

### SAFETY, SERVICE, SUSTAINABILITY AND SECURITY SOLUTIONS FOR THE TRAVEL AND HOSPITALITY INDUSTRY DELIVER UNFORGETTABLE EXPERIENCES FOR EVERY GUEST, EVERY TIME



## INTEGRATED SOLUTIONS ACROSS THE TRAVEL AND HOSPITALITY SECTOR

We focus on providing you with comprehensive, integrated solutions for implementing, demonstrating and improving on a best-in-class hospitality experience.

SGS Hospitality Solutions address needs related to safety, sustainability, service and security.

We combine different methodologies, such as performance assessments, certification, testing, and training into a powerful solution.

### SUSTAINABILITY

Sustainability has rapidly become a deciding factor when travellers choose service providers, destination and hotels. Environmental impacts such as the energy and water used and the approach taken to employee welfare, waste management, and integration with local communities all play a key role in influencing customer and stakeholder perceptions of brand value. Our solutions allow you to realise operational savings from environmental stewardship and energy efficiency. Our Good Environmental Practices Scheme helps you benchmark sustainability commitments and maintain your brand reputation.

# SGS TRAVEL & HOSPITALITY: COMPREHENSIVE SOLUTIONS FOR SUSTAINABILITY

### **INTEGRATED SOLUTION CONCEPT**



SUSTAINABILITY

TO LEARN MORE ABOUT SGS HOSPITALITY SERVICES VISIT WWW.SGS.COM OR CONTACT HOSPITALITY.GLOBAL@SGS.COM FOR MORE INFORMATION

### SGS GOOD ENVIRONMENTAL PRACTICES AUDIT



### PERFORMANCE ASSESSMENT

- Energy Audit
- Responsible Sourcing Audit
- Solutions for Credible
  Sustainability Communications
- CSR Audit
- Social Responsibility (ISO 26000)
- Sustainability Report Assurance (SRA)
- Energy and Light Simulation
- Water and Ecosystem Audit
- Carbon Footprint Audit
  and/or Inventories
- Emissions Trading

### CERTIFICATION

- Environmental Management (ISO 14001)
- Energy Management (ISO 50001)
- Forest Stewardship Council (FSC)
- Sustainable Events Management (ISO 20121)
- Business Continuity (ISO 22301)
- Green Key

### TESTING

- Water (i.e. ground/surface/waste)
- Air (i.e. ambient/indoor)
- Soil and Sediment
- Noise Vibration and Odours
- Waste Characterisation

#### SGS ACADEMY



TRANSFORMING PEOPLE AND BUSINESSES

- Compliance
  - Environment Training
  - Social Training
- Management Systems Standards

SGS IS THE WORLD'S LEADING INSPECTION, VERIFICATION, TESTING AND CERTIFICATION COMPANY

