COVID-19 RISK MANAGEMENT & BUSINESS CONTINUITY
Minimizing the impact when operating under a crisis outbreak

SGS will support you 24/7 in order to ensure your operations can tackle with the challenges:

**OUTBREAK DETECTION**
- Emergency protocols activation
- Crisis steering committee
- Risk communication (internal and external) activation
- Initial pathogens monitoring & baseline definition

**OPERATING UNDER CRISIS**
- Emergency response service (ERS) - 24/7
- Psychosocial support & staff wellbeing
- Safe working operation & PPE (fit testing and advice)
- Workplace disinfection (supervision and verification)
- Remote inspections (SGS QiiQ)
- Regular/Real time monitoring and workplace assessment
- Hazardous waste management

**RESUME BUSINESS**
- Clearance verification
- Psychosocial support & staff wellbeing
- Business resume plan & Lean process consulting
- Risk communication
FOCUS: OPERATING UNDER A CRISIS

EMERGENCY RESPONSE SERVICE (ERS)
SGS will provide a 24/7 available support to channel all the communications, manage any issue related with the outbreak, and mobilize rapidly the necessary resources via our expert network.

RISK COMMUNICATION
Proactive internal and external communications to secure existing business by providing a safe workplace and procedures for employees, clients and contractors with an adaptation to fluctuating workloads.

CLEANING & DISINFECTION
How clean is clean? Are the products suitable for the identified outbreak? Are the cleaning procedures thoroughly performed? SGS can monitor this step.

PSYCHOSOCIAL ASSESSMENT & EMPLOYEES WELLBEING
Homeworking can be challenging and isolating, it will be important to maintain the staff motivation and manage expectations. Homeworking ergonomics will also need to be considered.

SGS DIGICOMPLY
SGS is joining the worldwide AI experts by making available its machine learning technology, data scientists and product team. We actively monitor the high volume of regulatory and scientific information generated across different industries. All of the various content, regardless of format or language, can be brought into the system in a consistent manner, in English, so actionable insights can be made. SGS Digicomply is being configured to offer a free solution to the medical research community.

WHY SGS?
We are recognized as the global benchmark for quality and integrity. With more than 94,000 employees, we operate a network of more than 2,600 offices and laboratories around the world.

Our Environmental, Health and Safety services provide solutions for:

- Indoor Air Quality & Exposure Assessment with real time monitoring
- Industrial hygiene with sampling and monitoring of equipment rental
- Remote inspection and audit (SGS QiiQ)
- HVAC & filtration systems assessment
- Emergency response plans
- Biohazard & hazardous waste
- H&S training & awareness

CONTACT US: EHS.COVID19helpdesk@sgs.com

SGS IS THE WORLD’S LEADING INSPECTION, VERIFICATION, TESTING AND CERTIFICATION COMPANY

WHEN YOU NEED TO BE SURE