

# SGS BUSINESS PRINCIPLES

## SUCCESS IS...



### INTEGRITY

#### MAKING SURE WE BUILD TRUST

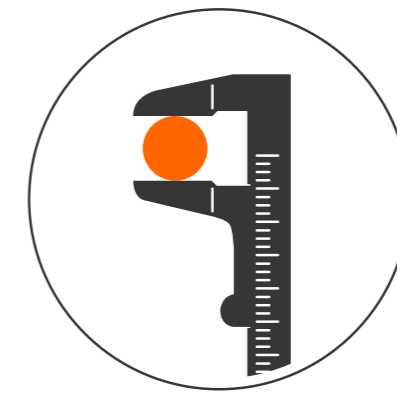
We act with integrity and behave responsibly. We abide by the rules, laws and regulations of the countries we are operating in. We speak up; we are confident enough to raise concerns and smart enough to consider any that are brought to us.



### HEALTH & SAFETY

#### MAKING SURE WE ESTABLISH SAFE AND HEALTHY WORKPLACES

We fully protect all SGS employees, contractors, visitors, stakeholders, physical assets and the environment from any work-related incident, exposure, and any kind of damage.



### QUALITY & PROFESSIONALISM

#### MAKING SURE WE ACT AND COMMUNICATE RESPONSIBLY

We embody the SGS brand and its independence in our everyday behaviour and attitude. We are customer-focused and committed to excellence. We are always clear, concise and accurate. We strive to continually improve quality and promote transparency. We respect client confidentiality and individual privacy.



### RESPECT

#### MAKING SURE WE TREAT ALL PEOPLE FAIRLY

We respect human rights. We all take responsibility for creating a working environment that is grounded in dignity, equal opportunities and mutual respect. We promote diversity in our workforce and do not tolerate discrimination of any kind.



### SUSTAINABILITY

#### MAKING SURE WE ADD LONG-TERM VALUE TO SOCIETY

We use our scale and expertise to enable a more sustainable future. We ensure that we minimise our impact on the environment throughout the value chain. We are good corporate citizens and invest in the communities in which we operate.



### LEADERSHIP

#### MAKING SURE WE WORK TOGETHER AND THINK AHEAD

We are passionate entrepreneurial people with a relentless desire to learn and innovate. We work in an open culture, where smart work is recognised and rewarded. We foster teamwork and commitment.

## LET'S MAKE SURE THAT SGS IS A GREAT PLACE TO WORK

Sergio Marchionne  
Chairman of the Board  
11 January 2016

Frankie Ng  
Chief Executive Officer

*The English version of this document constitutes the binding version.*