



KNOWLEDGE



TRANSFORMATION



SKILLS



RETENTION



FURTHER EXCELLENCE



BEHAVIOUR



ENHANCED PERFORMANCE



EXPERTISE



ABILITY

HOW CAN YOU TRANSFORM INDIVIDUALS, PEOPLE AND BUSINESS?

SGS GLOBAL LEARNING AND DEVELOPMENT SOLUTIONS

SGS ACADEMY

SGS **ACADEMY** TRANSFORMING PEOPLE AND BUSINESSES



SKILLS



KNOWLEDGE

In today's fast moving market sectors, keeping up-to-date with industry best practice, technical standards and current legal and regulatory compliance expectations throughout value chains is an integral part of professional development. As is ensuring you and your team have the skills to achieve your goals effectively. By consistently developing your knowledge you are in the best position to realise market opportunities and to drive your business and your career forward.

SGS Academy global learning and development solutions cover a wide range of industries and subject areas, providing expertise designed to help you and your organisation continually adapt the way you work and keep ahead of market developments. Whatever your level of knowledge, our experts support you in progressing your career. Wherever your organisation is in terms of development, we give you the knowledge to take it further.

**SGS ACADEMY
SOLUTIONS MEET THE
LEARNING NEEDS OF
A WIDE VARIETY OF
GLOBAL INDUSTRIES
AND SUBJECT AREAS.**

LEARNING AND DEVELOPMENT SOLUTIONS

Professional development can be challenging; time is often limited and shared between other demands. However, employee training is one of the most important investments made by an organisation. At SGS, we focus our portfolio of solutions on meeting industry and subject-specific needs. Our learning and development experts understand the challenges of adult learning and overcome them with engaging and innovative solutions designed to suit a variety of learning styles and availability. Accelerated learning techniques encourage active and collaborative learning, while blended learning practices mean that courses are flexibly delivered using more than one method.

OUR EXPERTS WORK WITH YOU TO DEFINE YOUR TRAINING NEEDS AND SPECIFIC LEARNING OBJECTIVES.

OUR TRAINING

Our experts deliver high quality professional training across a wide range of subjects and industries, providing detailed information and guidance relevant to all stages of your value chain. Our courses cover quality and safety improvement, compliance, sustainability, the safety of people, products and systems, risk management, management development and brand protection, falling into three main areas:

Management Systems and Standards Training

SGS Academy training gives you a complete understanding of the essential requirements of management systems and standards. Whether you are a lead auditor or executive, interested in a particular ISO Standard or management system, we deliver courses that suit all audiences from foundation and awareness training, through to accredited Lead Auditor courses that meet Certification Body training criteria requirements. We also provide training on non-accredited management systems processes.

Compliance Training

Expert information and guidance is essential to ensure you and your organisation adhere to the necessary duty-of-care, laws, regulations, standards and policies. Our solutions give you the knowledge you need to feel confident in advising those around you and in evaluating that you are in full compliance with health and safety, sustainability, integrity, environmental guidelines and regulations.

MANAGEMENT, LEADERSHIP AND SOFT SKILLS TRAINING

Developing talent is a critical component of continuous improvement. Our courses are designed to help you and your team work more effectively internally and externally. By enhancing your management and leadership skills, developing your strategic thinking and moving your communications skills to the next level you are transforming your capabilities and aligning yourself to the needs of your organisation, your supply chain and your customers.



EXPERTISE

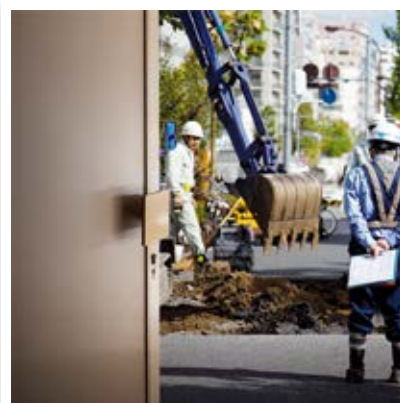


ABILITY

SGS ACADEMY LEARNING AND DEVELOPMENT SOLUTIONS

AREAS OF TRAINING	WHY STUDY THIS AREA?
Industry-based Specific Training	Up-to-date focused content with real world relevancy to your industry
Environmental	Learn how to manage and improve environmental impacts
Health and Safety	Minimise organisational risk by meeting the legal duty-of-care
Leadership and Management	Develop and retain talent
Management Systems and Standards	Understand how to improve quality and efficiency
Process Improvement	Guide process enhancements to heighten performance
Risk and Security Management	Identify, manage and reduce risk
Manufacturing and Supply Chain	Develop skills to improve productivity, integrity and performance
Sustainability	Build a more responsible and sustainable future

For more information, please visit www.sgs.com/training



BEHAVIOUR

COURSE FORMAT

We all approach training in different ways and have to fit in our professional development around our day-to-day responsibilities. With this in mind, our training solutions are offered in a variety of delivery formats so that you can choose those that are best suited to your individual requirements and the needs of your organisation. Our experts deliver face-to-face training in the form of public courses where you can join your industry peers and through in-house courses designed to meet the specific needs of your organisation. If you prefer the flexibility of online training, we also offer SGS Academy e-learning solutions and virtual learning. Further to this, there is the option of choosing a blended learning approach combining face-to-face and e-learning into a practical and rewarding overall training package.

Public Courses

Joining our face-to-face public courses gives you the opportunity to meet with colleagues from related industries and discuss course topics with others who have identified the same types of issues. As a result, you can share and gain best practice knowledge, not only from our SGS experts, but also from those in similar organisational roles. Throughout all discussions our experienced and knowledgeable tutors help you to evaluate your insights so you are subsequently able to make considered decisions when approaching strategic changes within your business. Public courses are on fixed dates, please refer to our course calendar for more information.

In-house Courses

Running a standard or customised course at your premises allows you to shape the message and style of the presentation to suit the culture of your organisation. It is the most convenient and cost-effective solution if you wish to train a number of staff in the same location, or when confidentiality is an issue. Once we have agreed the dates and location for your training course, our experts work with you to identify and evaluate your learning objectives and to customise the course content to ensure they are met.

E-Learning Courses

If you are looking for a flexible learning solution that you or those in your organisation can fit around your schedule, our e-learning training offers an ideal option. Delivered quickly and effectively through either our Learning Management System or yours, our global e-learning courses are easily accessible. Anyone taking our courses can simply access the content at any time. Our experts and partners have prepared a portfolio of e-learning courses for your immediate use, or can work with you to prepare e-learning

courses tailored to your specific needs. For any courses you or those in your organisation study, progress information can be simply tracked and monitored. Talk to us about how we can integrate your e-learning through our global Learning Management System (LMS).

Virtual Learning

Virtual training courses are taught 'live' online by our expert instructors. Our virtual learning programme allows employers to train employees in multiple locations and, in the same way as e-learning, saves travel time and the associated costs.



TRANSFORMATION



RETENTION

WE MATCH LEARNING OBJECTIVES WITH THE MOST OPTIMAL TRAINING METHODS.

SGS ACADEMY LOCATIONS

SGS ACADEMY CENTRES OF EXCELLENCE

Australia (1), Belgium (2), Brazil (3), Canada (4), Chile (5), China (6), Columbia (7), Dubai (8), Egypt (9), France (10), Germany (11), Ghana (12), Hong Kong (13), India (14), Indonesia (15), Japan (16), Kenya (17), Korea (18), Malaysia (19), Mauritius (20), The Netherlands (21), Peru (22), Philippines (23), Poland (24), Portugal (25), Russia (26), Singapore (27), South Africa (28), Spain (29), Taiwan (30), Thailand (31), UK (33), USA (34), Vietnam (35), Argentina (36), Bahrain (37), Kuwait (38), Morocco (39), Mozambique (40), Nigeria (41), Oman (42), Pakistan (43), Qatar (44), Tanzania (45), UAE (46), Saudi Arabia (47)

Additional countries where SGS offers regular training courses



THE GLOBAL SGS ACADEMY

The SGS Academy network spans the whole world, delivering courses in multiple languages in multiple countries. Our culturally sensitive content and approach reflects the SGS global expertise and gives you the opportunity to achieve your learning goals wherever you are.

TRAIN WITH SGS ACADEMY AND KEEP AHEAD OF THE COMPETITION

SGS has trained professionals at some of the biggest companies and government organisations in the world. Our innovative learning and development solutions are designed to help organisations and individuals improve personal competence and skills - core enablers of sustainable business development and competitive advantage.

We are committed to delivering market-leading solutions, using the latest technologies available. Each global SGS

Academy location is a centre of excellence for course design and delivery providing professionally focused business training adapted to your needs and those of your organisation. We share our knowledge and experience globally across SGS and tailor it locally so you get the best training and expertise along with the most up-to-date industry information. Before we embark on any training programme, our experts work with you to define your organisational and personal learning goals so that we can support you in reaching them throughout the process.

Many of our training courses have been designed to the specifications of international standards and accredited bodies, ensuring high quality courses and the achievement of recognised levels of expertise. To support the breadth of our training, the SGS Academy also delivers non-accredited and customised courses to meet specific market and customer needs.

We understand training needs to be flexible to fit around busy professional and personal lives. To help with this, many of our courses are flexible and can be studied around other commitments. If you need further assistance understanding which delivery method is best for you, our local SGS Academy teams are available to advise you. They can also answer all your queries and enrolment requests, helping to make the registering process as simple and easy as possible.

SGS ACADEMY IS A WORLDWIDE NETWORK OF CENTRES OF EXCELLENCE THAT MEET GLOBAL AND LOCAL NEEDS.

WHY SGS?

As the leader in professional training, we draw on our years of worldwide experience to provide effective learning and development opportunities. We make a difference to individuals, teams and businesses, nurturing talent and enabling continuous organisational progression. Our specialists partner with course participants, identifying improvement objectives and supporting the professional journey.

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 85,000 employees, SGS operates a network of over 1,800 offices and laboratories around the world.

Enhancing processes, systems and skills is fundamental to your ongoing success and sustained growth. We enable you to continuously improve, transforming your services and value chain by increasing performance, managing risks, better meeting stakeholder requirements, and managing sustainability.

With a global presence, we have a history of successfully executing large-scale, complex international projects. Our people speak the language, understand the culture of the local market and operate globally in a consistent, reliable and effective manner.

To learn more about SGS academy learning and development solutions visit www.sgs.com/training or contact training@sgs.com



FURTHER EXCELLENCE



ENHANCED PERFORMANCE

SGS ACADEMY

TRANSFORMING PEOPLE
AND BUSINESSES

Web: www.sgs.com/academy

 [SGS Global Academy](#)

WWW.SGS.COM

WHEN YOU NEED TO BE SURE

