEMY

-  [www.sgs.com/en/training-services](http://www.sgs.com/en/training-services)
-  [www.facebook.com/sgsglobalacademy](https://www.facebook.com/sgsglobalacademy)
-  [www.linkedin.com/showcase/sgsacademy](https://www.linkedin.com/showcase/sgsacademy)
-  [training@sgs.com](mailto:training@sgs.com)

**COURSE DURATION:** 1 day  
**DELIVERY METHODOLOGY:** Face to Face  
**COURSE LANGUAGE:** English  
**ACCREDITATION:** BRCGS

#### COURSE CERTIFICATION

To successfully complete the course, learners will need to perform a 25 questions exam and gain a pass mark of 60%.

Approved by:

**BRCGS** Approved Training Partner

**SGS**



## GLOBAL STANDARD FOR AGENTS AND BROKERS ISSUE 2: **UNDERSTANDING THE REQUIREMENTS FOR AUDITORS TRAINING COURSE**

### COURSE DESCRIPTION

This course will ensure that prospective auditors of Global Standard for Agents and Brokers Issue 2 have an in-depth and practical understanding of the format and requirements of the Standard, the protocol for the audit and actions following the audit.

### COURSE KEY LEARNING OBJECTIVES:

**UPON COMPLETION OF THIS COURSE, LEARNERS WILL BE ABLE TO:**

- Describe the scope of companies and products covered by the Standard
- Know what is required to comply with the requirements of the Standard
- Prepare for an audit to the Standard
- Understand the protocol for audits to the Standard

Learners will need to demonstrate acceptable performance in all these areas.

### PRIOR KNOWLEDGE

Learners should have read a copy of Global Standard Agents and Brokers Issue 2 before attending any related course.

### AUDIENCE

- BRCGS auditors who wish to add this Standard to their audit capabilities

## SGS ACADEMY

-  [www.sgs.com/en/training-services](http://www.sgs.com/en/training-services)
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-  [training@sgs.com](mailto:training@sgs.com)

**COURSE DURATION:** 1 day  
**DELIVERY METHODOLOGY:** Face to Face  
**COURSE LANGUAGE:** English  
**ACCREDITATION:** BRCGS

#### COURSE CERTIFICATION

To successfully complete the course, learners will need to perform a 50 questions exam and gain a pass mark of 75%.

Approved by:

**BRCGS** Approved Training Partner

**SGS**