



ISO 9001:2015 QUALITY MANAGEMENT SYSTEMS FOUNDATION TRAINING COURSE

COURSE DESCRIPTION

This course is certificated by the Chartered Quality Institute (CQI) and International Register of Certificated Auditors (IRCA). CQI / IRCA Course Certification Number 17992-FD 116.

This course may be valuable as preparation for learners planning to complete other ISO 9000 series-based training courses, such as the QMS Lead Auditor the Internal QMS Auditor Training Course. This course does not address the skills of auditing although it is useful as an introduction to anyone involved in the development, implementation and management of a ISO 9001:2015.

COURSE OBJECTIVES

UPON COMPLETION OF THIS COURSE, LEARNERS WILL BE ABLE TO:

- Explain the purpose and benefits of a QMS;
- Outline the structure and content of ISO 9001:2015 and its relationship with ISO 9000;
- Explain the specific quality management-related requirements of ISO 9001:2015.

PRIOR KNOWLEDGE

Before starting this course, learners are expected to have the following prior knowledge:

- Management systems:
 - understand the Plan-Do-Check-Act (PDCA) cycle
- Quality management:
 - a basic knowledge of the concepts of quality management and the relationship between quality management and customer satisfaction
 - understand commonly used quality management terms and definitions, as given in ISO 9000.

COURSE CONTENT

VILT SESSION 1

- Introduction to the 9000 series of standards
- ISO 9001:2015 overview and clauses 4 to 6
- Activities

VILT SESSION 2

- ISO 9001:2015 clause 7
- ISO 9001:2015 clause 8
- ISO 9001:2015 clauses 9 and 10
- Activities

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COURSE DURATION: 8 hours
DELIVERY METHODOLOGY: VILT
COURSE LANGUAGE: English
ACCREDITATION: CQI/IRCA

COURSE CERTIFICATION

Learners who pass the continuous assessment will be issued with a "Certificate of Completion". The certificate is valid for a period of five years from the date of the last day of the course.

Certified by:

