



# SGS: Invested in your Success

## **SGS HAS YOUR SUITE OF SOLUTIONS (SOS) FOR ANY APPLIANCE NEED, THROUGHOUT ITS PRODUCT LIFE CYCLE.**

Appliance manufacturers and retailers are under increasing pressure from savvy consumers who want a pleasant “out of box” experience. These consumers expect and demand safe, quality products and are also conscious about performance, sustainability, energy efficiency, and social compliance issues. SGS operates a highly experienced and knowledgeable network of laboratories committed to innovation and improvement of consumer products. Partnering with SGS helps you deliver consumer products that are a desirable appliance(s), trusted for real life, by ensuring performance, quality, safety, and sustainability for everyone.

**SGS**

## TESTED MEANS TRUSTED

Consumers expect not only safety, reliability and efficiency from their appliances: they also expect high performance. Whether buying a large or small appliances, luxury items or necessities, washing machines to curling irons; your customers want appliances that complement their lifestyle. In addition to identifying the global regulations and standards based on your current programs to provide safety certification, our team of SGS experts can also provide services to ensure the quality and performance of your products; helping to distinguish your appliances and your business in today's competitive world.

SGS has laboratories in the USA, China, Brazil, Korea, France, Finland and other locations world-wide.

Appliance Categories:

- Small Appliances
- Personal Care Products
- Large Appliances
- Comfort Products
- Commercial Products

## SGS: A SUITE OF SOLUTIONS (SOS)

At every step in the life cycle process, SGS is committed to helping you get products into the hands of the consumer quickly, while providing them with a safe and efficient appliance.

SGS provides the following services:

- Connected/ IoT Products
- Battery Testing
- Chemistry Testing
- Audits and Inspections
- Safety Certification
- Safety Assessments

- Energy Compliance
- Cyber Security
- Shipping and Packaging
- Prototype Testing
- Global Market Access & other solution programs

## SGS: CONNECTED

Connected products are the way of the future. This new technology allows for consumers to be able to access their appliances and its contents from their device anywhere in the world. For appliances that boast these new capabilities, additional testing and certification is needed. SGS has global services and capabilities to do it.

We can provide:

- EMC Testing
- Bluetooth
- Wi-Fi
- FCC Compliance

## SGS: END CUSTOMER-FOCUSED

At SGS, we understand that you are constantly thinking about your customer. You want to provide them with the best possible experience. That is why SGS offers a variety of different resources to help you understand your customer's interactions with your appliance. Some of these services include:

- Performance Testing
- Product Consulting
- Competitive Analysis
- Failure Analysis
- Benchmarking
- Field Return Analysis
- Consumer Interaction and User Interface
- Product Rating Drivers

## SGS: ENVIRONMENTALLY MINDED

Energy consumption is one of the main areas consumer's care about when selecting a new appliance. As an EPA-recognized testing service, SGS is authorized to measure the energy efficiency of appliances seeking ENERGY STAR qualifications based on DOE specifications and test parameters.

Our USA, Taiwan and China laboratories are approved as EPA-recognized certification bodies. SGS is empowered to certify a product's ENERGY STAR eligibility and submit the relevant documentation to the EPA on behalf of a manufacturer.

## WHY SGS?

SGS is the world's leading inspection, verification, testing and certification company. SGS is recognised as the global benchmark for quality and integrity. With more than 89,000 employees, SGS operates a network of over 2,600 offices and laboratories around the world.

We provide competitive advantage, drive sustainability and deliver trust. At SGS, we are continually pushing ourselves to deliver innovative services and solutions that help our customers move their businesses forward.

Efficiency and cost-optimization are no longer the sole drivers in business development strategies. Successful businesses recognize the importance of offering their workforce continuous development and training. Motivated and effective teams create industry leaders.

### CONTACT US

For additional information about our full-service offerings, contact us:

E-mail: [uscts.inquiries@sgs.com](mailto:uscts.inquiries@sgs.com)

Call: 770-570-1800

Web: [www.sgs.com/ee](http://www.sgs.com/ee)

**SGS IS THE WORLD'S LEADING INSPECTION, VERIFICATION, TESTING AND CERTIFICATION COMPANY**

**WHEN YOU NEED TO BE SURE**

**SGS**