



ISO 9001:2015 UPDATE: ISO 9001:2015 ISSUED

The publication of ISO 9001:2015 in September 2015 is the final stage in the ISO 9001 revision process. This version will eventually fully replace ISO 9001:2008, though there will be a transition period. ISO 9001:2015 positions the new version of the standard as an integral part of an organization's efforts towards the broader aim of sustainable development and promotes it as a tool for improving an organization's overall performance.

NEW IN ISO 9001:2015

| | |
|---|---|
| <p>Organizational context</p> <p>The 'context' of an organization (or its 'business environment') refers to the combination of internal and external factors and conditions that can have an effect on an organization's approach to its products and/or services.</p> | <p>Risks and opportunities</p> <p>A vital part of the planning and implementation of a QMS is a new requirement to identify the risks, opportunities and 'proportionate' actions that can potentially impact the operation and performance of the QMS.</p> |
| <p>Leadership</p> <p>Top management are now required to demonstrate 'leadership' rather than just management of the QMS.</p> | <p>Documented information</p> <p>The terms 'documented procedure' and 'record' used in ISO 9001:2008 have both been replaced throughout ISO 9001:2015 by the term 'documented information'.</p> |
| <p>Other QMS requirements</p> <ul style="list-style-type: none"> • Specific requirements in relation to the execution of a process approach • Requirements relating to the identification of required personnel competence • Identification and maintenance of the any organization's critical operational 'knowledge' • A risk-based approach to the controls applied to external providers | <p>Structure and terminology</p> <p>ISO 9001:2015 adopts the clause structure specified in Annex SL, which is now the required framework for all new and revised ISO Standards.</p> |

ISO 9001:2008 TRANSITION

Organizations which are already certified to ISO 9001:2008 will have three years from formal publication of ISO 9001:2015 in which to transfer to the new version of this standard. Based on the current publication schedule, this transition period would end in September 2018.

SGS SOLUTIONS FOR A SMOOTH TRANSITION

As the world's leading certification body and a professional learning and development organization, we offer you a variety of solutions during the transition process.

TRAINING

As part of our training portfolio for ISO 9001:2015, we have developed several courses to assist you in managing your own transition:

- **Annex SL:** Understand the high level structure of the new framework and how integration with other management system standards is becoming more efficient.
- **ISO 9001:2015:** An introduction to the changes in the new version and how this will impact your existing system.
- **Risk-Based Thinking:** Learn the principals that support the identification of risk and opportunities, and the different techniques/methodologies needed to address them.
- **Empowering Leadership:** Addresses the skills needed by those operating in Quality, Environmental and Health & Safety roles for the forthcoming evolution of management systems standards and their respective commercial impacts.

NEEDS ASSESSMENTS

Our experts can carry out a gap analysis against the new requirements to make your transition smooth and transparent. This provides your organization with structured assistance by highlighting the extent that your existing systems and controls cover the requirements of ISO 9001:2015 and by identifying an implementation action plan where you need it.

ISO 9001:2015 CERTIFICATION

SGS will, of course, now be offering ISO 9001:2015 certification to both new and existing clients.

FOR MORE INFORMATION

Further information and updates on ISO 9001:2015 will be made available by SGS in the future. For inquiries or assistance, please [contact your local SGS office](#).

Additional information is also available via the following link:

[\[BrainShark webinar\]](#)

FOR AN OPTIMAL TRANSITION

TOWARDS ISO 9001:2015 CONTACT

CERTIFICATION@SGS.COM OR VISIT

WWW.SGS.COM/ISO9001-2015TRANSITION