

THE GLOBAL BENCHMARK

2011

SGS



**QUALITY
SAFETY
PRODUCTIVITY
PERFORMANCE
RISK REDUCTION
SUCCESS
TRUST**

As the world's leading inspection, verification, testing and certification company, we provide competitive advantage, drive sustainability and deliver trust.

Recognised as the global benchmark for quality and integrity, we employ over 64 000 people and operate a network of more than 1 250 offices and laboratories around the world.

We are continually pushing ourselves to deliver innovative services and solutions that help our customers move their businesses forward.

OUR HISTORY

Established in 1878, SGS started by offering agricultural inspection services to grain traders in Europe. From those early beginnings, we grew in size and scope as our agricultural inspection services spread around the world. During the mid 20th century, we began to diversify and started offering inspection, testing and verification services across a variety of sectors, including industrial, minerals and oil, gas and chemicals among others. In 1981, the company went public.

The current structure of SGS, consisting of 10 business segments operating across 10 geographical regions, was formed in 2001. From our beginnings in 1878 as a grain inspection house, we have steadily grown into our role as the industry leader. We have done this through continual improvement and innovation and through supporting our customers' operations by reducing risk and improving productivity.



OUR VISION

We aim to be the most competitive and the most productive service organisation in the world. Our core competencies in inspection, verification, testing and certification are being continuously improved to be best-in-class. They are at the heart of what we are. Our chosen markets will be solely determined by our ability to be the most competitive and to consistently deliver unequalled service to our customers all over the world.

OUR VALUES

We seek to be characterised by our passion, integrity, entrepreneurship and our innovative spirit, as we continually strive to fulfil our vision. These values guide us in all that we do and are the bedrock upon which our organisation is built.




OUR EXPERTISE AND ACTIVITIES

We help customers all over the world operate in a more sustainable manner by improving quality and productivity, reducing risk, verifying compliance and increasing speed to market.

Our range of services covers all industry sectors and touches the products and services that consumers around the world rely on countless times in their everyday lives.

From the energy that powers our cars and homes, to the food on our plates and the clothes on our backs – and everything in between – SGS provides independent services that make a difference in people's lives. At the end of the day, our value lies in what our services make possible for our customers and, ultimately, for their consumers.



AGRICULTURAL SERVICES

We help ensure the integrity of the food chain by providing services that cover all aspects of the agricultural industry, helping customers manage crops, enhance seed development, conduct soil testing and harvesting, move product through the global supply chain and manage trade inspection at export and import. Serving all of the major players in the agricultural sector, our services reduce risk, ensure quality and improve productivity.



MINERALS SERVICES

The services we provide range from quality and quantity inspection and testing for a vast array of commodities to advanced services, which optimise the recovery of metals in processing plants. Our customers rely on us to provide them with expert services and advice, which help them gain competitive advantage through reduced risk at all stages of the value chain.



OIL, GAS & CHEMICALS SERVICES

As the leading solutions provider for the oil and gas industry, our robust technology, innovative approach, technical support and dedication to quality and safety bring customers tangible benefits, in both the upstream and downstream sectors. Our global network of offices and laboratories and dedicated team allow us to respond to customer needs, when and where they occur. This, and our reputation for independence, excellence and innovation have made us the market leaders in improving efficiency, reducing risk and delivering competitive advantage.



LIFE SCIENCE SERVICES

Our customers in the pharmaceutical and bio-pharmaceutical industries rely on us to provide them with outsourcing services on both the quality and safety of drug ingredients and the development process – from the early development stages until the commercialisation of finished products. Our Clinical Trials services and Quality Control testing activities help improve efficiency, reduce costs, shorten time to market and ensure the safety of pharmaceutical products.



CONSUMER TESTING SERVICES

From textiles to appliances, furniture, food and electronics, our complete range of services facilitates the quality, compliance, and safety of consumer products across global supply chains. Our customers rely on our inspection and testing capabilities and product testing laboratories to help them comply with the regulations governing their products, as well as to ensure the integrity of the inputs received from their suppliers. Through product evaluation, factory assessment, product inspection and shipment control, we identify potential production pitfalls allowing faster market entry and compliance with any regulatory regime.



SYSTEMS & SERVICES CERTIFICATION

The audit, certification, training and advisory services we provide our customers allow them to enhance their business processes, improve the performance of their management systems and people and gain a real advantage over the competition. Our mission is to help customers continue to improve in their path towards sustainable development. Partnering with a global leader opens the door to better performing processes, increasingly skilful talent, consistent and compliant supply chains and more sustainable customer relationships – all key components in attaining competitive advantage in the marketplace.

INDUSTRIAL SERVICES

Serving customers in the energy, process and construction industries, our teams of engineers and technical experts ensure that the quality and safety of products or installations meet applicable requirements, whether they are regulatory, voluntary or customer specific. Our goal is to help improve integrity, quality and efficiency and ensure safe and healthy working conditions as well as to minimise the environmental impact of industry.



ENVIRONMENTAL SERVICES

We support governments and industry in developing sustainable solutions, offering them guidance and assistance in complying with environmental regulations and in assessing their environmental performance. We provide state-of-the-art laboratory and monitoring facilities with experienced and knowledgeable consultants, together with a comprehensive range of specialised environmental services such as: impact assessments, auditing, training, air and water quality testing and a wide variety of climate change services.



AUTOMOTIVE SERVICES

We help every player in the automotive industry improve performance and reduce risk. Our services focus on the design, construction and operation of motor vehicle inspection solutions at every step of the value chain, all over the world. Governments, manufacturers and financing and insurance companies, as well as consumers, rely on our independent, accurate and secure solutions to limit damages, increase road safety and improve remarketing of used cars.

GOVERNMENTS & INSTITUTIONS SERVICES

We support governments, institutions and partner organisations by verifying trade information, establishing electronic business processing and scanning operations, and assessing efficiency and legal compliance in aid delivery schemes and forestry operations. Our commitment is to enhance the enforcement of regulations, stimulate economic growth, market visibility and accountability for our customers.



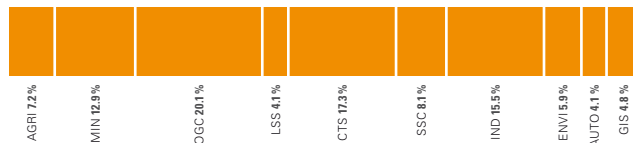
2010 FINANCIAL PERFORMANCE

<i>(CHF million)</i>	2010	2009
REVENUE	4 757	4 712
ADJUSTED OPERATING INCOME	848	822
PROFIT FOR THE YEAR	614	591
BASIC EARNINGS PER SHARE (IN CHF)	77.64	75.48
DIVIDEND PER SHARE (IN CHF)	65.00	60.00

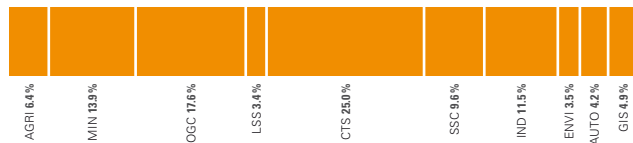
Listed on the SIX Swiss Exchange under the stock symbol SGSN.

REVENUE AND ADJUSTED OPERATING INCOME BY BUSINESS

REVENUE



ADJUSTED OPERATING INCOME



REVENUE BY REGION

REVENUE



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